Board Briefing

TO: Board of Directors

FROM: Debra A. Johnson, General Manager and CEO

DATE: March 11, 2021

SUBJECT: Board Briefing Documents

As you are aware, all formerly referenced "information/update" materials (i.e., agency/departmental statistics, quarterly reports) are now provided in a uniformed manner that is referenced as "Board Briefings."

These Board Meeting Briefing documents reside on its own public transparency landing page called "Board Briefing" website: https://www.rtd-denver.com/board-briefing-documents and will be posted when the monthly Board Meeting packet is published.

Once reviewed, should Board members have questions regarding the subject matter or information items, a detailed inquiry should be sent to board.office@rtd-denver.com.

Listed below are the Board Briefing documents by department and date:

Department Updates

Bus Operations

- Service Availability February 2021
- Lost Service Hours Review February 2021

Competitive and Special Services

- Q4 Competitive Service Briefing 2020
- Q4 Customer Comment Briefing 2020
- Q4 Special Services Briefing 2020

Communications

- Communications Department Board Briefing of Highlights
- N Line Survey Results

Finance

- Q4 2020 Investment Report
- LiVE March 2021 Board Briefing
- March 2021 Board Briefing of January 2021 Monthly Financial Statement

Operations

Paratransit Services

Q4 Access-a-Ride/Cab 2020 Briefing

Rail Operations

Rail Operations Briefing

Other Updates

Materials Management



- Contract Awards/Current Solicitations/Solicitations In Process March 2021
- Summary of Monthly Purchasing Activity, New Contracts, Graphs and Reports January 2021



District

To: Debra Johnson, General Manager and CEO

FROM: Caniel Lamorie, Assistant General Superintendent, Street Operations

DATE: March 2, 2021

RE: Service Availability – February 2021

1660 Blake Street Denver, CO 80202 303.299.6000

RTD fixed-route bus operations provided slightly over **99.82%** of all scheduled hours of bus service in February 2021. Lost service hours for <u>personnel related</u> reasons, reflects an improvement as compared to the same month (February) last year. Lost service for <u>personnel</u> related reasons follows:

- February 2021 25.25 hours
- February 2020 139.99 hours
- Year to date hours for 2021 35.55 hours
- Year to date hours 2010 187.87 hours

Contributing to our service/staffing challenges in February were emergency bus bridges, the COVID-19 pandemic and the pandemic service reduction.

While RTD did provide in excess of **99.82%** of all scheduled hours of service in the month, it was necessary to cover **0** shifts with RTD operators working a 6th day (one of their scheduled days off). This represents approximately **0** hours of service being provided by a "6th day" RTD operator. Additionally, our contractor partners, First Transit and TransDev, covered **0** shifts, or approximately **0** hours of service, with operators working a "6th day".

Additional information regarding bus operator headcount follows:

Staff continues to collaborate with our partners to address and implement measures to attract, retain and sustain skilled employees.

