

Board Briefing



TO: Board of Directors

FROM: Debra A. Johnson, General Manager and CEO

DATE: June 18, 2021

SUBJECT: Board Briefing Documents - June 2021

A handwritten signature in blue ink, appearing to read "Debra Johnson", located to the right of the "FROM:" line.

This addition to the Board Meeting Briefing documents for the month of June can be found on the landing page entitled "Board Briefing" website: <https://www.rtd-denver.com/board-briefing-documents>.

Once reviewed, should Board members have questions regarding the subject matter or information items, a detailed inquiry should be sent to board.office@rtd-denver.com.

Listed below are the Board Briefing documents by department and date:

Department Updates

Bus Operations

- Service Availability – May 2021
- Lost Service Hours Review – May 2021

Competitive and Special Services

- Q1 Competitive Service Briefing 2021 – Contractor Fixed-Route
- Q1 Customer Comment Briefing 2021
- Q1 Special Services Briefing 2021

Finance

- LIVE June 2021 Board Briefing
- June 2021 Board Briefing of April 2021 Unaudited Monthly Financial Statement Report
- June 2021 Status of Federal COVID-19 Grant Relief Funding
- General Manager's Contract Review Report

Operations

Paratransit Services

- Q1 Access-a-Ride 2021 Highlights

Rail Operations

- June 2021 Rail Operations Briefing

Other Updates

Materials Management

- Contract Awards/Current Solicitations/Solicitations In Process – May 2021
- Summary of Monthly Purchasing Activity, New Contracts and Purchase Order Activity Reports – April 2021

Memorandum



To: Debra Johnson, General Manager and CEO

From: Daniel Lamorie, Assistant General Superintendent, Street Operations

Date: June 8, 2021

Re: **Service Availability – May 2021**

RTD fixed-route bus operations provided slightly over **99.84%** of all scheduled hours of bus service in May 2021. Lost service hours for personnel related reasons, reflects an improvement as compared to the same month (May) last year. Lost service for personnel related reasons follows:

- **May 2021 – 10.58 hours**
- May 2020 – 12.24 hours
- **Year to date hours for 2021 – 496.42 hours**
- Year to date hours 2020 – 1543.99 hours

Contributing to service/staffing challenges in May were emergency bus and elevator bridges, the COVID-19 pandemic and the pandemic service reduction.

While RTD did provide in excess of **99.84%** of all scheduled hours of service in the month, it was necessary to cover 0 shifts with RTD operators working a 6th day (one of their scheduled days off). This represents approximately 0 hours of service being provided by a “6th day” RTD operator. Additionally, First Transit and TransDev (RTD contractors), covered 0 shifts, or approximately 0 hours of service, with operators working a “6th day.”

Additional information regarding bus operator headcount is contained below: The recruitment/retention, and headcount tables reflect employees who were separated due to retirements, resignations, and termination while not including reduction in force (RIF) and recall numbers.

Recruitment/Retention				
Category	Hired	Separated	Hired	Separated
2021			2020	
May	10	24	22	10
Year to Date *	33	70	148	245

Headcount - Bus Operators – May 2021				
Category	Budgeted	Current	Vacancies	Vacancy Ratio
FT	720	731	-11	-1.53%
Total	720	731	-11	-1.53

Lost service hours review

weekday hours

	Contractor		4504.00 wkday		RTD		5714.00 wkday		RTD & Contractor		10218.00 wkday	
	missed runs	pullout delay	subtotal	%	missed runs	pullout delay	subtotal	%	missed runs	pullout delay	total	%
2013												
total	0.00	6.13	6.13		5.54	61.36	66.90		5.54	67.49	73.03	
2014												
Jan-14	0.00	0.27	0.27		2.10	12.16	14.26		2.10	12.43	14.53	
Feb-14	0.00	0.39	0.39		12.27	12.05	24.32		12.27	12.44	24.71	
Mar-14	0.00	1.06	1.06		0.00	4.03	4.03		0.00	5.09	5.09	
Apr-14	0.00	0.17	0.17		0.00	8.05	8.05		0.00	8.22	8.22	
May-14	0.00	0.14	0.14		0.00	3.59	3.59		0.00	3.73	3.73	
Jun-14	0.00	0.59	0.59		0.00	4.49	4.49		0.00	5.08	5.08	
Jul-14	0.00	0.36	0.36		0.00	3.42	3.42		0.00	3.78	3.78	
Aug-14	0.00	2.20	2.20		0.00	7.19	7.19		0.00	9.39	9.39	
Sep-14	0.00	0.08	0.08		2.47	6.59	9.06		2.47	6.67	9.14	
Oct-14	0.00	0.10	0.10		0.00	7.27	7.27		0.00	7.37	7.37	
Nov-14	0.00	1.13	1.13		0.00	8.11	8.11		0.00	9.24	9.24	
Dec-14	0.00	1.23	1.23		0.00	7.40	7.40		0.00	8.63	8.63	
total	0.00	7.72	7.72		16.84	84.35	101.19		16.84	92.07	108.91	
2015												
Jan-15	0.00	0.37	0.37		1.49	8.15	9.64		1.49	8.52	10.01	
Feb-15	0.44	1.22	1.66		0.00	9.38	9.38		0.44	10.60	11.04	
Mar-15	0.00	0.27	0.27		0.00	7.16	7.16		0.00	7.43	7.43	
Apr-15	0.00	2.19	2.19		1.37	7.28	8.65		1.37	9.47	10.84	
May-15	0.00	1.31	1.31		5.22	8.41	13.63		5.22	9.72	14.94	
Jun-15	0.00	0.51	0.51		2.20	5.16	7.36		2.20	5.67	7.87	
Jul-15	9.11	9.11	18.22		7.43	16.58	24.01		16.54	25.69	42.23	
Aug-15	23.48	16.56	40.04		0.00	9.55	9.55		23.48	26.11	49.59	
Sep-15	54.09	19.51	73.60		15.14	5.50	20.64		69.23	25.01	94.24	
Oct-15	93.55	38.49	132.04		1.24	16.47	17.71		94.79	54.96	149.75	
Nov-15	385.21	91.16	476.37		30.23	11.08	41.31		415.44	102.24	517.68	
Dec-15	264.07	100.33	364.40		77.25	35.32	112.57		341.32	135.65	476.97	
total	829.95	281.03	1110.98		141.57	140.04	281.61		971.52	421.07	1392.59	
2016												
Jan-16	210.12	61.15	271.27	0.003011434	90.12	41.03	131.15	0.00114762	300.24	102.18	402.42	0.001969172
Feb-16	522.58	56.12	578.70	0.00642429	353.01	41.22	394.23	0.003449685	875.59	97.34	972.93	0.004760863
Mar-16	794.17	22.57	816.74	0.009066829	297.34	13.41	310.75	0.002719198	1091.51	35.98	1127.49	0.005517176
Apr-16	27.30	15.59	42.89	0.000476132	126.16	9.11	135.27	0.001183672	153.46	24.70	178.16	0.000871795
May-16	27.08	12.02	39.10	0.000434059	38.56	11.21	49.77	0.000435509	65.64	23.23	88.87	0.00043487
Jun-16	7.13	9.14	16.27	0.000180617	84.22	17.01	101.23	0.000885807	91.35	26.15	117.50	0.000574966
Jul-16	1.50	6.17	7.67	0.00009	89.34	6.28	95.62	0.000836717	90.84	12.45	103.29	0.000505432
Aug-16	18.26	9.22	27.48	0.000305062	45.37	7.35	52.72	0.000461323	63.63	16.57	80.20	0.000392445
Sep-16	273.44	79.36	352.80	0.003916519	36.04	10.34	46.38	0.000405845	309.48	89.70	399.18	0.001953318
Oct-16	508.47	134.03	642.50	0.007132549	99.36	4.54	103.90	0.00090917	607.83	138.57	746.40	0.003652378
Nov-16	288.29	64.51	352.80	0.003916519	20.58	8.14	28.72	0.000251313	308.87	72.65	381.52	0.001866902
Dec-16	402.13	86.29	488.42	0.005422069	83.30	14.49	97.79	0.000855705	485.43	100.78	586.21	0.002868516
total	3080.47	556.17	3636.64		1363.40	184.13	1547.53		4443.87	740.30	5184.17	
	missed runs	pullout delay	subtotal	%	missed runs	pullout delay	subtotal	%	missed runs	pullout delay	total	%
2017												
Jan-17	125.23	46.37	171.60	0.001904973	78.00	21.16	99.16	0.000867693	203.23	67.53	270.76	0.001324917
Feb-17	173.27	44.53	217.80	0.002417851	28.58	51.27	79.85	0.000698722	201.85	95.80	297.65	0.001456498
Mar-17	66.35	31.26	97.61	0.001083592	174.42	11.41	185.83	0.001626094	240.77	42.67	283.44	0.001386964
Apr-17	97.38	9.15	106.53	0.001182615	52.53	22.55	75.08	0.000656983	149.91	31.70	181.61	0.000888677
May-17	100.40	26.04	126.44	0.001403641	32.51	26.21	58.72	0.000513826	132.91	52.25	185.16	0.000906048
Jun-17	58.58	22.09	80.67	0.000895537	97.07	25.39	122.46	0.001071579	155.65	47.48	203.13	0.000993981
Jul-17	174.28	93.51	267.79	0.002972802	34.08	13.41	47.49	0.000415558	208.36	106.92	315.28	0.001542768
Aug-17	468.39	237.01	705.40	0.007830817	49.06	20.35	69.41	0.000607368	517.45	257.36	774.81	0.003791398
Sep-17	811.88	362.40	1174.28	0.013035968	335.58	58.35	393.93	0.00344706	1147.46	420.75	1568.21	0.007673762
Oct-17	555.66	311.50	867.16	0.009626554	195.00	43.15	238.15	0.002083917	750.66	354.65	1105.31	0.005408642
Nov-17	141.10	96.36	237.46	0.002636101	172.17	40.11	212.28	0.001857543	313.27	136.47	449.74	0.002200724
Dec-17	61.97	76.82	138.79	0.001540742	375.75	111.83	487.58	0.004266538	437.72	188.65	626.37	0.003065032
total	2834.49	1357.04	4191.53		1624.75	445.19	2069.94		4459.24	1802.23	6261.47	
2018												
Jan-18	119.63	52.43	172.06	0.00191008	425.95	66.03	491.98	0.00430504	545.58	118.46	664.04	0.003249364
Feb-18	96.35	29.28	125.63	0.001394649	732.78	137.68	870.46	0.007616906	829.13	166.96	996.09	0.004874193
Mar-18	467.75	33.42	501.17	0.00556361	889.87	165.12	1054.99	0.009231624	1357.62	198.54	1556.16	0.007614797
Apr-18	426.48	31.72	458.20	0.00508659	1230.98	193.83	1421.60	0.012439622	1657.46	225.55	1883.01	0.009214181
May-18	248.18	12.13	260.31	0.002889765	1763.33	172.60	1935.93	0.016940235	2011.51	184.73	2196.24	0.010746917
Jun-18	254.98	18.09	273.07	0.003031417	1021.99	149.93	1171.92	0.010254813	1276.97	168.02	1444.19	0.007066892
Jul-18	26.20	2.75	28.95	0.000321381	138.13	84.40	222.53	0.001947235	164.33	87.15	251.48	0.001230573
Aug-18	18.50	5.27	23.77	0.000263877	91.61	47.62	139.23	0.001218323	110.11	52.89	163.00	0.000797612
Sep-18	12.03	6.03	18.06	0.000200488	93.44	61.74	155.18	0.001357893	105.47	67.77	173.24	0.00084772
Oct-18	20.55	7.40	27.95	0.00031028	316.40	75.26	391.66	0.003427196	336.95	82.66	420.01	0.002055246
Nov-18	12.39	3.28	15.67	0.000173956	174.35	37.88	212.23	0.001857105	186.74	41.16	228.30	0.001117146
Dec-18	3.40	3.28	6.68	0.00007	78.32	39.27	117.59	0.001028964	81.72	42.55	124.27	0.000608094
total	1706.44	205.08	1911.52		6957.15	1231.36	8185.30		8663.59	1436.44	10100.03	
2019												
Jan-19	3.40	3.17	6.57	0.00007	78.03	39.19	117.22	0.001025726	81.43	42.36	124.19	0.000607702
Feb-19	2.22	4.75	6.97	0.00006	360.30	74.00	434.30	0.003800315	362.52	78.75	441.27	0.002159278
Mar-19	214.94	8.35	223.29	0.002478797	933.95	68.47	1002.42	0.008771614	1148.89	76.82	1226.11	0.005999755
Apr-19	6.48	3.61	10.09	0.000112012	71.00	32.49	103.49	0.000905583	77.48	36.10	113.18	0.000553827
May-19	16.40	3.65	20.05	0.00022258	82.54	57.58	140.12	0.001226111	98.94	61.23	160.17	0.000783764
Jun-19	12.83	6.23	19.06	0.00021159	93.29	77.77	171.06	0.00149685	106.12	84.00	190.12	0.000930319
Jul-19	85.44	4.50	89.94	0.000998446	32.05	26.38	58.43	0.000511288	117.49	31.28	149.17	0.000729937
Aug-19	63.14	10.17	73.31	0.000813832	35.40	54.45	89.85	0.000786227	98.54	64.62	163.56	0.000800352
Sep-19	0.00	0.44	0.44	0.00002	0.00	11.28	11.28	0.00004	0.00	12.12	12.12	0.00004
Oct-19	199.49	13.09	212.58	0.002359902	233.24	39.15	272.39	0.002383532	432.73	52.24	485.37	0.002375073
Nov-19	252.34	9.15	261.49	0.002902864	162.24	27.59	189.83	0.001661096	414.58	36.74	451.32	0.002208456
Dec-19	2.08	0.32	2.40	0.000026643	49.15	31.04	80.19	0.000701698	51.23	31.36	82.59	0.00040414
total	858.76	67.43	926.19		2131.19	539.39	2670.58		2989.95	607.62	3599.17	
2020												
Jan-20	7.47	5.56	13.03	0.00014	15.27	19.58	34.85	0.000304953	22.74	25.14	47.88	0.000234292
Feb-20	5.05	3.42	8.47	0.00009	90.46	41.06	131.52	0.001150858	95.51	44.48	139.99	0.000685017
Mar-20	49.53	1.28	50.81	0.000564054	627.19	78.05	705.24	0.006171159	676.72	79.33	756.05	0.003699599
Apr-20	25.55	2.09	27.64	0.000306838								

Memorandum



To: Debra A. Johnson, General Manager and CEO

Through: Fred Worthen, AGM, Bus Operations

From: Erin Vallejos, Manager, Competitive Services

Date: June 15, 2021

Re: **Contractor Fixed-Route Briefing – 1st Quarter**

RTD currently provides 45% of its fixed-route bus service via four contracted bus divisions operated by First Transit and Transdev. With bus divisions located in Longmont, Denver, Commerce City and Englewood, RTD's contract partners provide fixed-route bus service throughout the service area. The performance for First Transit and Transdev is measured by the following performance indicators: Preventable Vehicle Accidents per 100,000 miles, Passenger Accident Ratio per 100,000 miles, On-Time Preventive Maintenance Inspections, On-Time Performance, Miles Between Lost Service Road Calls and Operator Complaints per Boarding.

Because of their commitment to excellence, dedicated corporate support and detailed problem solving, First Transit and Transdev, individually and as a group, met all the Board of Director adopted 2021 key performance measures through the 1st quarter 2021. The following is a more detailed discussion of fixed-route contractor performance through the 1st quarter of 2021.

- **PREVENTABLE VEHICLE ACCIDENTS PER 100,000 MILES**

The contractors, individually and as a group, met the target of ≤ 2.0 Preventable Vehicle Accidents per 100,000 miles through the 1st quarter. First Transit and Transdev continue to utilize bus operator monitoring technology and post-accident investigations for retraining of operators. The contractors continue to emphasize safety with all employees at monthly safety meetings, through periodic campaigns, and with daily reminders at their facilities and on the street.

- **PASSENGER ACCIDENT RATIO PER 100,000 MILES**

The contractors, individually and as a group, met the target of ≤ 0.18 Passenger Accidents per 100,000 miles through the 1st quarter. The only accident that occurred during the 1st quarter was classified as non-preventable. First Transit and Transdev continue to raise awareness of passenger safety through campaigns and safety meetings to reduce the number of passenger accidents per 100,000 miles.

- **ON-TIME PREVENTIVE MAINTENANCE INSPECTIONS**

The contractors, individually and as a group, met the target of 98% of Preventive Maintenance Inspections completed as scheduled through the 1st quarter. Competitive Services staff will continue to monitor the contractor operations to ensure PMIs are completed on-time.

- **ON-TIME PERFORMANCE**

The contractors, individually and as a group, met the target of 86% Local On-Time Service through the 1st quarter. RTD and the private contractors continue to campaign routes and operators with low on-time performance with a strong focus on first time point departures. On a regular basis, contractors review OTP reports and meet with operators of low performing routes to discuss factors that are impacting their ability to reach 86% on-time performance. Additionally, RTD and the private contractors



recently began a campaign to address early on-time performance. While an operator may run into factors beyond their control, running early is something the operator can directly impact.

The contractors will continue to address on-time performance issues with operators, but always tie safety to the discussion. It is better to be a few minutes late than to have an accident.

- **MILES BETWEEN LOST SERVICE ROAD CALLS**

The contractors, individually and as a group, exceeded the target of 30,000 Miles Between Lost Service Maintenance Road Calls through the 1st quarter. Competitive Services staff will continue to monitor the contractor operations and work closely with local and corporate management teams to ensure this goal is being addressed by completing preventive maintenance inspections on-time, working off defects in a timely manner, monitoring repeat issues, providing additional training for mechanics, and taking a proactive approach to maintaining the buses in their fleet.

- **OPERATOR COMPLAINTS PER BOARDING**

Prior to the implementation of Salesforce, operator complaints per boarding were not available. Boarding information could only be reported in total while complaints were being reported only on local service. RTD Customer Care, Bus Operations and Rail departments are collaboratively working on a comprehensive and consistent manner for reporting customer comments for the District that should be available for RTD's 2nd Quarter briefings. As part of these efforts RTD staff will ensure there is an accurate and consistent method for tracking this metric.

Even in the absence of this metric, the contractors continue to investigate and address customer complaints with operators. The contractors utilize onboard video surveillance as a coaching tool to assist operators in improving customer interactions. In addition, the steps noted above regarding on-time performance should help address some customer complaints. The contractors also continue to address complaint trends with all operators at monthly safety meetings.

COMPETITIVE SERVICES MONITORING BRIEFING

1st Quarter Year to Date 2021

<u>Monitoring Activity</u>	<u>Quantity Reviewed</u>	<u>Compliance</u>
Accident/Incident Report within 72 hours	92	97%
Bus Interior Inspections	216	100%
Classroom Training	N/A	N/A
Customer Complaint Video Review	58	95%
Customer Complaint Response	784	99%
DOT Hours Review	686	97%
New Hire File Review	6	83%
Instructor Evaluations	N/A	N/A
Training File Review	6	100%
Annual File Review	N/A	N/A
Pullout Inspections	4	100%
Safety Meetings	N/A	N/A
Site Check	36	100%
Undercover Ridechecks	N/A	N/A

PRIVATE CONTRACTOR PERFORMANCE MEASURES

2021

PREVENTABLE VEHICLE ACCIDENTS PER 100,000 MILES	2020 GOAL	1ST QUARTER	2ND QUARTER	3RD QUARTER	4TH QUARTER
First Transit Commerce City	≤2.0	0.8			
Transdev	≤2.0	0.7			
First Transit Denver	≤2.0	1.4			
First Transit Longmont	≤2.0	1.3			
Total all Contractors	≤2.0	1.0			
Total RTD	≤2.0	1.9			

PASSENGER ACCIDENT RATIO PER 100,000 MILES	2020 GOAL	1ST QUARTER	2ND QUARTER	3RD QUARTER	4TH QUARTER
First Transit Commerce City	≤0.18	0.00			
Transdev	≤0.18	0.12			
First Transit Denver	≤0.18	0.00			
First Transit Longmont	≤0.18	0.00			
Total all Contractors	≤0.18	0.04			
Total RTD	≤0.18	0.31			

ON-TIME PREVENTIVE MAINTENANCE INSPECTIONS	2020 GOAL	1ST QUARTER	2ND QUARTER	3RD QUARTER	4TH QUARTER
First Transit Commerce City	98%	100.0%			
Transdev	98%	100.0%			
First Transit Denver	98%	100.0%			
First Transit Longmont	98%	100.0%			
Total all Contractors	98%	100.0%			
Total RTD	98%	100.0%			

ON-TIME PERFORMANCE	2020 GOAL	1ST QUARTER	2ND QUARTER	3RD QUARTER	4TH QUARTER
First Transit Commerce City	86.0%	89.6%			
Transdev	86.0%	88.9%			
First Transit Denver	86.0%	89.2%			
First Transit Longmont	86.0%	93.5%			
Total all Contractors	86.0%	90.0%			
Total RTD	86.0%	85.2%			

MILES BETWEEN LOST SERVICE ROAD CALLS	2020 GOAL	1ST QUARTER	2ND QUARTER	3RD QUARTER	4TH QUARTER
First Transit Commerce City	30,000	34,170			
Transdev	30,000	140,377			
First Transit Denver	30,000	99,264			
First Transit Longmont	30,000	53,695			
Total all Contractors	30,000	64,160			
Total RTD	30,000	47,061			

OPERATOR COMPLAINTS PER BOARDING	2020 GOAL	1ST QUARTER	2ND QUARTER	3RD QUARTER	4TH QUARTER
First Transit Commerce City	0.0004	N/A			
Transdev	0.0004	N/A			
First Transit Denver	0.0004	N/A			
First Transit Longmont	0.0004	N/A			
Total all Contractors	0.0004	N/A			
Total RTD	0.0004	N/A			

Memorandum



To: Debra A. Johnson, General Manager and CEO

Through: Fred Worthen, AGM, Bus Operations

From: Erin Vallejos, Manager, Competitive Services

Date: June 15, 2021

Re: **Customer Comment Briefing – 1st Quarter**

Recapped below is an analysis of the customer comment trends through the 1st Quarter of 2021. Also included is a comparison of customer comment data for the same period in 2020.

Customer commendations through the 1st Quarter of 2021 for both RTD and the private contractors showed a decrease from the same period in 2020. The total number of commendations was 223 in 2021 versus 618 in 2020.

Customer concerns through the 1st Quarter of 2021 for both RTD and the private contractors showed improvement over the same period in 2020. The total number of operator-related concerns for the District as a whole through the 1st Quarter of 2021 was 2,285. The total number for the same period in 2020 was 3,214. Every customer concern category showed improvement over 2021 except for Discrimination and Improper Procedure.

RTD and the private contractors review customer comments on a daily basis and implement corrective action as needed to address deficiencies and improve performance or provide operators with recognition for a job well done. Additionally, reduced ridership due to the COVID-19 pandemic has led to less comments overall.

RTD and the private contractors investigate all customer complaints using a variety of tools, including CAD/AVL “flashbacks” and video review and address/discipline operators as needed. Many times the results of the investigation reveal that the complaint is not supported by factual data. Some of the reasons for the “Not Valid” classification include the following:

- Bus was on time (between 1 min early to 5 min late) per “flashback”
- Operator followed proper procedure
- Customer presented insufficient fare
- Customer had no proof of eligibility for a discounted fare
- Customer presented an expired transfer
- Customer presented a counterfeit pass
- Buses were running late District-wide due to weather
- There was no video evidence to support the comment

RTD and the private contractors continue to work collectively in a variety of different areas to address customer concerns.



