

Board Briefing



TO: Board of Directors

FROM: Debra A. Johnson, General Manager and CEO

DATE: September 23, 2021

SUBJECT: Board Briefing Documents - September 2021



This addition to the Board Briefing documents for the month of September can be found on the landing page entitled "Board Briefing" website: <https://www.rtd-denver.com/board-briefing-documents>.

Once reviewed, should Board members have questions regarding the subject matter or information items, a detailed inquiry should be sent to board.office@rtd-denver.com.

Listed below are the Board Briefing documents by topic and date:

Updates

- Unaudited Monthly Financial Statement Report – July 2021
- Status of Federal COVID-19 Grant Relief Funding Through July 2021
- LiVE Income-based Fare Discount Program
- Bus Operations Service Availability - August 2021
- Contractor Fixed-Route Briefing – Q2 2021
- Customer Comment Briefing – Q2 2021
- Special Services Briefing – Q2 2021
- Rail Operations - July 2021
- Access-a-Ride Q2 2021 Highlights
- Access-a-Ride Monitoring Q2 Summary Report
- Access-a-Ride (AaR)/Access-a-Cab (AaC) Customer Service Q2 2021 Report
- Monthly Operations Access-a-Ride Q2 2021 Report
- Summary of Monthly Purchasing Activity, New Contracts, Graphs and Reports - July 2021
- Contracts Pending Award/Contracts Awarded/Current Solicitations in Process/Upcoming Solicitations as of September 15, 2021

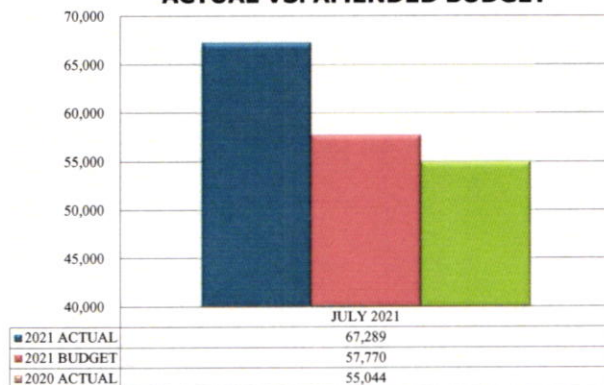
Unaudited Monthly Financial Statements - July 2021

JULY 2021 ACTUAL VS. BUDGET		YTD 2021 ACTUAL VS. BUDGET		JULY 2021 VS. 2020		YEAR TO DATE 2021 VS. 2020	
S&U TAX 16.5%	↑	S&U TAX 6.7%	↑	S&U TAX 22.2%	↑	S&U TAX 19.6%	↑
RIDERSHIP 2.4%	↑	RIDERSHIP -0.9%	↓	RIDERSHIP 31.1%	↑	RIDERSHIP -30.0%	↓
FARE REVENUE 22.3%	↑	FARE REVENUE 6.5%	↑	FARE REVENUE 2.8%	↑	FARE REVENUE -7.2%	↓

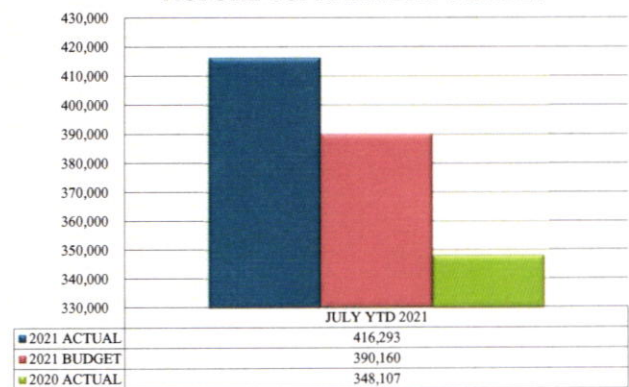
SALES AND USE TAX JULY 2021

(In Thousands)	2021 ACTUAL	2021 AMENDED BUDGET	VARIANCE	VARIANCE %	2020 ACTUAL	VARIANCE TO 2020	VARIANCE % TO 2020
MONTH	67,289	57,770	9,519	16.5%	55,044	12,245	22.2%
YTD	416,293	390,160	26,133	6.7%	348,107	68,186	19.6%

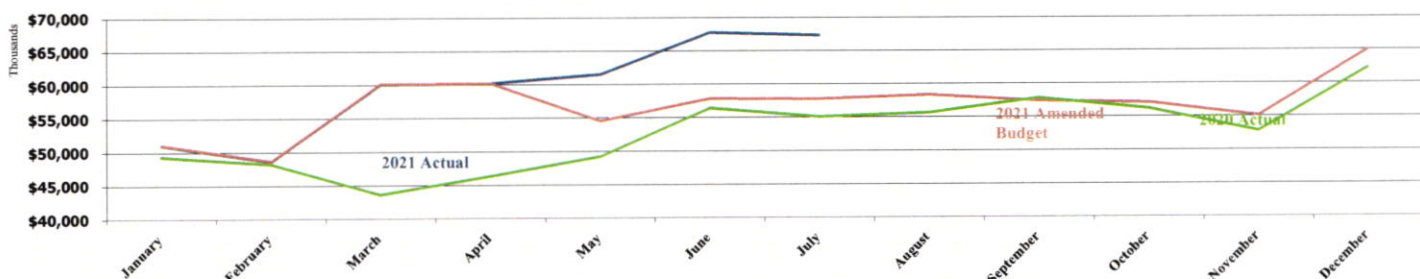
**S&U TAX - JULY 2021
ACTUAL VS. AMENDED BUDGET**



**S&U TAX - YTD
ACTUAL VS. AMENDED BUDGET**



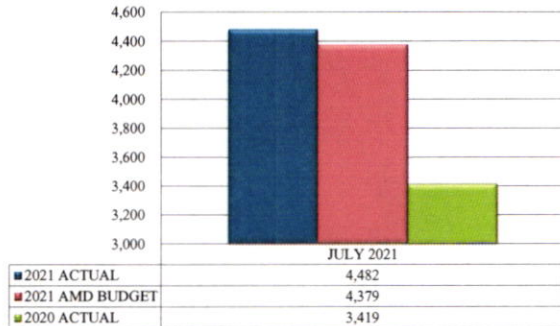
SALES AND USE TAX TRENDS



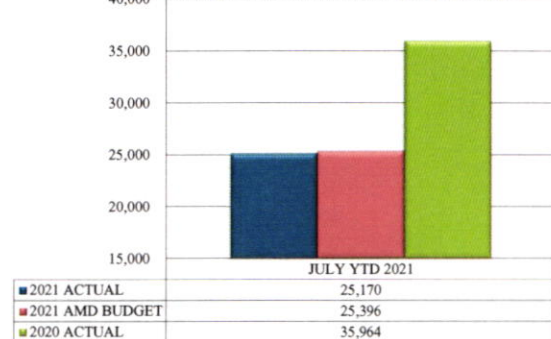
RIDERSHIP (BOARDINGS) JULY 2021

(In Thousands)	2021 ACTUAL	2021 AMENDED BUDGET	VARIANCE	VARIANCE %	2020 ACTUAL	VARIANCE	VARIANCE % to 2020
MONTH	4,482	4,379	103	2.4%	3,419	1,063	31.1%
YEAR TO DATE	25,170	25,396	(226)	-0.9%	35,964	(10,794)	-30.0%

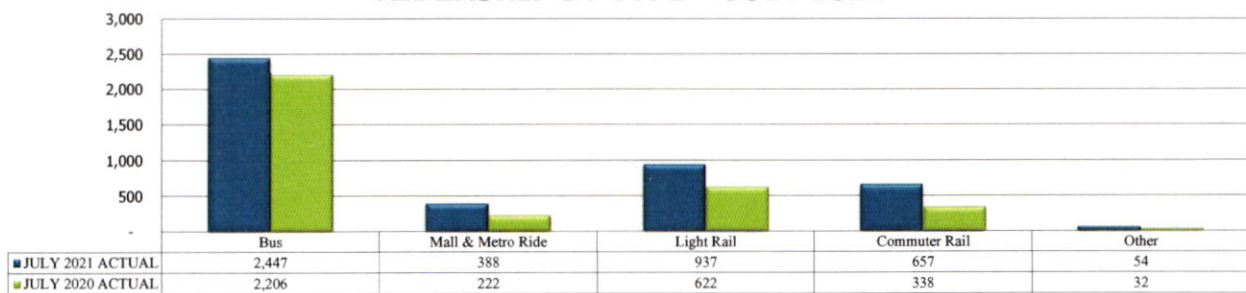
**RIDERSHIP - JULY 2021
ACTUAL VS. AMENDED BUDGET**



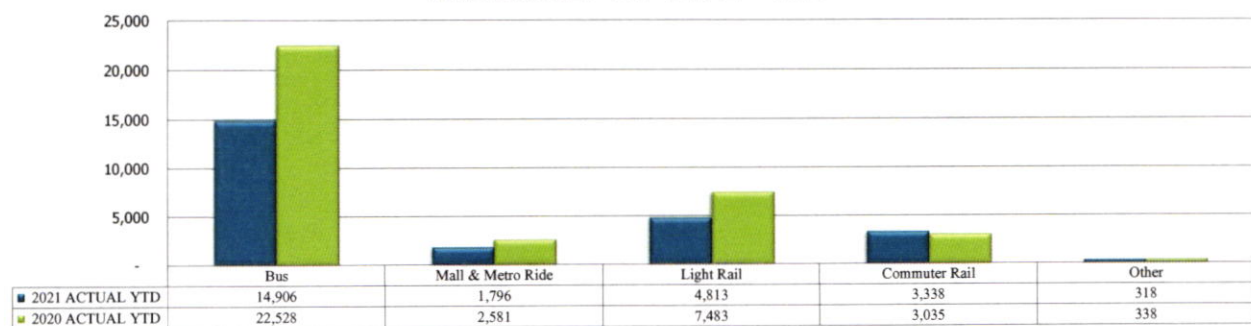
**RIDERSHIP - YTD
ACTUAL VS. AMENDED BUDGET**



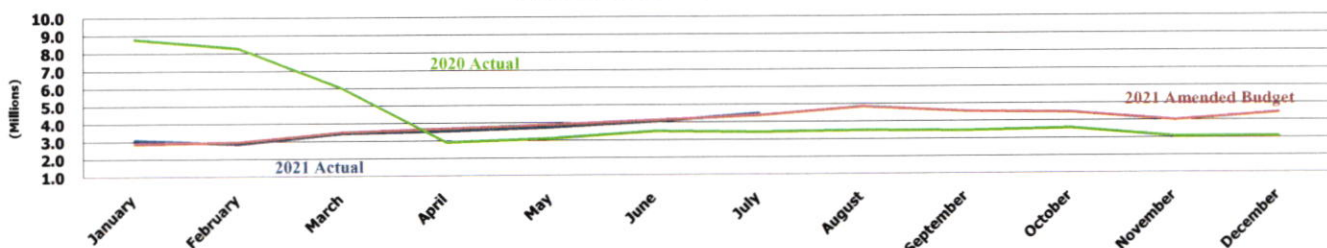
RIDERSHIP BY TYPE - JULY 2021



RIDERSHIP BY TYPE - YTD



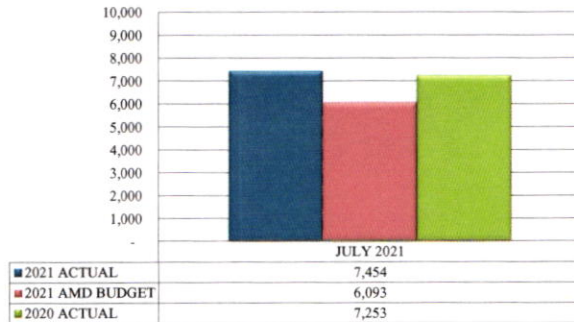
RIDERSHIP TRENDS



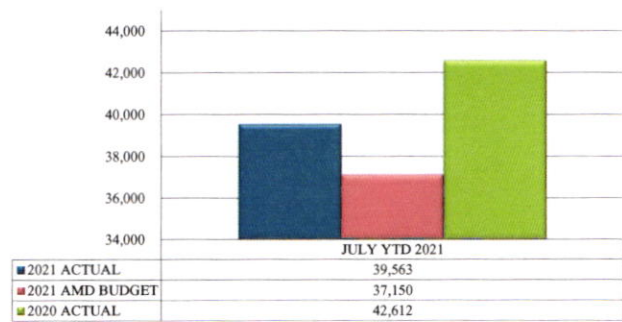
FARE REVENUE JULY 2021

(In Thousands)	2021 ACTUAL	2021 AMENDED BUDGET	VARIANCE	VARIANCE %	2020 ACTUAL	VARIANCE	VARIANCE % to 2020
MONTH	7,454	6,093	1,361	22.3%	7,253	201	2.8%
YEAR TO DATE	39,563	37,150	2,414	6.5%	42,612	(3,048)	-7.2%

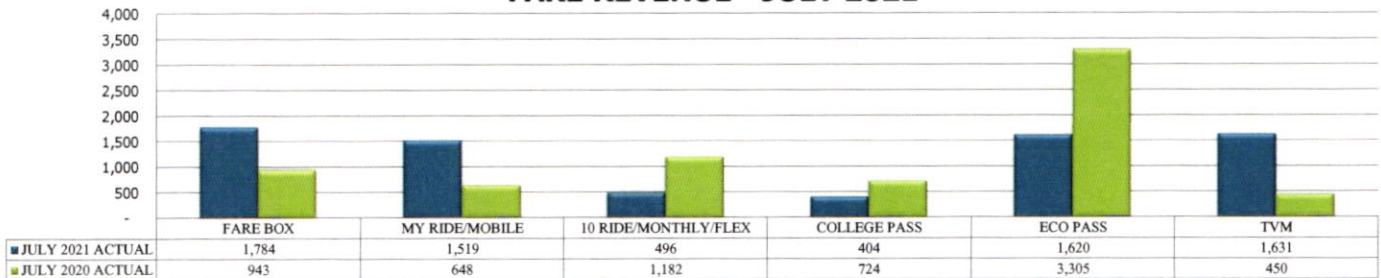
**FARE REVENUE - JULY 2021
ACTUAL VS. AMENDED BUDGET**



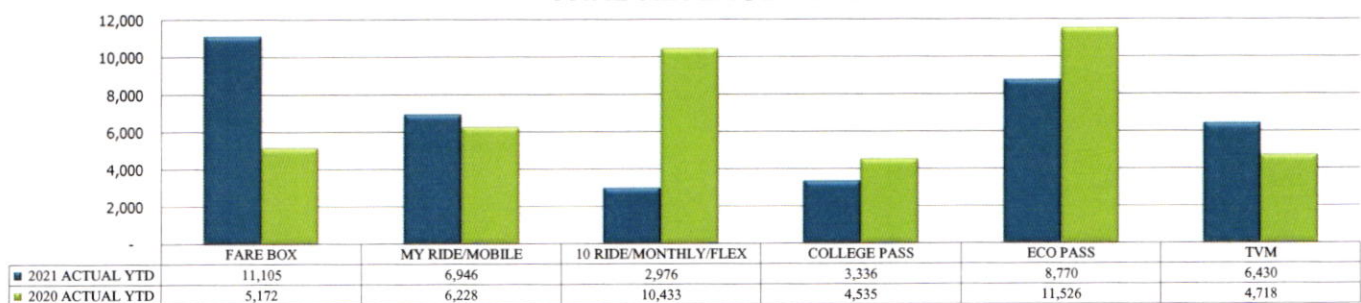
**FARE REVENUE - YTD
ACTUAL VS. AMENDED BUDGET**



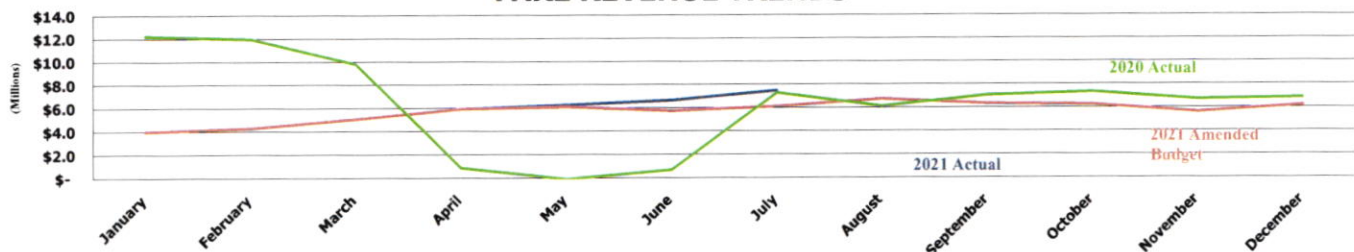
FARE REVENUE - JULY 2021



FARE REVENUE - YTD



FARE REVENUE TRENDS



Fares were suspended on April 5, 2020 and resumed on July 1, 2020 due to the COVID-19 pandemic.
The N Line opened on September 21, 2020. Fares are suspended for the first week and then will be only local fares through March 27, 2021.
The fourth quarter 2020 SB 154 ratio was 67.0% which exceeds the statutory minimum of 30.0%

**REGIONAL TRANSPORTATION DISTRICT
STATEMENT OF NET POSITION - COMBINED**

JULY 31, 2021

(UNAUDITED)

(In Thousands)

	2021 Base System	2021 FasTracks Project	2021 FasTracks Ops	2021 Combined	Dec 31, 2020 Combined	Change
ASSETS						
CURRENT ASSETS:						
Cash & Cash Equivalents	\$ 292,935	\$ 345,002	\$ 44,774	\$ 682,711	\$ 657,567	\$ 25,144
Receivables:						
Sales Taxes	80,972	54,017	-	134,989	114,958	20,031
Grants	23,270	-	-	23,270	5,485	17,785
Other (less allowance for doubtful accts)	4,411	6,444	-	10,855	8,551	2,304
Total Net Receivables	108,653	60,461	-	169,114	128,994	40,120
Inventory	33,999	-	-	33,999	34,253	(254)
Restricted Debt Service/Project Funds	36,473	79,090	-	115,563	88,497	27,066
Other Assets	7,912	1,903	672	10,487	9,817	670
TOTAL CURRENT ASSETS	479,972	486,456	45,446	1,011,874	919,128	92,746
NONCURRENT ASSETS:						
Capital Assets:						
Land	171,457	689,383	-	860,840	860,458	382
Land Improvements	1,307,245	4,533,484	-	5,840,729	5,838,359	2,370
Buildings	297,053	392,883	-	689,936	689,916	20
Revenue Earning Equipment	769,755	774,928	-	1,544,683	1,361,911	182,772
Shop, Maintenance & Other Equipment	198,639	7,965	-	206,604	394,412	(187,808)
Construction in Progress	57,339	70,481	-	127,820	133,676	(5,856)
Total Capital Assets	2,801,488	6,469,124	-	9,270,612	9,278,732	(8,120)
Accumulated Depreciation	(1,607,882)	(1,246,095)	-	(2,853,977)	(2,678,674)	(175,303)
Net Capital Assets	1,193,606	5,223,029	-	6,416,635	6,600,058	(183,423)
TABOR Reserves	9,038	10,178	-	19,216	19,258	(42)
Restricted Debt Service/Debt Service Reserves	29,192	65,834	-	95,026	94,771	255
Deposits	1,500	-	-	1,500	1,500	-
TOTAL NONCURRENT ASSETS	1,233,336	5,299,041	-	6,532,377	6,715,587	(183,210)
TOTAL ASSETS	\$ 1,713,308	\$ 5,785,497	\$ 45,446	\$ 7,544,251	\$ 7,634,715	\$ (90,464)
DEFERRED OUTFLOW OF RESOURCES	\$ 34,134	\$ 25,137	\$ -	\$ 59,271	\$ 61,812	\$ (2,541)

(1) Primarily for draws submitted on the Eagle FFGA

(2) Increase in receivables for billings for annual Eco and College passes

**REGIONAL TRANSPORTATION DISTRICT
STATEMENT OF NET POSITION - COMBINED**

JULY 31, 2021

(UNAUDITED)

(In Thousands)

	2021 Base System	2021 FasTracks Project	2021 FasTracks Ops	2021 Combined	Dec 31, 2020 Combined	Change
LIABILITIES						
CURRENT LIABILITIES:						
Accounts & Contracts Payable	\$ 41,007	\$ 15,139	\$ 4,295	\$ 60,441	\$ 89,774	\$ (29,333)
Current Portion of Long Term Debt	61,748	13,660	-	75,408	77,096	(1,688)
Accrued Compensation	26,969	-	-	26,969	27,408	(439)
Accrued Interest Payable	2,419	20,518	-	22,937	19,556	3,381
Other	23,571	2,001	(600)	24,972	19,173	5,799
TOTAL CURRENT LIABILITIES	155,714	51,318	3,695	210,727	233,007	(22,280)
NONCURRENT LIABILITIES:						
Long Term Debt	294,360	2,865,923	-	3,160,283	3,222,791	(62,508)
Other Long-Term Liabilities	-	568,290	-	568,290	568,290	-
Net Pension Liability	284,791	-	-	284,791	284,791	-
TOTAL NONCURRENT LIABILITIES	579,151	3,434,213	-	4,013,364	4,075,872	(62,508)
TOTAL LIABILITIES	\$ 734,865	\$ 3,485,531	\$ 3,695	\$ 4,224,091	\$ 4,308,879	\$ (84,788)
DEFERRED INFLOW OF RESOURCES	\$ 25,350	\$ 5,004	\$ -	\$ 30,354	\$ 25,655	\$ 4,699
NET POSITION						
Net Investment in Capital Assets	\$ 866,993	\$ 1,831,398	\$ 11	\$ 2,698,402	\$ 2,813,989	\$ (115,587)
Restricted - Debt Service, Projects and Deferrals	40,578	107,066	-	147,644	120,345	27,299
Restricted - TABOR Reserves	13,917	4,887	4,237	23,041	26,861	(3,820)
Restricted - FasTracks	-	246,202	-	246,202	216,395	29,807
FasTracks Internal Savings Account (FISA)	-	129,304	-	129,304	123,523	5,781
Board Appropriated Fund	26,200	414	12,501	39,115	41,968	(2,853)
Capital Replacement Fund	-	414	12,501	12,915	15,768	(2,853)
Unrestricted Operating Reserve/Mgt Reserve	15,400	-	12,501	27,901	15,400	12,501
Unrestricted Fund	268,238	414	-	268,652	231,843	36,809
Net Pension Liability - Represented	(244,099)	-	-	(244,099)	(244,099)	-
TOTAL NET POSITION	\$ 987,227	\$ 2,320,099	\$ 41,751	\$ 3,349,077	\$ 3,361,993	\$ (12,916)
TOTAL LIABILITIES & NET POSITION	\$ 1,747,442	\$ 5,810,637	\$ 45,446	\$ 7,603,522	\$ 7,696,527	\$ (93,005)

STATEMENT OF REVENUE, EXPENSES AND CHANGE IN NET POSITION - COMBINED

JULY 31, 2021

(UNAUDITED)

(In Thousands)