weekday hours

	weekday nour									
	Cor missed runs	ntractor pullout delay	4504.00 wkday subtotal %	RTD missed runs) pullout delay	5714.00 wkday subtotal %	RTD missed runs	& Contractor pullout delay	10218.00 wk total %	•
2013										
total	0.00	6.13	6.13	5.54	61.36	66.90	5.54	67.49	73.03	
2014	0.00	0.07	0.07	2.40	10.16	14.06	2.40	40.40	44.52	
Jan-14 Feb-14	0.00 0.00	0.27 0.39	0.27 0.39	2.10 12.27	12.16 12.05	14.26 24.32	2.10 12.27	12.43 12.44	14.53 24.71	
Mar-14	0.00	1.06	1.06	0.00	4.03	4.03	0.00	5.09	5.09	
Apr-14 May-14	0.00 0.00	0.17 0.14	0.17 0.14	0.00 0.00	8.05 3.59	8.05 3.59	0.00 0.00	8.22 3.73	8.22 3.73	
Jun-14	0.00	0.59	0.59	0.00	4.49	4.49	0.00	5.08	5.08	
Jul-14 Aug-14	0.00 0.00	0.36 2.20	0.36 2.20	0.00 0.00	3.42 7.19	3.42 7.19	0.00 0.00	3.78 9.39	3.78 9.39	
Sep-14	0.00	0.08	0.08	2.47	6.59	9.06	2.47	6.67	9.14	
Oct-14	0.00	0.10	0.10	0.00	7.27	7.27	0.00	7.37	7.37	
Nov-14 Dec-14	0.00 0.00	1.13 1.23	1.13 1.23	0.00 0.00	8.11 7.40	8.11 7.40	0.00 0.00	9.24 8.63	9.24 8.63	
total	0.00	7.72	7.72	16.84	84.35	101.19	16.84	92.07	108.91	
2015										
Jan-15 Feb-15	0.00 0.44	0.37 1.22	0.37 1.66	1.49 0.00	8.15 9.38	9.64 9.38	1.49 0.44	8.52 10.60	10.01 11.04	
Mar-15	0.00	0.27	0.27	0.00	7.16	7.16	0.00	7.43	7.43	
Apr-15	0.00	2.19	2.19	1.37 5.22	7.28	8.65	1.37	9.47 9.72	10.84	
May-15 Jun-15	0.00 0.00	1.31 0.51	1.31 0.51	2.20	8.41 5.16	13.63 7.36	5.22 2.20	5.67	14.94 7.87	
Jul-15	9.11	9.11	18.22	7.43	16.58	24.01	16.54	25.69	42.23	
Aug-15 Sep-15	23.48 54.09	16.56 19.51	40.04 73.60	0.00 15.14	9.55 5.50	9.55 20.64	23.48 69.23	26.11 25.01	49.59 94.24	
Oct-15	93.55	38.49	132.04	1.24	16.47	17.71	94.79	54.96	149.75	
Nov-15 Dec-15	385.21 264.07	91.16 100.33	476.37 364.40	30.23 77.25	11.08 35.32	41.31 112.57	415.44 341.32	102.24 135.65	517.68 476.97	
total	829.95	281.03	1110.98	141.57	140.04	281.61	971.52	421.07	1392.59	
2016										
Jan-16	210.12	61.15	271.27 0.003011434	90.12	41.03	131.15 0.00114762	300.24	102.18		0.001969172
Feb-16 Mar-16	522.58 794.17	56.12 22.57	578.70 0.00642429 816.74 0.009066829	353.01 297.34	41.22 13.41	394.23 0.003449685 310.75 0.002719198	875.59 1091.51	97.34 35.98	972.93 1127.49	0.004760863 0.005517176
Apr-16	27.30	15.59	42.89 0.000476132	126.16	9.11	135.27 0.001183672	153.46	24.70	178.16	0.000871795
May-16 Jun-16	27.08 7.13	12.02 9.14	39.10 0.000434059 16.27 0.000180617	38.56 84.22	11.21 17.01	49.77 0.000435509 101.23 0.000885807	65.64 91.35	23.23 26.15	88.87 117.50	0.00043487 0.000574966
Jul-16	1.50	6.17	7.67 0.00009	89.34	6.28	95.62 0.000836717	90.84	12.45	103.29	0.000505432
Aug-16 Sep-16	18.26 273.44	9.22 79.36	27.48 0.000305062 352.80 0.003916519	45.37 36.04	7.35 10.34	52.72 0.000461323 46.38 0.000405845	63.63 309.48	16.57 89.70	80.20 399.18	0.000392445 0.001953318
Oct-16	508.47	134.03	642.50 0.007132549	99.36	4.54	103.90 0.00090917	607.83	138.57		0.001955518