- Bus routes with poor on-time performance are monitored by both RTD and private contractor personnel to determine if the problem is related to the operator, running time of the route, or other circumstances such as construction and detours.
- Meetings are held on a monthly basis with contractor and RTD personnel to discuss challenges, solutions and best practices in the areas of bus maintenance, operations, safety and training.
- RTD conducts refresher training for all operators on an annual basis, and a component of the training is customer service. The private contractors conduct mandatory monthly safety meetings wherein they discuss customer service issues and provide suggestions for improving customer interactions.
- RTD and private contractor trainers spend time at Civic Center Station and Denver Union Station the first week of each runboard to provide assistance to operators who may need some refreshers on station procedures or have questions on their routes.
- RTD has also reached out to the disability community (Colorado Cross Disability Coalition, Colorado School of the Blind, Atlantis, DRMAC Transit Accessibility Task Force, RTD Advisory Committee for People with Disabilities-ACPD) to get feedback on ways to improve RTD service for customers with disabilities.
- Operators are recognized for the good customer service they provide. Operating Divisions post commendations on a bulletin board in the drivers' room and some provide additional means of recognition.
- Trends in customer service challenges are also addressed through bulletins, campaigns, and other communications to ensure that RTD and contractor employees are aware of our customers' concerns.

Historically, and in 2021, the following categories generated the highest number of customer comments:

- Commendations
- Bus Did Not Show
- Bus Early
- Bus Late
- Careless Driving/Operator
- Discourtesy/Operator
- Improper Procedure by Operator
- Passed Up Customer at Stop

All of these comment categories are what RTD considers "operator related" and are included in the comment numbers that are tracked and reported to the Board of Directors through the Quarterly Customer Comment Briefings.

The high comment categories are routinely reviewed to determine the factors, both internal and external, that are impacting the number of comments. The input received from both RTD and private contractor operations is noted below:

Commendations – 1st Quarter 2021: Comments in this category **decreased** by 63.9% compared to the same period in 2020. This decrease is attributable to the substantial decrease in ridership due to COVID-19. Both RTD and our contracted operators who receive commendations are recognized in a variety of ways by their division, such as with pins and lanyards; through the Operator of the Month program; at safety meetings; and on division electronic messaging screens. The YTD average in this category for 2021 is 2.48 comments per day. The comparable number for 2020 was 6.79 comments per day.

Bus Did Not Show – 1st Quarter 2021: Comments in this category **significantly decreased** by 50.7% compared to the same period in 2020. “Flashbacks” for “bus did not show” comments often show buses running late. The YTD average in this category for 2021 is 1.14 comments per day. The comparable number for 2020 was 2.30 comments per day.

Bus Early – 1st Quarter 2021: Comments in this category **significantly decreased** 52.7% compared to the same period in 2020. “Flashbacks” for “bus early” comments often show buses running late. It is possible customers see the prior bus running late and will assume it is their bus running early. Operators are addressed whenever the CAD/AVL playback confirms that the bus was running ahead of schedule. The YTD average in this category for 2021 is 2.06 comments per day. The comparable number for 2020 was 4.30 comments per day.

Bus Late – 1st Quarter 2021: Comments in this category **significantly decreased** 47.9% compared to the same period in 2020. Improving on-time performance continues to be a challenge for a variety of reasons including construction and social distancing customer overload delays. Running time issues are continually reviewed by RTD Service Planning and Scheduling. The YTD average in this category for 2021 is 2.06 comments per day. The comparable number for 2020 was 3.90 comments per day.

Careless Driving/Operator – 1st Quarter 2021: Comments in this category **decreased** 33.3% compared to the same period in 2020. On a regular basis, video recordings are reviewed and undercover ride checks are performed to determine if operators are driving in an unsafe or inappropriate manner. In addition, RTD and the private contractors have “G-Force Activated” event-recording systems (Drive Cam, Smart Drive) installed on the buses. These incidents are also reviewed on a daily basis. Operators continue to be counseled and retrained, as needed, to improve driving performance. Also, periodic safety campaigns are conducted to reinforce safe driving habits. The YTD average in this category for 2021 is 1.91 comments per day. The comparable number for 2020 was 2.84 comments per day.

Discourteous/Operator – 1st Quarter 2021: Comments in this category **decreased 36.2%** compared to the same period in 2020. In the majority of cases, video evidence confirms that the operator followed proper procedures and treated the customer with respect. In many cases, operators are shown enforcing or explaining policies (requesting proper fare payment, requesting space in the priority seating area, addressing inappropriate behavior) in a polite and respectful manner and the customers react in a negative manner. Operators are counseled and disciplined appropriately if video evidence confirms that they treated customers in a discourteous or inappropriate manner. Operators are also given suggestions for handling similar situations in the future. The YTD average in this category for 2021 is 5.03 comments per day. The comparable number for 2020 was 7.80 comments per day.

Discrimination – 1st Quarter 2021: Comments in this category **remained the same** compared to the same period in 2020. Investigation into discrimination-related comments usually shows the operator not at fault. The YTD average in this category for 2021 is 0.21 comments per day. The comparable number for 2020 was 0.21 comments per day.

Fare Dispute – 1st Quarter 2021: Comments in this category **decreased** 14.5% compared to the same period in 2020. Investigations into “fare dispute” comments often show that customers presented an improper/incomplete fare and are not happy with the operators’ enforcement of the fare policies. The YTD average in this category for 2021 is 0.79 comments per day. The comparable number for 2020 was 0.91 comments per day.



Improper Procedure/Operator – 1st Quarter 2021: Comments in this category **increased** 2.5% compared to the same period in 2020. RTD and private contractor training and operations personnel meet on a regular basis to ensure all operators are receiving consistent and up-to-date information. In addition, the on-going refresher training provided to RTD operators and the monthly safety meetings held at the private contractor divisions provide operators with information about accommodating the needs of RTD customers to the best of their abilities. In cases where video evidence shows operators are not following proper procedures, appropriate coaching activities are taken. The YTD average in this category for 2021 is 4.12 comments per day. The comparable number for 2020 was 3.98 comments per day.

Incorrect Info/Operator – 1st Quarter 2021: Comments in this category **significantly decreased** by 80.6% compared to the same period in 2020. The combined efforts of the General Superintendent of Transportation, Operations Managers, the Bus Operator Training teams, Street Supervisors and Dispatchers continue to provide operators with up-to-date information to answer customer questions and address customer concerns. The YTD average in this category for 2021 is 0.08 comments per day. The comparable number for 2020 was 0.40 comments per day.

Passed Up Customer At Stop – 1st Quarter 2021: Comments in this category **decreased** 22.8% compared to the same period in 2020. In many cases, “flashbacks” for these comments will confirm buses are on route and either on time or running late. It is possible the customer was not directly at the stop when the bus arrived. Many comments indicate the customer was running to the stop as the bus passed. Operators are reminded to stay vigilant and watch for customers that may not be waiting directly at the bus stop. In addition, operators are directed to contact RTD Dispatch whenever a customer is passed up due to the bus being full. The number of “Pass Up” comments from customers with disabilities and/or those using mobility aids represents a small number of the total “Pass Up” comments (42 of the total 611 = 6.87%). Information regarding overcrowded routes is forwarded to the Service Planning & Scheduling Department for review and adjusted, as needed, as resources will allow. The YTD average in this category for 2021 is 6.79 comments per day. The comparable number for 2020 was 8.69 comments per day.



Top Comment Categories					
	QTR 1	QTR 1	QTR 1	QTR 1	QTR 1
	2021	2020	2019	2018	2017
Commendations	223	618	651	721	771
Avg per day	2.48	6.79	7.23	8.01	8.57
2021 % change		-63.9%	-65.7%	-69.1%	-71.1%
Bus Did Not Show	103	209	362	769	482
Avg per day	1.14	2.30	4.02	8.54	5.36
2021 % change		-50.7%	-71.5%	-86.6%	-78.6%
Bus Early	185	391	384	444	428
Avg per day	2.06	4.30	4.27	4.93	4.76
2021 % change		-52.7%	-51.8%	-58.3%	-56.8%
Bus Late	185	355	602	645	612
Avg per day	2.06	3.90	6.69	7.17	6.80
2021 % change		-47.9%	-69.3%	-71.3%	-69.8%
Careless Driving/Operator	172	258	310	309	306
Avg per day	1.91	2.84	3.44	3.43	3.40
2021 % change		-33.3%	-44.5%	-44.3%	-43.8%
Discourteous/Operator	453	710	816	684	629
Avg per day	5.03	7.80	9.07	7.60	6.99
2021 % change		-36.2%	-44.5%	-33.8%	-28.0%
Discrimination	19	19	21	21	15
Avg per day	0.21	0.21	0.23	0.23	0.17
2021 % change		0.0%	-9.5%	-9.5%	26.7%
Fare Dispute	71	83	86	67	98
Avg per day	0.79	0.91	0.96	0.74	1.09
2021 % change		-14.5%	-17.4%	6.0%	-27.6%
Improper Procedure/Operator	371	362	506	603	514
Avg per day	4.12	3.98	5.62	6.70	5.71
2021 % change		2.5%	-26.7%	-38.5%	-27.8%
Incorrect Info/Operator	7	36	33	39	26
Avg per day	0.08	0.40	0.37	0.43	0.29
2021 % change		-80.6%	-78.8%	-82.1%	-73.1%
Passed Up Customer At Stop	611	791	845	994	788
Avg per day	6.79	8.69	9.39	11.04	8.76
2021 % change		-22.8%	-27.7%	-38.5%	-22.5%
TOTAL	2,177	3,214	3,965	4,575	3,898
Avg per day	24.19	35.32	44.06	50.83	43.31
2021 % change		-32.3%	-45.1%	-52.4%	-44.2%
RIDERSHIP*	6,428,090	15,719,335	14,035,788	12,014,778	12,175
*prior to 2019 ridership only included local routes					

Memorandum



To: Debra A. Johnson, General Manager and CEO

Through: Fred Worthen, AGM, Bus Operations

From: Erin Vallejos, Manager, Competitive Services

Date: June 15, 2021

Re: **Special Services Briefing – 1st Quarter**



Funding Agreements

RTD currently has Funding Agreements with various municipalities and non-profit organizations to support local transportation efforts throughout the District. These include supporting fixed-route bus service with the cities of Boulder, Englewood and Littleton; Vanpool service with the Denver Regional Council of Governments; and demand response services with Via Mobility, Focus Point and Douglas County.

Ridership/Productivity

Similar to RTD provided services, ridership for the fixed-route and Vanpool services continues to be down significantly when compared to the same period in 2020. Many of these services are operating at a reduced level, with the Littleton Shopping Cart currently not in operation due to COVID-19.

Total Weekday Boardings			
	January to March		
	2020	2021	% Reduction
Boulder HOP	190,703	33,457	-82%
Englewood Trolley	22,318	15,121	-32%
Littleton Shopping Cart	2,411	0	-100%
DRCOG Vanpool	53,652	18,126	-66%

While ridership is not tracked in the same way for demand response services, Via Mobility and Douglas County are operating at reduced service levels and Focus Points continued to suspended operations.

All of the transportation services supported through Funding Agreements have seen a decrease in productivity when compared to the same period in 2020. Performance of these services is evaluated based on RTD's service standards. The attached 2021 Special Services 1st Quarter Report provides the productivity numbers for each of these services.



Senior Services

RTD provides special services for senior citizens to keep them active and engaged in their communities. Every year, SeniorRide transports thousands of senior citizens to a variety of cultural, educational, and entertainment events. Additionally, RTD provides regularly scheduled SeniorShopper service to help senior citizens access essential retail locations that they might not otherwise be able to access, such as grocery stores and pharmacies.

Ridership/Productivity

Since March due to COVID-19 and the cancellation of many events, RTD's SeniorRide service has been suspended. SeniorShopper ridership for the first quarter for 2021 was down in comparison to the same quarter in 2020. Boardings in the first quarter of 2020 were 8,290 and 2021 were 5,816.

The attached 2021 Special Services 1st Quarter Report provides the productivity numbers for each of these services.

FlexRide

RTD's FlexRide services are currently operated by Via Mobility and MV Transit. With FlexRide bus divisions located in Boulder and Denver, our contract partners provide FlexRide services to 23 distinct service areas throughout the RTD District. The performance for Via Mobility and MV Transit is measured on Customer Contacts, Preventable Vehicle Accidents and Ridership/Productivity (boardings per service hour).

Customer Contacts

FlexRide experienced a decrease in overall customer contacts in the first quarter for 2021 when compared to 2020.

	2021	2020
At Fault	0	4
Not At Fault	5	3
Commendations	10	8
Contacts/100,000 Boardings (at fault)	0.00	0.04

Customer contacts are reviewed on a daily basis. Those contacts that are considered operator related (within the operator's control) are monitored for trends and improvement. At Fault contacts decreased by four when comparing quarters. The number of all other customer contacts received regarding FlexRide service (requests for new service or a change in service which can include boundary changes, service day and hours, web site issues, no return calls, etc.) are as follows:

2021: 127

2020: 101



Preventable Accidents

The preventable accident rate for the first quarter dropped compared to 2020. Contractors have continued to retrain operators identified as being involved in accidents and have increased the number of "ride-alongs" performed by operations specialists and training staff. RTD Safety and Training Compliance Officer has been working with contractors and researching additional defensive driving refresher courses.

2021: 2

Preventable Vehicle Accidents: 1.06 per 100,000 miles

2020: 6

Preventable Vehicle Accidents: 1.72 per 100,000 miles

Ridership/Productivity

FlexRide ridership through the first quarter for 2021 was down in comparison to the same quarter in 2020. Boardings in 2020 were 103,231 and 2021 were 36,288. Contributing to the decrease in ridership is the continued reduced service levels due to adoption of the COVID-19 pandemic service plan. Similar to our fixed-route bus service, beginning April 19, 2020 all FlexRide services began operating a reduced weekday schedule in response to decreased demand.

The majority of the FlexRide areas have seen a decrease in productivity when compared to the same period in 2020. COVID started having an effect on ridership in March 2020 and has continued into the beginning of 2021. The attached 2021 Special Services 1st Quarter Report provides the productivity numbers for each of the FlexRides. The acceptable level of productivity for FlexRide service continues to be 3.0 boardings per hour.

[illegible]

	Average	Jan	Feb.	Mar.	Apr.	May	Jun.	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
S Jeffco FX - January 2012													
Boardings/Weekday	66.7	40.2	43.6	42.4									
Bdngs/Hour - Weekday	2.1	1.7	1.8	1.8									
Boardings/Saturday	34.8	45.4	34.0	22.5									
Bdngs/Hour - Saturday	1.5	1.5	1.8	1.7									
Senior Ride - 1977													
Senior Ride Events													
Psg/per hour	1.8	0.0	0.0	0.0									
Senior Shopper													
Psg/per hour	7.0	6.1	5.8	5.1									
Superior FX - August 2016													
Boardings/Weekday	13.6	6.8	10.1	10.3									
Bdngs/Hour - Weekday	1.1	0.6	0.8	0.9									
Thornton FX - Jan 2014													
Boardings/Weekday	43.4	36.3	38.8	39.1									
Bdngs/Hour - Weekday	1.7	1.5	1.6	1.6									
Wagon Road/144th FX - Nov 2019													
Boardings/Weekday	52.0	57.1	61.5	57.6									
Bdngs/Hour - Weekday	2.3	2.3	2.5	2.3									
Boardings/Saturday	34.8	45.4	34.0	22.5									
Bdngs/Hour - Saturday	2.5	3.2	2.4	1.6									
Boulder/Adams Counties Via Cost Share													
Bdngs/Hour - Weekday													
Jefferson County SRC Cost Share													
Bdngs/Hour - Weekday													

* Metro Taxi pilot program. Started March 8, 2021. Most trips are to be scheduled on Metro Taxi for 7 South East Corridor service areas M-F 1000-1400.

Flexride during COVID service plan will operate with a maximum of 5 passengers per trip due to social distancing.

FLEXRIDE COVID SERVICE PLAN IN EFFECT APRIL 19, 2020. PLAN: 6A-6P WEEKDAY SERVICE WITH REDUCTION IN BUSES IN AREAS, SATURDAY/SUNDAY REMAINED THE SAME.

Wagon Road operates with 1 bus and special hours due to COVID. Loop extra bus on site during peak hours to assist in peak loads.

Due to COVID, Focus Points and Littleton S Cart and Senior Ride events services have been cancelled.

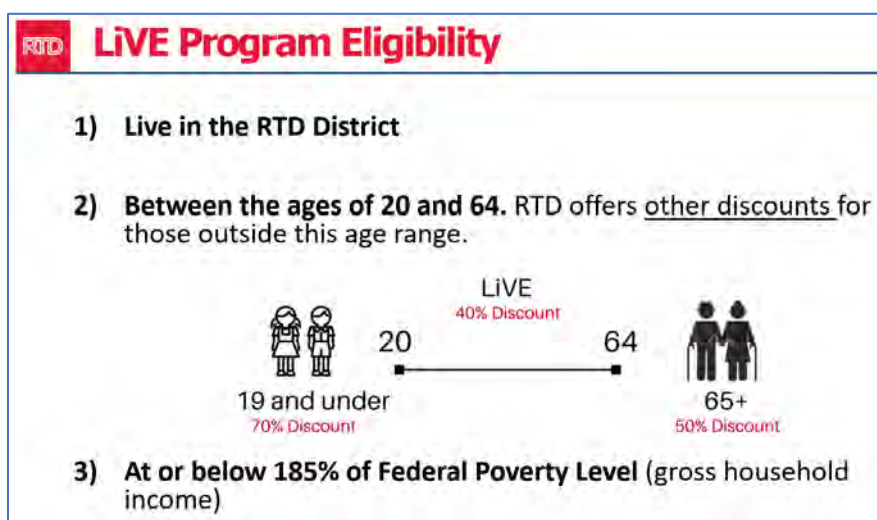


Board Briefing - June 2021

LIVE INCOME-BASED FARE DISCOUNT PROGRAM

Background

Launched in July 2019, the RTD LiVE Program is designed to make transit more affordable for individuals with a household income at or below 185% of the Federal Poverty Level. LiVE fares provide a 40% discount from RTD's full fare rates for eligible customers.



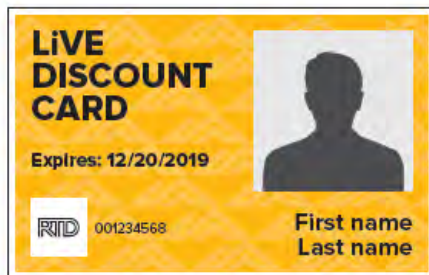
Application

- On-line application at colorado.gov/PEAK, the Colorado State benefits site.
- Phone application through Denver Human Services (DHS). *Available to residents of all counties within the RTD service area.*
- In-person application will be available soon
- Applicants who are actively enrolled in SNAP, Medicaid, or Colorado Works are automatically income-qualified for LiVE. This is called categorical eligibility. PEAK can automatically approve the application if the application is complete and the other eligibility criteria are fulfilled.
- Applicants who are not enrolled in these programs need to provide income information and documentation. This information is verified by DHS.
- Every applicant is required to provide a photo suitable for an ID during or shortly after the LiVE application, otherwise the application cannot be processed. If a photo is uploaded but not useable (for example, an image of an existing ID card), RTD will reach out to the customer.

DHS provides customer service related to eligibility and applications and can assist with all aspects of the process. The DHS LiVE team also promotes other RTD fare discounts.

LiVE Discount Identification Card

- An approved applicant will receive the LiVE Discount ID card in the mail within two weeks of approval, together with a welcome letter about LiVE fares, fare products, and how to use the card.
- This card is not a method of fare payment. It is proof that the customer is eligible for the discount.
- Customers must present LiVE Discount ID cards to the bus operator or fare inspector when using a LiVE fare product.
- The LiVE Discount ID card is valid for one year.
- To receive a new card, a new application is required. It can be submitted as early as 90 days before the expiration date printed on the old card.
- RTD can order a re-print if a card is lost or stolen or if the customer did not receive it in the mail.



LiVE Fare Products Available

- LiVE mobile 3-hour and day passes in the RTD Mobile Tickets, Transit, Lyft, or Uber app.
- LiVE MyRide stored value card – purchase and reload online, at RTD sales outlets, or at Kings Soopers or Safeway stores in the RTD service area.
- LiVE 10-Ride tickets – only available to government agencies and nonprofit organizations through the RTD Nonprofit Program.



Recent Activities

- PEAK Application: RTD, in collaboration with Denver Human Services and PEAK Outreach, has completed revisions to the wording of the PEAK LiVE application and notification letters to

address the pain points identified in the survey of LiVE participants and the agencies' experience with the program. These revisions are expected to go into effect in August 2021.

Planned Activities

- Outreach Case Coordinator.
 - As part of the initial focus of working with homeless services providers, the Coordinator will meet with The Gathering Place and follow up with other homeless services organizations that have expressed interest but have not yet had time to meet.
 - The Coordinator will reach out to domestic violence shelters to expand the initial target group.
 - Once the program is up and running at some sites, this service will be expanded to other organizations and locations throughout the District.
 - The Coordinator is scheduled to present to the DHS Community Outreach Division and will reach out to the human services departments of other counties in the RTD District to identify opportunities for collaboration.
- New In-person Application Option: DHS is planning to open a centrally located welcome center where individuals will be able to get assistance.
- Temporary LiVE ID Card. A pilot program is in development that would allow organizations that serve those with immediate needs (homeless services providers, domestic violence shelters, and correctional institutions) to issue a temporary LiVE Discount ID card to clients.
- Communications: Update informational materials and add additional methods of communication based on findings from the LiVE participant survey and other feedback. RTD will use the recent work on the PEAK application as a guide for updating other materials and communications.
- LiVE Fare Products: Evaluate fare product options available for LiVE.