	YTD Base System Actual	YTD Base System Amd Budget	YTD FasTracks Project Actual	YTD FasTracks Project Amd Budget	YTD FasTracks Operations Actual	YTD FasTracks Operations Amd Budget	YTD System Wide Actual	YTD System Wide Amd Budget	\$ Favorable (Unfavorable)	% Favorable (Unfavorable)	
OPERATING REVENUE:											
Passenger Fares	\$ 27,155	\$ 25,600	\$ -	\$ -	\$ 12,408	\$ 11,550	39,563	37,150	2,413	6.5%	
Advertising, Rent and Other	2,243	2,293	-	-	446	849	2,689	3,142	(453)	-14.4%	
Total Operating Revenue	29,398	27,893	-	-	12,854	12,399	42,252	40,292	1,960	4.9%	
OPERATING EXPENSES											
Bus Operations	152,305	162,273	-	-	-	-	152,305	162,273	9,968	6.1%	(1)
Rail Operations	32,476	41,348	-	-	41,602	48,601	74,078	89,949	15,871	17.6%	(2)
Planning	1,937	4,711	22	1,312	-	-	1,959	6,023	4,064	67.5%	(3)
Capital Programs	25,272	29,576	826	1,005	996	1,751	27,094	32,332	5,238	16.2%	(4)
Safety, Security and Asset Management	12,319	14,535	-	-	5,233	6,948	17,552	21,483	3,931	18.3%	(5)
General Counsel	8,311	9,725	125	135	-	-	8,436	9,860	1,424	14.4%	(6)
Finance and Administration	27,366	29,407	33	-	-	-	27,399	29,407	2,008	6.8%	(7)
Communications	6,263	7,930	-	-	27	33	6,290	7,963	1,673	21.0%	(8)
Executive Office	4,810	6,006	-	-	-	-	4,810	6,006	1,196	19.9%	(9)
Board Office	561	649	-	-	-	-	561	649	88	13.6%	(10)
FasTracks Service Increase	(11,564)	(11,564)	11,564	11,564	-	-	-	-	-	0.0%	
Depreciation and Other Non-Departmental	49,565	57,400	140,104	118,539	21,459	34,431	211,128	210,370	(758)	-0.4%	
Total Operating Expenses	309,621	351,996	152,674	132,555	69,317	91,764	531,612	576,315	44,703	7.8%	
OPERATING INCOME/(LOSS)	(280,223)	(324,103)	(152,674)	(132,555)	(56,463)	(79,365)	(489,360)	(536,023)	46,663	8.7%	
NONOPERATING REVENUE (EXPENSES)											
Sales & Use Tax	249,754	234,248	139,396	88,363	27,143	67,549	416,293	390,160	26,133	6.7%	
Operating Grants	100,112	171,121	2,143	607	26,015	-	128,270	171,728	(43,458)	-25.3%	(11)
Investment Income	203	-	7,226	-	-	-	7,429	-	7,429	0.0%	
Other Income	1,698	1,844	5,075	4,853	-	60	6,773	6,757	16	0.2%	
Gain/(Loss) Capital Assets	743	-	(385)	-	-	-	358	-	358	0.0%	
Interest Expense	(7,813)	(8,490)	(87,187)	(82,158)	-	-	(95,000)	(90,648)	(4,352)	-4.8%	
Net Nonoperating Revenue (Expense)	344,697	398,723	66,268	11,665	53,158	67,609	464,123	477,997	(13,874)	-2.9%	
INCOME BEFORE CAPITAL GRANTS	64,474	74,620	(86,406)	(120,890)	(3,305)	(11,756)	(25,237)	(58,026)	32,789	-56.5%	
Capital Grants and Local Contributions	11,992	10,748	336	24,099	-	-	12,328	34,847	(22,519)	-64.6%	
INCREASE/(DECREASE) IN NET POSITION	\$ 76,466	\$ 85,368	\$ (86,070)	\$ (96,791)	\$ (3,305)	\$ (11,756)	\$ (12,909)	\$ (23,179)	\$ 10,270	-44.3%	

- (1) Variance is due to call back of laid-off frontline employees in January
- (2) Variance is due to lower labor, repair parts and purchased transportation
- (3) Variance is due to projects budgeted evenly across year but not yet started
- (4) Variance is due to timing of project expenses not yet incurred, many of which are grant-funded
- (5) Variance is due to lower outside security services costs
- (6) Variance is due primarily to timing of outside counsel costs related to litigation as well as lower insurance claims costs
- (7) Variance is due to timing of outside IT services costs for projects.
- (8) Variance is due to timing of outside printing costs for schedules, other outside services and special events.
- (9) Variance due to coding of certain budgeted compensation done at the Executive level for confidentiality purposes regarding January layoffs
- (10) Variance due to timing of Accountability Committee invoices
- (11) Variance due to drawing CRRSAA grant funds that weren't known for the 2021 Adopted Budget when appropriated by the RTD Board

REGIONAL TRANSPORTATION DISTRICT
1% SALES AND USE TAX REVENUE - SYSTEM WIDE

JULY 31, 2021

(In Thousands)

2021 ACTUAL VS. AMENDED BUDGET

	January 2021	February 2021	March 2021	April 2021	May 2021	June 2021	July 2021	August 2021	September 2021	October 2021	November 2021	December 2021	Total Year To Date
Actual	\$ 50,966	\$ 48,590	\$ 60,070	\$ 60,174	\$ 61,503	\$ 67,700	\$ 67,289	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 416,293
Amended Budget	51,015	48,639	60,119	60,223	54,540	57,855	57,770	58,332	57,360	57,057	55,104	64,989	683,004
Favorable/(Unfavorable)	\$ (49)	\$ (49)	\$ (49)	\$ (49)	\$ 6,963	\$ 9,845	\$ 9,519						
% Favorable/(Unfavorable) - Month	-0.1%	-0.1%	-0.1%	-0.1%	12.8%	17.0%	16.5%						
% Favorable/(Unfavorable) - YTD	-0.1%	-0.1%	-0.1%	-0.1%	2.5%	5.0%	6.7%						

2021 VS. 2020 ACTUALS

Net Sales & Use Tax Received	January	February	March	April	May	June	July	August	September	October	November	December	Total
2021	\$ 50,966	\$ 48,590	\$ 60,070	\$ 60,174	\$ 61,503	\$ 67,700	\$ 67,289	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 416,293
2020	49,293	48,223	43,604	46,315	49,235	56,393	55,044	55,653	57,796	56,151	52,740	62,218	632,665
Change from to 2020	\$ 1,673	\$ 367	\$ 16,466	\$ 13,859	\$ 12,269	\$ 11,307	\$ 12,245						
% Increase/(Decrease) by Month vs. 2020	3.4%	0.8%	37.8%	29.9%	24.9%	20.1%	22.2%						
% Increase YTD vs. 2020	3.4%	2.1%	13.1%	17.3%	18.9%	19.1%	19.6%						

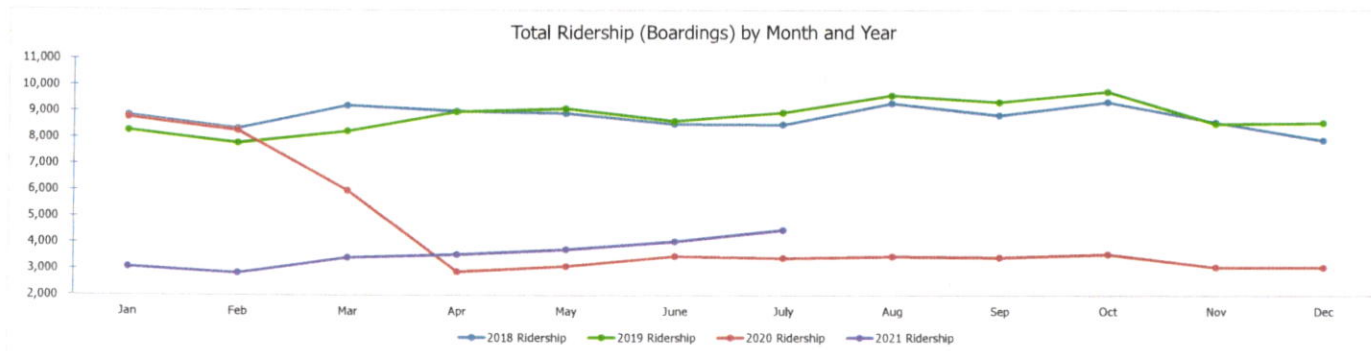
REGIONAL TRANSPORTATION DISTRICT
RIDERSHIP (BOARDINGS) BY MONTH, YEAR AND MODE
(UNAUDITED)

2021 RIDERSHIP/BOARDINGS (in Thousands)																
	Jan	Feb	Mar	Apr	May	June	July	Aug	Sep	Oct	Nov	Dec	YTD 2021	YTD 2020	Change	% Change
Fixed Route	1,881	1,740	2,056	2,079	2,127	2,187	2,357	-	-	-	-	-	14,427	21,463	(7,036)	-32.8%
Flatiron Flyer	41	40	48	53	55	66	73	-	-	-	-	-	375	899	(524)	-58.3%
FlexRide & Special Services	13	14	15	15	15	16	16	-	-	-	-	-	104	166	(62)	-37.2%
Total Bus Service	1,935	1,793	2,120	2,147	2,196	2,268	2,447	-	-	-	-	-	14,906	22,528	(7,622)	-33.8%
C Line	29	-	-	-	-	-	-	-	-	-	-	-	29	979	(950)	-97.0%
D Line	77	95	120	123	132	167	179	-	-	-	-	-	894	730	163	22.3%
E Line	153	142	176	189	207	219	282	-	-	-	-	-	1,367	1,381	(14)	-1.0%
F Line	-	-	-	-	-	-	-	-	-	-	-	-	-	645	(645)	-100.0%
H Line	90	83	100	105	116	152	157	-	-	-	-	-	802	1,400	(599)	-42.7%
L Line	25	22	27	26	26	30	32	-	-	-	-	-	188	237	(49)	-20.7%
R Line	57	53	65	69	75	79	85	-	-	-	-	-	484	710	(226)	-31.9%
W Line	123	111	128	144	161	181	202	-	-	-	-	-	1,049	1,399	(350)	-25.0%
Total Light Rail	555	506	616	656	717	827	937	-	-	-	-	-	4,813	7,483	(2,670)	-35.7%
A Line	268	256	327	343	393	435	481	-	-	-	-	-	2,503	2,320	183	7.9%
B Line	7	6	6	8	9	11	13	-	-	-	-	-	60	117	(57)	-48.7%
G Line	46	40	47	55	60	71	82	-	-	-	-	-	401	598	(197)	-33.0%
N Line	44	38	46	51	52	64	80	-	-	-	-	-	374	-	374	0.0%
Total Commuter Rail	366	339	426	456	514	581	657	-	-	-	-	-	3,338	3,035	303	10.0%
Access-a-Ride	24	25	30	33	35	39	41	-	-	-	-	-	226	213	14	6.4%
Access-a-Cab	7	7	7	8	7	7	7	-	-	-	-	-	49	46	3	7.3%
Vanpool	6	6	6	6	5	6	6	-	-	-	-	-	42	79	(37)	-46.5%
Total Revenue Service	2,893	2,674	3,204	3,305	3,474	3,729	4,095	-	-	-	-	-	23,374	33,383	(10,009)	-30.0%
Mall Shuttle	184	171	226	241	268	318	388	-	-	-	-	-	1,796	2,442	(646)	-26.5%
MetroRide	-	-	-	-	-	-	-	-	-	-	-	-	-	139	(139)	-100.0%
Total Non-Revenue Services	184	171	226	241	268	318	388	-	-	-	-	-	1,796	2,581	(785)	-30.4%
Total System	3,077	2,845	3,431	3,546	3,742	4,047	4,482	-	-	-	-	-	25,170	35,964	(10,794)	-30.0%

2021 % Change from 2020 by Month	-64.9%	-65.6%	-42.7%	22.3%	20.4%	15.9%	31.1%									
2021 % Change from January 2021	0.0%	-7.5%	11.5%	15.2%	21.6%	31.5%	45.7%									
2021 % Change from 2019 Monthly Average	-65.1%	-67.7%	-61.1%	-59.8%	-57.6%	-54.1%	-49.2%									

-30.0%
16.9%
-59.2%

	Jan	Feb	Mar	Apr	May	June	July	Aug	Sep	Oct	Nov	Dec	YTD
2018 Ridership	8,849	8,348	9,220	9,009	8,931	8,519	8,496	9,314	8,850	9,360	8,591	7,901	105,388
2019 Ridership	8,270	7,792	8,244	8,986	9,111	8,640	8,952	9,609	9,358	9,759	8,534	8,568	105,824
2020 Ridership	8,775	8,281	5,991	2,899	3,107	3,492	3,419	3,488	3,448	3,572	3,075	3,070	52,617
2021 Ridership	3,077	2,845	3,431	3,546	3,742	4,047	4,482						25,170



**REGIONAL TRANSPORTATION DISTRICT
FASTRACKS INTERNAL SAVINGS ACCOUNT (FISA)**
(In Thousands)

2021 AMENDED BUDGET

		Actual		Estimated								
	Risk Level	2013-2018	2019	2020	2021	2013-2021	Estimated in MTFP 2022	Estimated in MTFP Cash Flow 2023-2026	Estimated in LRP 2027-2030	Estimated in LRP 2031-2040	Total	
IDENTIFIED SOURCES:												
Limit Fastracks funding increases for bus and paratransit expansion to CPI	Medium	\$ 36,107	\$ 13,377	\$ 15,441	\$ 17,658	\$ 82,583	\$ 20,034	\$ 85,883	\$ 94,956	\$ 273,651	\$ 557,107	
Reduce Fastracks Minimum Unrestricted Fund Balance from \$150 million	Medium	-	-	-	-	-	-	-	-	-	-	
Reduce Fastracks Operating and Maintenance Fund Balance from 3 to 2 months	Medium	-	-	-	-	-	-	-	-	-	-	
Defer the Union Pacific Railroad (UPRR) relocation for the SW Corridor Extension	Low	9,000	-	-	-	9,000	-	-	-	-	9,000	
Achieve project underruns on Fastracks projects currently under contract ¹	Low	40,804	-	15,500	-	56,304	-	-	-	-	56,304	
Sales and lease opportunities for all RTD properties ²	Low	14,078	-	601	-	14,679	-	-	-	-	14,679	
Request local financial participation in projects above the current 2.5%	Low	22,179	-	-	-	22,179	-	-	-	-	22,179	
Restore FISA drawdowns for operations between 2031-2040 ³	Low	-	-	-	-	-	-	-	16,601	-	16,601	
Fastracks sales and use tax collections above adopted budget ⁴	Low	3,207	-	-	-	3,207	-	-	-	-	3,207	
Sales tax audit parity	Low	-	-	-	-	-	-	-	-	-	-	
Total Sources		125,375	13,377	31,542	17,658	187,952	20,034	85,883	111,557	273,651	679,077	
IDENTIFIED USES:												
US36 Project draws ¹		(2,113)	(36)	(103)	(3,877)	(6,129)	-	-	(33,304)	-	(39,433)	
North Metro Project draws		(22,338)	-	-	-	(22,338)	-	-	-	-	(22,338)	
Southeast Rail Extension (SERE) Project draws		(22,179)	-	-	-	(22,179)	-	-	-	-	(22,179)	
Debt service and operations funding ^{1,3}		(2)	-	-	-	(2)	-	(44,144)	(16,601)	-	(60,747)	
2021/2022 Northwest Rail Study		-	-	-	(8,000)	(8,000)	-	-	-	-	(8,000)	
Total Uses		(46,632)	(36)	(103)	(11,877)	(58,648)	-	(44,144)	(49,905)	-	(152,697)	
Net Sources and Uses		\$ 78,743	\$ 13,341	\$ 31,439	\$ 5,781	\$ 129,304	\$ 20,034	\$ 41,739	\$ 61,652	\$ 273,651	\$ 526,380	
Fastracks Internal Savings Account Balance		\$ 78,743	\$ 92,084	\$ 123,523	\$ 129,304	\$ 129,304	\$ 149,338	\$ 191,077	\$ 252,729	\$ 526,380	\$ 526,380	
¹ Includes approved changes from 2020-2025 Midterm Financial Plan adopted in October 2019 and Long Range Plan adopted in October 2018, plus changes proposed in 2020 Amended Budget.												
² Sale of Civic Center air rights for \$8,063 less \$2,500 cost of NAMS study - these are Base System funds; plus Fort Lupton property sale of \$4,096; plus Alameda property sale of \$5,140, plus Montbello property sale of \$601												
³ The Long Range Financial Plan adopted in 2018 restores funds drawn from the FISA for operations and debt service to the FISA to the extent of available funding in Fastracks.												
⁴ The transfer of Fastracks sales and use tax revenues in excess of the annual adopted budget to the FISA was approved by the Board in October 2016.												

¹ Includes approved changes from 2020-2025 Midterm Financial Plan adopted in October 2019 and Long Range Plan adopted in October 2018, plus changes proposed in 2020 Amended Budget.

² Sale of Civic Center air rights for \$8,063 less \$2,500 cost of NAMS study - these are Base System funds; plus Fort Lupton property sale of \$4,096; plus Alameda property sale of \$5,140, plus Montebello property sale of \$601

³ The Long Range Financial Plan adopted in 2018 restores funds drawn from the FISA for operations and debt service to the FISA to the extent of available funding in Fastracks.

⁴ The transfer of Fastracks sales and use tax revenues in excess of the annual adopted budget to the FISA was approved by the Board in October 2016.

Status of Federal COVID-19 Grant Relief Funding Through July 2021

RTD received three federal grant apportionments as replacement funding due to significant revenue losses resulting from the COVID-19 Pandemic. The intent of each apportionment is to maintain public transit services which are considered an essential service. Each of the apportionments may be drawn through the Federal Transit Administration (FTA) on a reimbursement basis for eligible expenditures. Those grants are summarized below including the status regarding RTD's progress to date in drawing those funds.

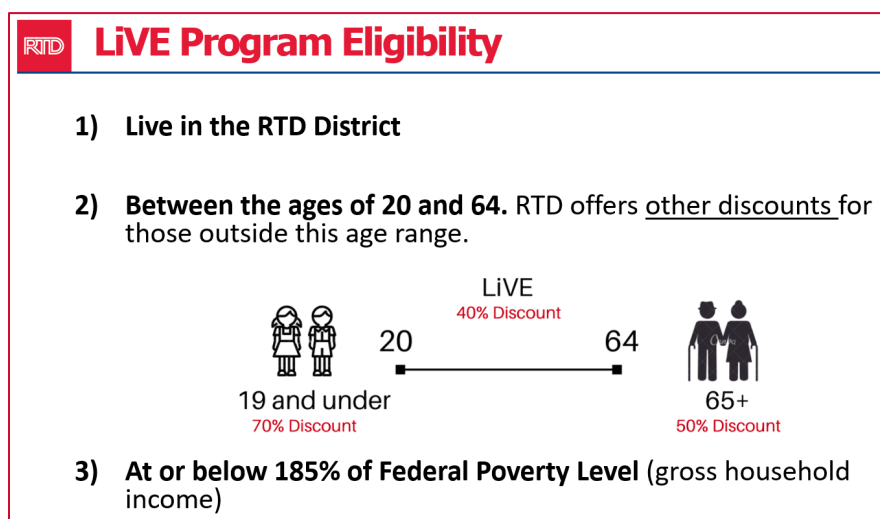
- Coronavirus Aid, Relief and Economic Security (CARES) Act: Awarded in May 2020 and fully drawn in 2020
- Coronavirus Response and Relief Supplemental Appropriations Act (CRRSAA): Awarded in January 2021 with grant execution in May 2021. Approximately 90% is designated for transit service deployment over six runboards beginning June 2021. The remaining 10% is designated for elimination of certain 2021 cost-reduction actions and other initiatives.
- American Rescue Plan Act (ARPA): Awarded in March 2021 with no draws to date. Eligible expenditures are those that are incurred for maintaining service including compensation, fuel and purchased transportation.

	CARES	CRRSAA	ARPA	Total	% of Total Drawn
RTD Apportionment	\$ 232,253,946	\$ 203,367,528	\$ 338,468,333	\$ 774,089,807	
Grant Draws					
Employee Wages and Benefits	(146,908,920)	(85,487,832)	-	(232,396,752)	64.0%
Contracted Transportation - Bus	(36,380,870)	(18,033,854)	-	(54,414,724)	15.0%
Contracted Transportation - Rail	(48,964,156)	(27,608,426)	-	(76,572,582)	21.1%
Total Drawn	(232,253,946)	(131,130,112)	-	(363,384,058)	
Remaining to be Drawn	\$ -	\$ 72,237,416	\$ 338,468,333	\$ 410,705,749	
% of Total Drawn	100.0%	64.5%	0.0%	46.9%	

LiVE Income-based Fare Discount Program

Background

Launched in July 2019, the RTD LiVE Program is designed to make transit more affordable for individuals with a household income at or below 185 percent of the Federal Poverty Level. LiVE fares provide a 40 percent discount from RTD's full fare rates for eligible customers.



Application

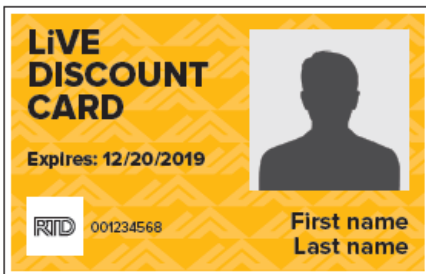
- Applicants can register online at colorado.gov/PEAK, the Colorado State benefits site.
- Denver Human Services (DHS) also accepts applications by phone.
- The program is available to residents of all counties within the RTD service area.
- In-person application will be available soon.
- Applicants who are actively enrolled in SNAP, Medicaid, or Colorado Works are automatically income-qualified for LiVE. This is referred to as categorical eligibility. PEAK can automatically approve the application if the application is complete and the other eligibility criteria are fulfilled.
- Applicants who are not enrolled in these programs must provide income information and documentation, which is verified by DHS.
- Every applicant is required to provide a photo suitable for an ID during or shortly after the LiVE application, otherwise the application cannot be processed. If a photo is uploaded but not useable (for example, an image of an existing ID card), RTD will reach out to the customer.
- DHS provides customer service related to eligibility and applications and can assist with all aspects of the process. The DHS LiVE team also promotes other RTD fare discounts.

LiVE Discount Identification Card

- An approved applicant will receive the LiVE Discount ID card in the mail within two weeks of approval, together with a welcome letter about LiVE fares, fare products, and how to use the card.
- This card is not a method of fare payment. It is proof that the customer is eligible for the discount.
- Customers must present LiVE Discount ID cards to the bus operator or fare inspector when using a LiVE fare product.

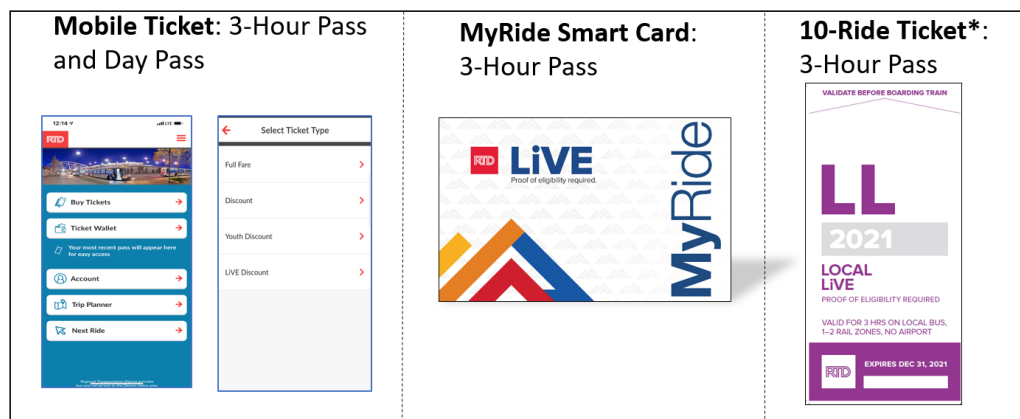


- The LiVE Discount ID card is valid for one year.
- To receive a new card, a new application is required, which can be submitted as early as 90 days before the expiration date printed on the old card.
- RTD can order a re-print if a card is lost or stolen or if the customer did not receive it in the mail.



LiVE Fare Products Available

- LiVE mobile 3-hour and day passes in the RTD Mobile Tickets, Transit, Lyft, or Uber app
- LiVE MyRide stored value card – available to purchase and reload online, at RTD sales outlets, or at Kings Soopers or Safeway stores in the RTD service area
- LiVE 10-Ride tickets – only available to government agencies and nonprofit organizations through the RTD Nonprofit Program



Recent Activities

- PEAK application and notifications: Revisions to the LiVE application in the state's PEAK system as well as the PEAK-generated notification letters to applicants went into effect on August 7, 2021. The revisions addressed pain points identified in the survey of LiVE participants and the agencies' experience with the program. For example, the application and notifications now include more detailed requirements for photos. Further, several points in the application process customers needing assistance are encouraged to contact Denver Human Services for help. This includes the phone application option that was not available when the program launched.
- PEAK functionality: Concurrently, a new real-time application status report in PEAK was implemented that will serve as a tool for enhanced case management and reporting. RTD is working with the Governor's Office

of Information Technology to correct remaining issues related to the report. In addition, processing and notification functionality related to applications that were submitted without a photo were improved.