Nov-16	288.29	64.51	352.80 0.003916519	20.58	8.14	28.72 0.000251313	308.87	72.65	381.52	0.001866902
Dec-16 total	402.13 3080.47	86.29 556.17	488.42 0.005422069 3636.64	83.30 1363.40	14.49 184.13	97.79 0.000855705 1547.53	485.43 4443.87	100.78 740.30	586.21 5184.17	0.002868516
	Cor	ntractor	4504.00 wkday	RTD	1	5714.00 wkday	PTD	& Contractor	10218.00 wk	rday
	missed runs	pullout delay	subtotal %	missed runs	pullout delay	subtotal %	missed runs	pullout delay	total %	
2017										
Jan-17	125.23	46.37	171.60 0.001904973	78.00	21.16	99.16 0.000867693	203.23	67.53		0.001324917
Feb-17 Mar-17	173.27 66.35	44.53 31.26	217.80 0.002417851 97.61 0.001083592	28.58 174.42	51.27 11.41	79.85 0.000698722 185.83 0.001626094	201.85 240.77	95.80 42.67		0.001456498 0.001386964
Apr-17	97.38	9.15	106.53 0.001182615	52.53	22.55	75.08 0.000656983	149.91	31.70	181.61	0.000888677
May-17 Jun-17	100.40 58.58	26.04 22.09	126.44 0.001403641 80.67 0.000895537	32.51 97.07	26.21 25.39	58.72 0.000513826 122.46 0.001071579	132.91 155.65	52.25 47.48		0.000906048 0.000993981
Jul-17	174.28	93.51	267.79 0.002972802	34.08	13.41	47.49 0.000415558	208.36	106.92	315.28	0.001542768
Aug-17	468.39	237.01 362.40	705.40 0.007830817 1174.28 0.013035968	49.06	20.35	69.41 0.000607368 393.93 0.00344706	517.45 1147.46	257.36 420.75	774.81 1568.21	0.003791398 0.007673762
Sep-17 Oct-17	811.88 555.66	311.50	867.16 0.009626554	335.58 195.00	58.35 43.15	238.15 0.002083917	750.66	354.65	1105.31	0.007673762
Nov-17	141.10	96.36	237.46 0.002636101	172.17	40.11	212.28 0.001857543	313.27	136.47		0.002200724
Dec-17 total	61.97 2834.49	76.82 1357.04	138.79 0.001540742 4191.53	375.75 1624.75	111.83 445.19	487.58 0.004266538 2069.94	437.72 4459.24	188.65 1802.23	626.37 6261.47	0.003065032
2018	440.00	50.40	470.00 0.00404000	405.05	00.00	404.00 0.00400504	545.50	110.10	004.04	0.000040004
Jan-18 Feb-18	119.63 96.35	52.43 29.28	172.06 0.00191008 125.63 0.001394649	425.95 732.78	66.03 137.68	491.98 0.00430504 870.46 0.007616906	545.58 829.13	118.46 166.96	664.04 996.09	0.003249364 0.004874193
Mar-18	467.75	33.42	501.17 0.00556361	889.87	165.12	1054.99 0.009231624	1357.62	198.54	1556.16	0.007614797
Apr-18 May-18	426.48 248.18	31.72 12.13	458.20 0.00508659 260.31 0.002889765	1230.98 1763.33	193.83 172.60	1421.60 0.012439622 1935.93 0.016940235	1657.46 2011.51	225.55 184.73	1883.01 2196.24	0.009214181 0.010746917
Jun-18	254.98	18.09	273.07 0.003031417	1021.99	149.93	1171.92 0.010254813	1276.97	168.02	1444.19	0.007066892
Jul-18 Aug-18	26.20 18.50	2.75 5.27	28.95 0.000321381 23.77 0.000263877	138.13 91.61	84.40 47.62	222.53 0.001947235 139.23 0.001218323	164.33 110.11	87.15 52.89		0.001230573 0.000797612
Sep-18	12.03	6.03	18.06 0.000200488	93.44	61.74	155.18 0.001357893	105.47	67.77	173.24	0.00084772