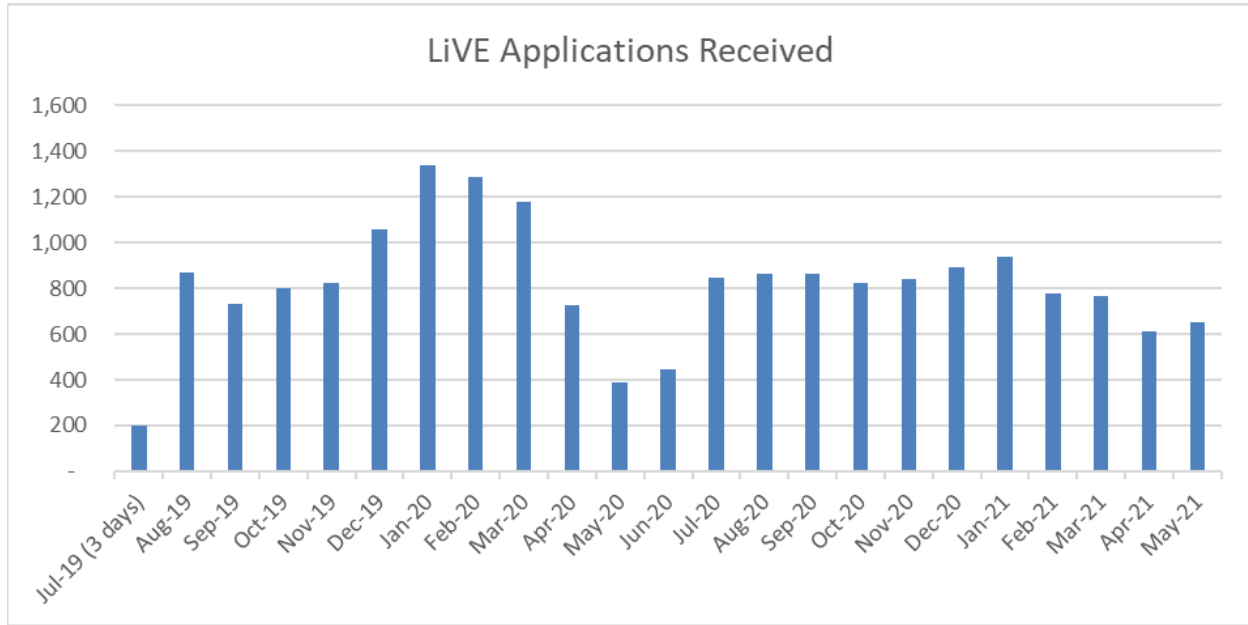
Enrollment

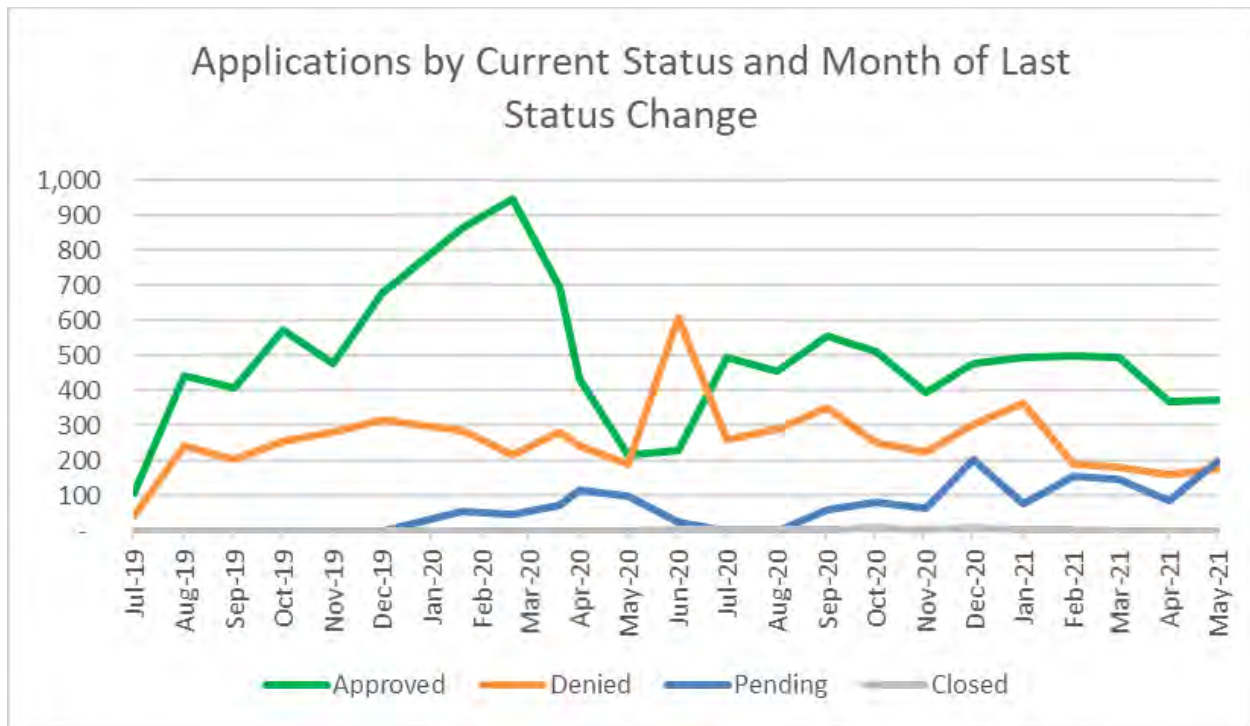
In May 2021, 650 LiVE eligibility applications were submitted. In the same month, 374 were approved, 177 were denied, 1 was closed, and 198 were pending at the end of the month.¹ Note that these numbers were similar to April but lower than in the prior months. Based on discussions with DHS and PEAK, this is consistent with applications for other benefits.

Between the implementation of the program and May 31, 2021, 18,679 LiVE eligibility applications were submitted, 11,202 (60%) were approved, 5,935 (32%) were denied, 1,500 (8%) were pending as of the end of the month, and 42 (0.22%) were closed.

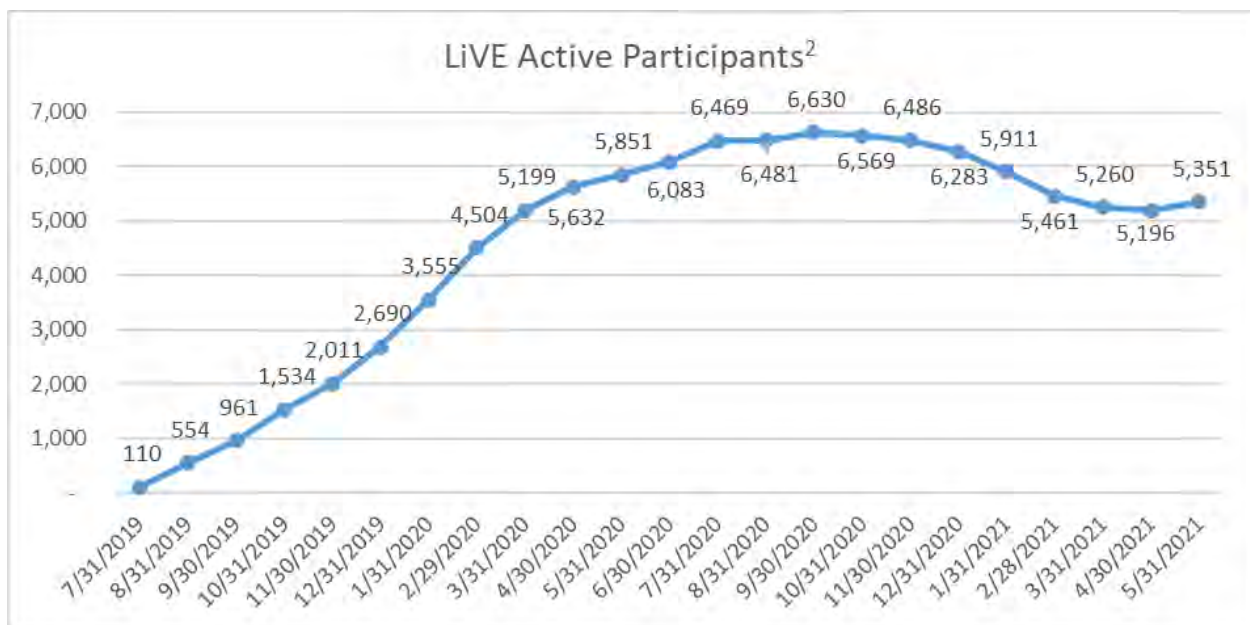
Applications by Current Status and Month of Last Status Change

	Approved – Categorically Eligible	Approved – Manual	Denied – Age	Denied – Out of District	Denied – Income	Denied – Incomplete Applicati on	Denied – Already Enrolled	Denied – Duplicate Applicati on	Pending – Waiting for Photo	Pending – Waiting for CBMS	Pending - Verify Income	Closed – Other	Grand Total
Jul-19 (3 days)	102	8	33	7	1			1					152
Aug-19	369	75	172	49	18	1	1	2	1				688
Sep-19	339	68	125	62	14	2		2					612
Oct-19	367	206	145	51	27	27	2	3					828
Nov-19	333	144	183	59	8	31	2						760
Dec-19	500	179	195	61	19	39	2	2					997
2019	2,010	680	853	289	87	100	7	10	1	-	-	-	4,037
Jan-20	679	186	200	62	14			5	4	58			1,208
Feb-20	743	206	147	43	10			3	16	47			1,215
Mar-20	513	182	180	55	21			14	13	74			1,052
Apr-20	341	92	138	3	16	71	12	5	117				795
May-20	188	31	53	3	8	116	5	4	99				507
Jun-20	196	36	94	6	6	482	6	13	24			5	868
Jul-20	375	121	133	5	16	91	11	6				2	760
Aug-20	373	83	162	6	20	87	11	4				4	750
Sep-20	434	122	151	1	17	168	7	6	61			3	970
Oct-20	368	144	125	6	14	86	16	6	84			8	857
Nov-20	341	53	155	8	8	33	14	8	64			5	689
Dec-20	391	85	150	52	19	63	7	13	206			7	993
2020 YTD	4,942	1,341	1,688	250	169	1,197	111	98	834	-	-	34	10,664
Jan-21	398	95	158	86	14	82	15	9	76			4	937
Feb-21	391	108	94	66	10	3	12	6	157			2	849
Mar-21	424	70	104	44	17	1	11	6	147			1	825
Apr-21	320	49	88	49	12		10	2	87				617
May-21	331	43	107	41	16		8	5	96	101	1	1	750
2021 YTD	1,864	365	551	286	69	86	56	28	563	101	1	8	3,978
Grand Total	8,816	2,386	3,092	825	325	1,383	174	136	1,398	101	1	42	18,679





Note that the spikes in denials are due to clean-up of aged incomplete applications.



The 11,202 individuals who were approved for the LiVE program between July 2019 and May 31, 2021, provided a mailing address³ in the following counties: Denver 5,431, Arapahoe 2,345, Jefferson 1,202, Adams 1,104, Boulder 622, Douglas 132, Broomfield 49, and Weld 42. Note that some counties are only partially in the RTD District. 275 participants reside in the RTD District but provided a mailing address in a county outside of the District, which is acceptable under the program rules.

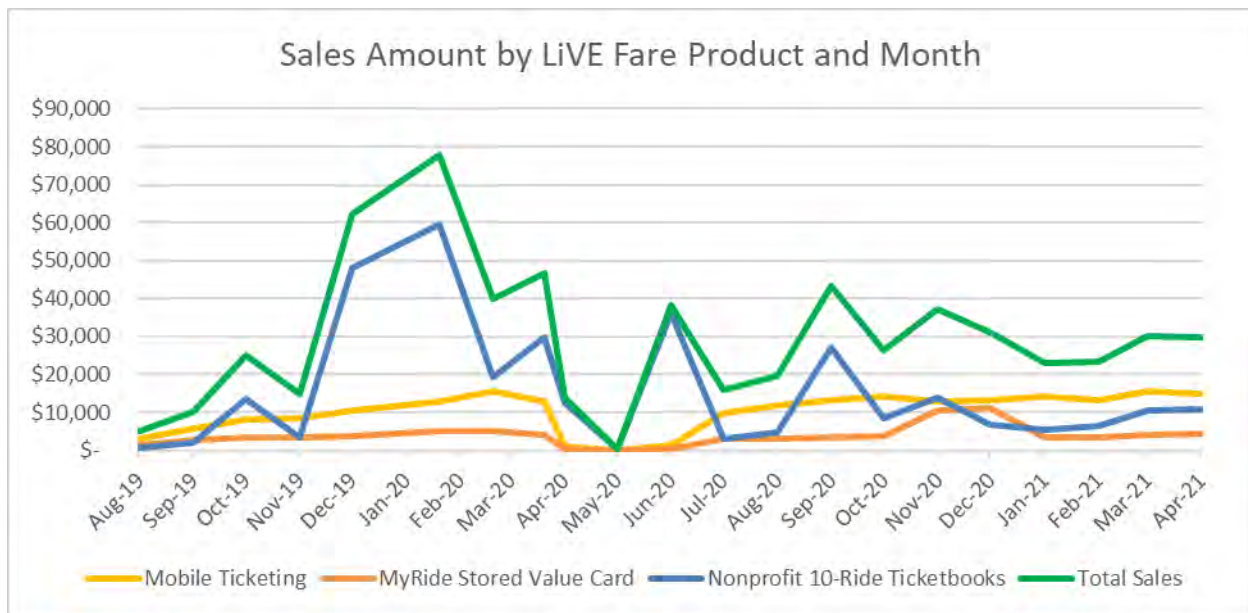
Usage – Fare Product Sales

Determining the number of trips taken with a mobile day pass and when the pre-purchased 10-ride tickets are used is currently not possible. Fare product sales are being leveraged to assess usage of the program.

In April 2021, RTD issued 29 new LiVE MyRide stored value cards. MyRide card holders used their cards for 2,070 trips. 754 mobile app users bought 5,422 mobile 3-hour passes and day passes. Nonprofit organizations bought 5,810 LiVE paper tickets.³

From the implementation of the LiVE program through April 30, 2021, RTD issued 1,333 LiVE MyRide cards that were used for 26,811 trips. 5,001 mobile app users bought 75,290 mobile 3-hour passes and day passes. Nonprofit organizations bought 175,812 LiVE paper tickets.⁴

	Mobile Ticketing			MyRide				Nonprofit 10-Rides		Total
	# of Users	# of 3-Hour and Day Passes	Sales Amount	Cards Issued	# of Trips	Value Loaded	Value Used	# of Tickets	Sales Amount	Total Sales Amount
Jul-19	-	-	\$ -	-	-	\$ -	\$ -	-	\$ -	\$ -
Aug-19	217	849	\$ 2,980	52	150	\$ 1,450	\$ 300	400	\$ 720	\$ 5,150
Sep-19	304	1,758	\$ 5,688	59	660	\$ 2,700	\$ 1,300	1,050	\$ 1,890	\$ 10,278
Oct-19	383	2,603	\$ 8,142	57	1,260	\$ 3,550	\$ 2,450	7,440	\$ 13,392	\$ 25,084
Nov-19	402	2,727	\$ 8,304	44	1,470	\$ 3,500	\$ 2,750	1,800	\$ 3,240	\$ 15,044
Dec-19	484	3,537	\$ 10,552	47	1,630	\$ 3,700	\$ 3,050	25,320	\$ 47,952	\$ 62,204
Total 2019	1,117	11,474	\$ 35,666	259	5,170	\$14,900	\$ 9,850	36,010	\$ 67,194	\$117,760
Jan-20	594	4,508	\$ 12,944	74	2,040	\$ 5,200	\$ 3,900	32,592	\$ 59,651	\$ 77,795
Feb-20	677	5,293	\$ 15,414	82	2,040	\$ 5,150	\$ 4,000	10,490	\$ 19,314	\$ 39,878
Mar-20	682	4,335	\$ 12,740	54	1,970	\$ 4,050	\$ 3,750	16,440	\$ 29,876	\$ 46,665
Apr-20	142	391	\$ 1,031	9	130	\$ 400	\$ 250	6,870	\$ 12,434	\$ 13,865
May-20	-	-	\$ -	1	1	\$ -	\$ -	260	\$ 482	\$ 482
Jun-20	19	458	\$ 1,383	11	-	\$ 500	\$ -	18,600	\$ 36,315	\$ 38,198
Jul-20	541	3,443	\$ 9,767	47	1,200	\$ 3,100	\$ 2,250	1,580	\$ 2,925	\$ 15,792
Aug-20	611	4,159	\$ 11,708	30	1,320	\$ 3,150	\$ 2,450	2,560	\$ 4,608	\$ 19,466
Sep-20	694	4,807	\$ 13,055	39	1,350	\$ 3,300	\$ 2,550	14,440	\$ 27,018	\$ 43,373
Oct-20	736	5,099	\$ 14,132	39	1,520	\$ 3,750	\$ 2,850	5,340	\$ 8,532	\$ 26,414
Nov-20	708	4,749	\$ 12,951	191	1,350	\$10,400	\$ 2,500	7,750	\$ 13,950	\$ 37,301
Dec-20	718	4,905	\$ 13,162	348	1,440	\$11,150	\$ 2,650	3,750	\$ 6,899	\$ 31,211
Total 2020	3,092	42,147	\$ 118,287	925	14,361	\$50,150	\$ 27,150	120,672	\$222,002	\$390,439
Jan-21	770	5,619	\$ 14,171	48	1,470	\$ 3,550	\$ 2,700	4,450	\$ 5,270	\$ 22,991
Feb-21	718	4,915	\$ 13,305	39	1,790	\$ 3,550	\$ 3,300	3,020	\$ 6,376	\$ 23,231
Mar-21	806	5,713	\$ 15,451	33	1,950	\$ 4,000	\$ 3,650	5,850	\$ 10,598	\$ 30,049
Apr-21	754	5,422	\$ 14,927	29	2,070	\$ 4,300	\$ 3,950	5,810	\$ 10,715	\$ 29,942
Total 2021	1,855	21,669	\$ 57,855	149	7,280	\$15,400	\$ 13,600	19,130	\$ 32,958	\$106,212
Total	5,001	75,290	\$ 211,808	1,333	26,811	\$80,450	\$ 50,600	175,812	\$322,154	\$614,411



¹These numbers do not sum because the most recent status change for an application, which is shown in the table below, may not be in the month when the application was submitted.

²LiVE enrollment is valid for 12 months. This chart shows the number of actively enrolled customers as of the last day of each month.

³In order to limit RTD's handling of personally identifiable information for LiVE participants, RTD only stores the mailing address of participants but not the home address. In most cases, however, home address and mailing address are the same or in the same county.

⁴ It is not known how many individual customers received LiVE tickets from nonprofit organizations since the number of tickets issued to each client depends on the organization and the client's situation. Also, most government and nonprofit organizations do not buy ticketbooks on a monthly basis, therefore the sales can vary considerably from month to month.

Information and Resources

The following information and materials are available on the RTD LiVE website at rtd-denver.com/LiVE

- General information
- Short videos
- Link to PEAK application
- Step-by-step application instructions
- LiVE information card
- Q&A document
- Partner Toolkit
- Help resources

Board Briefing - June 2021



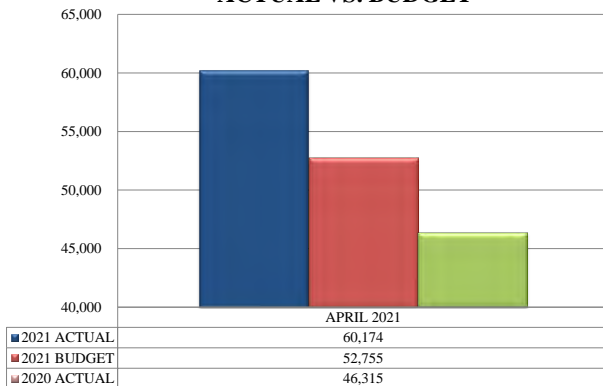
UNAUDITED MONTHLY FINANCIAL STATUS REPORT APRIL 2021

APRIL 2021 ACTUAL VS. BUDGET		YTD 2021 ACTUAL VS. BUDGET		APRIL 2021 VS. 2020		YEAR TO DATE 2021 VS. 2020	
S&U TAX 14.1%	↑	S&U TAX 9.0%	↑	S&U TAX 29.9%	↑	S&U TAX 17.3%	↑
RIDERSHIP -8.2%	↓	RIDERSHIP -10.1%	↓	RIDERSHIP 22.3%	↑	RIDERSHIP -50.3%	↓
FARE REVENUE -19.9%	↓	FARE REVENUE -29.7%	↓	FARE REVENUE 592.0%	↑	FARE REVENUE -44.7%	↓

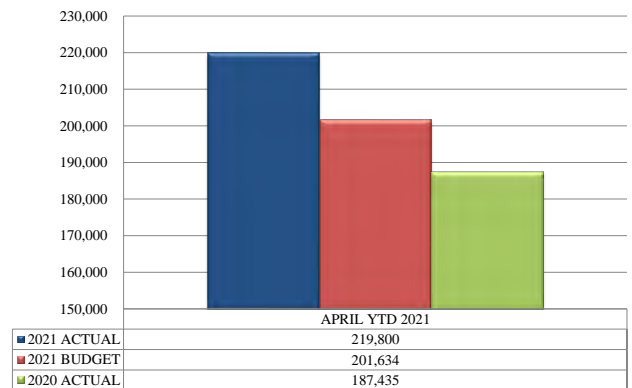
SALES AND USE TAX APRIL 2021

(In Thousands)	2021 ACTUAL	2021 BUDGET	VARIANCE	VARIANCE %	2020 ACTUAL	VARIANCE TO 2020	VARIANCE % TO 2020
MONTH	60,174	52,755	7,419	14.1%	46,315	13,858	29.9%
YTD	219,800	201,634	18,166	9.0%	187,435	32,365	17.3%

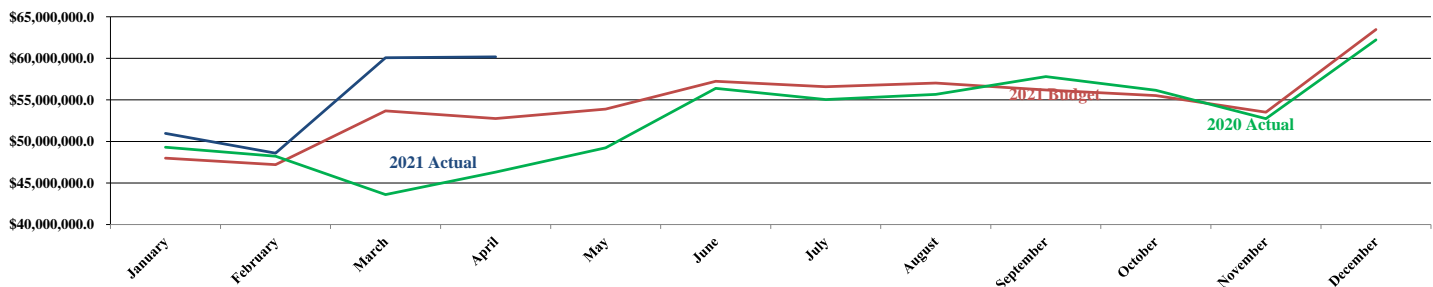
S&U TAX - APRIL 2021
ACTUAL VS. BUDGET



S&U TAX - YTD
ACTUAL VS. BUDGET



SALES AND USE TAX TRENDS



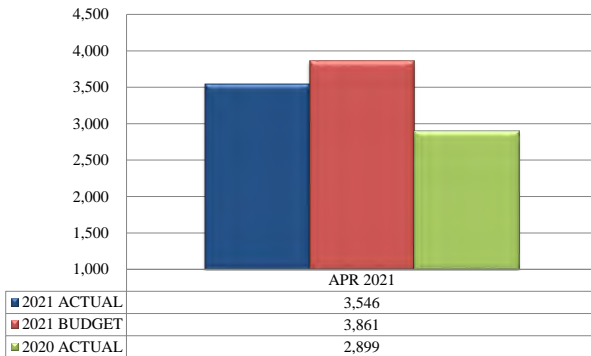
RIDERSHIP APRIL 2021



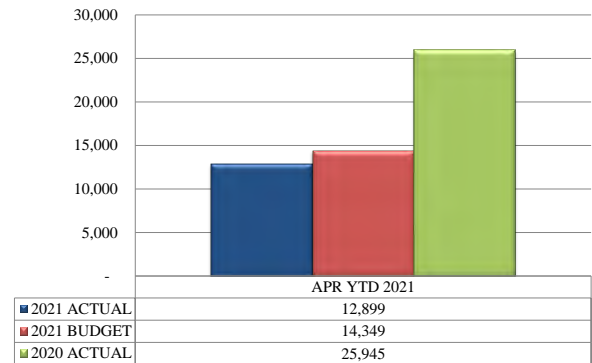
(In Thousands)

	2021 ACTUAL	2021 BUDGET	VARIANCE	VARIANCE %	2020 ACTUAL	VARIANCE	VARIANCE % to 2020
MONTH	3,546	3,861	(315)	-8.2%	2,899	647	22.3%
YEAR TO DATE	12,899	14,349	(1,450)	-10.1%	25,945	(13,046)	-50.3%