- Outreach Case Coordinator: The coordinator attended orientation meetings for clients of the Denver and Westminster parole offices to promote the LiVE program and take applications.

Current and Planned Activities

- Outreach Case Coordinator: The coordinator will meet with Mercy Housing, attend a client orientation event by Aurora Parole Reentry, and continue to attend orientation events by the Denver and Westminster parole offices. In addition, the coordinator will be delivering LiVE brochures to community organizations. The coordinator will continue to reach out to potential partner organizations and expand the types of events attended.
- In-person Application Option: DHS is planning to open a welcome center as well as several locations in the community where individuals will be able to request assistance, including for LiVE applications. The timing has not been finalized.
- Communications: RTD is in the process of updating the LiVE informational brochure being provided to community partners. The agency is using the recent work on the PEAK application and notifications as a guide for updating the brochure and will also work to revise other LiVE materials to ensure that updates are made globally.
- Outreach: RTD will organize several workshops regarding the LiVE program and the application process for organizations participating in RTD's nonprofit program, incorporating the revised LiVE application verbiage as well as design improvements to the PEAK homepage, login functionality, and upcoming additions to fare products and payment options.
- LiVE Fare Products:
 - RTD has been working on the design of the LiVE 10-ride ticketbooks (booklet of ten paper three-hour passes) that will be available to individual customers by the end of 2021. Currently, paper tickets are only available to governmental and nonprofit organizations through the RTD nonprofit program.
 - RTD has been working with the mobile ticketing vendor to offer mobile LiVE 10-ride ticket packs (bundle of 10 mobile three-hour passes) in the RTD Mobile Tickets app, Transit, Lyft, and Uber apps. These mobile ticket packs are expected to be available in October.
 - RTD has been working with the mobile ticketing vendor to implement a functionality that will allow customers to purchase mobile tickets or load mobile stored value at RTD sales outlets. Customers will be able to pay for the mobile tickets or mobile stored value with all payment methods that are accepted by RTD sales outlets, including cash. This will give customers who have a smartphone but have no access to a credit or debit card the opportunity to take advantage of the convenience of mobile ticketing, including the LiVE mobile day pass. This functionality is expected to be available in October.

Enrollment

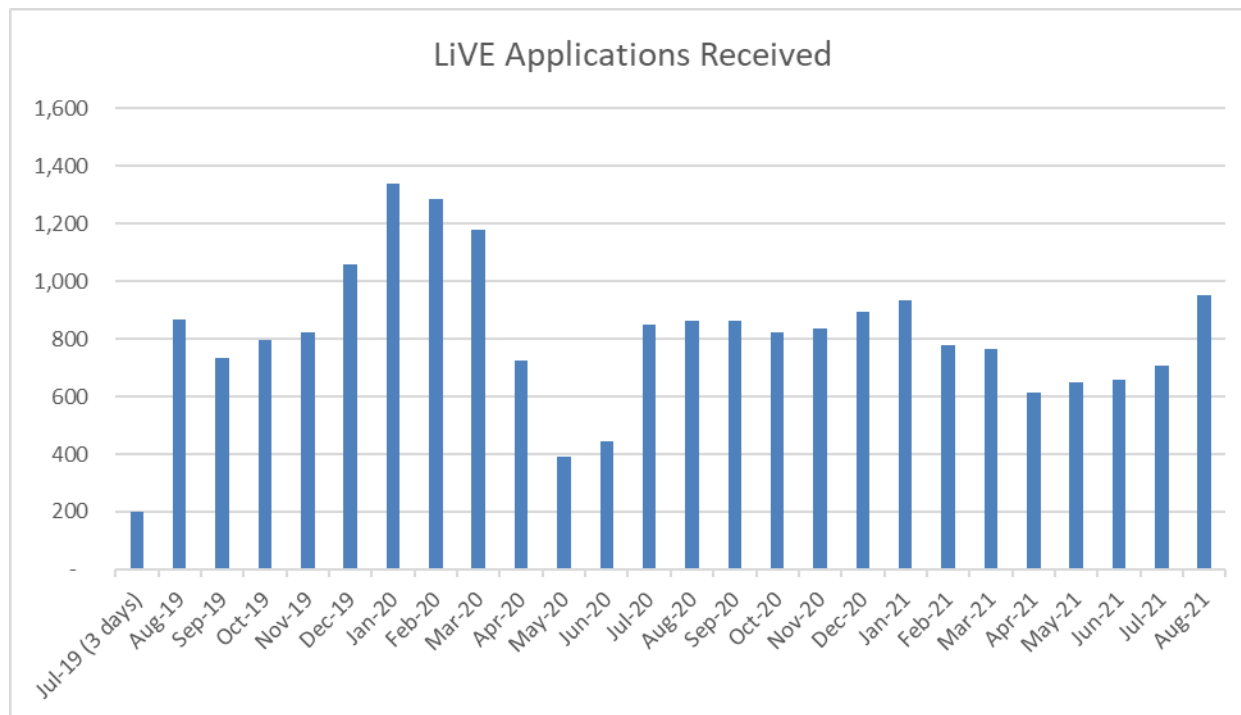
In August 2021, 950 LiVE eligibility applications were submitted. In the same month, 534 were approved, 396 were denied, 1 was closed, and 164 were pending at the end of the month.¹

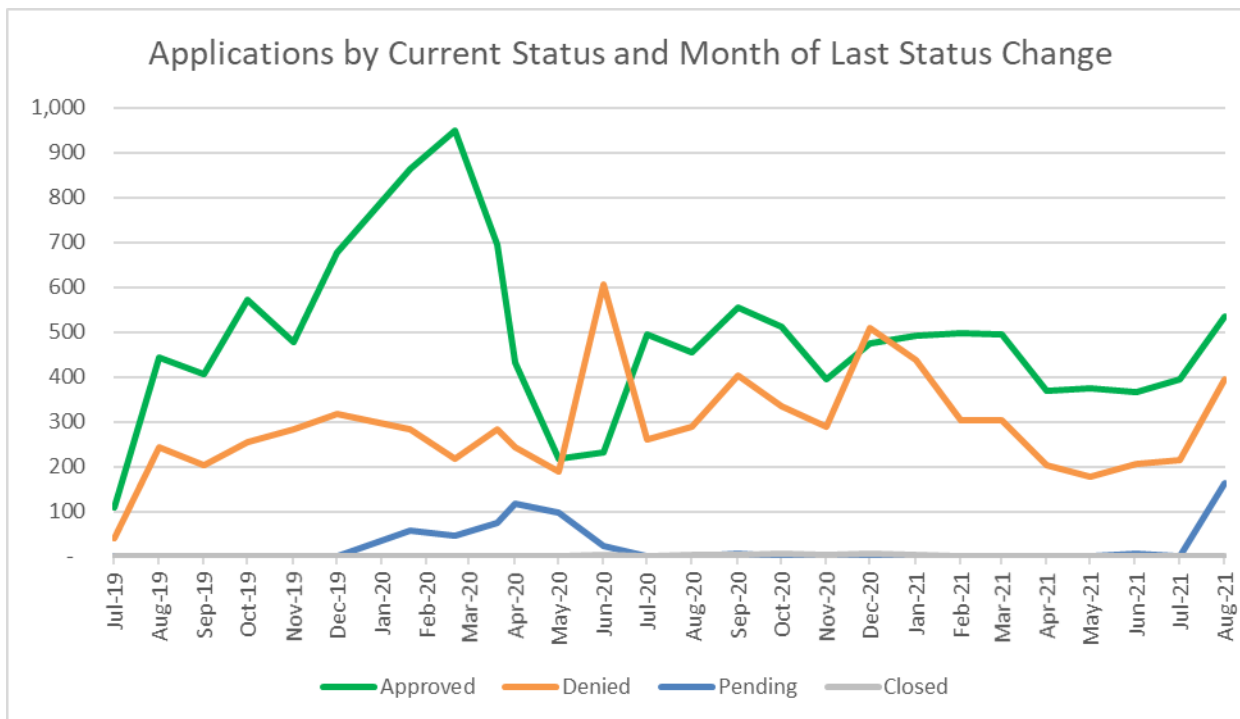
Between the implementation of the program and August 31, 2021, 20,655 LiVE eligibility applications were submitted, 12,500 (61%) were approved, 7,507 (36%) were denied, 603 (3%) were pending as of the end of the month, and 45 (0.22%) were closed.



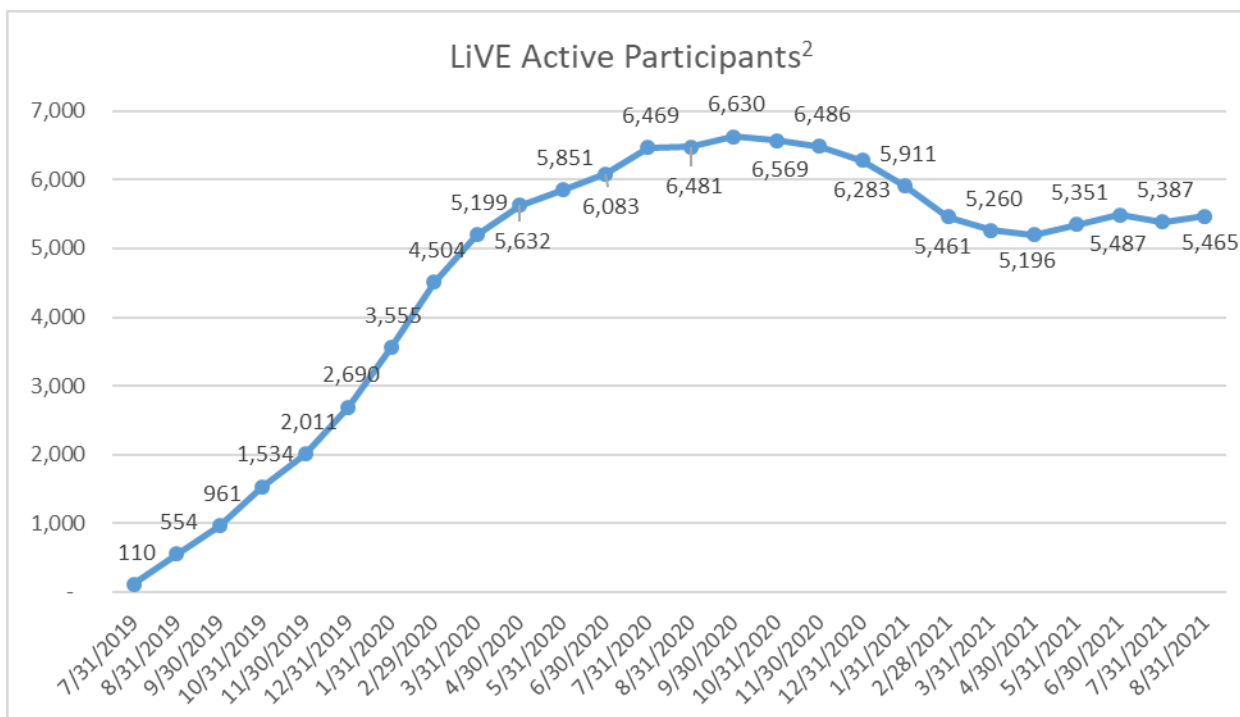
Applications by Current Status and Month of Last Status Change

	Approved – Categorically Eligible	Approved – Manual	Denied – Age	Denied – Out of District	Denied – Income	Denied – Incomplete Application	Denied – Already Enrolled	Denied – Duplicate Application	Pending – Waiting for Photo	Pending – Waiting for CBMS	Closed – Other	Grand Total
Jul-19 (3 days)	102	8	33	7	1			1				152
Aug-19	369	75	172	49	18	1	1	2	1			688
Sep-19	339	68	125	62	14	2		2				612
Oct-19	367	206	145	51	27	27	2	3				828
Nov-19	333	144	183	59	8	31	2					760
Dec-19	500	179	195	61	19	39	2	2				997
2019	2,010	680	853	289	87	100	7	10	1	-	-	4,037
Jan-20	679	186	200	62	14		5	4	58			1,208
Feb-20	743	206	147	43	10		3	16	47			1,215
Mar-20	513	182	180	55	21		14	13	74			1,052
Apr-20	341	92	138	3	16	71	12	5	117			795
May-20	188	31	53	3	8	116	5	4	99			507
Jun-20	196	36	94	6	6	482	6	13	24		5	868
Jul-20	375	121	133	5	16	91	11	6			2	760
Aug-20	373	83	162	6	20	87	11	4			4	750
Sep-20	434	122	151	1	17	222	7	6	7		3	970
Oct-20	368	144	125	6	14	168	16	6	2		8	857
Nov-20	341	53	155	8	8	96	14	8	1		5	689
Dec-20	391	85	150	52	19	269	7	13			7	993
2020 YTD	4,942	1,341	1,688	250	169	1,602	111	98	429	-	34	10,664
Jan-21	398	95	158	86	14	155	15	9			4	934
Feb-21	391	108	94	66	10	116	12	6			2	805
Mar-21	424	70	104	44	17	121	11	6			1	798
Apr-21	320	49	88	49	12	42	10	2				572
May-21	331	43	107	41	16		8	5	2		1	554
Jun-21	282	86	120	59	9	5	7	8	7		1	584
Jul-21	297	99	128	58	13		12	4			1	612
Aug-21	404	130	146	77	9	129	20	15	79	85	1	1,095
2021 YTD	2,847	680	945	480	100	568	95	55	88	85	11	5,954
Grand Total	9,799	2,701	3,486	1,019	356	2,270	213	163	518	85	45	20,655





Note that the spikes in denials are due to clean-up of aged incomplete applications.



The 12,500 individuals who were approved for the LiVE program between July 2019 and August 31, 2021, provided a mailing address³ in the following counties: Denver 6,154, Arapahoe 2,534, Jefferson 1,335, Adams 1,254, Boulder 708, Douglas 142, Broomfield 58, and Weld 44. Note that some counties are only partially in the RTD District. 271 participants reside in the RTD District but provided a mailing address in a county outside of the District, which is acceptable under the program rules.



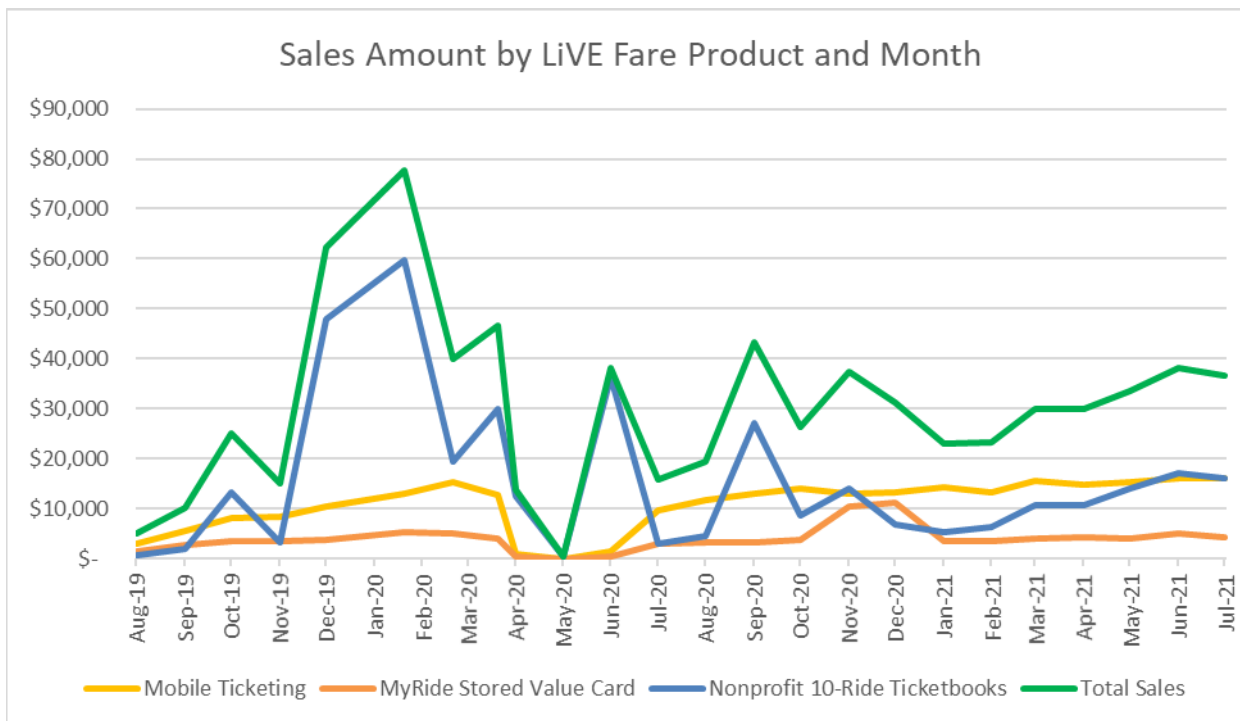
Usage – Fare Product Sales

Determining the number of trips taken with a mobile day pass and when the pre-purchased 10-ride tickets are used is currently not possible. Fare product sales are being leveraged to assess usage of the program.

In July 2021, LiVE MyRide card holders used their cards for 2,200 trips. Mobile app users bought 5,634 mobile LiVE 3-hour passes and day passes. Nonprofit organizations bought 8,940 LiVE paper tickets.³

From the implementation of the LiVE program through July 31, 2021, RTD issued 1,464 LiVE MyRide cards that were used for 33,181 trips. Mobile app users bought 92,130 mobile 3-hour passes and day passes. Nonprofit organizations bought 202,082 LiVE paper tickets.⁴

	Mobile Ticketing		MyRide				Nonprofit 10-Rides		Total
	# of 3-Hour and Day Passes	Sales Amount	Cards Issued	# of Trips	Value Loaded	Value Used	# of Tickets	Sales Amount	Total Sales Amount
Jul-19	-	\$ -	-	-	\$ -	\$ -	-	\$ -	\$ -
Aug-19	849	\$ 2,980	52	150	\$ 1,450	\$ 300	400	\$ 720	\$ 5,150
Sep-19	1,758	\$ 5,688	59	660	\$ 2,700	\$ 1,300	1,050	\$ 1,890	\$ 10,278
Oct-19	2,603	\$ 8,142	57	1,260	\$ 3,550	\$ 2,450	7,440	\$ 13,392	\$ 25,084
Nov-19	2,727	\$ 8,304	44	1,470	\$ 3,500	\$ 2,750	1,800	\$ 3,240	\$ 15,044
Dec-19	3,537	\$ 10,552	47	1,630	\$ 3,700	\$ 3,050	25,320	\$ 47,952	\$ 62,204
Total 2019	11,474	\$ 35,666	259	5,170	\$ 14,900	\$ 9,850	36,010	\$ 67,194	\$ 117,760
Jan-20	4,508	\$ 12,944	74	2,040	\$ 5,200	\$ 3,900	32,592	\$ 59,651	\$ 77,795
Feb-20	5,293	\$ 15,414	82	2,040	\$ 5,150	\$ 4,000	10,490	\$ 19,314	\$ 39,878
Mar-20	4,335	\$ 12,740	54	1,970	\$ 4,050	\$ 3,750	16,440	\$ 29,876	\$ 46,665
Apr-20	391	\$ 1,031	9	130	\$ 400	\$ 250	6,870	\$ 12,434	\$ 13,865
May-20	-	\$ -	1	1	\$ -	\$ -	260	\$ 482	\$ 482
Jun-20	458	\$ 1,383	11	-	\$ 500	\$ -	18,600	\$ 36,315	\$ 38,198
Jul-20	3,443	\$ 9,767	47	1,200	\$ 3,100	\$ 2,250	1,580	\$ 2,925	\$ 15,792
Aug-20	4,159	\$ 11,708	30	1,320	\$ 3,150	\$ 2,450	2,560	\$ 4,608	\$ 19,466
Sep-20	4,807	\$ 13,055	39	1,350	\$ 3,300	\$ 2,550	14,440	\$ 27,018	\$ 43,373
Oct-20	5,099	\$ 14,132	39	1,520	\$ 3,750	\$ 2,850	5,340	\$ 8,532	\$ 26,414
Nov-20	4,749	\$ 12,951	191	1,350	\$ 10,400	\$ 2,500	7,750	\$ 13,950	\$ 37,301
Dec-20	4,905	\$ 13,162	348	1,440	\$ 11,150	\$ 2,650	3,750	\$ 6,899	\$ 31,211
Total 2020	42,147	\$ 118,287	925	14,361	\$ 50,150	\$ 27,150	120,672	\$ 222,002	\$ 390,439
Jan-21	5,619	\$ 14,171	48	1,470	\$ 3,550	\$ 2,700	4,450	\$ 5,270	\$ 22,991
Feb-21	4,915	\$ 13,305	39	1,790	\$ 3,550	\$ 3,300	3,020	\$ 6,376	\$ 23,231
Mar-21	5,713	\$ 15,451	33	1,950	\$ 4,000	\$ 3,650	5,850	\$ 10,598	\$ 30,049
Apr-21	5,422	\$ 14,927	29	2,070	\$ 4,300	\$ 3,950	5,810	\$ 10,715	\$ 29,942
May-21	5,494	\$ 15,449	38	2,060	\$ 4,050	\$ 4,000	7,750	\$ 14,112	\$ 33,611
Jun-21	5,712	\$ 16,074	47	2,110	\$ 4,950	\$ 4,150	9,580	\$ 17,244	\$ 38,268
Jul-21	5,634	\$ 16,144	46	2,200	\$ 4,400	\$ 4,350	8,940	\$ 16,092	\$ 36,636
Total 2021	38,509	\$ 105,521	280	13,650	\$ 28,800	\$ 26,100	45,400	\$ 80,406	\$ 214,726
Total	92,130	\$ 259,474	1,464	33,181	\$ 93,850	\$ 63,100	202,082	\$ 369,602	\$ 722,925



¹These numbers do not sum because the most recent status change for an application, which is shown in the table below, may not be in the month when the application was submitted.

²LiVE enrollment is valid for 12 months. This chart shows the number of actively enrolled customers as of the last day of each month.

³In order to limit RTD's handling of personally identifiable information for LiVE participants, RTD only stores the mailing address of participants but not the home address. In most cases, however, home address and mailing address are the same or in the same county.

⁴ It is not known how many individual customers received LiVE tickets from nonprofit organizations since the number of tickets issued to each client depends on the organization and the client's situation. Also, most government and nonprofit organizations do not buy ticket books on a monthly basis, therefore the sales can vary considerably from month to month.

Information and Resources

The following information and materials are available on the RTD LiVE website at rtd-denver.com/LiVE

- General information
- Short videos
- Link to PEAK application
- Step-by-step application instructions
- LiVE information card
- Q&A document
- Partner Toolkit
- Help resources

Bus Operations Service Availability – August 2021

RTD fixed-route bus operations provided 99.80% of all scheduled hours of bus service in August 2021. Lost service hours due to personnel-related reasons decreased, compared to the same month last year (August 2020). Lost service hours for personnel-related reasons are as follows:

- August 2021 – 15.90 hours
- August 2020 – 21.32 hours
- Year-to-date hours for 2021 – 540.03 hours
- Year-to-date hours 2020 – 1587.60 hours

Contributing to our service/staffing challenges in August were emergency bus and elevator bridges, the COVID-19 pandemic and the pandemic service reduction.

While RTD did provide 99.80% of all scheduled hours of service in the month, no RTD operators or operators of the agency's contractor partners, First Transit and TransDev, were required to work a 6th day (one of their scheduled days off) to cover shifts.

The tables below reflect recruitment/retention data, showing employees who were separated due to retirements, resignations, and termination. These figures do not reflect reduction in force (RIF) and recall numbers.