Oct-18 Nov-18	20.55 12.39	7.40 3.28	27.95 0.00031028 15.67 0.000173956	316.40 174.35	75.26 37.88	391.66 0.003427196 212.23 0.001857105	336.95 186.74	82.66 41.16		0.002055246 0.001117146
Dec-18	3.40	3.28	6.68 0.00007	78.32	39.27	117.59 0.001028964	81.72	42.55		0.000608094
total	1706.44	205.08	1911.52	6957.15	1231.36	8185.30	8663.59	1436.44	10100.03	
2019	0.10	0.45	0.53	70.00	00.40	447.00	04.40	40.00	404.15	0.00000====
Jan-19 Feb-19	3.40 2.22	3.17 4.75	6.57 0.00007 6.97 0.00006	78.03 360.30	39.19 74.00	117.22 0.001025726 434.30 0.003800315	81.43 362.52	42.36 78.75	124.19 441.27	0.000607702 0.002159278
Mar-19	214.94	8.35	223.29 0.002478797	933.95	68.47	1002.42 0.008771614	1148.89	76.82	1226.11	0.005999755
Apr-19 May-19	6.48 16.40	3.61 3.65	10.09 0.000112012 20.05 0.00022258	71.00 82.54	32.49 57.58	103.49	77.48 98.94	36.10 61.23		0.000553827 0.000783764
Jun-19	12.83	6.23	19.06 0.00021159	93.29	77.77	171.06 0.00149685	106.12	84.00	190.12	0.000930319
Jul-19	85.44 63.14	4.50	89.94 0.000998446	32.05 35.40	26.38	58.43 0.000511288	117.49	31.28		0.000729937
Aug-19 Sep-19	63.14 0.00	10.17 0.44	73.31 0.000813832 0.44 0.00002	35.40 0.00	54.45 11.28	89.85 0.000786227 11.28 0.00004	98.54 0.00	64.62 12.12	163.56 12.12	0.000800352 0.00004
Oct-19	199.49	13.09	212.58 0.002359902	233.24	39.15	272.39 0.002383532	432.73	52.24	485.37	0.002375073
Nov-19 Dec-19	252.34 2.08	9.15 0.32	261.49 0.002902864 2.40 0.000026643	162.24 49.15	27.59 31.04	189.83 0.001661096 80.19 0.000701698	414.58 51.23	36.74 31.36	451.32 82.59	0.002208456 0.00040414
total	858.76	67.43	926.19	2131.19	539.39	2670.58	2989.95	607.62	3599.17	
2020	-	F = C	40.00	45.05	40.50	04.05 0.00000:	00 7 1	05.11	47.00	0.000001555
Jan-20 Feb-20	7.47 5.05	5.56 3.42	13.03 0.00014 8.47 0.00009	15.27 90.46	19.58 41 .06	34.85 0.000304953 131.52 0.001150858	22.74 95.51	25.14 44.48	139.99	0.000234292 0.000685017
Mar-20	49.53 25.55	1.28	50.81 0.000564054 27.64 0.000306838	627.19	78.05	705.24 0.006171159 560.19 0.004901908	676.72 504.70	79.33		0.003699599 0.002876444
Apr-20 May-20	25.55 0.25	2.09 0.10	27.64 0.000306838 0.35 0.000003885	479.15 3.49	81.04 8.40	560.19 0.004901908 11.89 0.000104043	504.70 3.74	83.13 8.50		0.002876444 0.000059894
Jun-20	0.00	0.25	0.25 0.000002775	0.00	7.36	7.36 0.000064403	0.00	7.61	7.61	0.000037238
Jul-20 Aug-20	0.00 0.00	0.00 0.29	0.00 0.000000000 0.29 0.000003219	6.23 7.56	8.45 13.47	14.68 0.000128456 21.03 0.000184022	6.23 7.56	8.45 13.76	14.68 21.32	0.000071834 0.000104326
Sep-20	0.00	0.33	0.33 0.000003663	48.49	36.30	84.79 0.000741950	48.49	36.63	85.12	0.000416520
Oct-20 Nov-20	0.00 0.00	0.00 0.03	0.00 0.000000000 0.03 0.000000333	9.25 0.00	11.40 6.24	20.65 0.000180697 6.24 0.00005460	9.25 0.00	11.40 6.27	20.65 6.27	0.000101047 0.000030681
Dec-20	0.00	0.00	0.00 0.000000000	0.00	4.36	4.36 0.00003815	0.00	4.36	4.36	0.000030081
total	87.85	13.35	101.20	1287.09	315.71	1602.80	1374.94	329.06	1704.00	