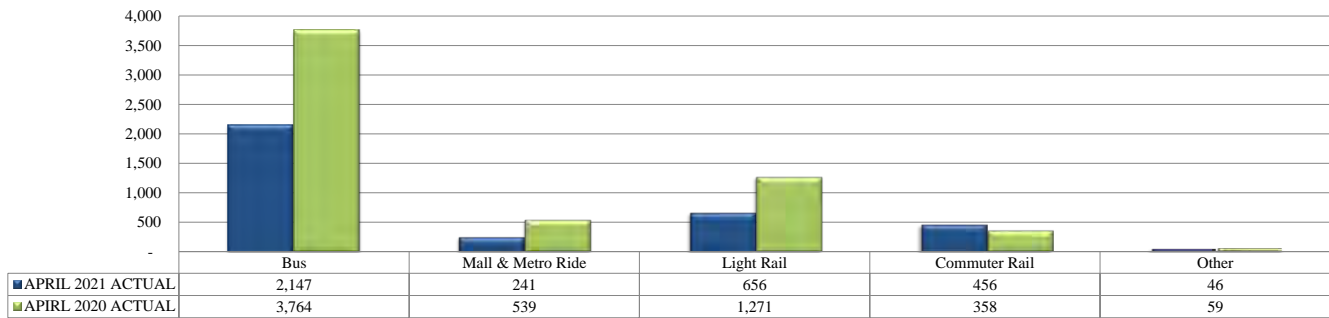
**RIDERSHIP - APRIL 2021
ACTUAL VS. BUDGET**



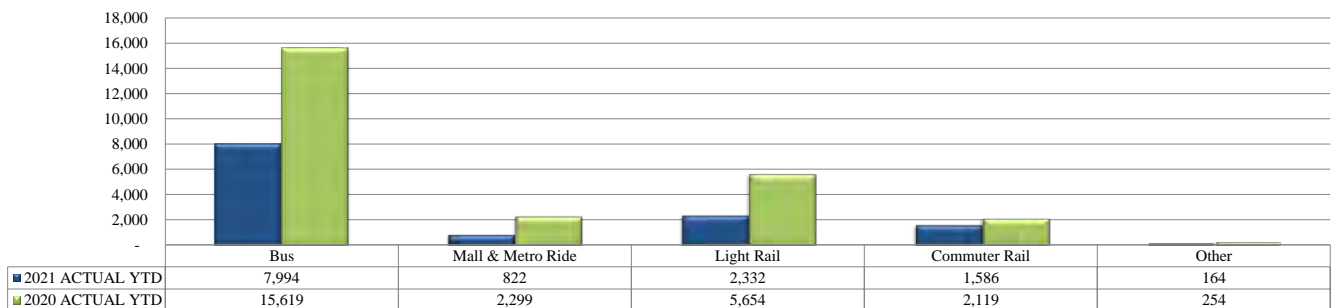
**RIDERSHIP - YTD
ACTUAL VS. BUDGET**



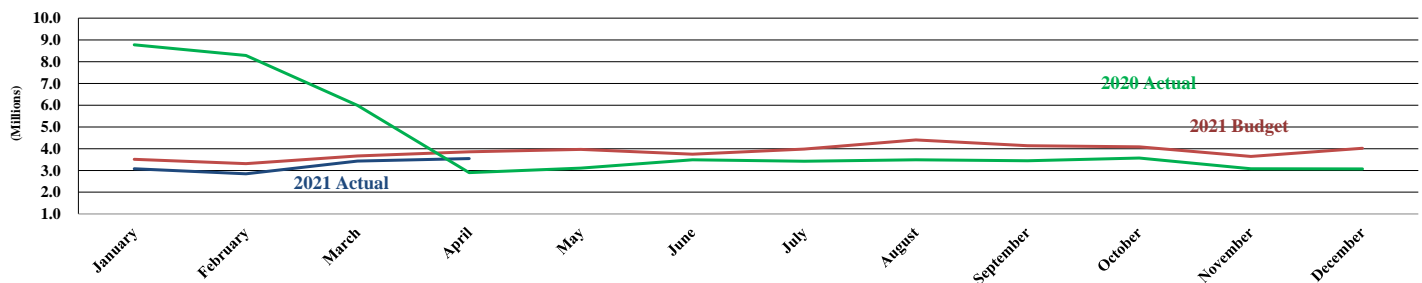
RIDERSHIP BY TYPE - APRIL 2021



RIDERSHIP BY TYPE - YTD



RIDERSHIP TRENDS



Fares were suspended on April 5, 2020 and resumed on July 1, 2020 due to the COVID-19 pandemic

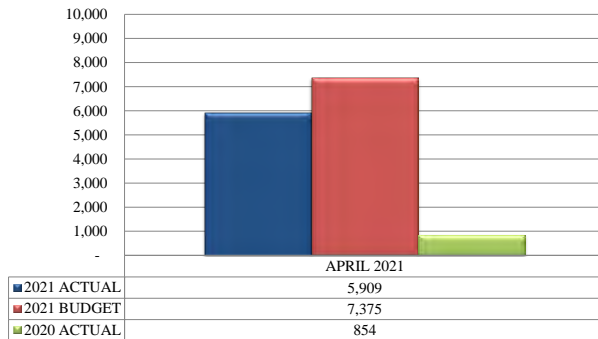
The N Line opened on September 21, 2020. Fares were suspended for the first week and then will be only local fares for the first six months through March 27, 2021.

FARE REVENUE APRIL 2021

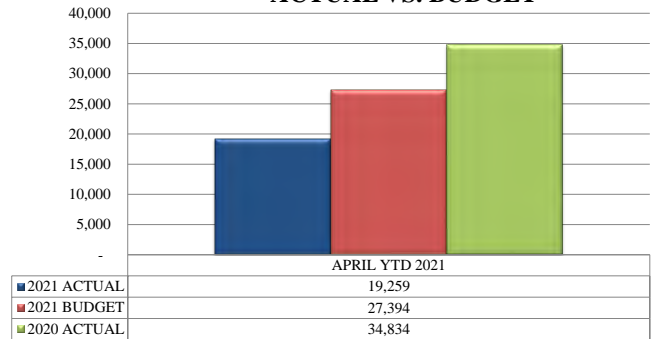


(In Thousands)	2021 ACTUAL	2021 BUDGET	VARIANCE	VARIANCE %	2020 ACTUAL	VARIANCE	VARIANCE % to 2020
MONTH	5,909	7,375	(1,465)	-19.9%	854	5,055	592.0%
YEAR TO DATE	19,259	27,394	(8,135)	-29.7%	34,834	(15,575)	-44.7%

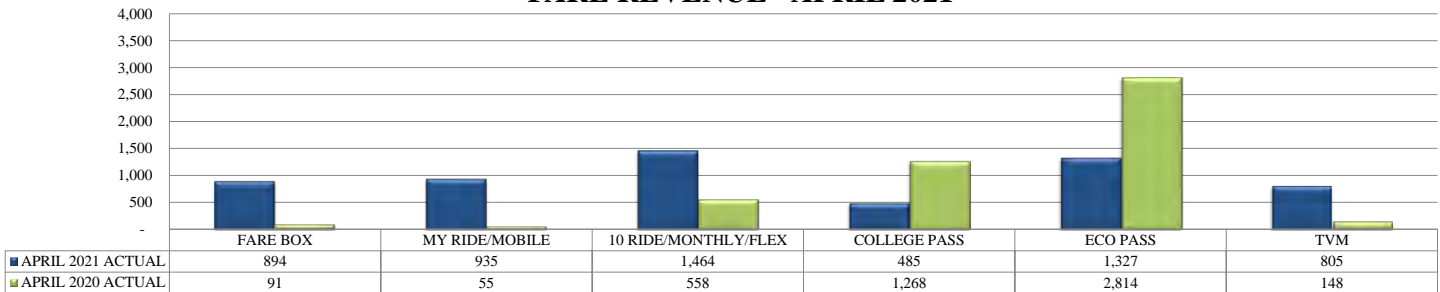
FARE REVENUE - APRIL 2021
ACTUAL VS. BUDGET



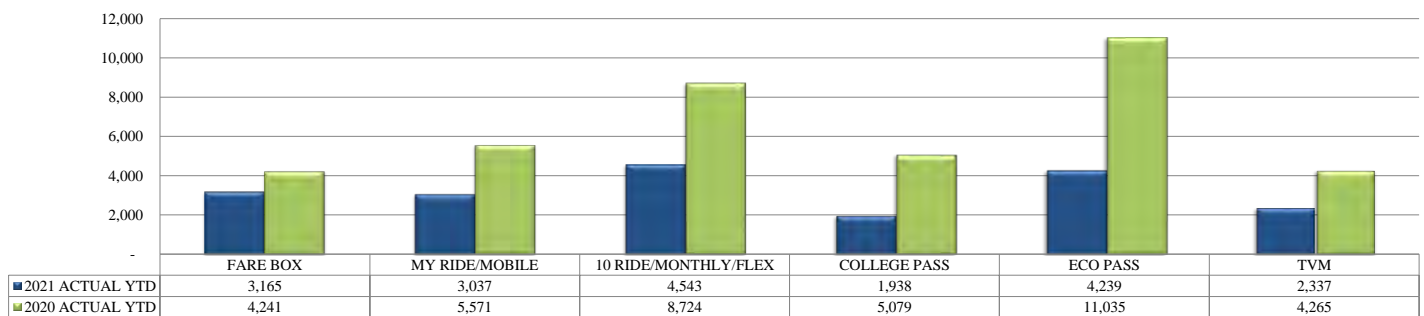
FARE REVENUE - YTD
ACTUAL VS. BUDGET



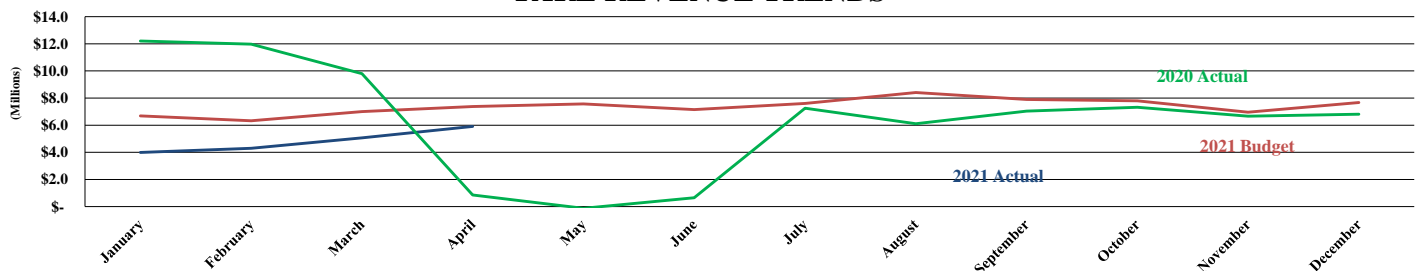
FARE REVENUE - APRIL 2021



FARE REVENUE - YTD



FARE REVENUE TRENDS



Fares were suspended on April 5, 2020 and resumed on July 1, 2020 due to the COVID-19 pandemic.
The N Line opened on September 21, 2020. Fares are suspended for the first week and then will be only local fares through March 27, 2021.
The fourth quarter 2020 SB 154 ratio was 67.0% which exceeds the statutory minimum of 30.0%

**REGIONAL TRANSPORTATION DISTRICT
STATEMENT OF NET POSITION - COMBINED**

APRIL 30, 2021

(UNAUDITED)

(In Thousands)



	2021 Base System	2021 FasTracks Project	2021 FasTracks Ops	2021 Combined	Dec 31, 2020 Combined	Change
ASSETS						
CURRENT ASSETS:						
Cash & Cash Equivalents	\$ 237,522	\$ 349,168	\$ 40,507	\$ 627,197	\$ 657,567	\$ (30,370)
Receivables:						
Sales Taxes	71,537	48,707	-	120,244	114,958	5,286
Grants	12,533	-	-	12,533	5,485	7,048
Other (less allowance for doubtful accts)	4,403	4,961	-	9,364	8,551	813
Total Net Receivables	88,473	53,668	-	142,141	128,994	13,147
Inventory	34,609	-	-	34,609	34,253	356
Restricted Debt Service/Project Funds	33,840	89,996	-	123,836	88,497	35,339
Other Assets	7,054	1,903	1,536	10,493	9,817	676
TOTAL CURRENT ASSETS	401,498	494,735	42,043	938,276	919,128	19,148
NONCURRENT ASSETS:						
Capital Assets:						
Land	171,786	689,260	-	861,046	860,458	588
Land Improvements	1,307,245	4,532,261	-	5,839,506	5,838,359	1,147
Buildings	297,053	392,883	-	689,936	689,916	20
Revenue Earning Equipment	794,950	775,512	-	1,570,462	1,361,911	208,551
Shop, Maintenance & Other Equipment	198,683	7,890	-	206,573	394,412	(187,839)
Construction in Progress	51,438	70,381	-	121,819	133,676	(11,857)
Total Capital Assets	2,821,155	6,468,187	-	9,289,342	9,278,732	10,610
Accumulated Depreciation	(1,607,818)	(1,187,941)	-	(2,795,759)	(2,678,674)	(117,085)
Net Capital Assets	1,213,337	5,280,246	-	6,493,583	6,600,058	(106,475)
TABOR Reserves	9,028	10,166	-	19,194	19,258	(64)
Restricted Debt Service/Debt Service Reserves	28,955	65,687	-	94,642	94,771	(129)
Deposits	1,500	-	-	1,500	1,500	-
TOTAL NONCURRENT ASSETS	1,252,820	5,356,099	-	6,608,919	6,715,587	(106,668)
TOTAL ASSETS	\$ 1,654,318	\$ 5,850,834	\$ 42,043	\$ 7,547,195	\$ 7,634,715	\$ (87,520)
DEFERRED OUTFLOW OF RESOURCES	\$ 34,656	\$ 25,697	\$ -	\$ 60,353	\$ 61,812	\$ (1,459)

(1) Primarily for draws submitted on the Eagle FFGA

(2) Increase in receivables for billings for annual Eco and College passes

**REGIONAL TRANSPORTATION DISTRICT
STATEMENT OF NET POSITION - **COMBINED****

APRIL 30, 2021

(UNAUDITED)

(In Thousands)



2021 Base System	2021 FasTracks Project	2021 FasTracks Ops	2021 Combined	Dec 31, 2020 Combined	Change	
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**REGIONAL TRANSPORTATION DISTRICT
STATEMENT OF NET POSITION - COMBINED**

APRIL 30, 2021

(UNAUDITED)

(In Thousands)



	2021 Base System	2021 FasTracks Project	2021 FasTracks Ops	2021 Combined	Dec 31, 2020 Combined	Change
LIABILITIES						
CURRENT LIABILITIES:						
Accounts & Contracts Payable	\$ 35,537	\$ 18,095	\$ 5,137	\$ 58,769	\$ 89,774	\$ (31,005)
Current Portion of Long Term Debt	63,846	13,250	-	77,096	77,096	-
Accrued Compensation	24,491	-	-	24,491	27,408	(2,917)
Accrued Interest Payable	6,454	44,016	-	50,470	19,556	30,914
Other	25,900	2,001	(600)	27,301	19,173	8,128
TOTAL CURRENT LIABILITIES	156,228	77,362	4,537	238,127	233,007	5,120
NONCURRENT LIABILITIES:						
Long Term Debt	344,428	2,879,990	-	3,224,418	3,222,791	1,627
Other Long-Term Liabilities	-	568,290	-	568,290	568,290	-
Net Pension Liability	284,791	-	-	284,791	284,791	-
TOTAL NONCURRENT LIABILITIES	629,219	3,448,280	-	4,077,499	4,075,872	1,627
TOTAL LIABILITIES	\$ 785,447	\$ 3,525,642	\$ 4,537	\$ 4,315,626	\$ 4,308,879	\$ 6,747
DEFERRED INFLOW OF RESOURCES	\$ 25,363	\$ 5,082	\$ -	\$ 30,445	\$ 25,655	\$ 4,790
NET POSITION						
Net Investment in Capital Assets	\$ 835,065	\$ 1,872,883	\$ -	\$ 2,707,948	\$ 2,813,989	\$ (106,041)
Restricted - Debt Service, Projects and Deferrals	37,710	117,829	-	155,539	120,345	35,194
Restricted - TABOR Reserves	12,042	10,166	3	22,211	26,861	(4,650)
Restricted - FasTracks	-	206,383	-	206,383	216,395	(10,012)
FasTracks Internal Savings Account (FISA)	-	137,304	-	137,304	123,523	13,781
Board Appropriated Fund	26,200	414	12,501	39,115	41,968	(2,853)
Capital Replacement Fund	-	414	12,501	12,915	15,768	(2,853)
Unrestricted Operating Reserve/Mgt Reserve	15,400	-	12,501	27,901	15,400	12,501
Unrestricted Fund	195,846	414	-	196,260	231,843	(35,583)
Net Pension Liability - Represented	(244,099)	-	-	(244,099)	(244,099)	-
TOTAL NET POSITION	\$ 878,164	\$ 2,345,807	\$ 37,506	\$ 3,261,477	\$ 3,361,993	\$ (100,516)
TOTAL LIABILITIES & NET POSITION	\$ 1,688,974	\$ 5,876,534	\$ 42,043	\$ 7,607,548	\$ 7,696,527	\$ (88,979)

STATEMENT OF REVENUE, EXPENSES AND CHANGE IN NET POSITION - **COMBINED**

APRIL 30, 2021

(UNAUDITED)

(In Thousands)



	YTD Base System Actual	YTD Base System Budget	YTD FasTracks Project Actual	YTD FasTracks Project Budget	YTD FasTracks Operations Actual	YTD FasTracks Operations Budget	YTD System Wide Actual	YTD System Wide Budget	\$ Favorable (Unfavorable)	% Favorable (Unfavorable)	
OPERATING REVENUE:											
Passenger Fares	\$ 13,528	\$ 18,873	\$ -	\$ -	\$ 5,731	\$ 8,521	19,259	27,394	(8,135)	-29.7%	
Advertising, Rent and Other	825	1,310	-	-	413	574	1,238	1,884	(646)	-34.3%	
Total Operating Revenue	14,353	20,183	-	-	6,144	9,095	20,497	29,278	(8,781)	-30.0%	
OPERATING EXPENSES											
Bus Operations	86,617	85,589	-	-	-	-	86,617	85,589	(1,028)	-1.2%	(1)
Rail Operations	18,512	23,050	-	-	23,089	27,335	41,601	50,385	8,784	17.4%	(2)
Planning	972	2,669	13	750	-	-	985	3,419	2,434	71.2%	(3)
Capital Programs	13,514	15,448	1,930	574	440	983	15,884	17,005	1,121	6.6%	(4)
Safety, Security and Asset Management	6,763	8,268	-	-	3,068	3,970	9,831	12,238	2,407	19.7%	(5)
General Counsel	4,323	5,414	84	77	-	-	4,407	5,491	1,084	19.7%	(6)
Finance and Administration	15,244	16,744	33	-	-	-	15,277	16,744	1,467	8.8%	(7)
Communications	3,509	4,520	-	-	27	19	3,536	4,539	1,003	22.1%	(8)
Executive Office	3,208	3,484	-	-	-	-	3,208	3,484	276	7.9%	(9)
Board Office	291	325	-	-	-	-	291	325	34	10.5%	(10)
FasTracks Service Increase	(6,448)	(6,448)	6,448	6,448	-	-	-	-	-	0.0%	
Depreciation and Other Non-Departmental	40,774	31,875	83,432	67,897	1,224	19,541	125,430	119,313	(6,117)	-5.1%	
Total Operating Expenses	187,279	190,938	91,940	75,746	27,848	51,848	307,067	318,532	11,465	3.6%	
OPERATING INCOME/(LOSS)	(172,926)	(170,755)	(91,940)	(75,746)	(21,704)	(42,753)	(286,570)	(289,254)	2,684	0.9%	
NONOPERATING REVENUE (EXPENSES)											
Sales & Use Tax	131,880	120,980	73,759	45,673	14,161	34,980	219,800	201,633	18,167	9.0%	
Operating Grants	169	29,526	(1)	262	-	-	168	29,788	(29,620)	-99.4%	
Investment Income	142	-	7,244	-	-	-	7,386	-	7,386	0.0%	
Other Income	1,057	1,054	2,654	2,773	-	34	3,711	3,861	(150)	-3.9%	
Gain/(Loss) Capital Assets	-	-	-	-	-	-	-	-	-	0.0%	
Interest Expense	(4,620)	(4,905)	(52,373)	(53,920)	-	-	(56,993)	(58,825)	1,832	3.1%	
Net Nonoperating Revenue (Expense)	128,628	146,655	31,283	(5,212)	14,161	35,014	174,072	176,457	(2,385)	-1.4%	
INCOME BEFORE CAPITAL GRANTS	(44,298)	(24,100)	(60,657)	(80,958)	(7,543)	(7,739)	(112,498)	(112,797)	299	-0.3%	
Capital Grants and Local Contributions	10,800	4,648	295	10,421	-	-	11,095	15,069	(3,974)	-26.4%	(11)
INCREASE/(DECREASE) IN NET POSITION	\$ (33,498)	\$ (19,452)	\$ (60,362)	\$ (70,537)	\$ (7,543)	\$ (7,739)	\$ (101,403)	\$ (97,728)	\$ (3,675)	3.8%	

(1) Variance is due to lower parts, suppliers and purchased transportation.

(2) Variance is due to lower labor, repair parts and purchased transportation.

(3) Variance is due to projects budgeted evenly across year but not yet started.

(4) Variance is due to timing of project expenses not yet incurred, many of which are grant-funded.

(5) Variance is due to lower outside security services costs.

(6) Variance is due primarily to timing of outside counsel costs related to litigation.

(7) Variance is due to timing of outside IT services costs for projects.

(8) Variance is due to timing of outside printing costs for schedules, other outside services and special events.

(9) Variance due to purchasing card costs that initially get coded to this cost center until they can be coded to each cost center where they were incurred

(10) Variance due to timing of hosting services charges for MinuteTraaq.

(11) Variance due to timing of grant fund draws, particularly the Eagle P3 FFGA and preventive maintenance grants typically drawn late in the year.