Recruitment/Retention				
Category	Hired	Separated	Hired	Separated
2021			2020	
August	9	18	20	26
Year to Date *	66	118	148	245

Headcount - Bus Operators – August 2021				
Category	Budgeted	Current	Vacancies	Vacancy Ratio
PT	102	80	22	21.57%
FT	850	726	124	14.59%
Total	952	806	146	15.34%

Contractor Fixed-Route Briefing – Q2 2021

RTD currently provides 45% of its fixed-route bus service via four contracted bus divisions operated by First Transit and Transdev. With bus divisions located in Longmont, Denver, Commerce City and Englewood, RTD's contract partners provide fixed-route bus service throughout the service area. The performance for First Transit and Transdev is measured by the following performance indicators: Preventable Vehicle Accidents per 100,000 miles, Passenger Accident Ratio per 100,000 miles, On-Time Preventive Maintenance Inspections, On-Time Performance, Miles Between Lost Service Road Calls and Operator Complaints per Boarding.

Due to their commitment to excellence, dedicated corporate support and detailed problem solving, First Transit and Transdev as a group met all the Board of Director adopted 2021 key performance measures through Q2 2021. In the areas where the contract partners fell slightly short of their individual goals, they implemented procedural changes that should result in continuous improvement throughout 2021. The following is a more detailed discussion of fixed-route contractor performance through Q2 2021.

- **PREVENTABLE VEHICLE ACCIDENTS PER 100,000 MILES**

The contractors, individually and as a group, met the target of ≤ 2.0 Preventable Vehicle Accidents per 100,000 miles through Q2. First Transit and Transdev continue to utilize bus operator monitoring technology and post-accident investigations for retraining of operators. The contractors continue to emphasize safety with all employees at monthly safety meetings, through periodic campaigns, and with daily reminders at their facilities and on the street.

- **PASSENGER ACCIDENT RATIO PER 100,000 MILES**

The contractors, as a group, met the target of ≤ 0.18 Passenger Accidents per 100,000 miles through the 2nd quarter. Only one passenger accident that occurred during Q2 was deemed non-preventable. First Transit Longmont, with a rate of .38 passenger accidents per 100,000 miles did not meet the goal. All of the bus operators involved in Passenger Accidents are provided retraining on the proper procedures for addressing passenger safety. First Transit and Transdev continue to raise awareness of passenger safety through campaigns and safety meetings to reduce the number of passenger accidents.

- **ON-TIME PREVENTIVE MAINTENANCE INSPECTIONS (PMI)**

The contractors, individually and as a group, met the target of 98% of Preventive Maintenance Inspections completed as scheduled through Q2. Competitive Services staff will continue to monitor the contractor operations to ensure PMIs are completed on-time.

- **ON-TIME PERFORMANCE (OTP)**

The contractors, individually and as a group, met the target of 86% Local On-Time Service through Q2. RTD and the private contractors continue to campaign routes and operators with low on-time performance with a strong focus on first time point departures. On a regular basis, contractors review OTP reports and meet with operators of low performing routes to discuss factors that are impacting their ability to reach 86% on-time performance. Additionally, RTD and the private contractors began a campaign to address early on-time performance. While an operator may encounter factors beyond their control, running early is something the operator can directly impact.

The contractors will continue to address on-time performance issues with operators, but always tie safety to the discussion.



- **MILES BETWEEN LOST SERVICE ROAD CALLS**

The contractors, individually and as a group, exceeded the target of 30,000 Miles Between Lost Service Maintenance Road Calls through Q2. Competitive Services staff will continue to monitor the contractor operations and work closely with local and corporate management teams to ensure this goal is being addressed by completing preventive maintenance inspections on-time, working off defects in a timely manner, monitoring repeat issues, providing additional training for mechanics, and taking a pro-active approach to maintaining the buses in their fleet.

- **OPERATOR COMPLAINTS PER BOARDING**

Prior to the implementation of Salesforce, operator complaints per boarding were not available. Boarding information could only be reported in total while complaints were being reported only on local service. Customer Care and the Bus Operations and Rail Operations Departments are collaboratively working on a comprehensive and consistent manner for reporting customer comments for the agency. As part of these efforts, staff will ensure there is an accurate and consistent method for tracking this metric.

The contractors continue to investigate and address customer complaints with operators. The contractors utilize onboard video surveillance as a coaching tool to assist operators in improving customer interactions. In addition, the steps noted above regarding on-time performance should help address some customer complaints. The contractors also continue to address complaint trends with all operators at monthly safety meetings.



COMPETITIVE SERVICES MONITORING BRIEFING

Year to Date 2021 (January – June)

<u>Monitoring Activity</u>	<u>Quantity Reviewed</u>	<u>Compliance</u>
Accident/Incident Report within 72 hours	216	97%
Bus Interior Inspections	432	100%
Classroom Training	N/A	N/A
Customer Complaint Video Review	121	93%
Customer Complaint Response	1626	99%
DOT Hours Review	686	97%
New Hire File Review	6	83%
Instructor Evaluations	N/A	N/A
Training File Review	6	100%
Annual File Review	N/A	N/A
Pullout Inspections	4	100%
Safety Meetings	N/A	N/A
Site Check	72	100%
Undercover Ridechecks	N/A	N/A



PRIVATE CONTRACTOR PERFORMANCE MEASURES		2021			
	2021 GOAL	1ST QUARTER	2ND QUARTER	3RD QUARTER	4TH QUARTER
PREVENTABLE VEHICLE ACCIDENTS PER 100,000 MILES					
First Transit Commerce City	≤2.0	0.8	0.6		
Transdev	≤2.0	0.7	0.6		
First Transit Denver	≤2.0	1.4	1.3		
First Transit Longmont	≤2.0	1.3	0.7		
Total all Contractors	≤2.0	1.0	0.8		
Total RTD	≤2.0	1.9	1.9		
PASSENGER ACCIDENT RATIO PER 100,000 MILES					
First Transit Commerce City	≤0.18	0.00	0.07		
Transdev	≤0.18	0.12	0.12		
First Transit Denver	≤0.18	0.00	0.00		
First Transit Longmont	≤0.18	0.00	0.39		
Total all Contractors	≤0.18	0.04	0.11		
Total RTD	≤0.18	0.31	0.33		
ON-TIME PREVENTIVE MAINTENANCE INSPECTIONS					
First Transit Commerce City	98%	100.0%	100.0%		
Transdev	98%	100.0%	100.0%		
First Transit Denver	98%	100.0%	100.0%		
First Transit Longmont	98%	100.0%	100.0%		
Total all Contractors	98%	100.0%	100.0%		
Total RTD	98%	100.0%	99.9%		
ON-TIME PERFORMANCE					
First Transit Commerce City	86.0%	89.6%	88.4%		
Transdev	86.0%	88.9%	88.9%		
First Transit Denver	86.0%	89.2%	88.1%		
First Transit Longmont	86.0%	93.5%	91.6%		
Total all Contractors	86.0%	90.0%	89.2%		
Total RTD	86.0%	85.2%	86.7%		
MILES BETWEEN LOST SERVICE ROAD CALLS					
First Transit Commerce City	30,000	34,170	31,506		
Transdev	30,000	140,377	68,693		
First Transit Denver	30,000	99,264	74,657		
First Transit Longmont	30,000	53,695	53,695		
Total all Contractors	30,000	64,160	48,657		
Total RTD	30,000	47,061	41,186		
OPERATOR COMPLAINTS PER BOARDING					
First Transit Commerce City	0.0004	N/A	N/A		
Transdev	0.0004	N/A	N/A		
First Transit Denver	0.0004	N/A	N/A		
First Transit Longmont	0.0004	N/A	N/A		
Total all Contractors	0.0004	N/A	N/A		
Total RTD	0.0004	N/A	N/A		

Customer Comment Briefing – Q2 2021

Below is an analysis of the customer comment trends through Q2 2021. Also included is a comparison of customer comment data for the same period in 2020.

Customer commendations through Q2 2021 for both RTD and the private contractors showed a decrease from the same period in 2020. Commendations totaled 490 in 2021 versus 796 in 2020.

Customer concerns through Q2 2021 for both RTD and the private contractors showed improvement over the same period in 2020. Operator-related concerns for the agency as a whole through Q2 2021 totaled 4,501. The total number for the same period in 2020 was 5,517. Every customer concern category showed improvement over 2021 except for concerns registered as "Discrimination and Fare Dispute."

RTD and its private contractors review customer comments daily and implement corrective action as needed to address deficiencies and improve performance or provide operators with recognition for a job well done. Additionally, reduced ridership due to the COVID-19 pandemic has led to less comments overall.

RTD and its private contractors investigate all customer complaints using a variety of tools, including Computer-Aided Dispatch (CAD)/Automatic Vehicle Location (AVL) "flashbacks" and video review, and address/discipline operators as needed. Often the results of the investigation reveal that the complaint is not supported by factual data. Some of the reasons for the "Not Valid" classification include the following:

- Bus was on time (between 1 min early to 5 min late)
- Operator followed proper procedure
- Customer presented insufficient fare
- Customer had no proof of eligibility for a discounted fare
- Customer presented an expired transfer
- Customer presented a counterfeit pass
- Buses were running late district-wide due to weather
- There was no video evidence to support the comment

RTD and its private contractors continue to work collectively in a variety of different areas to address customer concerns.

- Bus routes with poor on-time performance are monitored by both RTD and private contractor personnel to determine if the problem is related to the operator, running time of the route, or other circumstances such as construction and detours.
- Meetings are held on a monthly basis with contractors and staff to discuss challenges, solutions and best practices in the areas of bus maintenance, operations, safety and training.
- RTD conducts refresher training for all operators on an annual basis, and a component of the training is customer service. The private contractors conduct mandatory monthly safety meetings wherein they discuss customer service issues and provide suggestions for improving customer interactions.
- RTD and private contractor trainers spend time at Civic Center Station and Denver Union Station during the first week of each runboard to assist operators who may need refreshers on station procedures or have questions on their routes.
- RTD has also reached out to advocates for the disability community (Colorado Cross Disability Coalition, Colorado School of the Blind, Atlantis, DRMAC Transit Accessibility Task Force, RTD Advisory Committee

for People with Disabilities-ACPD) to garner feedback on ways to improve service for customers with disabilities.

- Operators are recognized for the good customer service they provide. Operating Divisions post commendations on a bulletin board in the operators' room and some provide additional means of recognition.
- Trends in customer service challenges are also addressed through bulletins, campaigns, and other communications to ensure that agency and contractor employees are aware of our customers' concerns.

Historically, and again in 2021, the following categories generated the highest number of customer comments:

- Commendations
- Bus Did Not Show
- Bus Early
- Bus Late
- Careless Driving/Operator
- Discourtesy/Operator
- Improper Procedure by Operator
- Passed Up Customer at Stop

All of these comment categories are what RTD considers "operator related" and are included in the comment numbers that are tracked and reported to the Board of Directors through the Quarterly Customer Comment Briefings.

The high comment categories are routinely reviewed to determine the factors, both internal and external, that are impacting the number of comments. The input received from both RTD and private contractor operations is noted below:

Commendations: Comments in this category decreased by 38.4% compared to the same period in 2020. This decrease is attributable to the substantial decrease in ridership due to COVID-19. Operators who receive commendations are recognized in a variety of ways by their division, such as with pins and lanyards; through the Operator of the Month program; at safety meetings; and on division electronic messaging screens. The YTD average in this category for 2021 is 2.71 comments per day. The comparable number for 2020 was 4.37 comments per day.

Bus Did Not Show: Comments in this category decreased by 31.2% compared to the same period in 2020. "Flashbacks" for "bus did not show" comments often show buses running late. The YTD average in this category for 2021 is 1.08 comments per day. The comparable number for 2020 was 1.57 comments per day.

Bus Early: Comments in this category decreased 37.6% compared to the same period in 2020. "Flashbacks" for "bus early" comments often show buses running late. It is possible customers see the prior bus running late and will assume it is their bus running early. Operators are addressed whenever the CAD/AVL playback confirms that the bus was running ahead of schedule. The YTD average in this category for 2021 is 1.81 comments per day. The comparable number for 2020 was 2.88 comments per day.

Bus Late: Comments in this category decreased 20.6% compared to the same period in 2020. Improving on-time performance continues to be a challenge for a variety of reasons including construction and social distancing customer overload delays. Running time issues are continually reviewed by Service Planning and Scheduling.

The YTD average in this category for 2021 is 2.24 comments per day. The comparable number for 2020 was 2.80 comments per day.

Careless Driving/Operator: Comments in this category decreased 8.9% compared to the same period in 2020. On a regular basis, video recordings are reviewed and undercover ride checks are performed to determine if operators are driving in an unsafe or inappropriate manner. In addition, RTD and the private contractors have "G-Force Activated" event-recording systems (Drive Cam, Smart Drive) installed on the buses. These incidents are also reviewed daily. Operators continue to be counseled and retrained, as needed, to improve driving performance. Also, periodic safety campaigns are conducted to reinforce safe driving habits. The YTD average in this category for 2021 is 2.04 comments per day. The comparable number for 2020 was 2.23 comments per day.

Discourteous/Operator: Comments in this category decreased 20.8% compared to the same period in 2020. In the majority of cases, video evidence confirms that the operator followed proper procedures and treated the customer with respect. In many cases, operators are shown enforcing or explaining policies (requesting proper fare payment, requesting space in the priority seating area, addressing inappropriate behavior) in a polite and respectful manner and the customers react in a negative manner. Operators are counseled and disciplined appropriately if video evidence confirms that they treated customers in a discourteous or inappropriate manner. Operators are also given suggestions for handling similar situations in the future. The YTD average in this category for 2021 is 5.16 comments per day. The comparable number for 2020 was 6.48 comments per day.

Discrimination: Comments in this category increased 41.2% compared to the same period in 2020. Investigation into discrimination-related comments usually shows the operator not at fault. The YTD average in this category for 2021 is 0.27 comments per day. The comparable number for 2020 was 0.19 comments per day.

Fare Dispute: Comments in this category significantly increased 64.7% compared to the same period in 2020. Investigations into "fare dispute" comments often show that customers presented an improper/incomplete fare and are displeased with the operator's enforcement of the fare policies. Additionally, during this time in 2020 RTD suspended fare collection for a period of time, resulting in lower complaints through Q2 2020. The YTD average in this category for 2021 is 0.77 comments per day. The comparable number for 2020 was 0.47 comments per day.

Improper Procedure/Operator: Comments in this category decreased 12.3% compared to the same period in 2020. RTD and private contractor training and operations personnel meet on a regular basis to ensure all operators are receiving consistent and up-to-date information. In addition, the on-going refresher training provided to RTD operators and the monthly safety meetings held at the private contractor divisions provide operators with information about accommodating the needs of RTD customers to the best of their abilities. In cases where video evidence shows operators are not following proper procedures, appropriate coaching activities are taken. The YTD average in this category for 2021 is 4.35 comments per day. The comparable number for 2020 was 4.93 comments per day.

Incorrect Info/Operator – 2nd Quarter 2021: Comments in this category significantly decreased by 72.7% compared to the same period in 2020. The combined efforts of the General Superintendent of Transportation, Operations Managers, the Bus Operator Training teams, Street Supervisors and Dispatchers continue to provide operators with up-to-date information to answer customer questions and address customer concerns. The YTD



average in this category for 2021 is 0.08 comments per day. The comparable number for 2020 was 0.30 comments per day.

Passed Up Customer At Stop – 2nd Quarter 2021: Comments in this category decreased 17.1% compared to the same period in 2020. In many cases, “flashbacks” for these comments will confirm buses are on route and either on time or running late. It is possible the customer was not directly at the stop when the bus arrived. Many comments indicate the customer was running to the stop as the bus passed. Operators are reminded to stay vigilant and watch for customers that may not be waiting directly at the bus stop. In addition, operators are directed to contact RTD Dispatch whenever a customer is passed up due to the bus being full. The number of “Pass Up” comments from customers with disabilities and/or those using mobility aids represents a small number of the total “Pass Up” comments (79 of the total 1,279 = 6.22%). Information regarding overcrowded routes is forwarded to the Service Planning & Scheduling Department for review and adjusted as needed, as resources will allow. The YTD average in this category for 2021 is 7.07 comments per day. The comparable number for 2020 was 8.47 comments per day.

Top Comment Categories					
	QTR 2	QTR 2	QTR 2	QTR 2	QTR 2
	2021	2020	2019	2018	2017
Commendations	490	796	1,330	1,465	1378
Avg per day	2.71	4.37	7.35	8.09	7.61
2021 % change		-38.4%	-63.2%	-66.6%	-64.4%
Bus Did Not Show	196	285	727	1719	968
Avg per day	1.08	1.57	4.02	9.50	5.35
2021 % change		-31.2%	-73.0%	-88.6%	-79.8%
Bus Early	327	524	687	809	832
Avg per day	1.81	2.88	3.80	4.47	4.60
2021 % change		-37.6%	-52.4%	-59.6%	-60.7%
Bus Late	405	510	1,220	1,382	1,284
Avg per day	2.24	2.80	6.74	7.64	7.09
2021 % change		-20.6%	-66.8%	-70.7%	-68.5%
Careless Driving/Operator	370	406	696	666	624
Avg per day	2.04	2.23	3.85	3.68	3.45
2021 % change		-8.9%	-46.8%	-44.4%	-40.7%
Discourteous/Operator	934	1,179	1,617	1,398	1,307
Avg per day	5.16	6.48	8.93	7.72	7.22
2021 % change		-20.8%	-42.2%	-33.2%	-28.5%
Discrimination	48	34	42	53	42
Avg per day	0.27	0.19	0.23	0.29	0.23
2021 % change		41.2%	14.3%	-9.4%	14.3%
Fare Dispute	140	85	177	171	189
Avg per day	0.77	0.47	0.98	0.94	1.04
2021 % change		64.7%	-20.9%	-18.1%	-25.9%
Improper Procedure/Operator	787	897	1024	1260	1,049
Avg per day	4.35	4.93	5.66	6.96	5.80
2021 % change		-12.3%	-23.1%	-37.5%	-25.0%
Incorrect Info/Operator	15	55	63	66	65
Avg per day	0.08	0.30	0.35	0.36	0.36
2021 % change		-72.7%	-76.2%	-77.3%	-76.9%
Passed Up Customer At Stop	1,279	1,542	1764	2099	1,753
Avg per day	7.07	8.47	9.75	11.60	9.69
2021 % change		-17.1%	-27.5%	-39.1%	-27.0%
TOTAL	4,501	5,517	8,017	9,623	8,113
Avg per day	24.87	30.31	44.29	53.17	44.82
2021 % change		-18.4%	-43.9%	-53.2%	-44.5%
RIDERSHIP*	13,867,632	19,272,925	27,463,347	25,668,332	29,369,164
*prior to 2019 ridership only included local routes					

Special Services Briefing – Q2 2021

Funding Agreements

RTD currently has funding agreements with various municipalities and non-profit organizations to support local transportation efforts throughout the district.

Included among these are those supporting:

- Fixed-route bus service with the Cities of Boulder, Englewood and Littleton
- Vanpool service with the Denver Regional Council of Governments
- Demand response services with Via Mobility, Focus Point and Douglas County.

Ridership/Productivity

Ridership for the fixed-route and vanpool services continues to be down significantly when compared to the same period in 2020. Many of these services are operating at a reduced level, with the Littleton Shopping Cart currently not in operation due to COVID-19.

Total Weekday Boardings			
	January to June		
	2020	2021	% Reduction
Boulder HOP	214,785	68,576	-68%
Englewood Trolley	36,888	31,814	-14%
Littleton Shopping Cart	1,225	0	-100%
DRCOG Vanpool	73,223	35,989	-51%

While ridership is not tracked in the same way for demand response services, Via Mobility is operating rural demand response services at reduced service levels, and Focus Points has continued the suspension of operations through 2022.

All transportation services supported through funding agreements, with the exception of the agreement with Douglas County have seen a decrease in productivity when compared to the same period in 2020. Performance of these services is evaluated based on RTD's service standards. The attached Special Services Q2 2021 Report provides the productivity numbers for each of these services.

Senior Services

RTD provides special services for senior citizens to enhance activity and engagement in their communities. Every year, SeniorRide transports thousands of senior citizens to a variety of cultural, educational, and entertainment events. Additionally, RTD provides regularly scheduled SeniorShopper service to help senior citizens access essential retail locations that they might not otherwise be able to access, such as grocery stores and pharmacies.



Ridership/Productivity

Since March 2020, due to COVID-19 and the cancellation of many events, SeniorRide service has been suspended. SeniorShopper ridership for Q2 2021 was down in comparison to the same quarter in 2020. Boardings through Q2 2020 were 14,820 and 2021 were 13,094.

The attached Special Services Q2 2021 Report provides the productivity numbers for each of these services.

FlexRide

FlexRide services are currently operated by Via Mobility and MV Transit. With FlexRide bus divisions located in Boulder and Denver, contract partners provide FlexRide services to 23 distinct service areas throughout the district. The performance for Via Mobility and MV Transit is measured on Customer Contacts, Preventable Vehicle Accidents and Ridership/Productivity (boardings per service hour).

Customer Contacts

FlexRide experienced an increase in overall customer contacts through the second quarter for 2021 when compared to 2020.

	2021	2020
At Fault	3	8
Not At Fault	6	6
Commendations	16	11
Contacts/100,000 Boardings (at fault)	0.040	0.039

Customer contacts are reviewed on a daily basis. Those contacts that are considered operator related (within the operator's control) are monitored for trends and improvement. At Fault contacts decreased by five from Q2 2020 to Q2 2021. The number of all other customer contacts received regarding FlexRide service (requests for new service or a change in service which can include boundary changes, service day and hours, web site issues, no return calls, etc.) are as follows:

2021: 258

2020: 149

Preventable Accidents

The preventable accident rate for the first quarter increased slightly compared to 2020. Contractors have continued to retrain operators identified as being involved in accidents and have increased the number of "ride-alongs" performed by operations specialists and training staff. A Safety and Training Compliance Officer has been working with contractors and researching additional defensive driving refresher courses.

2021: 2

Preventable Vehicle Accidents: 1.23 per 100,000 miles

2020: 6

Preventable Vehicle Accidents: 1.16 per 100,000 miles



Ridership/Productivity

FlexRide ridership through Q2 2021 was down compared to Q2 2020, with 134,707 boardings and 2021 were 75,431. Contributing to the decrease in ridership is the continued reduced service levels due to adoption of the COVID-19 pandemic service plan. Similar to fixed-route bus service, beginning April 19, 2020, all FlexRide services began operating a reduced weekday schedule in response to decreased demand.

The majority of the FlexRide areas have seen a decrease in productivity when compared to the same period in 2020. COVID-19 impacted ridership beginning in March 2020 and has continued into the beginning of 2021. The Special Services Q2 2021 Report provides the productivity numbers for each of the FlexRides. The acceptable level of productivity for FlexRide service continues to be 3.0 boardings per hour.