1660 Blake Street

To: Debra A. Johnson, General Manager and CEO

Through: Fred Worthen, AGM, Bus Operations

From: Erin Vallejos, Manager, Competitive Services

Date: February 24, 2021

Re: Contractor Fixed-Route Briefing – 4th Quarter 2020

Denver, CO 80202 303.299.6000

RTD currently provides 45% of its fixed route bus service via four contracted bus divisions operated by First Transit and Transdev. With bus divisions located in Longmont, Denver, Commerce City and Englewood, our contract partners provide fixed route bus service throughout the RTD District. The performance for First Transit and Transdev is measured on the following performance indicators: Preventable Vehicle Accidents per 100,000 miles, Passenger Accident Ratio per 100,000 miles, On-Time Preventive Maintenance Inspections, On-Time Performance, Miles Between Lost Service Road Calls and Operator Complaints per Boarding.

Because of their commitment to excellence, dedicated corporate support and detailed problem solving, First Transit and Transdev as a group, met all the Board of Director adopted 2020 key performance measures through the 4th quarter 2020. In the areas where our contract partners fell slightly short of their individual goals, they implemented both procedural and staff changes which should result in continuous improvement throughout 2020. The following is a more detailed discussion of fixed route contractor performance through the 4th quarter of 2020.

PREVENTABLE VEHICLE ACCIDENTS PER 100,000 MILES

The contractors, individually and as a group, met the target of ≤ 2.0 Preventable Vehicle Accidents per 100,000 miles through the 4th quarter. First Transit and Transdev continue to utilize bus operator monitoring technology and post-accident investigations for retraining of operators. The contractors continue to emphasize safety with all employees at monthly safety meetings, through periodic campaigns, and with daily reminders at their facilities and on the street.

PASSENGER ACCIDENT RATIO PER 100,000 MILES

The contractors, as a group, met the target of ≤ 0.18 Passenger Accidents per 100,000 miles through the 4th quarter. Only four of the twenty-three passenger accidents that occurred during the 4th quarter were classified preventable. First Transit Commerce City (0.27) and Transdev (0.20) did not meet the goal. All of the bus operators involved in passenger accidents were provided retraining on the proper procedures for addressing passenger safety. First Transit and Transdev continue to raise awareness of passenger safety through campaigns and safety meetings to reduce the number of passenger accidents per 100,000 miles.

ON-TIME PREVENTIVE MAINTENANCE INSPECTIONS

The contractors, individually and as a group, met the target of 98% of Preventive Maintenance Inspections completed as scheduled through the 4th quarter. Competitive Services staff will continue to monitor the contractor operations to ensure PMIs are completed on-time.

ON-TIME PERFORMANCE

The contractors, as a group, met the target of 86% Local On-Time Service through the 4th quarter. Transdev (85.4%) did not meet the goal due in part to unexpected detours and traffic. The Pandemic Service Plan adopted in April has been very problematic for Bus Operations as well. Running times for weekday services are based upon weekday traffic, traffic lights, and trip loads. Saturday services are significantly different than weekday services. By adopting a Saturday schedule for a weekday service, the differences in service characteristics impacts on-time performance. RTD Service Planning corrected some of these schedule challenges with the September 2020 and January 2021 runboard since we are currently expecting to operate reduced service schedules into 2021. Since these schedule changes were implemented Transdev has had a noticeable improvement in on-time performance, meeting the goal October through December. RTD and the private contractors continue to campaign routes and operators with low on-time performance with a strong focus on first time point departures. On a regular basis contractors review the OTP reports and meet with operators of low performing routes to discuss factors that are impacting their ability to reach 86% on-time performance. Additionally, RTD and the private contractors recently began a campaign to address early on-time performance. While an operator may run into factors beyond their control, running early is something the operator can directly impact.

The contractors will continue to address on-time performance issues with operators, but always tie safety to the discussion. It is better to be a few minutes late than to have an accident.

MILES BETWEEN LOST SERVICE ROAD CALLS

The contractors, as a group, exceeded the target of 30,000 Miles Between Lost Service Maintenance Road Calls through the 4th quarter. First Transit Longmont did not meet the goal through the 4th quarter; however, First Transit Longmont has shown improvement since the beginning of the year. In addition to continuing to address deficiencies identified in First Transit Longmont's Preventive Maintenance Inspection (PMI) and Quality Control (QC) practices, an expanded maintenance action plan was implemented during the 2nd quarter to further address all issues. Competitive Services staff will continue to monitor the contractor operations and work closely with local and corporate management teams to ensure this goal is being addressed by completing preventive maintenance inspections on-time, working off defects in a timely manner, monitoring repeat issues, providing additional training for mechanics, and taking a pro-active approach to maintaining the buses in their fleet.

OPERATOR COMPLAINTS PER BOARDING

At this time boarding information is not available; however, the contractors continue to investigate and address customer complaints with operators. The contractors utilize onboard video surveillance as a coaching tool to assist operators in improving customer interactions. In addition, the steps noted above regarding on-time performance should help address some customer complaints. The contractors also continue to address complaint trends with all operators at monthly safety meetings.