REGIONAL TRANSPORTATION DISTRICT
1% SALES AND USE TAX REVENUE - SYSTEM WIDE

APRIL 30, 2021

(In Thousands)



2021 ACTUAL VS. BUDGET

	January 2021	February 2021	March 2021	April 2021	May 2021	June 2021	July 2021	August 2021	September 2021	October 2021	November 2021	December 2021	Total Year To Date
Actual	\$ 50,966	\$ 48,590	\$ 60,070	\$ 60,174	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 219,800
Budget	47,994	47,207	53,678	52,755	53,886	57,238	56,572	57,026	56,192	55,510	53,521	63,464	655,042
Favorable/(Unfavorable)	\$ 2,972	\$ 1,383	\$ 6,391	\$ 7,419									
% Favorable/(Unfavorable) - Month	6.2%	2.9%	11.9%	14.1%									
% Favorable/(Unfavorable) - YTD	6.2%	4.6%	7.2%	9.0%									

2021 VS. 2020 ACTUALS

Net Sales & Use Tax Received	January	February	March	April	May	June	July	August	September	October	November	December	Total
2021	\$ 50,966	\$ 48,590	\$ 60,070	\$ 60,174	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 219,800
2020	49,293	48,223	43,604	46,315	49,235	56,393	55,044	55,653	57,796	56,151	52,740	62,218	632,665
Change from to 2020	\$ 1,673	\$ 367	\$ 16,466	\$ 13,859									
% Increase/(Decrease) by Month vs. 2020	3.4%	0.8%	37.8%	29.9%									
% Increase YTD vs. 2020	3.4%	2.1%	13.1%	17.3%									

REGIONAL TRANSPORTATION DISTRICT
RIDERSHIP
(UNAUDITED)



2021 RIDERSHIP (in Thousands)																
	Jan	Feb	Mar	Apr	May	June	July	Aug	Sep	Oct	Nov	Dec	YTD 2021	YTD 2020	Change	% Change
Fixed Route	1,881	1,740	2,056	2,079	-	-	-	-	-	-	-	-	7,756	14,733	(6,977)	-47.4%
Flatiron Flyer	41	40	48	53	-	-	-	-	-	-	-	-	181	760	(579)	-76.2%
FlexRide & Special Services	13	14	15	15	-	-	-	-	-	-	-	-	58	126	(69)	-54.5%
Total Bus Service	1,935	1,793	2,120	2,147	-	-	-	-	-	-	-	-	7,994	15,619	(7,625)	-48.8%
C Line	29	-	-	-	-	-	-	-	-	-	-	-	29	622	(593)	-95.3%
D Line	77	95	120	123	-	-	-	-	-	-	-	-	415	724	(309)	-42.6%
E Line	153	142	176	189	-	-	-	-	-	-	-	-	660	987	(327)	-33.1%
F Line	-	-	-	-	-	-	-	-	-	-	-	-	-	645	(645)	-100.0%
H Line	90	83	100	105	-	-	-	-	-	-	-	-	378	1,030	(653)	-63.4%
L Line	25	22	27	26	-	-	-	-	-	-	-	-	100	151	(51)	-33.5%
R Line	57	53	65	69	-	-	-	-	-	-	-	-	244	506	(262)	-51.7%
W Line	123	111	128	144	-	-	-	-	-	-	-	-	505	987	(482)	-48.8%
Total Light Rail	555	506	616	656	-	-	-	-	-	-	-	-	2,332	5,654	(3,321)	-58.7%
A Line	268	256	327	343	-	-	-	-	-	-	-	-	1,194	1,588	(394)	-24.8%
B Line	7	6	6	8	-	-	-	-	-	-	-	-	27	90	(63)	-70.3%
G Line	46	40	47	55	-	-	-	-	-	-	-	-	188	441	(253)	-57.4%
N Line	44	38	46	51	-	-	-	-	-	-	-	-	178	-	178	0.0%
Total Commuter Rail	366	339	426	456	-	-	-	-	-	-	-	-	1,586	2,119	(533)	-25.1%
Access-a-Ride	24	25	30	33	-	-	-	-	-	-	-	-	112	165	(53)	-32.3%
Access-a-Cab	7	7	7	8	-	-	-	-	-	-	-	-	28	29	(1)	-1.6%
Vanpool	6	6	6	6	-	-	-	-	-	-	-	-	24	61	(37)	-60.2%
Total Revenue Service	2,893	2,674	3,204	3,305	-	-	-	-	-	-	-	-	12,077	23,646	(11,569)	-48.9%
Mall Shuttle	184	171	226	241	-	-	-	-	-	-	-	-	822	2,161	(1,338)	-61.9%
MetroRide	-	-	-	-	-	-	-	-	-	-	-	-	-	139	(139)	-100.0%
Total Non-Revenue Services	184	171	226	241	-	-	-	-	-	-	-	-	822	2,299	(1,477)	-64.2%
Total System	3,077	2,845	3,431	3,546	-	-	-	-	-	-	-	-	12,899	25,945	(13,046)	-50.3%

REGIONAL TRANSPORTATION DISTRICT
FASTRACKS INTERNAL SAVINGS ACCOUNT (FISA)
(In Thousands)



2020 AMENDED BUDGET

	Risk Level	Actual		Estimated			Estimated in MTFP 2022	Estimated in MTFP Cash Flow 2023-2026	Estimated in LRP 2027-2030	Estimated in LRP 2031-2040	Total
		2013-2018	2019	2020	2021	2013-2021					
IDENTIFIED SOURCES:											
Limit Fastracks funding increases for bus and paratransit expansion to CPI	Medium	\$ 36,107	\$ 13,377	\$ 15,441	\$ 17,658	\$ 82,583	\$ 20,034	\$ 85,883	\$ 94,956	\$ 273,651	\$ 557,107
Reduce Fastracks Minimum Unrestricted Fund Balance from \$150 million	Medium	-	-	-	-	-	-	-	-	-	-
Reduce Fastracks Operating and Maintenance Fund Balance from 3 to 2 months	Medium	-	-	-	-	-	-	-	-	-	-
Defer the Union Pacific Railroad (UPRR) relocation for the SW Corridor Extension	Low	9,000	-	-	-	9,000	-	-	-	-	9,000
Achieve project underruns on Fastracks projects currently under contract ¹	Low	40,804	-	15,500	-	56,304	-	-	-	-	56,304
Sales and lease opportunities for all RTD properties ²	Low	14,078	-	601	-	14,679	-	-	-	-	14,679
Request local financial participation in projects above the current 2.5%	Low	22,179	-	-	-	22,179	-	-	-	-	22,179
Restore FISA drawdowns for operations between 2031-2040 ³	Low	-	-	-	-	-	-	-	16,601	-	16,601
Fastracks sales and use tax collections above adopted budget ⁴	Low	3,207	-	-	-	3,207	-	-	-	-	3,207
Sales tax audit/party	Low	-	-	-	-	-	-	-	-	-	-
Total Sources		125,375	13,377	31,542	17,658	187,952	20,034	85,883	111,557	273,651	679,077
IDENTIFIED USES:											
US36 Project draws ¹		(2,113)	(36)	(103)	(3,877)	(6,129)	-	-	(33,304)	-	(39,433)
North Metro Project draws		(22,338)	-	-	-	(22,338)	-	-	-	-	(22,338)
Southeast Rail Extension (SERE) Project draws		(22,179)	-	-	-	(22,179)	-	-	-	-	(22,179)
Debt service and operations funding ^{1,3}		(2)	-	-	-	(2)	-	(44,144)	(16,601)	-	(60,747)
Return to 3 months O&M Fund Balance ¹		-	-	-	-	-	-	-	-	-	-
Total Uses		(46,632)	(36)	(103)	(3,877)	(50,648)	-	(44,144)	(49,905)	-	(144,697)
Net Sources and Uses		<u>\$ 78,743</u>	<u>\$ 13,341</u>	<u>\$ 31,439</u>	<u>\$ 13,781</u>	<u>\$ 137,304</u>	<u>\$ 20,034</u>	<u>\$ 41,739</u>	<u>\$ 61,652</u>	<u>\$ 273,651</u>	<u>\$ 534,380</u>
Fastracks Internal Savings Account Balance		<u>\$ 78,743</u>	<u>\$ 92,084</u>	<u>\$ 123,523</u>	<u>\$ 137,304</u>	<u>\$ 137,304</u>	<u>\$ 157,338</u>	<u>\$ 199,077</u>	<u>\$ 260,729</u>	<u>\$ 534,380</u>	<u>\$ 534,380</u>

¹ Includes approved changes from 2020-2025 Midterm Financial Plan adopted in October 2019 and Long Range Plan adopted in October 2018, plus changes proposed in 2020 Amended Budget.

² Sale of Civic Center air rights for \$8,063 less \$2,500 cost of NAMS study - these are Base System funds; plus Fort Lupton property sale of \$4,096; plus Alameda property sale of \$5,140, plus Montbello property sale of \$601

³ The Long Range Financial Plan adopted in 2018 restores funds drawn from the FISA for operations and debt service to the FISA to the extent of available funding in Fastracks.

⁴ The transfer of Fastracks sales and use tax revenues in excess of the annual adopted budget to the FISA was approved by the Board in October 2016.



Board Briefing - June 2021

STATUS OF FEDERAL COVID-19 GRANT RELIEF FUNDING

RTD received three federal grant apportionments as replacement funding due to significant revenue losses resulting from the COVID-19 Pandemic. The intent of each apportionment is to maintain public transit services which are considered an essential service. Each of the apportionments may be drawn through the Federal Transit Administration (FTA) on a reimbursement basis for eligible expenditures. Those grants are summarized below including the status regarding RTD's progress to date in drawing those funds.

- Coronavirus Aid, Relief and Economic Security (CARES) Act: Awarded in May 2020 and fully drawn in 2020
- Coronavirus Response and Relief Supplemental Appropriations Act (CRRSAA): Awarded in January 2021 with grant execution in May 2021. Approximately 90% is designated for transit service deployment over six runboards beginning June 2021. The remaining 10% is designated for elimination of certain 2021 cost-reduction actions and other initiatives.
- American Rescue Plan Act (ARPA): Awarded in March 2021 and grant is not yet executed. RTD is awaiting direction from the FTA regarding allowable expenditures.

	CARES	CRRSAA	ARPA	Total	% of Total Drawn
RTD Apportionment	\$ 232,253,946	\$ 203,367,528	\$ 338,468,333	\$ 774,089,807	
Grant Draws					
Employee Wages and Benefits	(146,908,920)	(48,837,977)	-	(195,746,897)	64.8%
Contracted Transportation - Bus	(36,380,870)	(7,211,749)	-	(43,592,619)	14.4%
Contracted Transportation - Rail	(48,964,156)	(13,672,597)	-	(62,636,753)	20.7%
Total Drawn	(232,253,946)	(69,722,323)	-	(301,976,269)	
Remaining to be Drawn	\$ -	\$ 133,645,205	\$ 338,468,333	\$ 472,113,538	

**Independent Accountant's Report
on Applying Agreed-upon Procedures**

To the Board of Directors
Regional Transportation District

We have performed the procedures enumerated below, which were agreed to by the board of directors (the "Board") and Regional Transportation District (the "District"), solely to assist you with respect to evaluating the cost of the three separate Executive Employment Agreements of the District for the fiscal year from January 1, 2020 through December 31, 2020. The Board is responsible for the information contained in the three Executive Employment Agreements. The sufficiency of these procedures is solely the responsibility of those parties specified in the report. Consequently, we make no representation regarding the sufficiency of the procedures described below, either for the purpose for which this report has been requested or for any other purpose.

Our procedures and findings relating to the Executive Employment Agreement between the District and Mr. David Genova are as follows:

1. We obtained calendar year 2020 payroll records for Mr. Genova and compared the 2020 payroll per the payroll records to the base salary amount per the terms in Section 3(a) of the Executive Employment Agreement, prorated for the portion of the calendar year prior to his termination date as general manager. We noted no differences as a result of these procedures.
2. We obtained calendar year 2020 payroll records for Mr. Genova and compared the type of benefits (insurance coverage, sick leave, vacation, and holidays) provided to Mr. Genova to the benefits per the terms in Section 3(c) of the Executive Employment Agreement. We noted no differences in the benefits provided to Mr. Genova per the terms in Section 3(c) of the Executive Employment Agreement.
3. We obtained supporting schedules for the final payment to Mr. Genova of earned but unpaid base salary, approved expense reimbursements, accrued but unused vacation, and accrued but unused sick time; compared to the terms in Section 4(e) of the Executive Employment Agreement; and agreed to the final payroll for Mr. Genova. We noted no differences as a result of our procedures.

Our procedures and findings relating to the Executive Employment Agreement between the District and Mr. Paul Ballard are as follows:

1. We obtained calendar year 2020 payroll records for Mr. Ballard and compared the 2020 payroll per the payroll records to the base salary amount per the terms in Section 3(a) of the Executive Employment Agreement, prorated for the portion of the calendar year after his hire date and prior to his termination date as general manager. We noted no differences in the prorated payroll for the calendar year and base salary amount per the terms in Section 3(a) of the Executive Employment Agreement.
2. We obtained support for payments made to Mr. Ballard for relocation and housing costs and compared the amount to the terms outlined in Section 3(g) of the Executive Employment Agreement. We noted the amounts agreed to the terms outlined in Section 3(g) of the Executive Employment Agreement.
3. We obtained calendar year 2020 payroll records for Mr. Ballard and compared the type of benefits (insurance coverage, medical opt-out payment, sick leave, vacation, and holidays) provided to Mr. Ballard to the benefits per the terms in Section 3(c) of the Executive Employment Agreement. We noted no differences in the benefits provided to Mr. Ballard per the terms in Section 3(c) of the Executive Employment Agreement.

To the Board of Directors
Regional Transportation District

4. The District's management asserted that Mr. Ballard's employment was terminated without cause during calendar year 2020. We obtained supporting schedules for the final payment to Mr. Ballard of earned but unpaid base salary, approved expense reimbursements, accrued but unused vacation, and accrued but unused sick time; compared to the terms in Section 4(e) of the Executive Employment Agreement; and agreed to the final payroll for Mr. Ballard. We noted no differences as a result of our procedures.

Our procedures and findings relating to the Executive Employment Agreement between the District and Ms. Debra Johnson are as follows:

1. We obtained calendar year 2020 payroll records for Ms. Johnson and compared the 2020 payroll per the payroll records to the base salary amount per the terms in Section 3(a) of the Executive Employment Agreement, prorated for the portion of the calendar year after her hire date as general manager. We noted a difference of \$2 in the prorated payroll for the calendar year and base salary amount per the terms in Section 3(a) of the Executive Employment Agreement.
2. We obtained support of payment to Ms. Johnson for household moving services and temporary lodging costs and compared to the terms in Article VI, Section (d), paragraphs (ii) and (iii) of the Executive Employment Agreement and the supporting documentation. We compared the types of expenses supporting the reimbursement to the allowed expenses under the agreement and noted one difference between the expense reimbursement support and the agreement. Ms. Johnson was reimbursed for travel expenses in the amount of \$777.68 for expenses incurred during the interview process with the District. The Executive Employment Agreement does not specify the allowability of these expenses. District management asserted these expenses were approved and considered relocation expenses under terms of the employment agreement.
3. We obtained calendar year 2020 payroll records for Ms. Johnson and compared the type of benefits (insurance coverage, sick leave, vacation, and holidays) provided to Ms. Johnson to the benefits per the terms in Article III, Section (d) of the Executive Employment Agreement. We noted no differences in the benefits provided to Ms. Johnson per the terms in Article III, Section (d) of the Executive Employment Agreement.
4. We obtained support for the reimbursement payment made to Ms. Johnson for legal review of the Executive Employment Agreement and compared to the terms in Article VI, Section (c) of the Executive Employment Agreement, and we noted reimbursement was within the amount allowed for in Article VI, Section (c) of the Executive Employment Agreement.

This agreed-upon procedures engagement was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants. We were not engaged to, and did not, conduct an examination or review, the objective of which would be the expression of an opinion or conclusion, respectively, on the Executive Employment Agreements. Accordingly, we do not express such an opinion or conclusion. Had we performed additional procedures, other matters might have come to our attention that would have been reported to you.

This report is intended solely for the information and use of the Board and the District's management and is not intended to be and should not be used by anyone other than those specified parties.

Plante & Moran, PLLC

Denver, Colorado
May 7, 2021

Access-a-Ride 1st Quarter 2021 Highlights

1. The Board of Directors approved a transfer of funds, allowing for the replacement of legacy paratransit software solicitation to begin. An RFP has been developed for the at-risk proposal to be paid for through savings accrued through operational efficiencies. The RFP will now be reviewed by Legal and Procurement and is expected to be released within the next two months.
2. Recovery of demand for paratransit service has continued through the first quarter with Access-a-Ride trip demand now at 50% of pre-COVID levels and overall paratransit demand, (which includes Access-a-Cab services), at 55% of pre-COVID.
3. RTD's Uber pilot introduced a Wheelchair Accessible Vehicle (WAV) component to the on-demand program on April 12th. The enhancement will test the ability for the service to provide similar response times to all customers regardless of what type of mobility aid they use.
4. The Board of Directors authorized the General Manager/CEO to enter into a contract with Medical Transportation Management, Inc. for the provision of ADA paratransit Eligibility Assessments and Travel Training Services.

ACCESS-A-RIDE

FIRST QUARTER 2021 MONTHLY OPERATIONS REPORT

Report Summary:

Ridership - Access-a-Ride ridership decreased by 50% through the 1st quarter of 2021 compared to the same period of 2020 mostly due to reductions in demand due to the COVID-19 outbreak. Productivity decreased from 1.13 to 1.07 passengers per hour. During the same period, Access-a-Cab ridership decreased by 16%, and combined Access-a-Ride and Access-a-Cab ridership decreased by 45% compared to 2020.

Revenue Hours - Revenue hours of service provided on Access-a-Ride decreased by 44.8% during the 1st quarter of 2021 as compared to the same period of 2020, also as a result of the COVID-19 outbreak.

On-Time Performance - Through the 1st quarter of 2021, OTP was 93.95%; an increase when compared to the same period in 2020 (85.87).

Customer Complaints - Complaints decreased through the 1st quarter of 2021 as compared to the same period in 2020. Staff continues to work with our carriers and passengers to improve overall satisfaction.

Customer Commendations - Access-a-Ride received a total of 79 commendations during the 1st quarter of 2021 .

Ridership - Passengers	2020 YTD	2021 YTD	January	February	March
MV	61510	31824	10064	9976	11784
VIA	36640	17399	5259	5320	6820
Transdev	31953	17593	5378	5728	6487
Transdev on Demand	26464	12135	3732	3813	4590
AaC (Metro & Uber)	24942	21025	7176	6744	7105
Total AaR Ridership	156567	78951	24433	24837	29681
Total Paratransit Ridership (Includes ADA & Non ADA Ridership)	181509	99976	31609	31581	36786

Revenue Hours	2020 YTD	2021 YTD	January	February	March
MV	54362	29719	9941	9328	10450
VIA	30526	17606	5489	5480	6637
Transdev	28016	16438	5344	5199	5894
Transdev on Demand	16026	7431	2273	2304	2854
Total AaR Revenue Hours	128930	71194	23047.47	22311	25835

Average Trip Length (Minutes)	2020 Avg.	2021 Avg.	January	February	March
MV	37.6	30.45	29.37	30.74	31.24
VIA	32.82	27.74	26.8	27.64	28.79
Transdev	39.89	31.53	30.61	31.87	32.12
Transdev on Demand	29.5	24.23	23.75	24.06	24.87

Vehicle Accidents	2020 YTD	2021 YTD	January	February	March
MV	9	3	2	1	0
VIA	3	6	1	1	4
Transdev	8	5	4	1	0
Transdev on Demand	2	0	0	0	0
Total Accidents	22	14	7	3	4

Ambulatory & Wheelchairs	2020 YTD	2021 YTD	January	February	March
Ambulatory - 74.91% YTD	113105	59143	18362	18649	22132
Wheelchair - 25.09% YTD	43462	19808	6071	6188	7549
Total Transported	156567	78951	24433	24837	29681

On Time Performance (OTP)	2020 YTD	2021 YTD	January	February	March
Goal: >=86%					
MV	83.94%	93.49%	94.27%	93.28%	92.99%
VIA	90.16%	95.71%	96.24%	95.74%	95.27%
Transdev	83.84%	92.63%	93.59%	92.23%	92.19%
Transdev on Demand	86.9%	94.59%	95.35%	94.88%	93.72%
Avg OTP	85.87%	93.95%	94.71%	93.81%	93.45%

Productivity (Pax/Svc Hour 1.3)	2020 Avg	2021 Avg	January	February	March
MV	1.13	1.07	1.01	1.07	1.13
VIA	1.20	0.99	0.96	0.97	1.03
Transdev	1.14	1.07	1.01	1.1	1.1
Transdev on Demand	1.65	1.63	1.64	1.65	1.61
Combined Productivity	1.21	1.11	1.06	1.11	1.15

Subscription Service	2020 Avg	2021 Avg	January	February	March
Percentage of Subscription trips	29.56%	0%	0%	0%	0%

Complaints	2020	2021	January	February	March
MV	75	14	5	5	4
VIA	32	17	4	6	7
Transdev	35	21	5	5	11
Transdev on Demand	19	5	3	0	2
First Transit	39	21	7	4	10
Totals	200	78	24	20	34

Commendations	2020 YTD	2021 YTD	January	February	March
MV	22	34	10	9	15
VIA	8	16	6	2	8
Transdev	11	17	2	3	12
Transdev on Demand	2	3	0	0	3
First Transit	5	9	4	3	2
Totals	48	79	22	17	40

Call Center Statistics	2020	2021	January	February	March
Number of Calls Processed	50574	32517	10686	9948	11883
Speed of Answer	3:22	2:13	1:37	2:21	2:43
Avg Handling Time	4:22	3:48	3:48	3:49	3:48
Avg Abandon Time	2:46	2:29	1:45	2:59	2:43
Avg Abandon Rate	7.82%	6.07%	4.02%	5.84%	8.34%

Eligibility Assessment by Type	2020 YTD	2021 YTD	January	February	March
Interview	11	0	0	0	0
Indoor	448	354	89	128	137
Outdoor	110	13	5	2	6
Recertification	310	117	31	42	44
Total	879	484	125	172	187

Eligibility Statistics	2020 YTD	2021 YTD	January	February	March
Total Certified	657	419	106	143	170
Total Ineligible	11	0	0	0	0
Total Appeals	1	0	0	0	0
Total Over-Turned	1	0	0	0	0

Eligibility Results	2020 YTD	2021 YTD	January	February	March
Unrestricted	350	298	74	115	109
Conditional	151	49	16	5	28
Temporary	55	19	3	10	6
Visitor	5	9	1	3	5

Subsidy Cost Per revenue Hour w/Fuel (Subtracts fares paid)	2020 YTD	2021 YTD	January	February	March
Access-a-Ride (Avg Cost per Pax)	\$ 63.53	\$ 91.15	\$ 96.34	\$ 93.88	\$ 84.60
Total AaR Cost	\$ 9,946,177.00	\$ 7,196,647.00	\$ 2,353,957.00	\$ 2,331,777.00	\$ 2,510,913.00
Access-a-Cab Cost (includes Uber Pilot)	\$ 299,304.00	\$ 253,114.64	\$ 86,504.53	\$ 81,231.91	\$ 85,378.20



**Regional
Transportation
District**

1660 Blake Street
Denver, CO
80202
303.299.6000

TO: Debra A. Johnson, General Manager and CEO
FROM: Larry Buter, Manager, Paratransit Services
DATE: May 18, 2021
RE: Access-a-Ride/Cab 2021 1st Quarter Update Memo

Attached please find copies of Access-a-Ride/Cab 2021 1st Quarter briefings developed to offer the RTD Board of Directors insight into services rendered during the 1st quarter of 2021. Each briefing is summarized as follows:

1st Quarter Highlights

Highlights current developments in the Access-a-Ride/Cab program.

Monitoring results

Highlights areas of review with accompanying performance.


Customer Service Report

Identifies the nature of complaints and commendations during the period. Fourth quarter illustrates that the department received more commendations than complaints.

Monthly Operations Report

Illustrates a holistic view of services rendered to include ridership data along with eligibility statistics.