2021 Special Services Report
Adjusted for Covid operation hours

	Average	Jan	Feb.	Mar.	Apr.	May	Jun.	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
	2020	2021											
Arapahoe FX - November 2006													
Boardings/Weekday	23.6	15.7	17.4	15.4	13.6	14.4	14.3						
Bdngs/Hour - Weekday	1.9	1.3	1.5	1.3	1.1	1.2	1.2						
Bellevue FX - January 2012													
Boardings/Weekday	17.4	11.3	14.5	13.1	12.5	11.1	9.5						
Bdngs/Hour - Weekday	1.1	0.9	1.2	1.1	1.0	0.9	0.8						
Brighton FX - March 2000													
Boardings/Weekday	24.7	19.1	23.6	26.4	24.4	26.6	25.8						
Bdngs/Hour - Weekday	1.9	1.6	2.0	2.2	2.0	2.2	2.2						
Broomfield FX - April 2001													
Boardings/Weekday	37.1	26.5	30.0	30.3	34.0	34.0	36.4						
Bdngs/Hour - Weekday	2.2	2.2	2.5	2.5	2.8	2.8	3.0						
Boardings/Saturday							4.0						
Bdngs/Hour - Saturday							0.6						
Denver Tech Center - March 8, 2021*													
Metro Taxi pilot project * trips available to taxi				276.0	364.0	379.0	347.0						
Total trips made by Metro Taxi				0.0	0.0	0.0	0.0						
Dry Creek FX - November 2006													
Boardings/Weekday	25.6	14.9	16.6	16.1	14.4	15.0	15.6						
Bdngs/Hour - Weekday	2.0	1.2	1.4	1.3	1.2	1.3	1.3						
Englewood Trolley- Sept 2004													
Boardings/Weekday	302.8	245.0	237.4	249.6	249.6	257.6	268.8						
Bdngs/Hour	12.6	10.2	9.9	5.9	5.9	10.7	11.2						
Evergreen FX - March 2002													
Boardings/Weekday	42.0	22.7	22.1	25.0	24.4	23.6	21.7						
Bdngs/Hour - Weekday	2.5	1.9	1.8	2.1	2.0	2.0	1.8						
Boardings/Saturday	14.5	9.0	10.8	11.8	17.5	12.4	11.5						
Bdngs/Hour - Saturday	1.5	0.9	1.1	1.2	1.8	1.2	1.2						
Federal Heights FX - January 2012													
Boardings/Weekday	33.2	28.0	30.1	28.3	30.3	27.0	29.1						
Bdngs/Hour - Weekday	2.6	2.3	2.5	2.4	2.5	2.2	2.4						
Focus Points													
Operates scheduled service													
Bdngs/Hour	0.8												
Golden FX - April 2013													
Boardings/Weekday	92.8	34.6	40.3	39.8	41.1	41.6	49.9						
Bdngs/Hour - Weekday	2.4	1.4	1.7	1.7	1.7	1.7	2.1						
Boardings/Saturday	16.5	13.4	16.5	22.5	27.0	24.4	21.8						
Bdngs/Hour - Saturday	1.5	1.2	1.5	2.0	2.5	2.2	2.0						
Green Mountain FX - April 2013													
Boardings - Weekday	37.0	26.6	25.4	24.3	30.7	32.8	26.5						
Bdngs/Hour - Weekday	2.0	2.2	2.1	2.0	2.6	2.7	2.2						
HOP - October 1994 *													
Boardings/Weekday	1091.8	417.6	536.6	606.8	613.8	490.6	514.3						
Bdngs/Hour - Weekday	9.0	5.6	7.2	8.1	8.2	6.1	9.5						
Boardings/Saturday	633.8	371.0	424.0	439.3	543.3	371.8	351.8						
Bdngs/Hour - Saturday	7.5	5.0	5.7	5.9	11.0	5.0	6.5						
Boardings/Sunday	521.0	314.0	364.0	338.5	423.5	301.6	295.8						
Bdngs/Hour - Sunday	6.2	4.2	4.9	4.5	4.5	4.0	5.5						

	Average	Jan	Feb.	Mar.	Apr.	May	Jun.	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
Interlocken/Westmoor FX - April 2001													
Boardings/Weekday	14.5	7.9	8.2	8.8	9.0	8.4	10.0						
Bdngs/Hour - Weekday	1.0	0.7	0.7	0.7	0.8	0.7	0.8						
Littleton S.Cart - 1992													
Boardings/Weekday	4.8	0.0	0.0	0.0	0.0	0.0	0.0						
Bdngs/Hour - Weekday	0.8	0.0	0.0	0.0	0.0	0.0	0.0						
Boardings/Saturday	4.3	0.0	0.0	0.0	0.0	0.0	0.0						
Bdngs/Hour - Saturday	1.4	0.0	0.0	0.0	0.0	0.0	0.0						
Lone Tree FX - January 2004													
Boardings/Weekday	21.0	14.9	18.4	18.7	22.3	20.6	24.5						
Bdngs/Hour - Weekday	1.7	1.2	1.5	1.6	1.9	1.7	2.0						
Longmont FX - February 2001													
Boardings/Weekday	64.4	62.1	66.0	60.7	63.7	55.7	57.1						
Bdngs/Hour - Weekday	2.4	2.6	2.8	2.5	2.7	2.3	2.4						
Boardings/Saturday	20.8	24.6	20.5	20.5	22.3	19.8	23.8						
Bdngs/Hour - Saturday	2.3	2.7	2.3	2.3	2.5	2.2	2.6						
Boardings/Sunday	17.5	21.0	14.8	15.8	21.5	20.6	17.8						
Bdngs/Hour - Sunday	1.9	2.3	1.6	1.8	2.4	2.3	2.0						
Louisville FX - August 2000													
Boardings/Weekday	20.6	16.5	18.6	18.2	22.6	21.6	17.3						
Bdngs/Hour - Weekday	1.5	1.4	1.6	1.5	1.9	1.8	1.4						
Meridian FX - November 2006													
Boardings/Weekday	35.8	10.0	14.1	14.3	14.8	13.4	26.6						
Bdngs/Hour - Weekday	2.0	0.8	1.2	1.2	1.2	1.1	2.2						
N Inverness FX - November 2006													
Boardings/Weekday	54.2	15.8	15.0	21.3	22.2	18.3	18.4						
Bdngs/Hour - Weekday	3.0	1.3	1.2	1.8	1.9	1.5	1.5						
Orchard FX - March 2006													
Boardings/Weekday	20.2	9.7	10.5	10.4	9.2	6.3	8.3						
Bdngs/Hour - Weekday	1.3	0.8	0.9	0.9	0.8	0.5	0.7						
Parker FX - November 2006													
Boardings/Weekday	18.2	16.4	20.2	21.4	24.9	20.8	21.6						
Bdngs/Hour - Weekday	1.5	1.4	1.7	1.8	2.1	1.7	1.8						
Platte Valley FX - August 2019													
Boardings/Weekday	12.8	9.0	9.9	9.1	10.1	9.7	9.9						
Bdngs/Hour - Weekday	1.1	0.8	0.8	0.8	0.8	0.8	0.8						
S Inverness FX - November 2006													
Boardings/Weekday	19.5	5.9	5.7	5.1	6.4	6.1	7.9						
Bdngs/Hour - Weekday	1.2	0.5	0.5	0.4	0.5	0.5	0.7						

	Average	Jan	Feb.	Mar.	Apr.	May	Jun.	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
S Jeffco FX - January 2012													
Boardings/Weekday	66.7	40.2	43.6	42.4	41.7	47.0	54.0						
Bdngs/Hour - Weekday	2.1	1.7	1.8	1.8	1.7	2.0	2.2						
Boardings/Saturday	34.8	45.4	34.0	22.5	23.5	29.6	29.5						
Bdngs/Hour - Saturday	1.5	1.5	1.8	1.7	1.7	2.0	1.6						
Senior Ride - 1977													
Senior Ride Events													
Psg/per hour	1.8	0.0	0.0	0.0	0.0	0.0	0.0						
Senior Shopper													
Psg/per hour	7.0	6.1	5.8	5.1	5.6	5.4	7.5						
Superior FX - August 2016													
Boardings/Weekday	13.6	6.8	10.1	10.3	12.2	13.1	15.1						
Bdngs/Hour - Weekday	1.1	0.6	0.8	0.9	1.0	1.1	1.3						
Thornton FX - Jan 2014													
Boardings/Weekday	43.4	36.3	38.8	39.1	41.0	40.0	46.0						
Bdngs/Hour - Weekday	1.7	1.5	1.6	1.6	1.7	1.7	1.9						
Wagon Road/144th FX - Nov 2019													
Boardings/Weekday	52.0	57.1	61.5	57.6	47.0	45.3	46.0						
Bdngs/Hour - Weekday	2.3	2.3	2.5	2.3	1.9	1.8	1.9						
Boardings/Saturday	34.8	45.4	34.0	22.5	23.5	29.6	29.5						
Bdngs/Hour - Saturday	2.5	3.2	2.4	1.6	1.7	2.1	2.1						
Boardings/Sunday							11.7						
Bdngs/Hour - Sunday							0.5						
Boulder/Adams Counties Via Cost Share													
Bdngs/Hour - Weekday													
Jefferson County SRC Cost Share													
Bdngs/Hour - Weekday		1.7											

* Metro Taxi pilot program. Started March 8, 2021. Most trips are to be scheduled on Metro Taxi for 7 South East Corridor service areas M-F 1000-1400.

Flexride during COVID service plan will operate with a maximum of 5 passengers per trip due to social distancing. **June 14, 2021 returned to full capacity.**

FLEXRIDE COVID SERVICE PLAN IN EFFECT APRIL 19, 2020. PLAN: 6A-6P WEEKDAY SERVICE WITH REDUCTION IN BUSES IN AREAS, SATURDAY/SUNDAY REMAINED THE SAME.

Wagon Road operates with 1 bus and special hours due to COVID. Loop extra bus on site during peak hours to assist in peak loads.

Due to COVID, Focus Points and Littleton S Cart and Senior Ride events services have been cancelled.

New Broomfield Saturday service adjusted to two service days for June 21.

New Wagon Road Sunday service adjusted to three service days for June 21.

Rail Operations July 2021

On-Time Performance	Month	Service Availability	On Time Performance	YTD On-Time Performance
Light Rail Operations	July	99.70%	93.66%	94.52%
A, B, G Line – Commuter Rail	July	95.97%	94.3%	95.7%
N Line – Commuter Rail	July	96.68%	94.2%	90.4%

Mean Distance Between Failures	Month	Actual	Goal
Light Rail Vehicles	July	50,889 miles	> 25,000 miles
Maintenance of Way	July	5,113.62 hours	> 2,500 hours

Headcount	Month	Full Time
Light Rail Train Operators	July	170

Preventable Accidents	July	Year to Date
Light Rail Operations	0	0

July 2021 Light Rail Operator Losses	
Reason	# of Operators
Transfer to Commuter Rail	6
Resigned (Another Job)	1
Resigned (Personal Reasons)	2
Resigned (Moving)	1

Access-a-Ride Q2 2021 Highlights

1. A Request For Proposals for paratransit scheduling had been released for the at-risk proposal to be paid from savings accrued through operational efficiencies. Proposer questions were received, and staff responded accordingly. The Board award is anticipated by year's end.
2. Recovery of demand for paratransit service continued through the second quarter with Access-a-Ride trip demand at 62% of pre-COVID levels and overall paratransit demand, (which includes Access-a-Cab services), at 63% of pre-COVID.
3. RTD's Uber pilot which introduced a Wheelchair Accessible Vehicle (WAV) component to the on-demand program continued during the 2nd quarter of 2021. Marketing efforts continue to promote the program.
4. Upon entering into a contract with Medical Transportation Management, Inc. (MTM) for the provision of ADA paratransit Eligibility Assessments and Travel Training Services, MTM had been actively preparing their facility for a start-date of September 1, 2021.

Access-a-Ride Monitoring Q2 2021 Summary Report

2nd Quarter 2021

<u>Monitoring Activity</u>	<u>Quantity Reviewed</u>	<u>Compliance</u>
Employee File Review	49	80% ¹
Operator Training File Review	153	99%
Field/Video Observations	Suspended due to COVID-19	
Maintenance File Review	Monitored every 6 months	
Conditional Eligibility Review	150	100%
Certification Process Review	23	94%
Excessive Ride Time Analysis	160	99%
Certification Notice Letters	468	100%
Department of Transportation/ Public Utilities Commission Hour Review	1115	99%

¹ Management signatures on MVR documentations were absent on certain employee files. Corrective measures have been implemented.

Access-a-Ride (AaR)/Access-a-Cab (AaC) Customer Service Q2 2021 Report

Q2 2021	MV	Transdev	VIA	Transdev on Demand	First Transit	Access-a-Cab	TOTALS
On-Time Performance							0
Improper Procedure	6	6	4	6	2	16	40
Call Center Error					19	1	20
Miscellaneous						1	1
Careless Driving		1		1			2
Failed to Provide Door to Door	1	3	1	2			7
P/U or D/O-Wrong Location	2	2		1	1		6
Driver Failed to Secure							0
Excessive Ride Time	1	1			1		3
Maintenance							0
No Show/CXL Dispute	2		1		1	2	6
Didn't Follow DA/Comments		2	1		1		4
Missed Trip							0
Software							0
Policy Concern			2	1			3
Assault							0
Fare dispute						2	2
Bus Arrived Early/Late	6	3	2	6	6		23
Driver Lost							0
Poor Routing of Trip						2	2
Information Update			1				1
Customer No Mask							0
Driver No Mask						1	1
Failed to Book Trip					1		1
TOTAL AaR COMPLAINTS	18	18	12	17	32	0	97
TOTAL AaC COMPLAINTS						25	25
TOTAL COMMENDATIONS	38	9	18	1	17	0	83

Access-a-Ride Monthly Operations Q2 2021 Report

Ridership - Access-a-Ride (AaR) ridership decreased by 4.2% through Q2 2021 compared to the same period in 2020. During the same period, Access-a-Cab (AaC) ridership increased by 6.6%, and combined AaR and AaC ridership decreased by 2.4% compared to 2020.

Revenue Hours - Revenue hours of service provided on AaR decreased by 3.6% during Q2 2021 as compared to the same period of 2020.

On-Time Performance (OTP) - Through Q2 2021, OTP was 92.32%; an increase of 5.6% when compared to the same period in 2020 (87.44). *Note: The goal for OTP is 83%*

Customer Complaints - Complaints decreased through the 2nd quarter of 2021 as compared to the same period in 2020. Staff continues to work with our carriers and passengers to improve overall satisfaction.

Customer Commendations - AaR received a total of 83 commendations during Q2 2021.

Ridership - Passengers	2020 YTD	2021 YTD	April	May	June
MV	76390	71799	12307	12972	14696
VIA	44827	42739	7721	8596	9023
Transdev	40513	40219	6927	7151	8548
Transdev on Demand	31720	30548	5679	5933	6801
AaC	39759	42388	7534	7313	7039
Total AaR Ridership	193450	185305	32634	34652	39068
Total Paratransit Ridership (Includes ADA and Non ADA Ridership)	233209	227693	40168	41965	46107

Revenue Hours	2020 YTD	2021 YTD	April	May	June
MV	69551	63909	10886	11045	12259
VIA	39574	41537	7473	8060	8398
Transdev	36824	36236	6238	6232	7328
Transdev on Demand	20263	18576	3611	3533	4001
Total AaR Revenue Hours	166212	160258	28208	28870	31986

Average Trip Length (Minutes)	2020 Avg.	2021 Avg.	April	May	June
MV	30.23	31.79	32.1	33.28	33.98
VIA	27.56	29.07	29.47	30.47	31.27
Transdev	31.31	32.72	32.14	34.07	35.5
Transdev on Demand	24.22	25.41	26.16	26.04	27.57

Subject: Access-a-Ride Q2 2021 Monthly Operations Report

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Vehicle Accidents	2020 YTD	2021 YTD	April	May	June
MV	11	10	1	3	3
VIA	5	11	1	1	3
Transdev	12	10	4	0	1
Transdev on Demand	3	0	0	0	0
Total Accidents	31	31	6	4	7

Ambulatory and Wheelchairs	2020 YTD	2021 YTD	April	May	June
Ambulatory - 75.20% YTD	139198	139352	24620	26236	29353
Wheelchair - 24.80% YTD	54252	45953	8014	8416	9715
Total Transported	193450	185305	32634	34652	39068

On Time Performance (OTP) Goal: >=86%	2020 YTD	2021 YTD	April	May	June
MV	85.97%	97.70%	92.05%	89.72%	89.26%
VIA	91.15%	94.00%	94.79%	91.60%	92.32%
Transdev	85.94%	91.64%	93.31%	90.23%	89.43%
Transdev on Demand	87.66%	92.34%	91.44%	90.00%	91.15%
Avg OTP	87.44%	92.32%	92.86%	90.34%	90.33%

Productivity (Passenger/Svc Hour 1.3)	2020 Avg	2021 Avg	April	May	June
MV	1.10	1.12	1.13	1.17	1.2
VIA	1.13	1.03	1.03	1.07	1.07
Transdev	1.11	1.11	1.11	1.15	1.17
Transdev on Demand	1.57	1.64	1.57	1.68	1.7
Combined Productivity	1.16	1.16	1.16	1.2	1.22

Subscription Service	2020 Avg	2021 Avg	April	May	June
Percentage of Subscription Trips	0%	0%	0%	0%	0%

Complaints	2020	2021	April	May	June
MV	84	18	7	6	5
VIA	39	12	4	4	4
Transdev	43	18	6	4	8
Transdev on Demand	25	17	2	7	8
First Transit	46	32	11	9	12
Totals	237	97	30	30	37

Commendations	2020 YTD	2021 YTD	April	May	June
MV	na	38	12	14	12
VIA	na	18	7	10	1
Transdev	na	9	0	6	3
Trandev on Demand	na	1	0	1	0
First Transit	na	17	4	8	5
Totals	na	83	23	39	21

Call Center Statistics	2020	2021	April	May	June
Number of Calls Processed	77103	72764	12182	13300	14765
Speed of Answer	2:13	2:28	3:05	1:35	3:32
Avg Handling Time	3:47	3:47	3:47	3:52	3:43
Avg Abandon Time	2:08	3:16	4:16	2:33	5:20
Avg Abandon Rate	6.32%	6.07%	6.96%	3.51%	7.31%

Eligibility Assessment by Type	2020 YTD	2021 YTD	April	May*	June*
Interview	12	3	3	0	0
Indoor	637	98	98	0	0
Outdoor	148	1	1	0	0
Recertification	164	27	27	0	0
Total	961	129	129	0	0

**May and June applicants are being given presumptive unrestricted eligibility until September 1, 2021 when Medical Transportation Management (MTM) is available for assessments*

Eligibility Statistics	2020 YTD	2021 YTD	April	May	June
Total Certified	952	112	112	0	0
Total Ineligible	11	0	0	0	0
Total Appeals	1	0	0	0	0
Total Over-Turned	1	0	0	0	0

Eligibility Results	2020 YTD	2021 YTD	April	May	June
Presumptive Unrestricted	N/A	N/A	302	201	212
Unrestricted	515	72	72	0	0
Conditional	211	1	1	0	0
Temporary	85	1	1	0	0
Visitor	25	0	0	0	0

Subsidy Cost Per Revenue Hour w/Fuel (Subtracts fares paid)	2020 YTD	2021 YTD	April	May	June
AaR (Avg Cost per Passenger)	\$ 99.49	\$ 96.44	\$ 80.85	\$ 93.90	\$ 90.95
Total AaR Cost	\$ 16,549,192.82	\$ 15,455,253.88	\$26,385,450.09	\$ 2,711,058.78	\$ 2,909,006.95
AaC Cost	\$ 477,108.00	\$ 508,656.00	\$ 90,408.00	\$ 87,756.00	\$ 84,468.00

Summary of Monthly Purchasing Activity, New Contracts, Graphs and Reports for July 2021

This summary is in four parts as listed below:

- Part I is a summary of purchasing activity for the month of July 2021 as compared to July 2020
- Part II is a listing of all new contracts issued during the reporting month in excess of \$100,000.00
- Part III is a group of graphs illustrating purchasing activity for the current month compared to the previous years
- Part IV is a computer printout of our Monthly Purchase Order Activity Report



PART I

PURCHASING ACTIVITY JULY 2021 – JULY 2020

SUMMARY OF PURCHASE ORDER, CONTRACTS, PETTY				
CASH AND PURCHASING CARD ACTIVITY FOR THE MONTH OF				
July 2021 COMPARED TO July 2020				
		Jul. 2021		Jul. 2020
1. Purchase Order Activity				
A. Total Purchase Orders Prepared:		336		450
B. Total Dollars Obligated:		\$ 19,847,780.28		\$ 4,371,172.19
2. Sale of Surplus Assets:				
Mixed Scrap/Scrap Drums				\$ -
Auction		\$ 2,200.00		\$ -
Purchase of Used Oil		\$ -		\$ -
TOTAL		\$ 2,200.00		\$ -
3. Petty Cash Activity:				
A. Total Transactions:		0		0
B. Total Dollars Spent:		\$ -		\$ -
4. Purchasing Card Activity:				
A. Total Transactions:		1037		1019
B. Total Dollars Spent:		\$ 388,945.15		\$ 406,522.39
C. Rebate Check				



PART II

LISTING OF NEW PURCHASE ORDERS IN EXCESS OF \$100,000

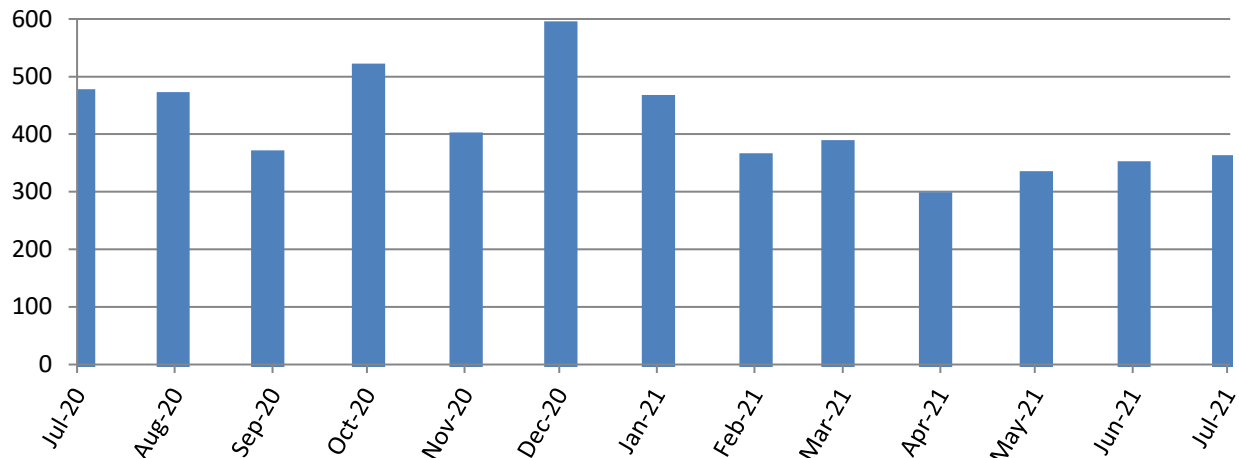
NEW CONTRACTS ISSUED DURING				
July 2021				
IN EXCESS OF \$100,000				
This part lists all new Contracts in numeric sequence showing the Contractor, Services Contracted for, Performance Period and Total Contract Amount.				
PO/CONTRACT NO. - CONTRACT		PURCHASE ORDER DATE		CONTRACT AMOUNT
17DH021/213910 Apex Design ITS WO Contract WO 35 ABT (Apex Design a Consor Company)		7/1/2021		\$166,991.00
121DR001-C/213888 Consolidated Services Group 2 Custodial/Graffiti Removal Svcs - Central Line (CSG2 dba)		7/1/2021		\$401,982.00
214205 Open Source Trip Planner Google API Replacement (Cambridge Systematics Inc)		7/13/2021		\$149,301.00
17DH023/213955 DatamanUSA ERP WO Contract - WO 14 - ERP Workday EBS Integrations (Dataman USA LLC)		7/6/2021		\$230,000.00
214615 Annual VMWare BCS & TAM Support 2021-22 (Dell Marketing LP)		7/28/2021		\$344,620.24
213895 2021-22 Informatica Cloud Subscription (Insight Public Sector Inc)		7/1/2021		\$387,315.38
121DM003/214317 Diesel fuel Mansfield Oil (Mansfield Oil Company)		7/16/2021		\$11,500,000.00
120FH012/214582 ABT Validators (Masabi LLC)		7/26/2021		\$4,045,505.00
214555 2021-2022 Oracle Middle Tier & Primavera Support Renewals (Mythics Inc)		7/26/2021		\$708,320.33

NEW CONTRACTS ISSUED DURING				
July 2021				
IN EXCESS OF \$100,000				
This part lists all new Contracts in numeric sequence showing the Contractor, Services Contracted for, Performance Period and Total Contract Amount.				
PO/CONTRACT NO. - CONTRACT		PURCHASE ORDER DATE		CONTRACT AMOUNT
214367 Qognify - Situators Annual Maintenance 4/23/21 to 12/31/21 (Qognify Inc)		7/21/2021		\$118,289.00
18DM007/213952 UFS Shelter cleaning N&S Federal & Group 3 (SE Denver) (United Facility Solutions)		7/6/2021		\$169,096.35
214140 2021-23 Workday Fact Finding - Help Module Subscription (Workday, Inc)		7/8/2021		\$126,123.00