COMPETITIVE SERVICES MONITORING BRIEFING

4th Quarter Year to Date 2020

Monitoring Activity	Quantity Reviewed	Compliance
Accident/Incident Report within 72 hours	555	99%
Bus Interior Inspections	690	100%
Classroom Training	3	100%
Customer Complaint Video Review	215	90%
Customer Complaint Response	4333	98%
DOT Hours Review	1490	98%
New Hire File Review	115	96%
Instructor Evaluations	N/A	N/A
Training File Review	115	94%
Annual File Review	N/A	N/A
Pullout Inspections	16	100%
Safety Meetings	10	100%
Site Check	110	100%
Undercover Ridechecks	38	100%

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DDEVENTABLE VEHICLE ACCIDENTS BED 100 000 MILES	2020 GOAL	1ST QUARTER	2ND QUARTER	3RD	4TH
PREVENTABLE VEHICLE ACCIDENTS PER 100,000 MILES	≤2.0	1.5		QUARTER	QUARTER
First Transit Commerce City Transdev	≤2.0	1.3	0.9	0.9	0.9
First Transit Denver	≤2.0	1.9	1.1	1.0	1.1
First Transit Longmont	≤2.0	0.6	0.8		
				0.8	0.7
Total all Contractors	≤2.0	1.4	1.0	0.9	0.9
Total RTD	≤2.0	1.5	1.5	1.5	1.5
		1ST	2ND	3RD	4TH
PASSENGER ACCIDENT RATIO PER 100,000 MILES	2020 GOAL	QUARTER	QUARTER	QUARTER	QUARTER
First Transit Commerce City	≤0.18	0.16	0.28	0.28	0.27
Transdev	≤0.18	0.16	0.09	0.16	0.20
First Transit Denver	≤0.18	0.25	0.15	0.14	0.11
First Transit Longmont	≤0.18	0.00	0.00	0.00	0.00
Total all Contractors	≤0.18	0.14	0.15	0.16	0.17
Total RTD	≤0.18	0.14	0.13	0.16	0.17
Total KID	20.10	0.00	0.05	0.21	0.25
		1ST	2ND	3RD	4TH
ON-TIME PREVENTIVE MAINTENANCE INSPECTIONS	2020 GOAL	QUARTER	QUARTER	QUARTER	QUARTER
First Transit Commerce City	98%	100.0%	100.0%	100.0%	100.0%
Transdev	98%	100.0%	100.0%	100.0%	100.0%
First Transit Denver	98%	100.0%	100.0%	100.0%	100.0%
First Transit Longmont	98%	100.0%	100.0%	100.0%	100.0%
Total all Contractors	98%	100.0%	100.0%	100.0%	100.0%
Total RTD	98%	99.0%	99.0%	99.4%	99.0%
		1ST	2ND	3RD	4TH
ON-TIME PERFORMANCE	2020 GOAL	QUARTER	QUARTER	QUARTER	QUARTER
First Transit Commerce City	86.0%	84.8%	86.1%	86.5%	87.2%
Transdev	86.0%	86.7%	84.1%	84.6%	85.4%
First Transit Denver	86.0%	86.9%	89.7%	87.6%	87.8%
First Transit Longmont	86.0%	87.4%	88.9%	88.3%	89.3%
Total all Contractors	86.0%	86.5%	86.9%	86.7%	87.4%
Total RTD		00.570	80.576	00.770	
	86.0%	85.0%	85.3%	84.9%	85.3%
	86.0%				85.3%
	86.0%				85.3% 4TH
MILES BETWEEN LOST SERVICE ROAD CALLS	2020 GOAL	85.0%	85.3%	84.9%	
MILES BETWEEN LOST SERVICE ROAD CALLS First Transit Commerce City		85.0% 1ST	85.3% 2ND	84.9% 3RD	4TH
	2020 GOAL	85.0% 1ST QUARTER	2ND QUARTER	3RD QUARTER	4TH QUARTER
First Transit Commerce City	2020 GOAL 30,000	1ST QUARTER 33,442	2ND QUARTER 38,992	3RD QUARTER 35,318	4TH QUARTER 37,068
First Transit Commerce City Transdev	2020 GOAL 30,000 30,000	1ST QUARTER 33,442 37,845	2ND QUARTER 38,992 42,315	3RD QUARTER 35,318 39,971	4TH QUARTER 37,068 45,112
First Transit Commerce City Transdev First Transit Denver First Transit Longmont Total all Contractors	2020 GOAL 30,000 30,000 30,000	1ST QUARTER 33,442 37,845 37,257	2ND QUARTER 38,992 42,315 33,818	3RD QUARTER 35,318 39,971 35,374	4TH QUARTER 37,068 45,112 38,298
First Transit Commerce City Transdev First Transit Denver First Transit Longmont	2020 GOAL 30,000 30,000 30,000 30,000	1ST QUARTER 33,442 37,845 37,257 17,568	2ND QUARTER 38,992 42,315 33,818 21,555	3RD QUARTER 35,318 39,971 35,374 24,997	4TH QUARTER 37,068 45,112 38,298 26,037