Concurrence:





Michael Ford, Chief Operating Officer

06/10/21

Date

Concurrence:

Paul Hamilton,
Senior Manager, Paratransit Services

06/08/21

Date

Attachments:

1. Quarter Highlights
2. Monitoring Results
3. Customer Service Briefing
4. Monthly Operations Briefing

Access-a-Ride/Cab Customer Service Report

1st Quarter 2021	MV	Transdev	VIA	Transdev on Demand	First Transit	Access-a-Cab	TOTALS
On-Time Performance	0	0	0	0	0	0	0
Improper Procedure	3	7	2	2	0	18	32
Call Center Error	0	0	0	0	9	0	9
Miscellaneous	1	0	1	0	2	0	4
Careless Driving	2	0	2	0	0	0	4
Failed to Provide Door to Door	2	1	1	1	0	0	5
P/U or D/O-wrong location	0	1	2	1	1	0	5
Driver Failed to Secure	0	0	1	0	0	0	1
Excessive Ride Time	0	2	1	0	1	0	4
Maintenance	0	0	0	0	0	0	0
No Show / CXL Dispute	0	3	2	0	4	2	11
Didn't Follow DA/Comments	1	0	0	0	0	0	1
Missed Trip	0	0	0	0	0	0	0
Software	0	0	0	0	0	0	0
Policy Concern	1	2	1	0	1	0	5
Assault	0	0	0	0	0	0	0
Fare dispute	0	0	0	0	0	1	1
Bus Arrived early/late	4	3	2	1	3	0	13
Driver Lost	0	0	1	0	0	0	1
Poor Routing of Trip	0	0	0	0	0	0	0
Information Update	0	0	0	0	0	0	0
Customer no Mask	0	0	1	0	0	0	1
Driver no Mask	0	1	0	0	0	1	2
Failed to book trip	0	1	0	0	0	1	2
TOTAL AaR COMPLAINTS	14	21	17	5	21	0	78
TOTAL AaC COMPLAINTS	0	0	0	0	0	23	23
TOTAL COMMENDATIONS	34	17	16	3	9	0	79

ACCESS-A-RIDE MONITORING SUMMARY REPORT

1st Quarter 2021

<u>Monitoring Activity</u>	<u>Quantity Reviewed</u>	<u>Compliance</u>
Employee File Review	Monitored every 6 months	
Operator Training File Review	82	98%
Field/Video Observations	Suspended due to COVID-19	
Maintenance File Review	Monitored every 6 months	
Conditional Eligibility Review	75	98.6%
Certification Process Review	23	94%
Excessive Ride Time Analysis	160	99%
Certification Notice Letters	367	100%
D.O.T. Hours Review	1115	99%
P.U.C.	224	100%



RAIL OPERATIONS BRIEFING

Dave Jensen, AGM



**Regional
Transportation
District**

On-Time Performance	Month	Service Availability	On Time Performance	YTD On-Time Performance
Light Rail Operations	Apr	99.92%	93.80%	94.75%
A, B, G Line – Commuter Rail	Apr	97.7%	97.1%	95.95%
N Line – Commuter Rail	Apr	96.8%	93.4%	90.34%

Mean Distance Between Failures	Month	Actual	Goal
Light Rail Vehicles	Apr	41,009 miles	> 25,000 miles
Maintenance of Way	Apr	3630.04 hours	> 2,500 hours

Headcount	Month	Full Time
Light Rail Train Operators	Apr	183

Preventable Accidents	Apr	Year to Date
Light Rail Operations	0	0

April 2021 Light Rail Operator Losses		
Reason	Comments	# of Operators
Resigned	Family Reasons	1
	Retirement	1

CONTRACT AWARDS/CURRENT SOLICITATIONS/SOLICITATIONS IN PROCESS AS OF JUNE 11, 2021

Information on contracts and solicitations provided below:

CONTRACTS AWARDED/PENDING AWARD

<i>Issue Date</i>	<i>Solicitation</i>	<i>Title</i>	<i>Pre Meetings</i>	<i>DBE/SBE</i>	<i>Due Date</i>	<i>Bidders/Proposers</i>	<i>Status</i>
8/11/20	Request for Proposal (RFP) 120FH012	Account Based Fare Collection System – Validators	N/A	DBE 10%	1/5/21 2 p.m.	3 Proposals - Masabi, LLC - Parkeon, Inc. dba Flowbird - Scheidt and Bachmann USA, Inc.	Award recommended to Masabi, LLC pending General Manager Fully Executing Contract. Award was approved by the Board of Directors April 20, 2021
11/10/20	Request for Proposal (RFP) 120DH005	System Advertising Program	N/A	N/A	2/18/21 2 p.m.	3 Responsive proposals - Intersection - Lamar Advertising - Vector Media 1 Non-responsive proposal received - Banner Signs	Award recommended to Lamar Advertising pending approval by the Board of Directors on June 22, 2021
3/22/21	Request for Proposal (RFP) 121DO002	Investment Advisory Services	N/A	N/A	4/22/21 2 p.m.	7 Proposals - Chandler Investment - Dana Investment - PFM - PMA - Public Trust Advisors (PTA) - Segall Bryant Hamill - SLC	Award recommended to Public Trust Advisors (PTA) in the amount not to exceed \$360,000.00 for the first three years pending General Manager Fully Executing Contract

CONTRACTS AWARDED/PENDING AWARD (cont)

<i>Issue Date</i>	<i>Solicitation</i>	<i>Title</i>	<i>Pre Meetings</i>	<i>DBE/SBE</i>	<i>Due Date</i>	<i>Bidders/Proposers</i>	<i>Status</i>
4/14/21	Request for Proposal (RFP) 121DU001	Maintenance Services for Wynkoop Plaza	4/27/21 1 p.m.	N/A	5/20/21 2 p.m.	1 Proposal - Downtown Denver Business Improvement District	Proposal is being evaluated
4/22/21	Request for Proposal (RFP) 121DR001	Custodial & Graffiti Removal Services – RTD Light Rail Stations	5/6/21 1 p.m.	N/A	5/24/21 2 p.m.	4 Proposals - Applied Property Services, Inc. - Consolidated Services Group 2, LLC - Front Range Services, Inc. - KG Facility Solutions	Proposals are being evaluated
4/28/21	Request for Proposal (RFP) 121DX001	State Legislative Advocacy Services	5/17/21 1 p.m.	N/A	6/10/21 2 p.m.	2 Proposals - Brandeberry McKenna Public Affairs - Straightforward Communication	Proposals are being evaluated

UNSOLICITED PROPOSAL PENDING

All Unsolicited Proposals are being reviewed and processed in accordance with RTD procedures

NONE

Initials JLB

SOLICITATIONS CURRENTLY OUT FOR BID/PROPOSAL/QUOTE

<i>Issue Date</i>	<i>Solicitation</i>	<i>Title</i>	<i>Pre-Meetings</i>	<i>DBE/SBE</i>	<i>Due Date</i>
5/7/21	Request for Proposal (RFP) 121FK002	Seventeen 40 Foot Battery Electric Transit Buses	N/A	N/A	9/1/21 2 p.m.
5/18/21	Request for Proposal (RFP) 121DM003	Diesel Fuel	N/A	N/A	6/16/21 2 p.m.
6/1/21	Request for Proposal (RFP) 121DH015	Large-Format Printing Services	N/A	N/A	7/6/21 2 p.m.
6/11/21	Request for Quotations (RFQ) 121FH019	Homeless Outreach Coordinator	N/A	N/A	7/7/21 5 p.m.

UPCOMING SOLICITATIONS

- 1/6/21 – Bike-n-Ride Shelters (Aurora) – estimated advertisement late June 2021 – Brenda Leo
- 1/20/21 - Public Transportation Services Group 31 Fixed-Route Services – estimated advertisement June 2021 – Linda Wells
- 4/7/21 - General Printing Services – estimated advertisement June 2021 – Matt Richey
- 5/12/21 – Bus Audio and Video Live Content Project – estimated advertisement early June 2021 – Ron Bibeau
- 6/2/21 – Paratransit Scheduling and Management System Replacement - estimated to advertise June 2021 – Linda Wells
- 6/2/21 - Street Improvement Work Order Contract – estimated to advertise by end of June 2021 – Ron Bibeau
- 6/9/21 - Snow Removal Services – Light Rail Transit (LRT) Stations – I-225, Southeast and West Lines – estimated to advertise by end of June 2021 - Ron Bibeau

Memorandum



To: Board of Directors
From: Debra A. Johnson, General Manager and CEO
Date: June 17, 2021
Re: Board of Directors Briefing

Summary of Monthly Purchasing Activity, New Contracts, Graphs and Reports for April 2021

This summary is in four parts as listed below:

Part I is a summary of purchasing activity for the month of April 2021 as compared to April 2020.

Part II is a listing of all new contracts issued during the reporting month in excess of \$100,000.00.

Part III is a group of graphs illustrating purchasing activity for the current month compared to the previous year.

Part IV is a computer printout of our Monthly Purchase Order Activity Report.

Prepared by: Jan Bump
Attachments



PART I
PURCHASING ACTIVITY APRIL 2021 – APRIL 2020

SUMMARY OF PURCHASE ORDER, CONTRACTS, PETTY
CASH AND PURCHASING CARD ACTIVITY FOR THE MONTH OF
Apr. 2021 COMPARED TO Apr. 2020

		Apr. 2021		Apr. 2020
1. Purchase Order Activity				
A. Total Purchase Orders Prepared:		271		585
B. Total Dollars Obligated:		\$ 2,571,274.45		\$ 8,327,747.23
2. Sale of Surplus Assets:				
Mixed Scrap/Scrap Drums				
Auction		\$ 66,799.86		\$ -
Purchase of Used Oil				
TOTAL		\$ 66,799.86		\$ -
3. Petty Cash Activity:				
A. Total Transactions:		0		1
B. Total Dollars Spent:		\$ -		\$ 14,220.20
4. Purchasing Card Activity:				
A. Total Transactions:		1044		1253
B. Total Dollars Spent:		\$ 370,802.30		\$ 558,892.66
C. Rebate Check		\$ -		\$ -



PART II

LISTING OF NEW PURCHASE ORDERS IN EXCESS OF \$100,000



NEW CONTRACTS ISSUED DURING
Apr. 2021
IN EXCESS OF \$100,000

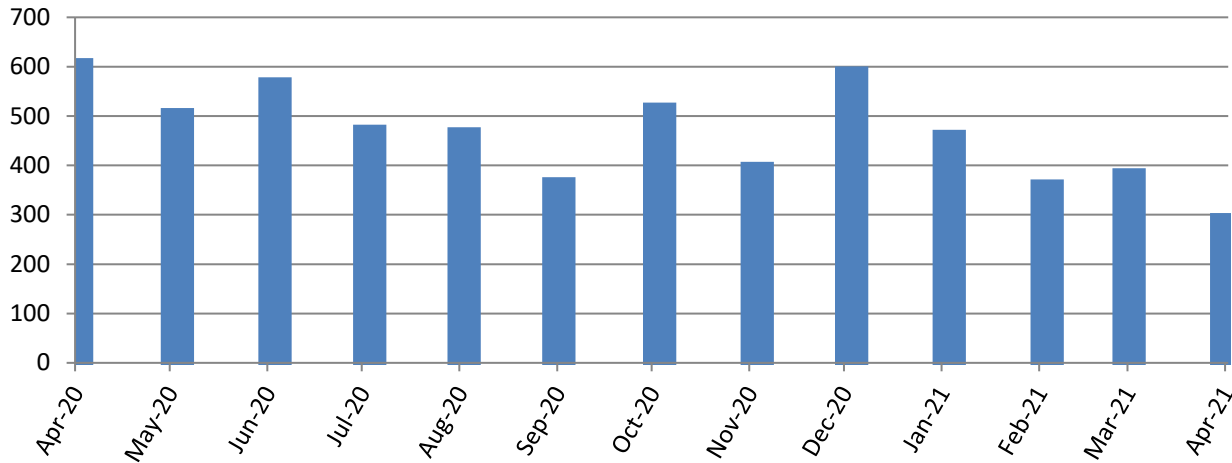
This part lists all new Contracts in numeric sequence showing the Contractor, Services
Contracted for, Performance Period and Total Contract Amount.

PO/CONTRACT NO. - CONTRACT		PURCHASE ORDER DATE		CONTRACT AMOUNT
421DN003/211694 IGA for NMRL ArtnTransit Thornton IGA (City of Thornton)		4/7/2021		\$ 131,000.00
421DH016/212098 IGA Westminster Station Tap and Permit fees Sec 1.2R (City of Westminster)		4/23/2021		\$ 108,254.50
17DH023/212148 DatamanUSA ERP WO Contract - Work Order 11-1 - Optimization - Learning/Talent (Dataman USA LLC)		4/28/2021		\$ 100,000.00
17FH020/211612 WO-013 TEMH Vault System Design 20th & Welton (HNTB Corporation)		4/1/2021		\$ 210,460.00
17FH020/212130 WO-011 Train Horn Mitigation Design BNSF Crossing (HNTB Corporation)		4/26/2021		\$ 325,075.00
212139 New Procurement - Boulder Industrial Lead and Vacant Property Maintenance (L & M Enterprises, Inc.)		4/27/2021		\$ 111,000.00
221DK001/212053 2021/2022 Diesel Exhaust Fuel (DEF) Services With 4 - 1 Year Options (Rhinehart Oil Co. LLC)		4/21/2021		\$ 160,000.00
211614 Service Express 3rd Party Warranty Service and Support (Service Express LLC)		4/1/2021		\$ 145,076.00

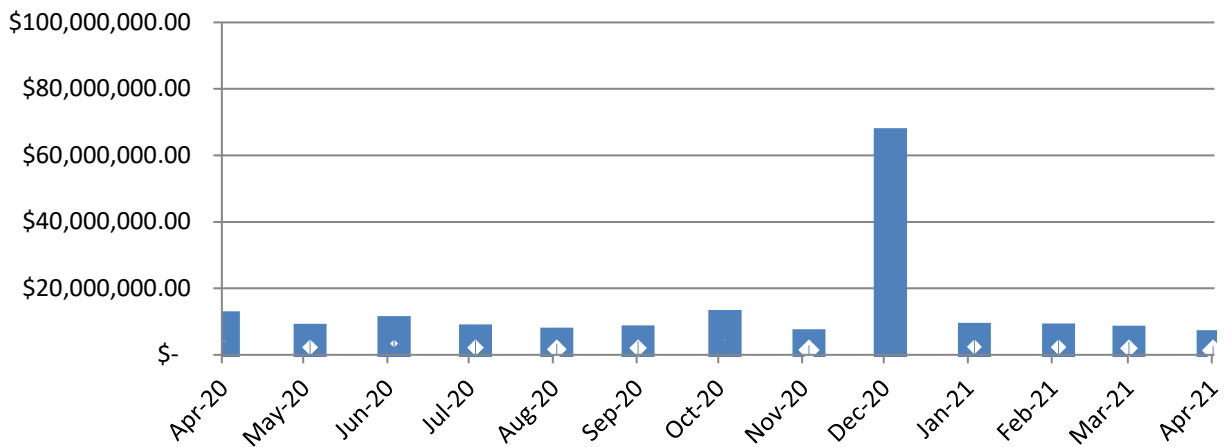


PART III
GRAPHS OF PURCHASING ACTIVITY APRIL 2021

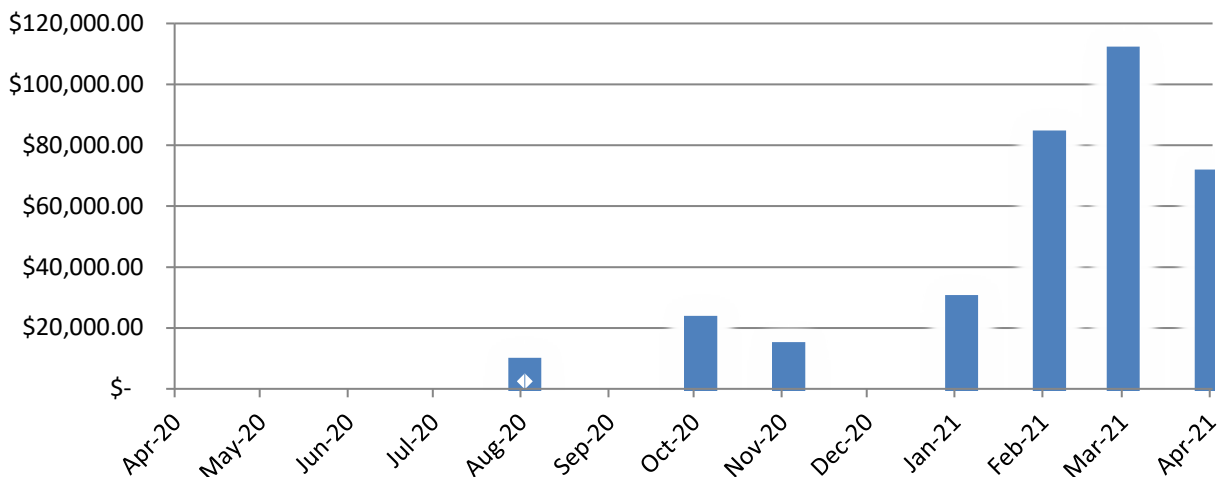
Total Purchase Orders Prepared - Apr. 2021