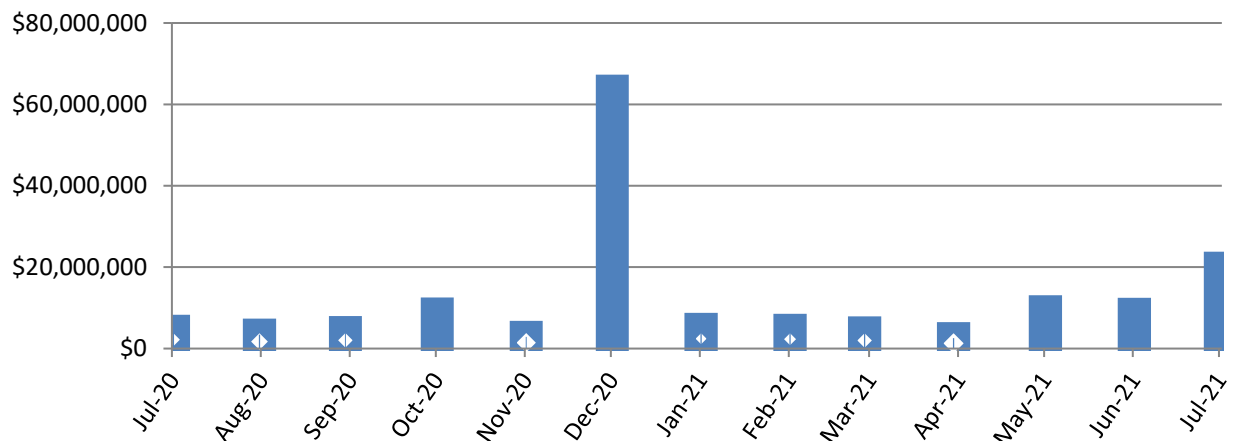


PART III
GRAPHS OF PURCHASING ACTIVITY JULY 2021

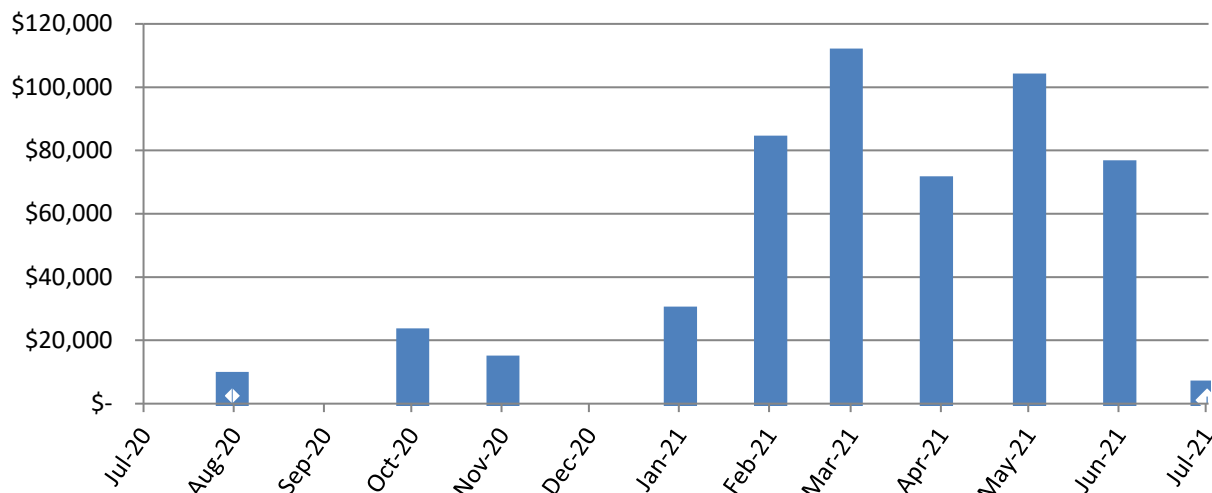
Total Purchase Orders Prepared - July 2021



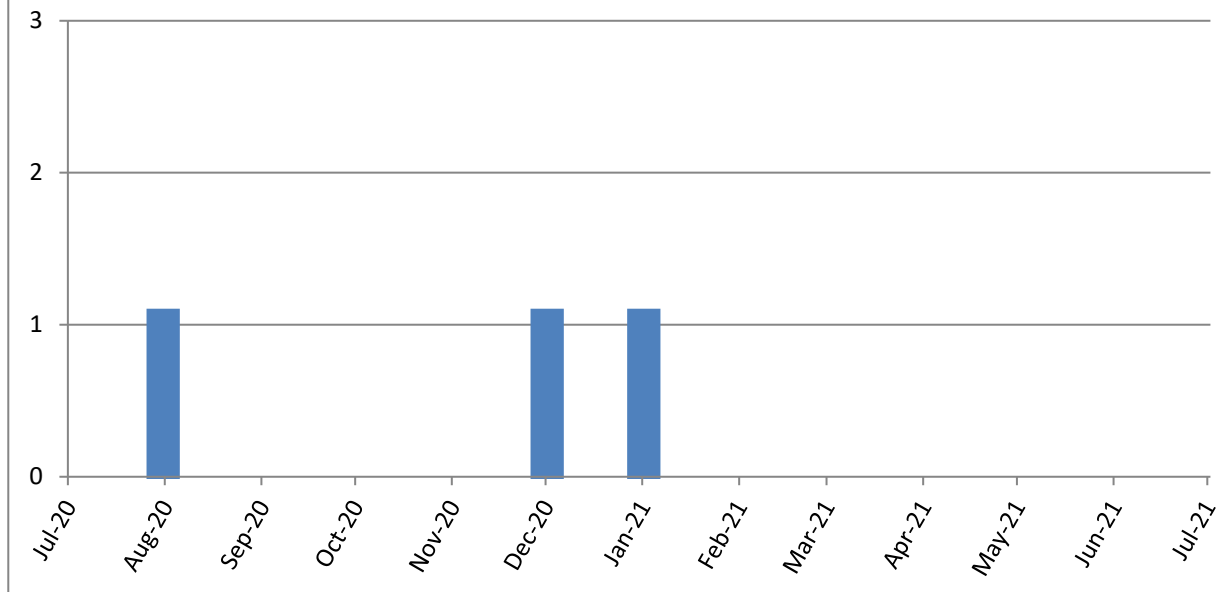
Total Purchase Order Dollars - July 2021



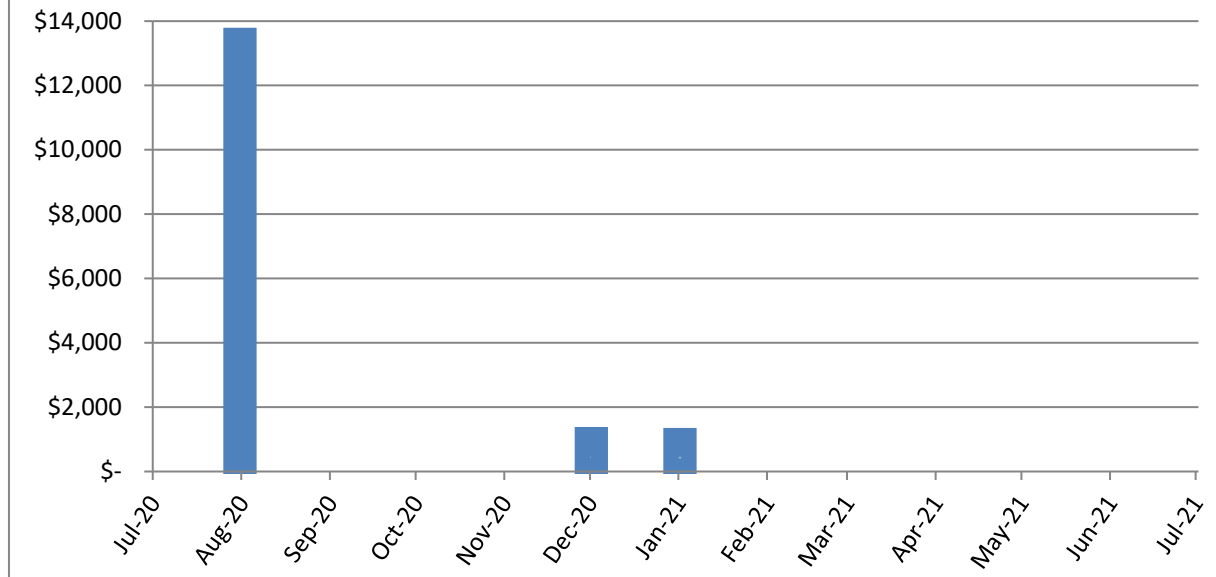
Sales - July 2021



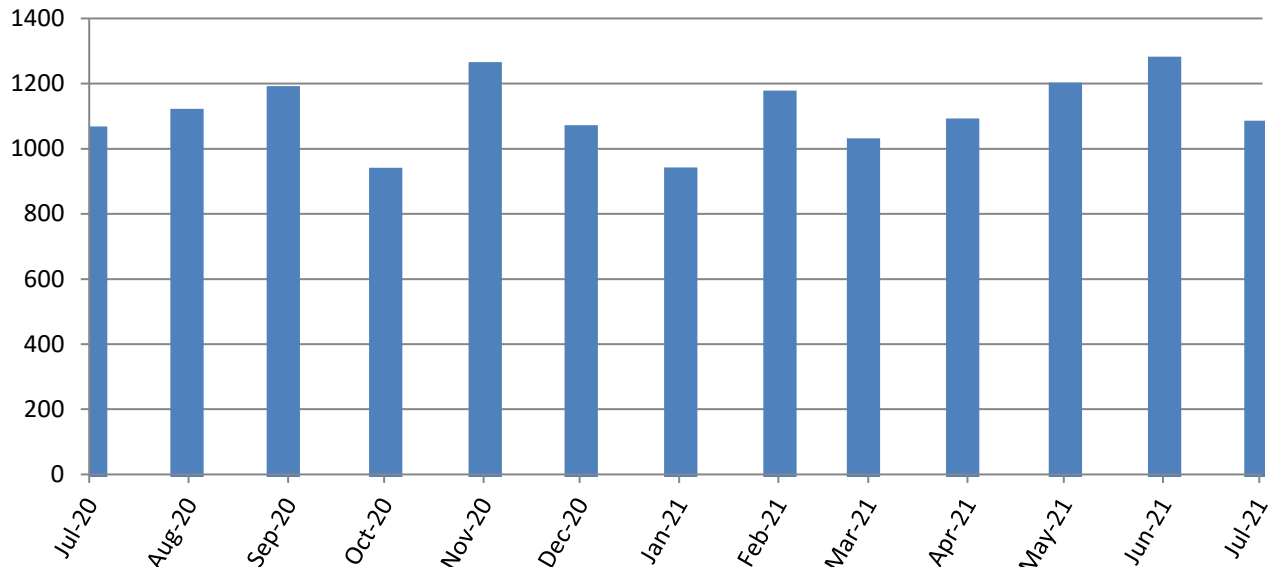
Total Petty Cash Transactions - July 2021



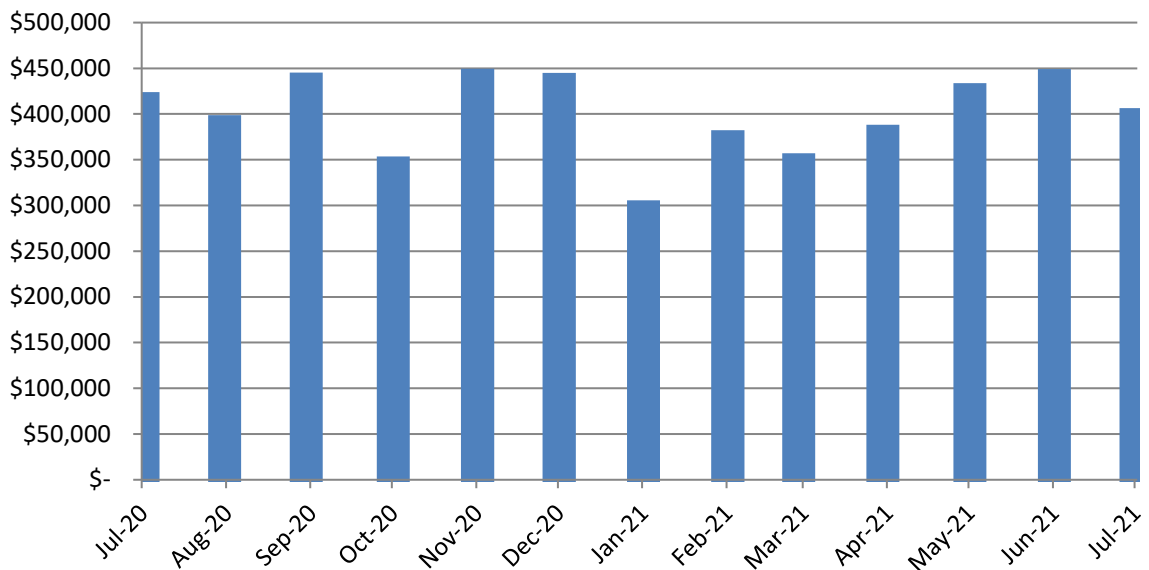
Total Petty Cash Dollars - July 2021



Total Purchasing Card Transactions - July 2021



Total Purchasing Card Dollars - July 2021





PART IV
MONTHLY PURCHASE ORDER ACTIVITY REPORT



RTD:PO - Purchase Order Monthly Activity

PO Creation Date - From Date: 07/01/2021 To Date: 07/31/2021

Run Date: 08/12/2021

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<u>PO Vendor Name</u>	<u>PO Number</u>	<u>PO Date</u>	<u>Description</u>	<u>PO Amount</u>
AAA Metric Supply LLC	214154	07/09/21	BOLT MUFF COUPLER M16X130 LRV	\$120.00
	214254	07/14/21	STUD BALL M8 X DIA 13 EQUIPMENT BOX	\$135.84
			AIR INTAKE SD160 LRV	
	214372	07/21/21	BOLT 1800 9300 REAR AXLE HEX M18 X 1.5 X 65	\$236.40
Total for Vendor:	AAA Metric Supply LLC			\$492.24
AAF International	214207	07/13/21	FILTER A/C 6000 6300 RETURN AIR 2 PLY 15.75 x 44.5	\$5,688.00
Total for Vendor:	AAF International			\$5,688.00
AIS Industrial & Construction Supply	213969	07/07/21	Scraper Safety Razor Blade Handle	\$520.60
	214167	07/12/21	HOSE GARDEN 5/8 X 50FT	\$780.00
Total for Vendor:	AIS Industrial & Construction Supply			\$1,300.60
AM Signal LLC	214561	07/26/21	SIGNAL MOW CROSSING AUDIBLE NOVAX DS101 SERIES	\$1,200.00
Total for Vendor:	AM Signal LLC			\$1,200.00
AMGS Distributing LLC	213963	07/07/21	CHEMICAL LOCTITE ADHESIVE 222 LOW STRENGTH 10ML	\$124.00
	214204	07/13/21	CHEMICAL LOCTITE SEALANT PIPE GRIP W/TEFLON	\$552.00
Total for Vendor:	AMGS Distributing LLC			\$676.00
Ace Equipment & Supply Co.	214172	07/12/21	Brush American Lincoln Scrubber Nylon Plastic Base	\$750.00
Total for Vendor:	Ace Equipment & Supply Co.			\$750.00



RTD:PO - Purchase Order Monthly Activity

PO Creation Date - From Date: 07/01/2021 To Date: 07/31/2021

Run Date: 08/12/2021

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<u>PO Vendor Name</u>	<u>PO Number</u>	<u>PO Date</u>	<u>Description</u>	<u>PO Amount</u>
Air Filter Solutions Inc.	214256	07/14/21	FILTER A/C 1400 5000 RETURN AIR	\$471.00
Total for Vendor:	Air Filter Solutions Inc.			\$471.00
Airgas Inc	213978	07/07/21	BRACKET FIRE EXTINGUISHER 5 LB AMEREX 4.25" DIAMETER. 1650	\$204.60
	214218	07/13/21	EXTINGUISHER FIRE 5 LB ABC DRY CHEMICAL	\$1,588.80
Total for Vendor:	Airgas Inc			\$1,793.40
Alcam Metal Distributors Inc	213897	07/01/21	Stock Steel Sheet 48 X 96 10GA	\$588.00
Total for Vendor:	Alcam Metal Distributors Inc			\$588.00
Allied Electronics, Inc.	213966	07/07/21	Tape Electrical 3/4" Yellow MOW LRV	\$243.48
	214311	07/16/21	Tool Pin Remover LRV Hts/Tyco	\$226.29
	214373	07/21/21	TOOL INSERTION EXTRACTION COMMUNICATION RETRO	\$106.68
Total for Vendor:	Allied Electronics, Inc.			\$576.45
Alstom Signaling Operation	214350	07/20/21	COIL ATS PICKUP LRV	\$4,314.00
Total for Vendor:	Alstom Signaling Operation			\$4,314.00
Ambiente H2O Inc	214573	07/26/21	Ambiente H2O - 240v Grinder Pump, Contoller and Cable for 9-Mile DRS - Sole Source	\$3,812.00
Total for Vendor:	Ambiente H2O Inc			\$3,812.00
America II Electronics Inc	213976	07/07/21	SOCKET 6000 TERMINAL SAS SENSOR	\$322.00
Total for Vendor:	America II Electronics Inc			\$322.00



RTD:PO - Purchase Order Monthly Activity

PO Creation Date - From Date: 07/01/2021 To Date: 07/31/2021

Run Date: 08/12/2021

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<u>PO Vendor Name</u>	<u>PO Number</u>	<u>PO Date</u>	<u>Description</u>	<u>PO Amount</u>
American Floor Products	214212	07/13/21	DUS Entry floor	\$19,694.65
Total for Vendor:	American Floor Products			\$19,694.65
Apex Design a Consor Company	213910	07/01/21	17DH021 Apex Design ITS WO Contract WO 35 ABT	\$166,991.00
Total for Vendor:	Apex Design a Consor Company			\$166,991.00
B.D.R. Pallets, Inc.	213973	07/07/21	Pallet 48 X 48 Heavy Duty 4 Side Entry	\$1,700.00
	214182	07/12/21	Pallet 20 X 38 Brake Pack	\$615.60
	214369	07/21/21	PALLET 24 X 24	\$844.80
Total for Vendor:	B.D.R. Pallets, Inc.			\$3,160.40
BYD Coach & Bus LLC	213923	07/02/21	FITTING 1650 FRONT AIR SPRING	\$508.40
	214231	07/13/21	BAR 1650 REAR STABILIZER KIT	\$861.54
	214258	07/14/21	DISC 1650 PULSE FRONT AXLE	\$13,847.55
	214358	07/21/21	PTC 1650 RIGHT FRONT ASSY HVAC	\$392.82
	214592	07/27/21	BUSHING 1650 STABILIZER BAR REAR	\$224.40
Total for Vendor:	BYD Coach & Bus LLC			\$15,834.71
Bach-Simpson A Div of Wabtec Canada	214248	07/14/21	RECORDER EVENT ASSY LRV DEN V	\$11,595.00
Total for Vendor:	Bach-Simpson A Div of Wabtec Canada			\$11,595.00
Balfour Beatty Rail Inc.	214142	07/08/21	STROBE MOW BLUE IMPULSE TPSS	\$1,008.00
Total for Vendor:	Balfour Beatty Rail Inc.			\$1,008.00



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<u>PO Vendor Name</u>	<u>PO Number</u>	<u>PO Date</u>	<u>Description</u>	<u>PO Amount</u>
Barton International	214329	07/19/21	ABRASIVE GARNET BARTON 80 HPA WATERJET CUTTING 55 LB BAG	\$682.00
Total for Vendor:	Barton International			\$682.00
Batteries Plus LLC	213988	07/08/21	BATTERY 1650 SAE TOP TERMINAL 12V GROUP 31 1150 CCA	\$3,096.00
	214189	07/12/21	BATTERY 5000 6000 8D SIDE THREADED STUD TERMINAL 1425 CCA	\$11,880.00
Total for Vendor:	Batteries Plus LLC			\$14,976.00
Big Johnson Tools	214639	07/29/21	Scan Tools and Software	\$8,884.95
Total for Vendor:	Big Johnson Tools			\$8,884.95
Boulder Chamber Foundation	214532	07/22/21	421DB003 IGA - 2021 Agreement With Boulder Chamber Foundation	\$15,000.00
Total for Vendor:	Boulder Chamber Foundation			\$15,000.00
CAMCO	214155	07/09/21	BOLT MUFF COUPLER M16X130 LRV	\$140.20
Total for Vendor:	CAMCO			\$140.20
CSG2 dba	213888	07/01/21	121DR001-C Consolidated Services Group 2 Custodial/Graffiti Removal Svcs - Central Line	\$401,982.00
Total for Vendor:	CSG2 dba			\$401,982.00
Calmo Inc	213899	07/01/21	WELDMENT ASSY 1650 DOOR WHEELCHAIR RAMP	\$3,168.20
Total for Vendor:	Calmo Inc			\$3,168.20



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<u>PO Vendor Name</u>	<u>PO Number</u>	<u>PO Date</u>	<u>Description</u>	<u>PO Amount</u>
Cambridge Systematics Inc	214205	07/13/21	Open Source Trip Planner Google API Replacement	\$149,301.00
Total for Vendor:	Cambridge Systematics Inc			\$149,301.00
Colorado Fire Services LLC	214371	07/21/21	BATTERY FIRE SUP 1500 1800 3600 6000 9300 BACKUP	\$2,607.00
Total for Vendor:	Colorado Fire Services LLC			\$2,607.00
Colorado Petroleum	213981	07/07/21	FLUID ANTIFREEZE 100 PERCENT CONCENTRATE 55 GALLON	\$3,300.00
	214331	07/19/21	Lubricant Oil Engine Chevron DELO 400 55GAL	\$2,464.00
Total for Vendor:	Colorado Petroleum			\$5,764.00
Component Specialties, Inc.	214535	07/22/21	CONTACTOR LRV DE	\$3,988.80
Total for Vendor:	Component Specialties, Inc.			\$3,988.80



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<u>PO Vendor Name</u>	<u>PO Number</u>	<u>PO Date</u>	<u>Description</u>	<u>PO Amount</u>
Cummins Inc	213953	07/06/21	SENSOR 1500 3600 3700 TURBO SPEED KIT	\$708.96
	214220	07/13/21	HOSE 5000 6000 6300 PLAIN TURBO DRAIN	\$1,294.39
	214229	07/13/21	BEARING 9300 9400 6000 AXIAL NEEDLE TRANSMISSION	\$235.20
	214261	07/14/21	KIT 1800 9300 ZF TRANS 6AP1700B TORQUE CONVERTER REPAIR	\$1,157.00
	214366	07/21/21	MODULE 1500 DPF	\$1,703.02
	214376	07/21/21	SENSOR 1500 TEMPERATURE DPF	\$1,570.25
	214601	07/27/21	BRACKET 6000 9300 ZF TRANSMISSION OIL COOLER	\$2,929.12
	214626	07/28/21	CATALYST 1500 MODULE INLET DOC	\$6,709.70
	214638	07/29/21	BOLT 6000 9300 9400 BALANCER TRANSMISSION	\$255.12
	214644	07/30/21	MODULE 1500 3600 3700 ECM	\$4,282.38
Total for Vendor:	Cummins Inc			\$20,845.14
Curved Glass Distributors, Inc.	213909	07/01/21	WINDSHIELD 5000 6000 RH W/ SHADEBAND	\$1,950.00
	213959	07/07/21	WINDSHIELD 1800 9300 STREET SIDE SMG	\$1,150.00
Total for Vendor:	Curved Glass Distributors, Inc.			\$3,100.00
DHE Computer Systems LLC	214235	07/13/21	Security Toughbook Computers	\$13,019.96
Total for Vendor:	DHE Computer Systems LLC			\$13,019.96