First Transit Commerce City Transdev First Transit Denver First Transit Longmont Total all Contractors	2020 GOAL 30,000 30,000 30,000 30,000 30,000	1ST QUARTER 33,442 37,845 37,257 17,568 31,091	2ND QUARTER 38,992 42,315 33,818 21,555 34,675	3RD QUARTER 35,318 39,971 35,374 24,997 34,440	4TH QUARTER 37,068 45,112 38,298 26,037 37,081
First Transit Commerce City Transdev First Transit Denver First Transit Longmont Total all Contractors	2020 GOAL 30,000 30,000 30,000 30,000 30,000	1ST QUARTER 33,442 37,845 37,257 17,568 31,091	2ND QUARTER 38,992 42,315 33,818 21,555 34,675	3RD QUARTER 35,318 39,971 35,374 24,997 34,440	4TH QUARTER 37,068 45,112 38,298 26,037 37,081
First Transit Commerce City Transdev First Transit Denver First Transit Longmont Total all Contractors	2020 GOAL 30,000 30,000 30,000 30,000 30,000	1ST QUARTER 33,442 37,845 37,257 17,568 31,091 28,269	2ND QUARTER 38,992 42,315 33,818 21,555 34,675 28,649	3RD QUARTER 35,318 39,971 35,374 24,997 34,440 29,614	4TH QUARTER 37,068 45,112 38,298 26,037 37,081 33,341
First Transit Commerce City Transdev First Transit Denver First Transit Longmont Total all Contractors Total RTD	2020 GOAL 30,000 30,000 30,000 30,000 30,000 30,000	1ST QUARTER 33,442 37,845 37,257 17,568 31,091 28,269	2ND QUARTER 38,992 42,315 33,818 21,555 34,675 28,649	3RD QUARTER 35,318 39,971 35,374 24,997 34,440 29,614	4TH QUARTER 37,068 45,112 38,298 26,037 37,081 33,341
First Transit Commerce City Transdev First Transit Denver First Transit Longmont Total all Contractors Total RTD OPERATOR COMPLAINTS PER BOARDING First Transit Commerce City Transdev	2020 GOAL 30,000 30,000 30,000 30,000 30,000 2020 GOAL	1ST QUARTER 33,442 37,845 37,257 17,568 31,091 28,269 1ST QUARTER	2ND QUARTER 38,992 42,315 33,818 21,555 34,675 28,649 2ND QUARTER	3RD QUARTER 35,318 39,971 35,374 24,997 34,440 29,614 3RD QUARTER	4TH QUARTER 37,068 45,112 38,298 26,037 37,081 33,341 4TH QUARTER
First Transit Commerce City Transdev First Transit Denver First Transit Longmont Total all Contractors Total RTD OPERATOR COMPLAINTS PER BOARDING First Transit Commerce City	2020 GOAL 30,000 30,000 30,000 30,000 30,000 2020 GOAL 0.0004	1ST QUARTER 33,442 37,845 37,257 17,568 31,091 28,269 1ST QUARTER N/A	2ND QUARTER 38,992 42,315 33,818 21,555 34,675 28,649 2ND QUARTER N/A	3RD QUARTER 35,318 39,971 35,374 24,997 34,440 29,614 3RD QUARTER N/A	4TH QUARTER 37,068 45,112 38,298 26,037 37,081 33,341 4TH QUARTER N/A
First Transit Commerce City Transdev First Transit Denver First Transit Longmont Total all Contractors Total RTD OPERATOR COMPLAINTS PER BOARDING First Transit Commerce City Transdev	2020 GOAL 30,000 30,000 30,000 30,000 30,000 2020 GOAL 0.0004	1ST QUARTER 33,442 37,845 37,257 17,568 31,091 28,269 1ST QUARTER N/A N/A	2ND QUARTER 38,992 42,315 33,818 21,555 34,675 28,649 2ND QUARTER N/A N/A	3RD QUARTER 35,318 39,971 35,374 24,997 34,440 29,614 3RD QUARTER N/A N/A	4TH QUARTER 37,068 45,112 38,298 26,037 37,081 33,341 4TH QUARTER N/A N/A
First Transit Commerce City Transdev First Transit Denver First Transit Longmont Total all Contractors Total RTD OPERATOR COMPLAINTS PER BOARDING First Transit Commerce City Transdev First Transit Denver	2020 GOAL 30,000 30,000 30,000 30,000 30,000 2020 GOAL 0.0004 0.0004	1ST QUARTER 33,442 37,845 37,257 17,568 31,091 28,269 1ST QUARTER N/A N/A	2ND QUARTER 38,992 42,315 33,818 21,555 34,675 28,649 2ND QUARTER N/A N/A	3RD QUARTER 35,318 39,971 35,374 24,997 34,440 29,614 3RD QUARTER N/A N/A	4TH QUARTER 37,068 45,112 38,298 26,037 37,081 33,341 4TH QUARTER N/A N/A