Total Purchase Order Dollars - Apr. 2021

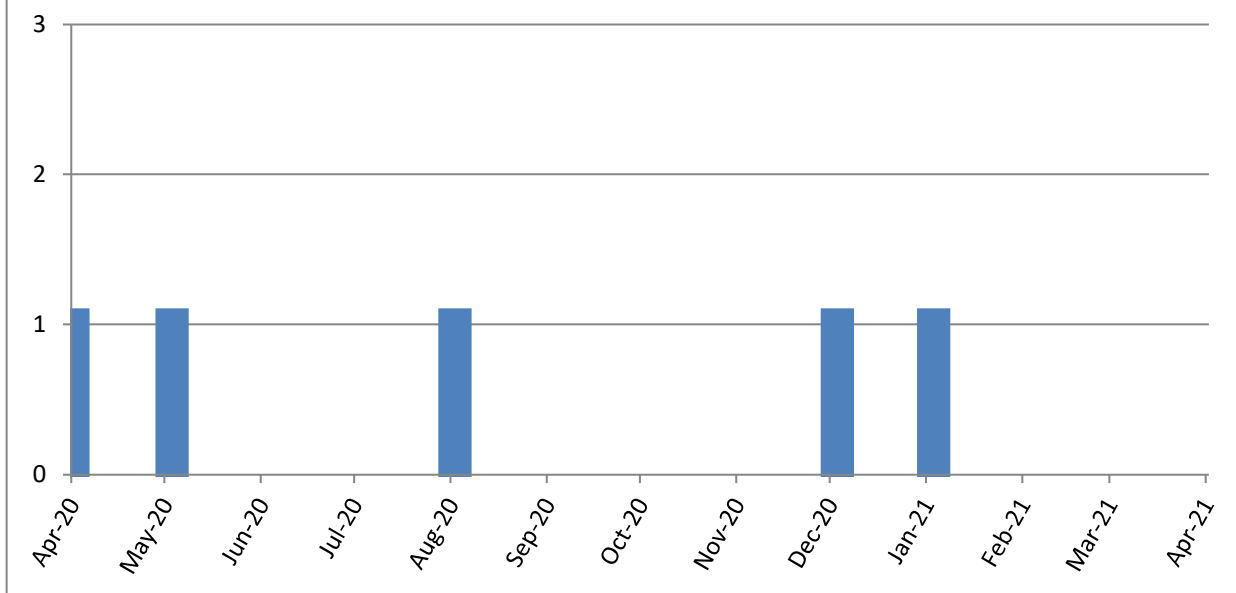


Sales - Apr. 2021

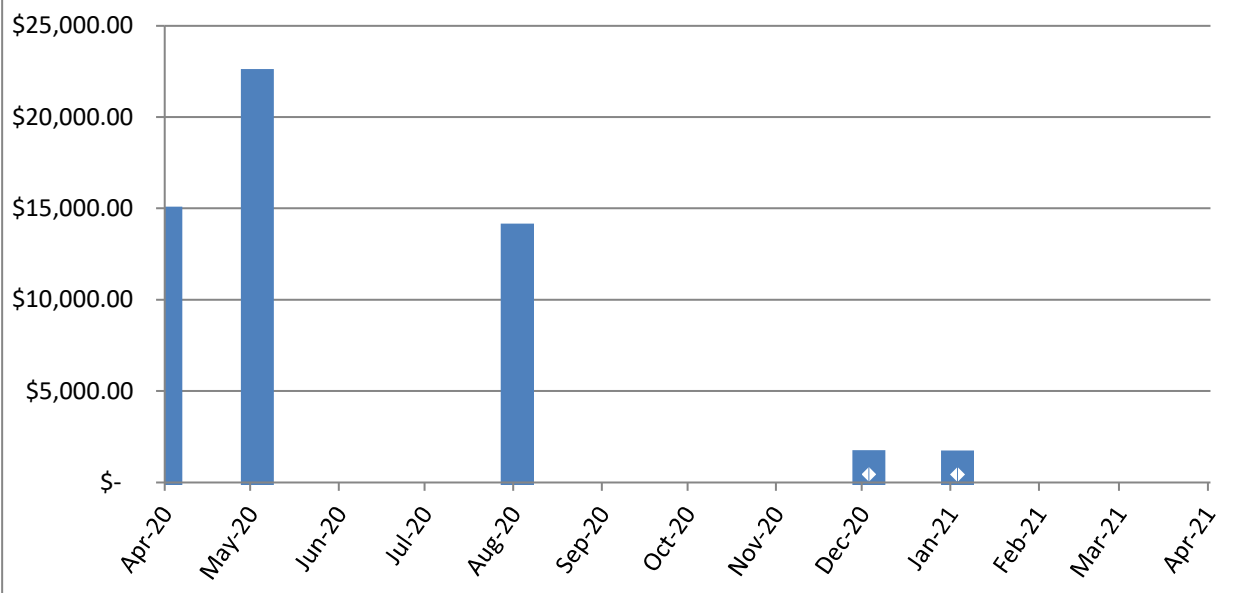




Total Petty Cash Transactions - Apr. 2021

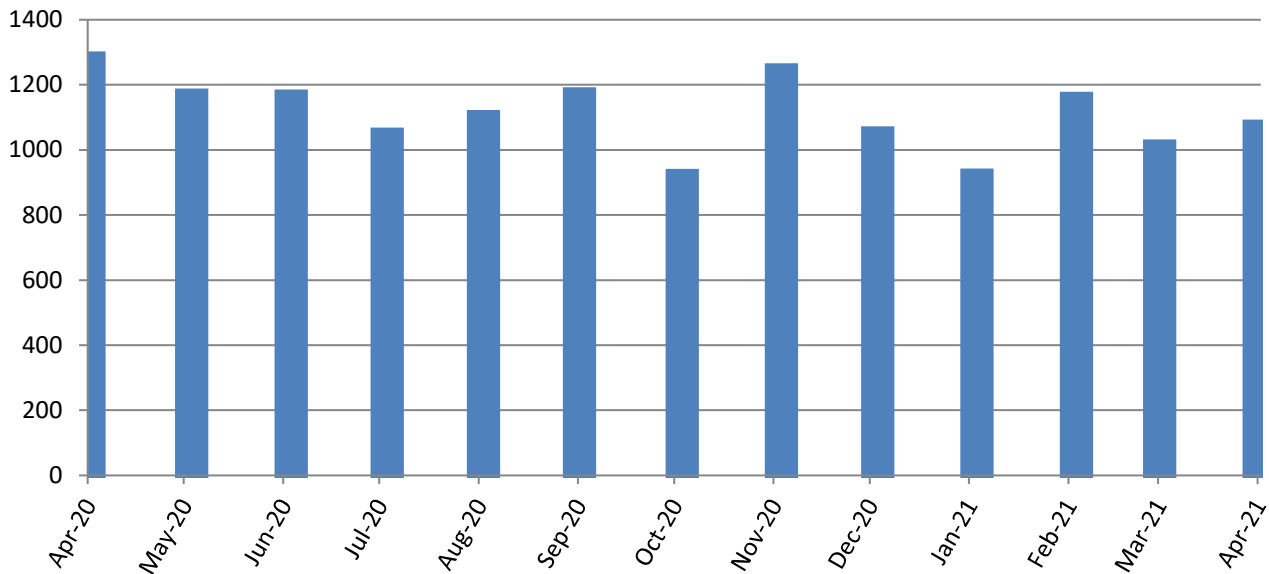


Total Petty Cash Dollars - Apr. 2021

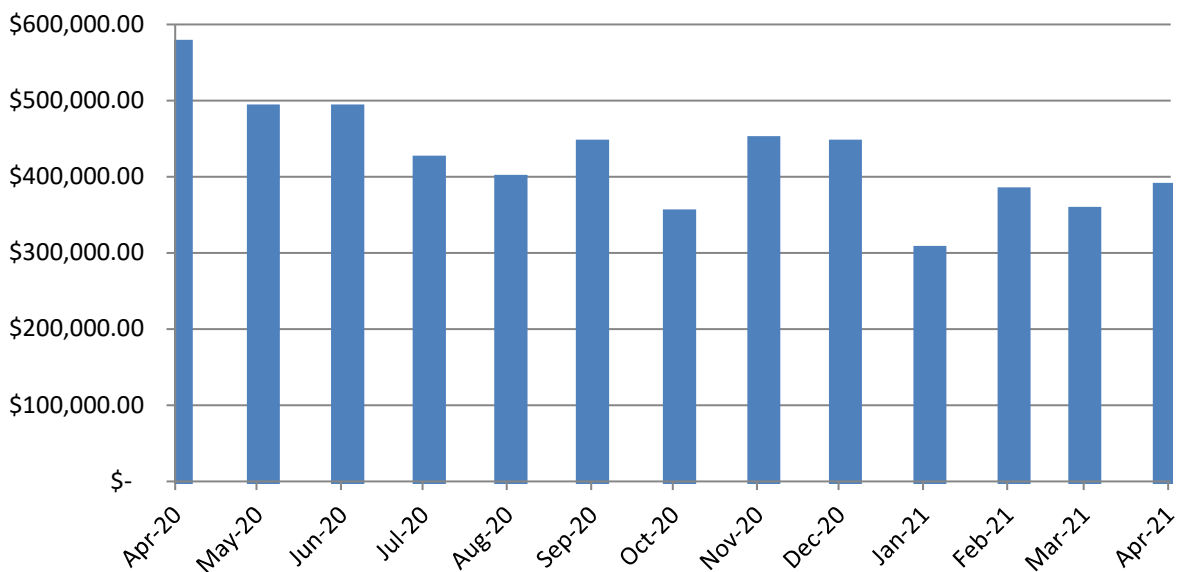




Total Purchasing Card Transactions - Apr. 2021



Total Purchasing Card Dollars - Apr. 2021





PART IV
MONTHLY PURCHASE ORDER ACTIVITY REPORT



RTD:PO - Purchase Order Monthly Activity

PO Creation Date - From Date: 04/01/2021 To Date: 04/30/2021

Run Date: 05/12/2021

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<u>PO Vendor Name</u>	<u>PO Number</u>	<u>PO Date</u>	<u>Description</u>	<u>PO Amount</u>
AAF International	212110	04/23/21	Filter Paint Booth 20X20X1 Intake Tacky	\$155.20
Total for Vendor:	AAF International			\$155.20
AIS Industrial & Construction Supply	211691	04/07/21	Shovel Snow Push Type D-Handle 21IN Plastic	\$838.00
	211701	04/07/21	Brush Snow / Scraper	\$189.00
	211708	04/07/21	TAPE MASKING BROWN 2IN 3M - 233	\$2,742.48
	211803	04/13/21	SHOVEL SNOW BENT HANDLE D-GRIP ALUMINUM 18 IN WIDE	\$104.80
	211835	04/13/21	PAINT SPRAY DARK BLUE	\$102.96
Total for Vendor:	AIS Industrial & Construction Supply			\$3,977.24
AM Signal LLC	212074	04/22/21	SIGNAL MOW CROSSING AUDIBLE NOVAX DS101 SERIES	\$3,000.00
Total for Vendor:	AM Signal LLC			\$3,000.00
Airgas Inc	211780	04/12/21	CREAM SKIN CARE STOKOLAN CLASSIC 100 ML TUBE	\$383.04
	212080	04/22/21	GLOVES NITRILE POWDER FREE 5 MIL DISPOSABLE MEDIUM	\$12,042.00
Total for Vendor:	Airgas Inc			\$12,425.04
Alcam Metal Distributors Inc	211841	04/14/21	Stock Steel Flat 1 X 1/8 X 20FT	\$120.00
Total for Vendor:	Alcam Metal Distributors Inc			\$120.00



RTD:PO - Purchase Order Monthly Activity

PO Creation Date - From Date: 04/01/2021 To Date: 04/30/2021

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<u>PO Vendor Name</u>	<u>PO Number</u>	<u>PO Date</u>	<u>Description</u>	<u>PO Amount</u>
Allied Electronics, Inc.	211804	04/13/21	TOOL LRV DEN I-VII SPRING TERMINAL SCREW DRIVER	\$364.08
	212157	04/28/21	FERRULE LRV DEN I-VII 18 AWG INSULATED WIRE	\$115.40
Total for Vendor:	Allied Electronics, Inc.			\$479.48
Ambiente H2O Inc	212128	04/26/21	Emergency Repair, Supply and Replace Grinder Pump, Florida Station	\$6,931.58
Total for Vendor:	Ambiente H2O Inc			\$6,931.58
Apex Design a Consor Company	211777	04/12/21	17DH010 Apex ITS WO Contract - Work Order 31 - Design Radio Improvements - DUS	\$87,650.00
Total for Vendor:	Apex Design a Consor Company			\$87,650.00
Applied Industrial Technologies Inc	211838	04/13/21	Chemical Sealant Copper Coat Spray Gasket 11 Oz	\$1,390.08
Total for Vendor:	Applied Industrial Technologies Inc			\$1,390.08
Audiosears Corporation	211821	04/13/21	EARPHONE VOICE RADIO HANDSET	\$185.00
Total for Vendor:	Audiosears Corporation			\$185.00
Austin Hardware & Supply Inc.	211655	04/05/21	LATCH DRIVER BARRIER DOOR STAINLESS	\$447.00
Total for Vendor:	Austin Hardware & Supply Inc.			\$447.00



RTD:PO - Purchase Order Monthly Activity

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<u>PO Vendor Name</u>	<u>PO Number</u>	<u>PO Date</u>	<u>Description</u>	<u>PO Amount</u>
Auto-Motion-Shade	211634	04/02/21	SUNSHADE BLIND ROLLER DRIVER SIDE DEN V LRV	\$523.20
Total for Vendor:	Auto-Motion-Shade			\$523.20
AutoZone Inc	211685	04/07/21	FLUID 1650 POWER STEERING LITER PENTOSIN CHF 202	\$359.76
Total for Vendor:	AutoZone Inc			\$359.76
B.D.R. Pallets, Inc.	212102	04/23/21	PALLET 24 X 24	\$820.80
Total for Vendor:	B.D.R. Pallets, Inc.			\$820.80
BYD Coach & Bus LLC	211647	04/05/21	BUMPER 1650 FRONT LEFT	\$263.07
	211791	04/12/21	PTC 1650 RIGHT FRONT ASSY HVAC	\$3,058.62
	212336	04/29/21	PEDAL 1650 BRACKET ASSEMBLY	\$1,409.92
	212344	04/29/21	FAN 1650 COOLING	\$958.56
Total for Vendor:	BYD Coach & Bus LLC			\$5,690.17
Balfour Beatty Rail Inc.	211768	04/09/21	CONVERTER MOW MEDIA RS-232 422 485 BBRI	\$140.00
Total for Vendor:	Balfour Beatty Rail Inc.			\$140.00
Batteries Plus LLC	212101	04/23/21	Battery 9V Alkaline	\$1,009.20
Total for Vendor:	Batteries Plus LLC			\$1,009.20
Battery Junction	212117	04/23/21	BATTERY PACK RECHARGEABLE LRV MOW	\$465.00
Total for Vendor:	Battery Junction			\$465.00



RTD:PO - Purchase Order Monthly Activity

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<u>PO Vendor Name</u>	<u>PO Number</u>	<u>PO Date</u>	<u>Description</u>	<u>PO Amount</u>
Baultar Concepts, Inc.	212018	04/16/21	STEP LRV DEN VIII THRESHOLD MIDDLE LH STEP	\$828.00
Total for Vendor:	Baultar Concepts, Inc.			\$828.00
Calmo Inc	211811	04/13/21	LINK 1650 ASSY W/C RAMP	\$3,235.20
Total for Vendor:	Calmo Inc			\$3,235.20
Cambridge Systematics Inc	212051	04/21/21	WO #6 Rev. 01 18FO001C Transit Equity Study January Service add on	\$11,537.00
Total for Vendor:	Cambridge Systematics Inc			\$11,537.00
Central Bag & Burlap Co.	211684	04/07/21	Wrap Bubble Packaging 6FT Tall	\$679.68
Total for Vendor:	Central Bag & Burlap Co.			\$679.68
Cintas Corporation No. 2	211644	04/02/21	2021 Original Funds for Fire Extinguisher Service and Equipment	\$79,000.00
Total for Vendor:	Cintas Corporation No. 2			\$79,000.00
City of Thornton	211694	04/07/21	IGA 421DN003 NMRL ArtnTransit Thornton IGA	\$131,000.00
Total for Vendor:	City of Thornton			\$131,000.00
City of Westminster	212098	04/23/21	IGA 421DH016 Westminster Station Tap and Permit fees Sec 1.2R	\$108,254.50
Total for Vendor:	City of Westminster			\$108,254.50



RTD:PO - Purchase Order Monthly Activity

PO Creation Date - From Date: 04/01/2021 To Date: 04/30/2021

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<u>PO Vendor Name</u>	<u>PO Number</u>	<u>PO Date</u>	<u>Description</u>	<u>PO Amount</u>
Colorado Fire Services LLC	211615	04/01/21	MSV 72307 - Fire Extinguisher recharge and 6 yr. maintenance	\$2,275.00
	211673	04/06/21	SWITCH FIRE SUP 1500 1800 3600 6000 9300 MANUAL ACTUATION	\$149.40
	211758	04/09/21	HARNESS 1500 1990 3600 FIRE SUP THERMO MANUAL SW 15 FOOT	\$129.00
	212156	04/28/21	BATTERY FIRE SUP 1500 1800 3600 6000 9300 BACKUP	\$2,085.60
Total for Vendor: Colorado Fire Services LLC				\$4,639.00
Colorado Petroleum	212016	04/16/21	FLUID ANTIFREEZE 100 PERCENT CONCENTRATE 55 GALLON	\$3,300.00
	212127	04/26/21	FLUID ANTIFREEZE 100 PERCENT CONCENTRATE 55 GALLON	\$1,650.00
Total for Vendor: Colorado Petroleum				\$4,950.00
Component Specialties, Inc.	211659	04/06/21	BOARD CIRCUIT LRV DEN V-VII DOOR PUSH BUTTON LED	\$14,839.24
Total for Vendor: Component Specialties, Inc.				\$14,839.24
Cummins Inc	211711	04/07/21	BREATHER 6000 TRANSMISSION ZF	\$492.80
	211843	04/14/21	SENSOR 6300 6400 EXHAUST DIESEL PARTICULATE	\$635.46
	212009	04/15/21	ENGINE 6126-6299 ISL 2015	\$9,072.71
	212027	04/19/21	BRACKET 6000 DPF SENSOR SUPPORT	\$90.56
	212054	04/21/21	GASKET KIT 6000 9300 ZF TRANS 6AP1700B 6AP1400B REBUILD	\$1,967.52
Total for Vendor: Cummins Inc				\$12,259.05



RTD:PO - Purchase Order Monthly Activity

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<u>PO Vendor Name</u>	<u>PO Number</u>	<u>PO Date</u>	<u>Description</u>	<u>PO Amount</u>
Dataman USA LLC	212148	04/28/21	17DH023 DatamanUSA ERP WO Contract - Work Order 11-1 - Optimization - Learning/Talent	\$100,000.00
Total for Vendor:	Dataman USA LLC			\$100,000.00
Dellner Inc.	211802	04/13/21	BEARING LRV COUPLER	\$1,260.00
Total for Vendor:	Dellner Inc.			\$1,260.00
Denco Sales Company Inc	211759	04/09/21	Foil Gerber Image Cal Clear Enamel 50 Yds	\$355.00
	212328	04/28/21	VINYL SCOTCHCAL SERIES 220 15IN SUNFLOWER	\$746.00
Total for Vendor:	Denco Sales Company Inc			\$1,101.00
Direct Impressions	212070	04/22/21	DECAL BRUSHED ALUMINUM OFFER SEAT SD160 LRV	\$105.00
Total for Vendor:	Direct Impressions			\$105.00
E & G Terminal, Inc.	212072	04/22/21	CHEMICAL LOCTITE ADHESIVE SUPER GLUE 0.07oz/.2G	\$176.40
Total for Vendor:	E & G Terminal, Inc.			\$176.40
Eaton Sales & Service LLC	211687	04/07/21	SADDLE ROTARY JACK STAND	\$508.00
Total for Vendor:	Eaton Sales & Service LLC			\$508.00
Empowercom Inc	212107	04/23/21	121AT001 NMRL Network Cable Project	\$73,489.00
Total for Vendor:	Empowercom Inc			\$73,489.00



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<u>PO Vendor Name</u>	<u>PO Number</u>	<u>PO Date</u>	<u>Description</u>	<u>PO Amount</u>
Fastenal Company	211657	04/06/21	Chemical Sealant High Performance Silicone Black Cartridge	\$408.60
	212151	04/28/21	SCREW 6000 AIR SPRING PLATE 1/2-13 X 1-1/4 INCH FLAT SOCKET CAP	\$897.60
	212162	04/28/21	Brush Acid 1/2 Hard Bristle	\$356.16
Total for Vendor:	Fastenal Company			\$1,662.36
Ferguson Enterprises Inc	211848	04/14/21	Elati Water Heater	\$11,848.22
Total for Vendor:	Ferguson Enterprises Inc			\$11,848.22
Fiero Automation	211720	04/07/21	PLUG AIR 1/4 NOMINAL W/ 1/4FPT HANSEN	\$143.00
Total for Vendor:	Fiero Automation			\$143.00
FinishMaster, Inc.	211640	04/02/21	HARDNER LRV PPG DELFLEET QT	\$547.00
Total for Vendor:	FinishMaster, Inc.			\$547.00
GFI Genfare	211806	04/13/21	Genfare Spare Parts	\$21,425.45
Total for Vendor:	GFI Genfare			\$21,425.45



RTD:PO - Purchase Order Monthly Activity

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<u>PO Vendor Name</u>	<u>PO Number</u>	<u>PO Date</u>	<u>Description</u>	<u>PO Amount</u>
Gillig LLC	211649	04/05/21	HARNES 1500 1800 3600 3700 5000 6000 9300 POWER SPHEROS THERMO 230 300 350	\$2,772.91
	211660	04/06/21	DUCT 5260-5265 6000 EXHAUST DIFFUSER	\$2,649.16
	211671	04/06/21	BLADE WIPER 5000 6000 6300	\$6,755.00
	211672	04/06/21	BOLT 5000 6000 M16 X 2 FRONT AXLE HUB AND ROTOR	\$4,019.22
	211674	04/06/21	SPEAKER 6000 EXTERIOR	\$3,164.54
	211676	04/06/21	SEAL 6000 FLOOR HATCH LIP	\$4,735.50
	211696	04/07/21	EXTRUSION 5000 6000 BUMPER REAR 102IN	\$2,990.40
	211697	04/07/21	CAP 6000 FRONT ASSY	\$5,058.30
	211725	04/07/21	Bike Rack Support Arm Spring Kit	\$6,032.00
	211737	04/08/21	GRILL 6000 6300 A/C RETURN AIR	\$1,694.44
	211760	04/09/21	FLANGE 6000 FITTING LOWER BARRIER DOOR ENTRANCE	\$5,081.84
	211770	04/12/21	BRACKET 1650 ARM MIRROR 5DEG	\$1,362.01
	211771	04/12/21	HEAD 6000 DEF W/12 SENDING UNIT	\$3,443.91
	211810	04/13/21	FRAME ASSY 6000 6300 EGRESS W/ GLASS	\$1,747.96
	212029	04/19/21	PUMP 6300 COOLANT BOOST EMP	\$2,200.00
	212040	04/20/21	SEAL 3600 3700 FRONT AND TAG HUB OIL	\$1,659.52
	212062	04/21/21	BLADE WIPER 5000 6000 6300	\$337.75
	212091	04/23/21	CABLE 6000 9300 PULL CORD YELLOW COATED	\$630.00
	212093	04/23/21	RELAY 6000 24V PRE HEATER	\$3,146.79
	212129	04/26/21	RECIRC 6200 6300 RIGHT RADIATOR CAC ASSY	\$3,724.68
	212137	04/27/21	NUT 1500 1990 3600 6000 LUGNUT	\$3,126.00



RTD:PO - Purchase Order Monthly Activity

PO Creation Date - From Date: 04/01/2021 To Date: 04/30/2021

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<u>PO Vendor Name</u>	<u>PO Number</u>	<u>PO Date</u>	<u>Description</u>	<u>PO Amount</u>
Gillig LLC	212145	04/28/21	DRIVE SENSOR 5000 6000 LEVEL HYD OIL	\$10,520.00
	212152	04/28/21	RESERVOIR GEMS BEARING WHEEL 3600 3700 5000 6000	\$3,880.48
	212342	04/29/21	FRONT OUTER CONE NONSKID 6000 SAFETY WALK OUTER EDGE YELLOW	\$4,208.95
Total for Vendor: Gillig LLC				\$84,941.36
Global Equipment Company Inc	211705	04/07/21	BOX BIN 2W X 18D OPEN TOP	\$150.00
Total for Vendor: Global Equipment Company Inc				\$150.00
Globe Ticket Company	211675	04/06/21	INIT Printer Thermal Paper Rolls	\$61,386.05
Total for Vendor: Globe Ticket Company				\$61,386.05



RTD:PO - Purchase Order Monthly Activity

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Run Date: 05/12/2021

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<u>PO Vendor Name</u>	<u>PO Number</u>	<u>PO Date</u>	<u>Description</u>	<u>PO Amount</u>
Grainger	211658	04/06/21	FILTER LRV RESPIRATOR CARTRIDGE NORTH	\$106.52
	211714	04/07/21	Marker Waterproof Rub A Dub for Core Tag sharpie	\$257.00
	211801	04/13/21	FUSE 10A 250V BAF-10	\$274.27
	211805	04/13/21	GLOVES BLACK HEXARMOR 4045 LARGE SIZE 9 SERVICE CLEANING	\$235.20
	211834	04/13/21	FILTER AIR REGULATOR .050 SPEEDAIRE	\$270.76
	212012	04/15/21	Helper Tool Kit per Quote	\$52,450.80
	212032	04/19/21	CHEMICAL SOAP STEAM CLEANING ZEP FORMULA 940 55 GAL DRUM	\$747.85
	212104	04/23/21	CHEMICAL SOAP STEAM CLEANING ZEP FORMULA 940 55 GAL DRUM	\$1,495.70
	212105	04/23/21	HARD DRIVE TOSHIBA INTERNAL L200 2TB 5400RPM SATAIII6GB/S	\$489.00
Total for Vendor: Grainger				\$56,327.10
HNTB Corporation	211612	04/01/21	17FH020 WO-013 TEMH Vault System Design 20th & Welton	\$210,460.00
	212130	04/26/21	17FH020 WO-011 Train Horn Mitigation Design BNSF Crossing	\$325,075.00
Total for Vendor: HNTB Corporation				\$535,535.00
Hi-Tec Enterprises	212154	04/28/21	PAD BRAKE SD160 TECTRAN DEN V LRV	\$20,312.50
Total for Vendor: Hi-Tec Enterprises				\$20,312.50



RTD:PO - Purchase Order Monthly Activity

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<u>PO Vendor Name</u>	<u>PO Number</u>	<u>PO Date</u>	<u>Description</u>	<u>PO Amount</u>
Hill Petroleum	211755	04/09/21	LUBRICANT SYNTHETIC OIL GEAR 80W90 TEXAS STAR	\$1,277.83
	212092	04/23/21	LUBRICANT SYNTHETIC OIL GEAR 80W90 TEXAS STAR	\$1,277.83
Total for Vendor:	Hill Petroleum			\$2,555.66
Hydraquip Inc	211818	04/13/21	FITTING 1500 3600 VENT COMPRESSOR ELBOW 45 DEG	\$239.00
Total for Vendor:	Hydraquip Inc			\$239.00
IGUS Bearings Inc	211654	04/05/21	BUSHING 1650 WHEELCHAIR RAMP PLASTIC FLANGED	\$149.50
Total for Vendor:	IGUS Bearings Inc			\$149.50
Innovative Coating Technologies	211837	04/13/21	PAINT RUST GRIP 1000 QUART	\$352.00
Total for Vendor:	Innovative Coating Technologies			\$352.00
Intermountain Testing Company LLC	212106	04/23/21	Ultrasonic Training and Level 1 Certification Process	\$26,400.00
Total for Vendor:	Intermountain Testing Company LLC			\$26,400.00
J & J Supply Co	211718	04/07/21	WHEEL CUTOFF STEEL 10 X 1/16 X 5/8- 11 SLASHER	\$1,499.50
Total for Vendor:	J & J Supply Co			\$1,499.50
J & S Contractors Supply Co.	211822	04/13/21	Sign Blank 6 X 12 Sign Shop	\$132.50
Total for Vendor:	J & S Contractors Supply Co.			\$132.50



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J.T. Ryerson & Son Inc.	211788	04/12/21	STAINLESS STEEL 304 SHEET 60 X 26 X 3/8 INCH PLATE	\$1,944.32
	212076	04/22/21	STOCK ALUMINUM SHEET 5052H32 .063 X 5FT X 10FT	\$5,248.56
Total for Vendor:	J.T. Ryerson & Son Inc.			\$7,192.88
JB Railroad Contracting Inc	211767	04/09/21	track welding training	\$11,200.00
Total for Vendor:	JB Railroad Contracting Inc			\$11,200.00
Kimball Electronics Inc	211800	04/13/21	KNOB (KBAD/364) MASTER CONTROLLER SD160 LRV	\$866.65
Total for Vendor:	Kimball Electronics Inc			\$866.65
Knorr Brake Company	212155	04/28/21	ACCUMULATOR LRV ASSY	\$1,994.00
Total for Vendor:	Knorr Brake Company			\$1,994.00
Kronos Incorporated	212334	04/28/21	2020 Kronos Professional Services	\$7,200.00
Total for Vendor:	Kronos Incorporated			\$7,200.00
Kubat Equipment & Service Co. Inc	211824	04/13/21	ROLLER ASSY ROTARY HOIST TAPERED WITH BEARING	\$246.84
	212023	04/16/21	Replacement man lift bucket for T- 359.	\$9,602.00
Total for Vendor:	Kubat Equipment & Service Co. Inc			\$9,848.84



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L & M Enterprises, Inc.	212139	04/27/21	New Procurement - Boulder Industrial Lead and Vacant Property Maintenance	\$111,000.00
Total for Vendor:	L & M Enterprises, Inc.			\$111,000.00
L & N Supply Company	211738	04/08/21	BROOM JANITOR CORN	\$518.10
	212100	04/23/21	TOWEL MICROFIBER CLOTH 16 X 16 INCH YELLOW	\$2,304.00
Total for Vendor:	L & N Supply Company			\$2,822.10
L.B. Foster Rail Technologies Corp	212022	04/16/21	HPF CARRIER WITH SPIRAL SPRING LRV	\$262.92
Total for Vendor:	L.B. Foster Rail Technologies Corp			\$262.92
LED Smart Inc	211723	04/07/21	BULB LRV DEN I-VII INTERIOR LED DOME LIGHTS	\$13,182.00
Total for Vendor:	LED Smart Inc			\$13,182.00
Laird Plastics	212006	04/14/21	SHEET POLYCARBONATE CLEAR .375 THICK 4 X 8 FOOT	\$3,936.72
Total for Vendor:	Laird Plastics			\$3,936.72
Legacy Mechanical Inc	212163	04/28/21	RTD On Call Plumbing Services Contract 121DM001	\$85,000.00
Total for Vendor:	Legacy Mechanical Inc			\$85,000.00
Lewis Bolt & Nut Company	211779	04/12/21	WASHER LOCK MOW 1" PLAIN 3/8 SQUARE	\$141.50
Total for Vendor:	Lewis Bolt & Nut Company			\$141.50