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Dataman USA LLC	213955	07/06/21	17DH023 DatamanUSA ERP WO Contract - WO 14 - ERP Workday EBS Integrations	\$230,000.00
Total for Vendor:	Dataman USA LLC			\$230,000.00
Dell Marketing LP	214615	07/28/21	Annual VMWare BCS & TAM Support 2021-22	\$344,620.24
Total for Vendor:	Dell Marketing LP			\$344,620.24
Denco Sales Company Inc	214176	07/12/21	Decal Scotchcal White 15IN	\$421.76
	214363	07/21/21	Decal Scotchcal White 15IN	\$620.00
	214368	07/21/21	DECAL SCOTCHLITE WHITE 280I EDGE READY	\$6,195.00
Total for Vendor:	Denco Sales Company Inc			\$7,236.76
Densand Inc	214338	07/20/21	Steam Valves	\$3,455.00
Total for Vendor:	Densand Inc			\$3,455.00
Denver Industrial Pumps Inc	214164	07/12/21	Elati train wash pump rebuild quote number 21-49819	\$14,727.00
Total for Vendor:	Denver Industrial Pumps Inc			\$14,727.00
Eclipse Engineering, Inc.	214156	07/09/21	GASKET LRV DEN V-VII GROUND BRUSH KLINGERSIL C-4401	\$428.40
Total for Vendor:	Eclipse Engineering, Inc.			\$428.40



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Empire Staple Company	214158	07/09/21	BANDING STRAP STEEL .5 INCH X .023 X 300 FT	\$1,470.00
Total for Vendor:	Empire Staple Company			\$1,470.00
Facility Solutions Group Inc	214588	07/26/21	LED and drivers for DUS	\$15,340.00
Total for Vendor:	Facility Solutions Group Inc			\$15,340.00
Ferrovia Services Infrastructure Inc	214640	07/29/21	US36 Guardrail Repair	\$1,329.99
Total for Vendor:	Ferrovia Services Infrastructure Inc			\$1,329.99



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Gillig LLC	213929	07/02/21	BRAKE PADS 1500 1990 3600 3700 6000 ALL AXLES MA703 KIT	\$14,742.00
	213933	07/02/21	SEAL DOOR 5000 6000 RUBBER RIGHT	\$4,850.12
	213934	07/02/21	PUMP 6300 COOLANT BOOST EMP	\$4,859.97
	213936	07/02/21	MODULE 1400 5000 6000 PMS VOLTAGE REGULATOR	\$3,738.47
	213937	07/02/21	SEATBELT 5000 6000 1800 9300 DRIVERS COMPLETE SET	\$13,308.80
	213938	07/02/21	PANEL 5000 LH FRONT ERGO CONTROL	\$2,162.70
	213939	07/02/21	AD-SIGN 30 X 88 FRAME BOTTOM LOAD BACK	\$6,355.41
	213940	07/02/21	BRACKET 6000 PIPE SUPPORT CAC INLET	\$2,861.66
	213941	07/02/21	BEARING 6000 SLEEVE SST BACKED	\$520.25
	213949	07/06/21	COUPLER 5000 6000 6300 RAMP HYTREL INSERT	\$2,483.79
	213950	07/06/21	BEARING 6000 SPHERICAL EXIT DOOR	\$3,912.98
	213967	07/07/21	ECU 5000 BRAKE ABS	\$964.49
	213970	07/07/21	PUMP 6000 POWER STEERING	\$522.02
	213971	07/07/21	HEAD 1500 3600 3700 WEBASTO 300 HEATER	\$5,720.76
	214162	07/09/21	PLATE 5000 YELLOW NOSE TREAD LIFT-U	\$2,798.43
	214168	07/12/21	FLEXPLATE 5000 ZF TRANSMISSION	\$1,081.12
	214178	07/12/21	GUARD RED SWITCH COVER GILLIG REAR RUN, FRONT ALIGNMENT TAB	\$2,978.78
	214201	07/13/21	ELBOW 6000 6300 90DEG AIR COMP SUPPLY	\$2,726.08
	214215	07/13/21	PANEL 6000 6300 FLOOR HATCH	\$3,566.20
	214245	07/14/21	VALVE 1400 5260-5265 6000 A/C COMPRESSOR SUCTION	\$14,725.30
	214247	07/14/21	PANEL 1400 5000 6000 ENTRANCE DOOR BARRIER	\$1,424.43



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<u>PO Vendor Name</u>	<u>PO Number</u>	<u>PO Date</u>	<u>Description</u>	<u>PO Amount</u>
Gillig LLC	214264	07/14/21	BRACKET 6000 AIR DRYER CONSEP	\$4,461.61
	214267	07/14/21	DUCT 5260-5265 6000 EXHAUST DIFFUSER	\$28,215.02
	214275	07/15/21	KIT 6000 6300 PURGE VALVE MAINTENANCE INCLUDES 13-14	\$1,801.50
	214327	07/19/21	SLEEVE 5000 BEARING LU6 LIFT STUB SHAFT	\$4,808.59
	214330	07/19/21	AIR BAG 6000 REAR	\$17,695.00
	214332	07/20/21	BUMPER 5000 SUSPENSION FRONT RUBBER	\$1,781.16
	214333	07/20/21	FITTING 1800 5000 9300 A/C SUCTION ADAPTER R134A	\$3,408.48
	214334	07/20/21	HOSE 5000 6000 FRONT/REAR BRAKE CHAMBER	\$3,876.20
	214335	07/20/21	O-RING 6000 SERVICE VALVE SUCTION	\$2,690.26
	214336	07/20/21	BEARING KIT 1500 1990 BRAKES DRIVE AXLE	\$13,379.30
	214341	07/20/21	FUSE 6000 400 AMP ANN BOLT ON ALTERNATOR	\$6,750.20
	214364	07/21/21	VALVE HYD 5000 FAN CONTROL	\$1,438.85
	214547	07/23/21	PIVOT 6200 FLOOR LOWERING ASSY DETAIL B	\$1,212.80
	214576	07/26/21	COIL 5000 6000 6300 HEATER	\$914.94
	214586	07/26/21	VALVE 1400 5260-5265 6000 A/C COMPRESSOR SUCTION	\$11,122.86
	214607	07/27/21	ROLLER 6000 ISOLATION LU18 LIFT-U	\$417.02
	214630	07/29/21	CAPACITOR 6356-6415 3661-3674 SUPER	\$4,951.49
	214637	07/29/21	BUMPER 5000 6000 FRONT MODULE RH	\$1,186.33
Total for Vendor: Gillig LLC				\$206,415.37



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Global Equipment Company Inc	214632	07/29/21	MASK DISPOSABLE EAR LOOP BLUE 3 PLY 50 PER BOX	\$1,540.00
Total for Vendor:	Global Equipment Company Inc			\$1,540.00
Grainger	213925	07/02/21	FOAM FRAME TUBE FILLING	\$2,673.26
	214144	07/08/21	FILTER BINKS 1 BOX	\$580.00
	214169	07/12/21	TAPE MOW FLAGGIN	\$99.00
	214177	07/12/21	DISC FLAP 4.5" TYPE 29 LRV	\$745.26
	214279	07/15/21	Reel Light 50FT Automatic	\$499.22
	214342	07/20/21	Knife Olfa Stainless Steel 9mm	\$1,010.40
	214375	07/21/21	MOTOR MOW BROAN GABLE RELAY HOUSE	\$307.40
	214530	07/22/21	Lubricant Grease Synthetic Bearing	\$217.00
	214578	07/26/21	HARD DRIVE TOSHIBA INTERNAL L200 2TB 5400RPM SATAIII6GB/S	\$1,921.64
	214623	07/28/21	FILTER RETURN VENTILATION 20 x 24 x 2 MERV 7 DEN V LRV	\$2,187.36
Total for Vendor:	Grainger			\$10,240.54
HBM Supply	213905	07/01/21	WRAP STRETCH 75 GAUGE 18 IN X 1500 FT	\$323.60
Total for Vendor:	HBM Supply			\$323.60
Hi-Tec Enterprises	214641	07/30/21	PAD BRAKE SD160 TECTRAN DEN V LRV	\$20,375.00
Total for Vendor:	Hi-Tec Enterprises			\$20,375.00
Hill Petroleum	214365	07/21/21	LUBRICANT SYNTHETIC OIL GEAR 80W90 TEXAS STAR	\$2,702.06
Total for Vendor:	Hill Petroleum			\$2,702.06



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Hydraquip Inc	214259	07/14/21	FITTING 1500 3600 VENT COMPRESSOR	\$286.80
	214580	07/26/21	ELBOW 45 DEG HOSE FUEL ISLAND	\$1,461.36
Total for Vendor:	Hydraquip Inc			\$1,748.16
IC Group	214353	07/21/21	ADA RECIEPT PAX PASS-UP	\$1,568.60
Total for Vendor:	IC Group			\$1,568.60
ISC Applied Systems Corp	214263	07/14/21	DISPLAY AACP VIDE	\$4,734.00
Total for Vendor:	ISC Applied Systems Corp			\$4,734.00
Industrial Battery Service, Inc.	214622	07/28/21	Replacement Battery for F43	\$4,932.00
Total for Vendor:	Industrial Battery Service, Inc.			\$4,932.00
Insight Public Sector Inc	213895	07/01/21	2021-22 Informatica Cloud Subscription	\$387,315.38
	214147	07/09/21	2021 SAP Business Object & Crystal Reports	\$84,000.00
Total for Vendor:	Insight Public Sector Inc			\$471,315.38
Janek Corporation	213913	07/01/21	Bumper 5000 6000 Rear Module RH	\$440.00
Total for Vendor:	Janek Corporation			\$440.00
Jefferson Center for Mental Health Inc	214548	07/23/21	121FH019 Jefferson Center for Mental Health - Homeless Outreach Coordinator	\$79,003.00
Total for Vendor:	Jefferson Center for Mental Health Inc			\$79,003.00



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Johnstone Supply of Denver	214348	07/20/21	COMPRESSOR A/C MO	\$2,518.80
Total for Vendor:	Johnstone Supply of Denver			\$2,518.80
Kaman Industrial Technologies Corp.	213900	07/01/21	HOSE GREASE GUN MALE EXTENTION 18IN 1/8NPT	\$154.90
	213907	07/01/21	Chemical Loctite Sealant Pipe Dope White Cng Line	\$118.56
	214173	07/12/21	Lubricant Dry Film Dow Corning - 11oz Can	\$3,182.00
Total for Vendor:	Kaman Industrial Technologies Corp.			\$3,455.46
Kimball Electronics Inc	214224	07/13/21	BOTTLE FLUX 2OZ. W/	\$118.50
	214571	07/26/21	CABLE LRV DEN I-VII PANTOGRAPH GROUND ASSY 600MM	\$178.92
Total for Vendor:	Kimball Electronics Inc			\$297.42
Knorr Brake Company	214193	07/12/21	BRAKE HOSE PORT 1 POWER TRUCK AXLE 2&5 LRV	\$1,170.00
Total for Vendor:	Knorr Brake Company			\$1,170.00
Kooltronic Inc	214322	07/19/21	Spare AC For Comm Cases	\$6,028.00
Total for Vendor:	Kooltronic Inc			\$6,028.00
L & N Supply Company	213901	07/01/21	WRINGER MOP SIDE LEVER	\$432.20
	214278	07/15/21	BRUSH DECK PLASTIC BRISTLE 12IN	\$220.80
Total for Vendor:	L & N Supply Company			\$653.00



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L.B. Foster Rail Technologies Corp	214157	07/09/21	Applicator LRV Cassette Body Lcf	\$3,819.18
			Lube Stick RH	
	214301	07/16/21	STICK LUBE FLANGE	\$19,950.00
Total for Vendor:	L.B. Foster Rail Technologies Corp			\$23,769.18
MAC Products	214313	07/16/21	Clamp 85-5-5-5 C83600 Per Dwg	\$1,564.20
			Provided MOW LRV	
Total for Vendor:	MAC Products			\$1,564.20



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MHC Kenworth - Denver	213924	07/02/21	VALVE 1800 5261-5265 6000 9300 ISL PRESSURE RELIEF INJECTOR PLUMBING	\$1,884.15
	213948	07/06/21	INJECTOR 1500 3600 ENGINE	\$12,200.10
	213951	07/06/21	GASKET 1800 5260-5265 6000 9300 ISL VALVE COVER	\$850.80
	214187	07/12/21	Test Kit Coolant Strip Test	\$2,229.00
	214236	07/14/21	VALVE 1800 6000 9300 ISL EGR COOLER	\$14,254.08
	214237	07/14/21	HARNESS 1800 6000 9300 9400 ISL ETR CNT MDL WRG	\$13,215.21
	214238	07/14/21	SENSOR 1500 3900 5200 PRESSURE RAIL	\$1,914.79
	214283	07/15/21	MODULE 1800 6001-6299 9300 ISL ENGINE ELECTRONIC CONTROL	\$5,884.53
	214299	07/16/21	INJECTOR 1500 3600 ENGINE	\$9,398.00
	214347	07/20/21	DESICCANT KIT 1500 1650 1800 1990 3600 3700 6000 9300 AIR DRYER	\$7,525.20
	214362	07/21/21	CATALYST 1500 MODULE INLET DOC	\$6,760.30
	214599	07/27/21	GASKET 1800 6000 9300 9400 ISL AIR INTAKE CONNECTION	\$1,268.26
	214619	07/28/21	INJECTOR 1500 1800 3600 3700 6000 6300 6400 9300 9400 ISL ISX DOSER	\$12,679.60
	214629	07/29/21	BUSHING 5000 6000 FRONT LOWER TORQUE ROD STRADDLE TYPE	\$1,836.50
	214633	07/29/21	VALVE 1800 6000 9300 9400 ISL AIR FUEL THROTTLE	\$17,626.74
	Total for Vendor: MHC Kenworth - Denver			\$109,527.26



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MSC Industrial Supply Co. Inc.	213892	07/01/21	LUBRICANT WD40 PENELUBE 16 OZ	\$1,204.20
	214141	07/08/21	PLUG 7.2 BODY X 1/4 MNPT	\$105.60
	214170	07/12/21	Fluid Cutting 16 Oz	\$130.32
	214280	07/15/21	RAG CLOTH 25 LB RECLAIMED COTTON TSHIRT WHITE	\$244.02
	214314	07/16/21	BOTTLE WASH LSS WHITE 500ML LRV	\$247.44
	214315	07/16/21	PAINT SPRAY OSHA YELLOW SAFETY LRV	\$72.72
	214339	07/20/21	Cord Electric Extension 50FT	\$347.80
	214597	07/27/21	PUMP LITTLE GIANT ANTIFREEZE COLLECTOR	\$304.80
	Total for Vendor: MSC Industrial Supply Co. Inc.			\$2,656.90
Majorseil International LTD	214340	07/20/21	CALIPER KIT BEARING ELSA 225	\$2,300.00
Total for Vendor: Majorseil International LTD				\$2,300.00
Mallory Safety & Supply LLC	214298	07/16/21	COVERALLS PAINTING DISPOSABLE XXX- LARGE TYVEK	\$157.50
Total for Vendor: Mallory Safety & Supply LLC				\$157.50
Mansfield Oil Company	214317	07/16/21	121DM003 Diesel Fuel Mansfield Oil	\$11,500,000.00
Total for Vendor: Mansfield Oil Company				\$11,500,000.00



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Marini Diesel Inc	214190	07/12/21	HARNESS 6000 ISL ELECTRICAL CONTROL MODULE WIRING	\$481.81
	214239	07/14/21	HARNESS 1800 5260-65 6000 6300 9300 9400 ISL FUEL INJECTOR	\$3,650.12
	214316	07/16/21	INDICATOR LUG NUT REGULAR TEMP GREYHOUND ORANGE 1-5/16" 33MM	\$4,000.00
	214636	07/29/21	O-RING 1400 1500 1800 1990 3600 5000 6000 9300 TURBO CHARGER	\$935.20
Total for Vendor:	Marini Diesel Inc			\$9,067.13
Masabi LLC	214582	07/26/21	120FH012 - ABT Validators	\$4,045,505.00
Total for Vendor:	Masabi LLC			\$4,045,505.00
McMaster-Carr Supply Company	213889	07/01/21	Lubricant Sil-Guide Silicone Blended Unit Shop Usage	\$155.04
Total for Vendor:	McMaster-Carr Supply Company			\$155.04
Midwest Sign & Screen Printing	214559	07/26/21	VINYL SCOTCHCAL SERIES 220 15IN SUNFLOWER	\$2,793.60
Total for Vendor:	Midwest Sign & Screen Printing			\$2,793.60



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Mohawk Mfg. & Supply Co.	213926	07/02/21	CHAMBER 1800 9300 BRAKE REAR T24	\$1,102.50
	213980	07/07/21	NUT 1800 9300 CAPPED LF ALUM DUAL	\$130.80
	214206	07/13/21	Latch 5000 6000 Battery Skirt Panel Adjustable	\$159.00
	214232	07/13/21	BEARING 1800 9300 9400 UNITIZED REAR HUB ASSY	\$1,260.55
	214285	07/15/21	BRAKE VALVE 1500 1990 3600 5000 6000 9300 9400 PARKING CONTROL PP1	\$303.36
	214326	07/19/21	BUSHING 5000 6000 LOWER TORQUE ROD	\$3,991.95
	214359	07/21/21	DRYER 1500 1990 FILTER LRV A/C	\$422.03
	214596	07/27/21	BRAKE ROTOR 1800 9300 REAR 17 INCH	\$378.60
	214618	07/28/21	BRAKE VALVE 5000 MODULATOR	\$3,217.80
	214643	07/30/21	BEARING 1800 9300 9400 UNITIZED REAR HUB ASSY	\$553.88
	Total for Vendor: Mohawk Mfg. & Supply Co.			\$11,520.47



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<u>PO Vendor Name</u>	<u>PO Number</u>	<u>PO Date</u>	<u>Description</u>	<u>PO Amount</u>
Muncie Transit Supply	213917	07/01/21	GASKET 5000 6000 DRIVE AXLE FLANGE	\$947.80
	213928	07/02/21	BELT 1500 3600 3700 FAN	\$2,145.00
	214184	07/12/21	HOSE SILICONE 2-1/2 X 36 IN	\$149.04
	214225	07/13/21	AIR BAG 5000 DRIVE	\$598.44
	214287	07/15/21	RING 6000 6300 TONE EXCITER ABS REAR AXLE	\$1,293.18
	214351	07/21/21	LAMP 6000 DRIVERS OVERHEAD LED MAPLIGHT	\$1,683.94
	214361	07/21/21	ROTOR 1500 1990 3600 3700 DRIVE LH RH	\$3,302.40
	214554	07/26/21	BEARING 1800 9300 9400 UNITIZED REAR HUB ASSY	\$2,404.73
	214617	07/28/21	BRAKE CHAMBER 5000 REAR TYPE 36	\$278.78
	214635	07/29/21	LAMP 1800 9300 FRONT AMBER LED MARKER	\$484.50
Total for Vendor:	Muncie Transit Supply			\$13,287.81
Mythics Inc	214555	07/26/21	2021-2022 Oracle Middle Tier & Primavera Support Renewals	\$708,320.33
Total for Vendor:	Mythics Inc			\$708,320.33
NAPA Auto Parts	214594	07/27/21	HOSE 1500 3600 5000 6000 6300 DEFROSTER 2 INCH I.D.	\$84.96
	214613	07/28/21	HOSE 1500 3600 6000 DEFROSTER 2 INCH I.D. X 6 FT LENGTH	\$106.20
Total for Vendor:	NAPA Auto Parts			\$191.16



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<u>PO Vendor Name</u>	<u>PO Number</u>	<u>PO Date</u>	<u>Description</u>	<u>PO Amount</u>
National Coatings & Supplies Inc	213890	07/01/21	PAINT PRIMER FILLER 2K URETHANE	\$1,495.80
	214276	07/15/21	PAINT EPOXY PRIMER SEALER DUPONT CORLAR	\$1,349.56
	214605	07/27/21	BINDER IMRON ELITE PRODUCTIVE	\$1,032.96
Total for Vendor:	National Coatings & Supplies Inc			\$3,878.32
National Oak Distributors Inc	213891	07/01/21	SANDPAPER DISC 8 IN 180 GRIT STIKIT	\$227.72
	213898	07/01/21	ADHESIVE SEMI-RIGID PLASTIC REPAIR	\$663.84
	213911	07/01/21	WHEEL GRINDING 24 GRIT 5 X 7/8	\$403.00
	214174	07/12/21	DISC SANDING ROLOC 3IN 36GRIT 3M	\$656.32
	214203	07/13/21	PAD ROLOC DISC 3M 2IN	\$545.77
	214545	07/23/21	Chemical Adhesive Remover Woodgrain Stripe	\$873.48
	214606	07/27/21	PAINT FILLER BODY DURAGLAS	\$674.64
Total for Vendor:	National Oak Distributors Inc			\$4,044.77
Natural Bridge Station Inc.	214575	07/26/21	DRUM FIBRE 4FT FLORESCENT LAMP DISPOSAL HOLDS 85 4FT	\$170.88
	214600	07/27/21	DRUM FIBRE 4FT FLORESCENT LAMP DISPOSAL HOLDS 85 4FT	\$170.88
Total for Vendor:	Natural Bridge Station Inc.			\$341.76
Neopart Transit LLC	213908	07/01/21	BRAKE VALVE 5000 6000 E-8P W/ TREADLE	\$1,708.08
	214595	07/27/21	BRAKE CALIPER 1800 9300 CURBSIDE RH REAR	\$4,244.00
Total for Vendor:	Neopart Transit LLC			\$5,952.08



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<u>PO Vendor Name</u>	<u>PO Number</u>	<u>PO Date</u>	<u>Description</u>	<u>PO Amount</u>
New Pig Corporation	214616	07/28/21	ABSORBANT MAT GREY 15 X 20 COOLANT/OIL	\$4,704.00
Total for Vendor:	New Pig Corporation			\$4,704.00
Newark Corporation	214627	07/28/21	FERRULE UNINSULATED AWG 16 LRV	\$202.76
Total for Vendor:	Newark Corporation			\$202.76
Otteson Shapiro LLP	214549	07/23/21	2021 Insurance Coverage Counseling 121AT002	\$26,000.00
Total for Vendor:	Otteson Shapiro LLP			\$26,000.00
Port Plastics Inc	214217	07/13/21	SHEET POLYCARBONATE CLEAR .375 THICK 48 x 72 INCH	\$6,456.00
Total for Vendor:	Port Plastics Inc			\$6,456.00
Powertech Converter Corp	214374	07/21/21	BOARD CIRCUIT LRV DEN V-VII APS A22 INVERTER MODULE	\$1,839.06
Total for Vendor:	Powertech Converter Corp			\$1,839.06
Prevost Car (US) Inc.	213927	07/02/21	MODULE 1500 1800 3600 3700 5000 6000 9300 THERMO 230 300 350	\$1,043.92
	214265	07/14/21	BRAKE VALVE 5000 6000 E-8P W/ TREADLE	\$1,901.10
Total for Vendor:	Prevost Car (US) Inc.			\$2,945.02



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<u>PO Vendor Name</u>	<u>PO Number</u>	<u>PO Date</u>	<u>Description</u>	<u>PO Amount</u>
Pynergy Petroleum Company LLC	213896	07/01/21	Lubricant Grease Conoco Red Multiplex 120LB KEG	\$742.96
	214574	07/26/21	Lubricant Grease Conoco Red Multiplex 120LB KEG	\$742.96
Total for Vendor:	Pynergy Petroleum Company LLC			\$1,485.92
Qognify Inc	214367	07/21/21	Qognify - Situator Annual Maintenance 4/23/21 to 12/31/21	\$118,289.00
Total for Vendor:	Qognify Inc			\$118,289.00
Quality Minerals LLC	213912	07/01/21	CHEMICAL MAG CHLORIDE GRANULAR ICE MELT 50 LB BAG	\$9,380.00
Total for Vendor:	Quality Minerals LLC			\$9,380.00
R.F.S., Inc.	213979	07/07/21	Brush Parts Cleaning 1IN Folly	\$280.80
Total for Vendor:	R.F.S., Inc.			\$280.80
R.S. Hughes Company, Inc.	213964	07/07/21	GRAFFITI GUARD LRV DEN VIII SIX MIN 50.19 X 39.31	\$9,041.20
	213989	07/08/21	WHEEL GRINDING 24 GRIT 5 X 7/8	\$500.00
	214310	07/16/21	APPLICATOR LRV FLOOR REPAIR 3M EPX PLUS II 50ML	\$574.15
	214531	07/22/21	ADHESIVE LRV DEN	\$188.79
Total for Vendor:	R.S. Hughes Company, Inc.			\$10,304.14
RS&H Inc	213965	07/07/21	Move open balances to new PO to reflect name change old PO 148095	\$49,663.50
Total for Vendor:	RS&H Inc			\$49,663.50



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Rexel USA Inc	214145	07/09/21	LAMP MH 750W PS LRV	\$573.05
Total for Vendor:	Rexel USA Inc			\$573.05
Rhinehart Oil Co. LLC	214153	07/09/21	BRAKE FLUID 5 GALLON (HYD FLUID) LRV	\$4,758.00
	214163	07/09/21	Lubricant Oil Mobilube Thysseen Gearbox SD100	\$8,010.00
	214208	07/13/21	LUBRICANT DELVAC 75W-90 SYNTHETIC GEAR	\$2,002.50
Total for Vendor:	Rhinehart Oil Co. LLC			\$14,770.50
Saf-T-glove, Inc.	214223	07/13/21	GLOVE NITRILE POWDER FREE 4 MIL DISPOSABLE XX LARGE	\$1,950.00
Total for Vendor:	Saf-T-glove, Inc.			\$1,950.00
Safety & Construction Supply	214577	07/26/21	Chemical Cleaner Glasses Anti-Fog Station	\$204.60
Total for Vendor:	Safety & Construction Supply			\$204.60
Safety Vision LLC	214562	07/26/21	HARD DRIVE LRV DEN I-VII DVR 4112	\$3,390.00
Total for Vendor:	Safety Vision LLC			\$3,390.00
Sardo Bus & Coach Upholstery	214624	07/28/21	COVER ONLY SEAT STANDARD BOTTOM DEN V LRV	\$23,976.00
Total for Vendor:	Sardo Bus & Coach Upholstery			\$23,976.00
Scheidt & Bachmann USA Inc	214277	07/15/21	TVM Parts	\$27,136.00
Total for Vendor:	Scheidt & Bachmann USA Inc			\$27,136.00



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<u>PO Vendor Name</u>	<u>PO Number</u>	<u>PO Date</u>	<u>Description</u>	<u>PO Amount</u>
Schunk Carbon Technology LLC	214143	07/08/21	PIN SHEAR PANTOGRAPH LRV	\$144.60
	214221	07/13/21	RING FELT GROUND BRUSH DEN V LRV	\$253.10
	214302	07/16/21	HORN LEFT PANTOGRAPH LRV	\$2,080.90
	214349	07/20/21	PIN SPRING GRND BRUSH DEN V LRV	\$135.10
	214569	07/26/21	ACTUATOR LRV DEN	\$11,939.28
Total for Vendor:	Schunk Carbon Technology LLC			\$14,552.98
Selective Transit Parts	213916	07/01/21	GASKET 1800 6000 9300 PAN ZF TRANSMISSION	\$2,503.50
Total for Vendor:	Selective Transit Parts			\$2,503.50
Seon Design (USA) Corp.	214219	07/13/21	CAMERA SEON WEDGE 720P 1080P 3MP 3.6MM EXTERNAL	\$470.00
	214556	07/26/21	CAMERA SEON WEDGE 720P 1080P 3MP 3.6MM EXTERNAL	\$2,350.00
Total for Vendor:	Seon Design (USA) Corp.			\$2,820.00
Share Corporation	214352	07/21/21	CHEMICAL CLEANER GRAFFITI REMOVER	\$2,124.00
Total for Vendor:	Share Corporation			\$2,124.00
Siemens Mobility Inc	214159	07/09/21	SEAL LRV DEN VI RING SEALING GEARBOX FILL PLUG	\$1,080.00
	214227	07/13/21	CONTACTOR RELAY	\$12,941.36
	214300	07/16/21	Rope Wire 1/8 7 X 19 SS Aviation MOW LRV	\$1,200.00
Total for Vendor:	Siemens Mobility Inc			\$15,221.36



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Sportworks Northwest, Inc.	214191	07/12/21	BIKE RACK QUADRANT DL2	\$630.00
Total for Vendor:	Sportworks Northwest, Inc.			\$630.00
Spradley Barr Ford Lincoln Mercury	214581	07/26/21	Two Each Ford Explorer Supervisor SUVs	\$80,154.00
Total for Vendor:	Spradley Barr Ford Lincoln Mercury			\$80,154.00
State Industrial Products	214360	07/21/21	Chemical Solvent Carbon Cleaning	\$200.00
Total for Vendor:	State Industrial Products			\$200.00
Sunglo Window Films Inc.	214255	07/14/21	Film Anti-Graffiti Lexan 60IN X 100FT Roll	\$3,300.00
Total for Vendor:	Sunglo Window Films Inc.			\$3,300.00
Supreme Cable Technology Inc	214222	07/13/21	HARNESS BOARD FRONT DESTINATION SIGN SD160 LRV	\$108.00
Total for Vendor:	Supreme Cable Technology Inc			\$108.00
Talley Communications Corp	214282	07/15/21	ANTENNA 1800 740-870MHZ	\$316.80
Total for Vendor:	Talley Communications Corp			\$316.80
Team Petroleum, LLC	214534	07/22/21	CHEMICAL CLEANER	\$376.44
Total for Vendor:	Team Petroleum, LLC			\$376.44
Tec Tran a Division of Wabtec	214303	07/16/21	PLATE PISTON CALIPER SD160 LRV	\$3,396.00
Total for Vendor:	Tec Tran a Division of Wabtec			\$3,396.00



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Telquest Intl	213914	07/01/21	CAMERA NETWORK SURVEILLANCE I PRO SMART PANASONIC	\$7,200.00
	214357	07/21/21	CAMERA NETWORK SURVEILLANCE I PRO SMART PANASONIC	\$9,000.00
	214533	07/22/21	CAMERA NETWORK SURVEILLANCE I PRO SMART PANASONIC	\$10,800.00
	214557	07/26/21	CAMERA INTERNAL PANASONIC	\$10,531.50
Total for Vendor:	Telquest Intl			\$37,531.50
Tessco Inc	214614	07/28/21	ANTENNA MOBILE MARK FIXED ROUTE MIMO	\$248.04
Total for Vendor:	Tessco Inc			\$248.04



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<u>PO Vendor Name</u>	<u>PO Number</u>	<u>PO Date</u>	<u>Description</u>	<u>PO Amount</u>
The AfterMarket Parts Company	213893	07/01/21	RAMP 1800 9300 WHEELCHAIR COMPLETE	\$16,875.22
	213902	07/01/21	MIRROR 1500 1990 3600 3700 CONVEX INTERIOR	\$3,757.95
	213906	07/01/21	BRACKET 1500 1990 3600 MIRROR INTERIOR REAR VIEW	\$3,592.21
	213918	07/01/21	BREATHER 1500 1990 3600 3700 6000 DIFFERENTIAL DRIVE AXLE	\$4,739.44
	213921	07/02/21	PULLEY 1500 3600 3700 RADIATOR FAN IDLER	\$4,174.23
	213922	07/02/21	PANEL 1800 9300 INSTRUMENT CLUSTER	\$2,775.90
	213932	07/02/21	BRAKE CHAMBER 5000 REAR TYPE 36	\$581.35
	213977	07/07/21	ELBOW 3600 3700 AIR INTAKE ISX	\$246.72
	214188	07/12/21	ACTUATOR 5000 6000 DRIVERS SEAT AUTO SLIDE	\$966.44
	214209	07/13/21	BRACKET 1800 9300 WITH GASKET CS MIRROR MOUNT	\$4,979.10
	214249	07/14/21	LAMP 1800 9300 FRONT AMBER LED MARKER	\$6,754.50
	214250	07/14/21	BEARING 1500 1990 NYLON LOCKING ROD	\$102.00
	214251	07/14/21	LEVER 1500 ENTRANCE DOOR HINGE PIVOT	\$4,393.20
	214260	07/14/21	FILLER ASSY 1500 3600 3700 FUEL NECK	\$6,713.24
	214286	07/15/21	EXCHANGER 1800 5000 6000 9300 HEAT SPHEROS THERMO 230 300 350	\$731.34
	214337	07/20/21	SCREW 1800 9300 EXTERNAL TORX HEAD M16 X 1.5 X 100 REAR AXLE BRAKE	\$4,190.17
	214345	07/20/21	CABLE 1500 3600 ALTERNATOR NO. 2 ISX	\$7,618.26
	214560	07/26/21	SENSOR 1800 9300 REAR ABS LH STREETSIDE GRAY CONNECTOR	\$5,077.49



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<u>PO Vendor Name</u>	<u>PO Number</u>	<u>PO Date</u>	<u>Description</u>	<u>PO Amount</u>
The AfterMarket Parts Company	214563	07/26/21	SPACER 1800 9300 9400 RADIUS ROD MOUNTING REAR UPPER	\$121.00
	214570	07/26/21	DOOR 3600 3700 ASSY BAGGAGE W/LED	\$3,158.68
	214593	07/27/21	RAIL 1500 3600 RUB CAP BETWEEN BAGGAGE BATTERY AND CONDENSER COMPARTMENT DOORS SMALL	\$4,609.94
	214598	07/27/21	RAMP 1800 9300 9400 PLATE ASSEMBLY 32 INCH	\$14,227.03
	214602	07/27/21	TUBE 1990 3600 3700 ASSY A/C LIQUID LINE	\$1,058.70
	214620	07/28/21	MODULE 1500 1990 3600 DOOR CONTROL SLIDING UNIT	\$2,930.94
	214645	07/30/21	VALVE 6000 ASM DISCHARGE HEATING & COOLING	\$2,571.68
Total for Vendor: The AfterMarket Parts Company				\$106,946.73
The Home Depot Pro	213960	07/07/21	KNEE PAD SOFT CAP	\$133.20
	213974	07/07/21	Tampon	\$470.00
	214355	07/21/21	PAPER TOILET ROLLSAVER	\$379.20
Total for Vendor: The Home Depot Pro				\$982.40
The Sherwin-Williams Company	214612	07/28/21	ADHESIVE SMC/FIBERGLASS 3 MINUTE REPAIR 400 ML	\$443.16
Total for Vendor: The Sherwin-Williams Company				\$443.16
The W.L. Jenkins Company Inc	214625	07/28/21	GONG 10" DIA 24 VDC WITH FLASHER LRV	\$1,587.10
Total for Vendor: The W.L. Jenkins Company Inc				\$1,587.10



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<u>PO Vendor Name</u>	<u>PO Number</u>	<u>PO Date</u>	<u>Description</u>	<u>PO Amount</u>
Thermo King of Dallas LLC	213930	07/02/21	MOTOR 1800 6000 6300 9300 9400 BLOWER CCW	\$6,600.57
	214139	07/08/21	REFRIGERANT R134A VIRGIN CYLINDER 125 LBS NET	\$4,600.00
	214214	07/13/21	DRYER 1400 5000 6000 6300 A/C	\$450.70
	214284	07/15/21	CLUTCH 6000 6300 6400 HUB ASSEMBLY AC	\$1,120.45
Total for Vendor:	Thermo King of Dallas LLC			\$12,771.72
Transwest ATTP	214175	07/12/21	REPAIR KIT 6000 FRONT BRAKE R12 RELAY VALVE	\$831.70
	214343	07/20/21	BUSHING 5000 6000 FRONT LOWER TORQUE ROD STRADDLE TYPE	\$1,773.50
	214634	07/29/21	FILTER 1800 5000 9300 9400 POWER STEERING ELEMENT	\$289.92
Total for Vendor:	Transwest ATTP			\$2,895.12
Trulite Glass & Aluminum Solutions LLC	214356	07/21/21	GLASS 1800 6000 9300 LAMINATED SIDE GRAY 44 PCT 84 IN X 48 IN	\$3,448.97
Total for Vendor:	Trulite Glass & Aluminum Solutions LLC			\$3,448.97



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UKM Transit Products Inc	214305	07/16/21	ARM LRV DEN VIII LEFT MECHANISM ADA RAMP	\$10,722.75
	214306	07/16/21	BEARING LRV DEN VIII SLEEVE ADA RAMP	\$6,318.10
	214308	07/16/21	SCREW LRV DEN VII	\$2,343.00
	214536	07/23/21	COVER LRV DEN V-VII LEFT DAMPER CUSHION ADA RAMP	\$196.00
	214609	07/27/21	SHAFT ADA RAMP SD160 DEN VLRV	\$1,008.00
Total for Vendor:	UKM Transit Products Inc			\$20,587.85
UNI-WEST	213972	07/07/21	ABRASIVE GLASS BEAD 50LB	\$174.00
Total for Vendor:	UNI-WEST			\$174.00
United Facility Solutions	213952	07/06/21	18DM007 UFS Shelter Cleaning N&S Federal & Group 3 (SE Denver)	\$169,096.35
Total for Vendor:	United Facility Solutions			\$169,096.35
United Laboratories Inc	213975	07/07/21	Chemical Cleaner Graffiti Remover Vandal Mark / Organic Solvents	\$1,770.00
Total for Vendor:	United Laboratories Inc			\$1,770.00
Vapor Bus International	213983	07/07/21	SPRING 1650 DRIVER DOOR .483X.054X2.5 SS	\$138.24
Total for Vendor:	Vapor Bus International			\$138.24
Vapor Stone Rail System	214312	07/16/21	HANDLE CAB WINDOW LATCH LRV	\$783.30
Total for Vendor:	Vapor Stone Rail System			\$783.30



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Vehicle Maintenance Program, Inc.	213931	07/02/21	CLIP 1800 5260-5265 6000 6300 9300 9400 ISL WIRING RETAINER	\$438.70
	214186	07/12/21	BEARING WHEEL 5000 6000 DRIVE OUTER CONE	\$506.88
	214604	07/27/21	BEARING WHEEL 5000 6000 DRIVE INNER CUP	\$275.40
Total for Vendor:	Vehicle Maintenance Program, Inc.			\$1,220.98
Veritech Inc	214213	07/13/21	SENSOR 1800 6000 9300 9400 COOLANT LEVEL	\$8,200.00
Total for Vendor:	Veritech Inc			\$8,200.00
Vision Chemical Systems Inc	213961	07/07/21	CHEMICAL DEXICHLOR GERMICIDE SH12 10PCT BLEACH HM	\$320.00
	214216	07/13/21	DISINFECTANT 167 LEMON SCENT	\$3,360.00
	214370	07/21/21	CHEMICAL CLEANER GRAFFITI REMOVER CONCENTRATE GALLON	\$5,988.00
	214546	07/23/21	DEODORANT LEMON FIELDS	\$2,910.00
	214572	07/26/21	DEODORANT DISINFECTANT LEMON SCENT 167 55 GAL DRUM	\$1,443.75
	214610	07/27/21	Deodorant Lemon Twist Citrus Scent	\$1,236.00
Total for Vendor:	Vision Chemical Systems Inc			\$15,257.75
Voestalpine Railway Systems Nortrak	213935	07/02/21	Pre-Curved Rail 19th & Stout	\$45,988.00
Total for Vendor:	Voestalpine Railway Systems Nortrak			\$45,988.00



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Voith US Inc	214226	07/13/21	Coupler Protective Hood Mechanical Head LRV	\$3,008.20
Total for Vendor:	Voith US Inc			\$3,008.20
Waxie Sanitary Supply	214346	07/20/21	Chemical Bleach 5.25PCT 1GAL	\$698.40
Total for Vendor:	Waxie Sanitary Supply			\$698.40
Western Paper Distributors Inc	214354	07/21/21	Chemical Cleaner Glass 20 Oz Can	\$3,648.00
Total for Vendor:	Western Paper Distributors Inc			\$3,648.00
Westward Sales, Inc	214281	07/15/21	SWITCH 8-PORT UNMANAGED ETHERNET	\$1,916.00
	214603	07/27/21	SWITCH 8-PORT UNMANAGED ETHERNET	\$2,874.00
Total for Vendor:	Westward Sales, Inc			\$4,790.00
Whisler Bearing Company	214192	07/12/21	LUBRICANT GREASE NO.105 LUBRIPLATE MOTOR ASSY	\$122.16
	214608	07/27/21	Chemical Loctite Adhesive 620 High Temp Retaining 10ML	\$759.00
Total for Vendor:	Whisler Bearing Company			\$881.16
Workday, Inc	214140	07/08/21	2021-23 Workday Fact Finding - Help Module Subscription	\$126,123.00
Total for Vendor:	Workday, Inc			\$126,123.00
Wurth USA Inc.	214181	07/12/21	PRIMER SELF ETCHING WURTH 12OZ AEROSOL	\$988.32
Total for Vendor:	Wurth USA Inc.			\$988.32



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<u>PO Vendor Name</u>	<u>PO Number</u>	<u>PO Date</u>	<u>Description</u>	<u>PO Amount</u>
X-Ergon	213915	07/01/21	WHEEL CUTOFF STEEL 4 X 1/32 X 3/8 RAZOR	\$431.60
Total for Vendor:	X-Ergon			\$431.60
Xybix Systems Inc	214344	07/20/21	Upgrade/Replace/Install Consoles, Light Rail Control Center	\$80,394.58
Total for Vendor:	Xybix Systems Inc			\$80,394.58
ZF Services North America LLC	214257	07/14/21	DRUM 1800 9300 TRANSMISSION B CLUTCH	\$665.40
Total for Vendor:	ZF Services North America LLC			\$665.40
Total Amount for Report:				\$19,847,780.28
Total Number of POs:				336

Contracts Pending Award/Contracts Awarded/Current Solicitations in Process/Upcoming Solicitations September 15, 2021

CONTRACTS PENDING AWARD

<i>Issue Date</i>	<i>Solicitation</i>	<i>Title</i>	<i>Pre-Meetings</i>	<i>DBE/SBE</i>	<i>Due Date</i>	<i>Bidders/Proposers</i>	<i>Status</i>
7/14/21	Request for Proposal (RFP) 121FH004	Public Transportation Services Group 31 Fixed-Route Services	7/27/21 10 a.m.	DBE 5%	8/27/21 3 p.m.	1 Proposal - First Transit, Inc.	Proposal is being evaluated. Evaluation expected to be complete by October 31, 2021
5/7/21	Request for Proposal (RFP) 121FK002	17 40' Battery Electric Transit Buses	N/A	N/A	9/1/21 2 p.m.	5 Proposals - BYD - Gillig - Nova Bus - Proterra	Proposals are being evaluated. Evaluations expected to be complete by October 31, 2021

CONTRACTS PENDING AWARD (cont)

<i>Issue Date</i>	<i>Solicitation</i>	<i>Title</i>	<i>Pre-Meetings</i>	<i>DBE/SBE</i>	<i>Due Date</i>	<i>Bidders/Proposers</i>	<i>Status</i>
7/8/21	Request for Proposal (RFP) 121FH018	Bus Audio/Video Live Connection	7/27/21 1 p.m.	N/A	9/2/21 3 p.m.	10 Proposals - Best Products and Solutions - Modern Railway Systems - Moss - Preferred Technologies - Rail Transit Consultants Inc. - RL Controls - Safe Fleet - Securitas - Stone Security - Universal Communication Systems	Proposals are being evaluated. Evaluations expected to be complete by October 31, 2021
8/10/21	Invitation for Bid (IFB) 321DP003	Asphalt Repairs RTD Park-n-Rides at US 36/McCaslin and Broadway/27 th Way	8/24/21 2 p.m.	SBE 15%	9/13/21 2 p.m.	2 Bids - Mile High Paving - \$238,980.00 - Asphalt Specialties - \$259,952.00	Bids are being reviewed. Review expected to be complete by September 30, 2021
8/12/21	Request for Proposal (RFP) 121FO004	Architectural and Engineering (A&E) Consulting Services	8/19/21 2 p.m.	DBE 20%	9/16/21 2 p.m.	5 Proposals - AECOM - HDR - Huitt-Zollars, Inc. - SHE - Studio Completiva, Inc.	Proposals are being evaluated. Evaluations expected to be complete by October 31, 2021



CONTRACTS AWARDED

<i>Issue Date</i>	<i>Solicitation</i>	<i>Title</i>	<i>Pre-Meetings</i>	<i>DBE/SBE</i>	<i>Due Date</i>	<i>Bidders/Proposers</i>	<i>Status</i>
7/14/21	Request for Proposal (RFP) 121DP002	Snow Removal Services for RTD Southeast, I-225 and West Light Rail Stations and Park-n-Rides	7/28/21 1 p.m.	N/A	8/17/21 2 p.m.	9 Proposals - Amanda's World - Applied Property Services - Elmont Construction and Maintenance - Garcia's Concrete Inc. - JPL Cares - L&M Enterprises - Snow Systems - United Facility Solutions - Weed Wranglers	Award recommended to JPL Cares for Southeast Group 1, Lancaster's Service Solutions for Southeast Group 2, Snow Systems for I-225 Group 1, United Facility Solutions for West Groups 1, 2 and 3, I-225 Groups 2 and 3 and Southeast Park-n-Rides, pending General Manager fully executing Contract

CONTRACTS AWARDED (cont)

<i>Issue Date</i>	<i>Solicitation</i>	<i>Title</i>	<i>Pre-Meetings</i>	<i>DBE/SBE</i>	<i>Due Date</i>	<i>Bidders/Proposers</i>	<i>Status</i>
7/14/21	Request for Proposal (RFP) 121DN005	Snow Removal Services for RTD's North Metro Line	7/29/21 1 p.m.	N/A	8/18/21 2 p.m.	4 Proposals - L& M Enterprises - Lancaster's Service Solutions - Snow Systems - Maintenance Resources	Award recommended to Snow Systems pending General Manager fully executing Contract
6/1/21	Request for Proposal (RFP) 121DH015	Large-Format Printing Services	N/A	N/A	7/15/21 2 p.m.	5 Proposals - Denver Print Company - Digital Frontier - Mittera - SpeedPro - The Barbin Group	Award made to Denver Print Company on September 2, 2021 in the amount not to exceed \$296,445.09
7/16/21	Invitation for Bid (IFB) 221DR001	Light Rail Disc Brake Part Number YP16850-R	N/A	N/A	8/5/21 2 p.m.	1 Bid - Siemens Mobility - \$388,000.00	Award made to Siemens Mobility on September 1, 2021 in the amount of \$388,000.00

UNSOLICITED PROPOSAL PENDING

All Unsolicited Proposals are being reviewed and processed in accordance with RTD procedures

NONE



SOLICITATIONS CURRENTLY OUT FOR BID/PROPOSAL/QUOTE

<i>Issue Date</i>	<i>Solicitation</i>	<i>Title</i>	<i>Pre-Meetings</i>	<i>DBE/SBE</i>	<i>Due Date</i>
8/3/21	Request for Proposal (RFP) 121DH020	Paratransit Scheduling and Management System	N/A	N/A	9/21/21 3 p.m.
8/27/21	Request for Proposal (RFP) 121DH021	Street Improvements and Ancillary Infrastructure Repairs Work Order Contract	9/13/21 1 p.m.	SBE 20%	9/30/21 2 p.m.
9/10/21	Request for Proposal (RFP) 121DH025	Systemwide Fare Study and Equity Analysis	9/22/21 9 a.m. Due to COVID-19 Social Distancing requirements, the Pre-proposal briefing will be held via conference call	SBE 15%	10/11/21 2 p.m.
9/16/21	Request for Proposal (RFP) 121DO003	General Printing Services	N/A	N/A	10/28/21 2 p.m.

UPCOMING SOLICITATIONS

- 1/6/21 – Bike-n-Ride Lockers (Aurora) – anticipated advertisement September 2021
- 8/11/21 – LRT Station Painting Services– anticipated advertisement September 2021
- 8/11/21 – Northwest Rail Project/Study – anticipated advertisement September 2021
- 8/11/21 – Multicultural Outreach and Engagement Services – anticipated advertisement September 2021
- 8/18/21 – Request for Qualifications for Development of Mixed-Income For-Sale Housing on Real Property located at 2907-2915 Welton Street, Denver, CO – anticipated advertisement September 2021
- 9/10/21 – Maintenance Services at RTD Bus Shelters (Aurora and Federal Blvd) – anticipated advertisement September 2021