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MHC Kenworth - Denver	211629	04/01/21	CHEMICAL PB BLASTER 11 OZ. PENETRATING CATALYST	\$302.40
	211650	04/05/21	ACTUATOR 1500 3600 3700 ETR FUEL CONTROL	\$755.76
	211663	04/06/21	SENSOR 1500 1800 1990 3600 5260-65 6000 9300 ISB ISX ISM ISL PRESSURE CRANKCASE	\$896.20
	211690	04/07/21	TUBE 1800 9300 INJECTOR FUEL SUPPLY #2 CYLINDER	\$3,494.52
	211734	04/08/21	DRAIN 6000 6300 ISL TURBOCHARGER COOLANT	\$1,399.88
	211772	04/12/21	DIPSTICK 1800 9300 5260-5265 6000 ENGINE OIL	\$1,094.16
	211773	04/12/21	PUMP FUEL 1800 6000 6300 9300 9400 ISL COMPLETE ASSY	\$11,389.68
	211778	04/12/21	CLAMP 1500 3600 3700 5000 ISM ISX V BAND EGR VALVE	\$1,722.59
	211815	04/13/21	PLATE TRANS 1500 3600 3700 B500 BACK LOCK UP CLUTCH	\$686.08
	212112	04/23/21	TUBE 6000 6300 9300 9400 ISL PRESSURE SENSING	\$4,608.02
	212113	04/23/21	GASKET SET 1800 6000 6300 9300 9400 ISL UPPER ENGINE	\$13,252.80
	212153	04/28/21	SENSOR 1800 6000 9300 ISL NITROGEN OXIDE INLET	\$14,225.10
	212338	04/29/21	SEAL 6000 ISL O-RING ENGINE	\$2,657.16
Total for Vendor:	MHC Kenworth - Denver			\$56,484.35



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MSC Industrial Supply Co. Inc.	211635	04/02/21	FILTER RETURN VENTILATION 20 x 24 x 2 MERV 7 DEN V LRV	\$1,501.92
	211637	04/02/21	Brush Injector Tube / Loop Handle	\$98.40
	211677	04/06/21	Tape 3M Self-Fusing Silicone Rubber 1IN MOW LRV	\$272.52
	211686	04/07/21	FLUID 1650 ATF D/M TRANSMISSION AUTOMATIC ATF D/M	\$360.96
	211704	04/07/21	LUBRICANT WD40 PENELUBE 16 OZ	\$963.36
	211764	04/09/21	Cream Hand Protective Travabon Tube	\$164.16
	212099	04/23/21	Battery C Alkaline	\$566.00
Total for Vendor:		MSC Industrial Supply Co. Inc.		\$3,927.32
Majorsell International LTD	211816	04/13/21	COVER 1800 9300 9400 REAR END AIR COMPRESSOR	\$156.00
	212335	04/29/21	RING 1500 KIT STANDARD AIR COMPRESSOR	\$240.00
Total for Vendor:		Majorsell International LTD		\$396.00



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Marini Diesel Inc	211678	04/06/21	VALVE 1500 1800 1990 3600 3700 9300	\$431.40
	211761	04/09/21	9400 AD-IP AIR DRYER RELIEF 200PSI SHIELD 1800 6000 9300 9400 ISL DUST FRONT GEAR COVER	\$666.90
	211762	04/09/21	HOSE 1500 3600 PLAIN EXHAUST RECIRCULATION	\$6,866.40
	211814	04/13/21	SENSOR 1500 1800 1990 3600 3700 5000 6000 9300 ISL ISM ISX OIL PRESSURE	\$1,290.80
	212041	04/20/21	BOLT 5260-5265 6000 ISL VIBRATION DAMPER	\$169.25
	212138	04/27/21	SEAL 1500 1800 3600 5260-5265 6000 9300 ISL ISX EXHAUST MANIFOLD	\$390.48
	212147	04/28/21	O-RING 1800 6000 6300 9300 9400 ISL AIR INTAKE CONNECTION	\$320.00
Total for Vendor:	Marini Diesel Inc			\$10,135.23
McGee Company	212052	04/21/21	SEAL KIT HOIST ROTARY LIFT 10-5/8 INCH	\$164.00
Total for Vendor:	McGee Company			\$164.00
McMaster-Carr Supply Company	211641	04/02/21	HINGE 1800 9300 RH DRIVER BARRIER DOOR	\$1,738.95
	211712	04/07/21	VELCRO 1IN DUAL LOCK	\$876.00
	211847	04/14/21	LUBRICANT LRV DEN V-VII GREASE MAGNALUBE-G 14.5OZ. CALIPERS	\$255.80
Total for Vendor:	McMaster-Carr Supply Company			\$2,870.75



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Midwest Sign & Screen	211700	04/07/21	FOIL GERBER EDGE FX RUBY RED	\$1,483.80
Printing	211739	04/08/21	FILM WHITE SCOTCHCAL 54 IN X 50 YD	\$601.49
	212131	04/26/21	FOIL GERBER EDGE FX RUBY RED	\$3,288.27
	212327	04/28/21	FILM YELLOW INTERMEDIATE REFLECTIVE 48 IN X 50 YD	\$3,377.67
Total for Vendor:	Midwest Sign & Screen Printing			\$8,751.23
Modine Manufacturing Company	211793	04/12/21	RADIATOR 6001-6355 CAC COOLIING MODULE FRAMELESS	\$11,766.00
Total for Vendor:	Modine Manufacturing Company			\$11,766.00
Mohawk Mfg. & Supply Co.	211645	04/05/21	SEAL 5000 6000 WHEEL WIPER OUTER DRIVE	\$264.00
	211648	04/05/21	KING PIN KIT 1500 1990 3600 3700 FRONT AND TAG AXLE	\$555.20
	211698	04/07/21	VALVE AIR 3600 5000 6000 PRESSURE REGULATOR	\$932.70
	211763	04/09/21	BEARING WHEEL 3600 3700 5000 6000 FRONT INNER CUP	\$410.25
	212343	04/29/21	SEAL 5000 6000 AXLE FLANGE 10 BOLT	\$592.00
Total for Vendor:	Mohawk Mfg. & Supply Co.			\$2,754.15
Motion Industries, Inc.	211740	04/08/21	LUBRICANT LIFT OIL H5606	\$226.40
Total for Vendor:	Motion Industries, Inc.			\$226.40
Motion and Flow Control Products Inc	211844	04/14/21	HOSE BRAKE SERVICE FLEX #2 POWER TRUCK DEN V LRV	\$781.02
Total for Vendor:	Motion and Flow Control Products Inc			\$781.02



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Muncie Transit Supply	211707	04/07/21	ADAPTER 6000 DEF FILLER W/CAP AND GASKETS	\$5,918.64
	211765	04/09/21	RECTIFIER 1800 9300 HEATING/AC SYSTEM	\$7,132.28
	211812	04/13/21	GUARD 1500 ACCURIDE ALUMINUM WHEEL	\$1,902.44
	212028	04/19/21	HOSE SILICONE 1-3/8 X 36 IN	\$176.40
Total for Vendor: Muncie Transit Supply				\$15,129.76
NAPA Auto Parts	211683	04/07/21	CLEANER ENGINE BRITE GUNK EB1CA 16 OZ CAN	\$3,660.00
Total for Vendor: NAPA Auto Parts				\$3,660.00
NASG Holdings LLC	211813	04/13/21	GLASS 6 MIN PASSENGER 1/4" 44% GREY TINT LAMINATED SD160 DEN VI LRV	\$6,800.00
	212030	04/19/21	SEAL GLASS GLAZING 6 MIN WINDOW LRV	\$910.00
Total for Vendor: NASG Holdings LLC				\$7,710.00
National Coatings & Supplies Inc	211688	04/07/21	Paint Thinner Lacquer 5GAL Dupont	\$643.34
	211702	04/07/21	POWERTINT WHITE MIXING TINT	\$1,625.40
	211716	04/07/21	PAINT SLOW ACTIVATOR DUPONT CORLAR	\$295.10
	212011	04/15/21	PAINT PRIMER FILLER 2K URETHANE	\$206.21
	212039	04/20/21	BINDER IMRON ELITE PRODUCTIVE BASECOAT	\$2,144.80
Total for Vendor: National Coatings & Supplies Inc				\$4,914.85



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National Oak Distributors Inc	211709	04/07/21	CHEMICAL ADHESIVE FUSOR BONDER 1.7OZ ID PLATE	\$232.32
	212095	04/23/21	HOOD PAINTER SOCK	\$1,178.00
Total for Vendor:	National Oak Distributors Inc			\$1,410.32
National Trackwork Inc.	211747	04/08/21	Strainer Oil Mechanical Switchman MOW LRV	\$341.00
Total for Vendor:	National Trackwork Inc.			\$341.00
Natural Bridge Station Inc.	211633	04/02/21	Drum Fibre Fluorescent Lamp Disposal Holds 85 6FT-9FT	\$264.54
	212141	04/27/21	DRUM FIBRE 4FT FLORESCENT LAMP DISPOSAL HOLDS 85 4FT	\$316.48
Total for Vendor:	Natural Bridge Station Inc.			\$581.02
Neopart Transit LLC	211710	04/07/21	KING PIN KIT 5000 6000 6300 FRONT AXLE	\$811.04
	211766	04/09/21	SEAL 1500 1990 3600 3700 DRIVE AXLE INNER	\$590.52
Total for Vendor:	Neopart Transit LLC			\$1,401.56
New Pig Corporation	211680	04/07/21	ABSORBANT MAT GREY 15 X 20 COOLANT/OIL	\$4,704.00
Total for Vendor:	New Pig Corporation			\$4,704.00
North American Transit Services Assoc.	211833	04/13/21	APTA Safety Peer Review - replaces original PO 210253	\$15,500.00
Total for Vendor:	North American Transit Services Assoc.			\$15,500.00



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PSI Repair Services, Inc.	212038	04/20/21	Unscheduled repair of DC/DC converters OEM PSI	\$6,728.78
Total for Vendor:	PSI Repair Services, Inc.			\$6,728.78
Penta Corporation	212063	04/21/21	Service Agreement for PENTA VMS	\$11,160.00
Total for Vendor:	Penta Corporation			\$11,160.00
Prime Industries Inc.	211636	04/02/21	Chemical Sealant Fast Set White	\$183.84
Total for Vendor:	Prime Industries Inc.			\$183.84
Professional Plastics, Inc.	212132	04/26/21	SHEET POLYCARBONATE CLEAR .375 THICK 48 x 72 INCH	\$10,837.80
Total for Vendor:	Professional Plastics, Inc.			\$10,837.80
Pynergy Petroleum Company LLC	211825	04/13/21	Lubricant Grease Conoco Red Multiplex 120LB KEG	\$702.00
	212135	04/27/21	Lubricant Grease Conoco Red Multiplex 120LB KEG	\$702.00
Total for Vendor:	Pynergy Petroleum Company LLC			\$1,404.00
R.S. Hughes Company, Inc.	212017	04/16/21	ADHESIVE 3M EPOXY DP-105 CLEAR FLOOR LRV	\$564.00
	212043	04/20/21	Chemical Sealant Silicone Aluminum 12oz	\$277.68
	212069	04/22/21	FILM LRV DEN I-VII ANTI-GRAFFITI 3M 6 MIN WINDOW	\$4,406.20
Total for Vendor:	R.S. Hughes Company, Inc.			\$5,247.88



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Rhinehart Oil Co. LLC	211735	04/08/21	LUBRICANT DELVAC 75W-90 SYNTHETIC GEAR	\$2,069.99
	212053	04/21/21	2021/2022 Diesel Exhaust Fuel (DEF) Services With 4 - 1 Year Options 221DK001	\$160,000.00
Total for Vendor:	Rhinehart Oil Co. LLC			\$162,069.99
Rocky Mountain Adhesives, LLC	211836	04/13/21	CARDBOARD BATTERY PAD SHIPPING 4 LAYER	\$1,189.20
Total for Vendor:	Rocky Mountain Adhesives, LLC			\$1,189.20
Rothweiler Group Inc.	211742	04/08/21	18DH003RG-002 WO#002 University & 470 appraisal	\$14,000.00
Total for Vendor:	Rothweiler Group Inc.			\$14,000.00
Rush Truck Centers Of Colorado	211719	04/07/21	BEZEL LRV DEN V-VII HEADLIGHT CHROME	\$115.50
Total for Vendor:	Rush Truck Centers Of Colorado			\$115.50
Saf-T-glove, Inc.	211699	04/07/21	EAR MUFF OVER THE EAR HEARING PROTECTOR	\$156.06
Total for Vendor:	Saf-T-glove, Inc.			\$156.06
Safety Vision LLC	212067	04/22/21	HARD DRIVE LRV DEN I-VII DVR 4112	\$5,685.00
Total for Vendor:	Safety Vision LLC			\$5,685.00
Sam Hill Oil, Inc.	211726	04/07/21	CHEMICAL KEROSENE 55GAL	\$1,432.88
Total for Vendor:	Sam Hill Oil, Inc.			\$1,432.88



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Schunk Carbon Technology LLC	211661	04/06/21	GROUND BRUSH ASSY AXIAL DEN V LRV	\$97,954.00
	211721	04/07/21	RELAY CONTROL BOX PANTPGGRAPH LRV	\$110.00
	212068	04/22/21	BRUSH DEN V LRV AXIAL	\$3,684.00
Total for Vendor:	Schunk Carbon Technology LLC			\$101,748.00
Secheron S.A.	212015	04/15/21	Sepcos-2 repairs	\$3,264.00
Total for Vendor:	Secheron S.A.			\$3,264.00
Selective Transit Parts	212150	04/28/21	FILTER 1800 6000 9300 9400 TRANSMISSION	\$2,206.80
Total for Vendor:	Selective Transit Parts			\$2,206.80
Service Express LLC	211614	04/01/21	Service Express 3rd Party Warranty Service and Support	\$145,076.00
Total for Vendor:	Service Express LLC			\$145,076.00
Share Corporation	212097	04/23/21	CHEMICAL CLEANER GRAFFITI REMOVER	\$2,124.00
Total for Vendor:	Share Corporation			\$2,124.00
Sid Harvey Industries, Inc.	211741	04/08/21	HOSE A/C YELLOW CHARGING 60 1/4 IN	\$263.04
Total for Vendor:	Sid Harvey Industries, Inc.			\$263.04
Siemens Mobility Inc	211632	04/02/21	COUPLING TEST TCM SIZE 6 PIPING POWER TRUCK EH UNIT SD160 LRV	\$340.00
	212014	04/15/21	FUSE LRV DEN V-VII 10A 10 X 38MM 1000VDC DC SIBA	\$957.00
	212115	04/23/21	CONNECTOR DEN VIII DATABUS APC	\$2,411.30
Total for Vendor:	Siemens Mobility Inc			\$3,708.30



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Smalley Steel Ring Company	211670	04/06/21	RING LRV DEN V-VII LOCKING DISC BRAKE ROTOR POLI	\$195.60
Total for Vendor:	Smalley Steel Ring Company			\$195.60
Stewart & Stevenson LLC	212140	04/27/21	SPRING TRANS 1500 3600 3700 ALLISON B500	\$482.72
Total for Vendor:	Stewart & Stevenson LLC			\$482.72
Talley Communications Corp	211789	04/12/21	ANTENNA MOBILE MARK LTM502	\$1,579.08
Total for Vendor:	Talley Communications Corp			\$1,579.08
Team Petroleum, LLC	211754	04/09/21	LUBRICANT HOIST HYDRAULIC PREMIUM ISO 32 55 GAL DRUM	\$3,175.92
Total for Vendor:	Team Petroleum, LLC			\$3,175.92
Tec Tran a Division of Wabtec	212071	04/22/21	RING-RETAINING, INTERNAL CALIPER SD160 LRV	\$225.00
Total for Vendor:	Tec Tran a Division of Wabtec			\$225.00
Telpar Inc	211715	04/07/21	CUTTER FUJITSU PLATEN UNIT	\$337.50
Total for Vendor:	Telpar Inc			\$337.50
Tessco Inc	212042	04/20/21	ANTENNA MOBILE MARK FIXED ROUTE MIMO	\$248.04
Total for Vendor:	Tessco Inc			\$248.04



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The AfterMarket Parts Company	211616	04/01/21	DOOR 1500 BAGGAGE RH	\$13,142.74
	211638	04/02/21	SENSOR 1990 1500 3600 3700 ABS ALL AXLES 1400 5000 6000 FRONT BRAKE 90 DEGREES	\$2,488.80
	211662	04/06/21	RAIL 1500 3600 3700 RUB FRONT OF REAR WHEELHOUSING	\$1,268.44
	211689	04/07/21	MOTOR 1800 9300 MIRROR STREETSIDE	\$4,697.08
	211736	04/08/21	LATCH 6000 9300 TRANSOM WINDOW	\$116.88
	211743	04/08/21	SEAL 1500 3600 BITZER A/C COMPRESSOR SHAFT KIT	\$4,607.76
	211744	04/08/21	RAIL 1500 3600 3700 RUB REAR SIDE SERVICE DOOR RUBBER	\$471.03
	211745	04/08/21	MODULE 3600 3700 MASTER	\$6,303.16
	211756	04/09/21	SEATBELT 1500 6300 FEMALE WHEELCHAIR RESTRAINT	\$1,271.54
	211757	04/09/21	HOSE 1500 1990 3600 3700 TAG BRAKES	\$2,645.92
	211769	04/12/21	PEDAL 1800 9300 9400 ACCELERATOR ASSY ELECTRONIC	\$545.92
	211792	04/12/21	GLASS 1500 1990 3600 3700 DESTINATION WINDSCREEN DEFROSTER GRID	\$8,828.60
	211840	04/14/21	HOSE 1500 3600 3700 COOLANT SCR DOSER 3/8 ID X 21 INCH LONG	\$1,883.58
	212044	04/20/21	HEADLIGHT 1800 9300 ASSY C/S W/TURN SIGNAL LED	\$1,108.22
	212094	04/23/21	STRAINER 1800 9300 BRAKE AIR	\$2,016.05
	212116	04/23/21	GASKET 1500 3600 A/C COMPRESSOR BITZER RISER	\$468.60
	212136	04/27/21	VALVE 1800 9300 9400 PRESSURE REDUCING 70PSI RV-3	\$1,455.36
	212146	04/28/21	HOUSING 1500 LIGHT WHEEL CHAIR LIFT	\$2,224.70



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The AfterMarket Parts Company	212158	04/28/21	DOOR TANK 1500 3600 3700 AIR VOLUME ASSY W/SOLENOID	\$318.10
	212161	04/28/21	BRACKET 1500 3600 3700 HINGE MOUNTING	\$249.50
	212337	04/29/21	WINDSHIELD 1500 1990 3600 3700 LH STREETSIDE	\$1,013.36
	212345	04/29/21	BRACKET 1500 BUMPER ASSY BAGGAGE DOOR RH	\$2,536.48
Total for Vendor:	The AfterMarket Parts Company			\$59,661.82
The Home Depot Pro	211695	04/07/21	Chemical Cleaner Floor Stripper Johnson Freedom 5GAL	\$298.60
	211706	04/07/21	Brush Toilet Bowl Mop NO255	\$190.80
	211809	04/13/21	BAG TRASH CAN LINER 30X36IN HEAVY DUTY WHITE .074MIL	\$2,272.50
	211823	04/13/21	KNEE PAD SOFT CAP	\$133.20
	212075	04/22/21	PAPER TOILET ROLLSAVER	\$379.20
	212096	04/23/21	Chemical Bleach 5.25PCT 1GAL	\$1,663.20
Total for Vendor:	The Home Depot Pro			\$4,937.50
The Sherwin-Williams Company	211724	04/07/21	SEALER PANEL BONDING ADHESIVE DMS 450 ML	\$469.08
Total for Vendor:	The Sherwin-Williams Company			\$469.08



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<u>PO Vendor Name</u>	<u>PO Number</u>	<u>PO Date</u>	<u>Description</u>	<u>PO Amount</u>
Thermon Heating Systems	211808	04/13/21	HEATER RAIL SWITCH 14FT	\$4,175.00
USA Inc	212077	04/22/21	HEATER RAIL SWITCH 14FT	\$10,900.00
	212078	04/22/21	HEATER RAIL SWITCH 20FT	\$24,350.00
	212079	04/22/21	CLIP RAIL HEATER MOW	\$18,900.00
Total for Vendor:	Thermon Heating Systems USA Inc			\$58,325.00
Total Filtration	212019	04/16/21	Filter HVAC 24 X 24 X 2 Pleated	\$1,620.00
Services, Inc				
Total for Vendor:	Total Filtration Services, Inc			\$1,620.00
Trace3 LLC	211630	04/01/21	Panorama Server Palo Alto License Renewal	\$8,975.46
Total for Vendor:	Trace3 LLC			\$8,975.46
Transwest ATTP	212114	04/23/21	FILTER 1800 5000 9300 9400 POWER STEERING ELEMENT	\$10,620.24
Total for Vendor:	Transwest ATTP			\$10,620.24
United Laboratories Inc	212103	04/23/21	Chemical Cleaner Graffiti Remover Vandal Mark / Organic Solvents	\$1,770.00
Total for Vendor:	United Laboratories Inc			\$1,770.00
Vapor Bus International	212149	04/28/21	LATCH 1650 ASSEMBLY DRIVERS DOOR	\$210.72
Total for Vendor:	Vapor Bus International			\$210.72
Vehicle Maintenance	211820	04/13/21	STRAP 1500 1800 3600 3700 5000 6000 9300 STATIC GROUND	\$1,113.00
Program, Inc.				
Total for Vendor:	Vehicle Maintenance Program, Inc.			\$1,113.00



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<u>PO Vendor Name</u>	<u>PO Number</u>	<u>PO Date</u>	<u>Description</u>	<u>PO Amount</u>
Vision Chemical Systems Inc	211642	04/02/21	CHEMICAL CLEANER LOOK GLASS CONCENTRATE BUTCHERS	\$223.20
	211703	04/07/21	CHEMICAL CLEANER GRAFFITI REMOVER CONCENTRATE GALLON	\$5,988.00
Total for Vendor:	Vision Chemical Systems Inc			\$6,211.20
Waxie Sanitary Supply	211713	04/07/21	Pad Floor Buffing Red 23"	\$115.20
Total for Vendor:	Waxie Sanitary Supply			\$115.20
Western Paper Distributors Inc	211681	04/07/21	Chemical Cleaner Glass 20 Oz Can	\$3,648.00
	211722	04/07/21	TOWEL WHITE QUARTER FOLD L40	\$12,585.60
	212073	04/22/21	TOWEL UTILITY BUS 9 X 10.5	\$5,365.44
Total for Vendor:	Western Paper Distributors Inc			\$21,599.04
ZF Services North America LLC	212111	04/23/21	O-RING 1650 AXLE	\$2,123.80
Total for Vendor:	ZF Services North America LLC			\$2,123.80
Zep Sales & Service	212031	04/19/21	CHEMICAL LRV DEN I-VIII FLOOR	\$1,184.88
			SEALENT WAX 5 GALLON PAIL	
Total for Vendor:	Zep Sales & Service			\$1,184.88
Total Amount for Report:				\$2,571,274.45
Total Number of POs:				271