1660 Blake Street Denver, CO

> 80202 303.299.6000

To:

Debra A. Johnson, General Manager and CEO

Through:

Fred Worthen, AGM, Bus Operations,

From:

Erin Vallejos, Manager, Competitive Services

Date:

February 24, 2021

Re:

Customer Comment Briefing – 4th Quarter 2020

Recapped below is an analysis of the customer comment trends through the 4th Quarter of 2020. Also included is a comparison of customer comment data for the same period in 2019.

Customer commendations through the 4th Quarter of 2020 for both RTD and the private contractors showed a decrease from the same period in 2019. The total number of commendations was 1,283 in 2020 versus 2,679 in 2019.

Customer complaints through the 4th Quarter of 2020 for both RTD and the private contractors showed improvement over the same period in 2019. The total number of operator-related complaints for the District as a whole through the 4th Quarter of 2020 was 10,169. The total number for the same period in 2019 was 16,534. Every customer complaint category showed improvement over 2020 except for Discrimination.

RTD and the private contractors review customer comments on a daily basis and implement corrective action as needed to address deficiencies and improve performance or provide operators with recognition for a job well done. Additionally, reduced ridership due to the COVID-19 pandemic has led to less comments overall.

RTD and the private contractors investigate all customer complaints using a variety of tools, including CAD/AVL "flashbacks" and video review and address/discipline operators as needed. Many times the results of the investigation reveal that the complaint is not supported by factual data. Some of the reasons for the "Not Valid" classification include the following:

- Bus was on time (between 1 min early to 5 min late) per "flashback"
- Operator followed proper procedure
- Passenger presented insufficient fare
- Passenger had no proof of eligibility for a discounted fare
- · Passenger presented an expired transfer
- Passenger presented a counterfeit pass
- Buses were running late District-wide due to weather
- There was no video evidence to support the comment

RTD and the private contractors continue to work collectively in a variety of different areas to address customer concerns.

rtd-denver.com A

- Bus routes with poor on-time performance are monitored by both RTD and private contractor personnel to determine if the problem is related to the operator, running time of the route, or other circumstances such as construction and detours.
- Meetings are held on a monthly basis with contractor and RTD personnel to discuss challenges, solutions and best practices in the areas of bus maintenance, operations, safety and training,
- RTD conducts refresher training for all operators on an annual basis, and a component of the training is customer service. The private contractors conduct mandatory monthly safety meetings wherein they discuss customer service issues and provide suggestions for improving passenger interactions.
- RTD and private contractor trainers spend time at Civic Center Station and Denver Union Station the first
 week of each runboard to provide assistance to operators who may need some refreshers on station
 procedures or have questions on their routes.
- RTD has also reached out to the disability community (Colorado Cross Disability Coalition, Colorado School of the Blind, Atlantis, DRMAC Transit Accessibility Task Force, RTD Advisory Committee for People with Disabilities-ACPD) to get feedback on ways to improve RTD service for passengers with disabilities.
- Operators are recognized for the good customer service they provide. Operating Divisions post commendations on a bulletin board in the drivers' room and some provide additional means of recognition.
- Trends in customer service challenges are also addressed through bulletins, campaigns, and other communications to ensure that RTD and contractor employees are aware of our customers' concerns.

Historically, and in 2020, the following categories generated the highest number of customer comments:

- Commendations
- Bus Did Not Show
- Bus Early
- Bus Late
- Careless Driving/Operator
- Discourtesy/Operator
- Improper Procedure by Operator
- Passed Up Passenger at Stop

All of these comment categories are what RTD considers "operator related" and are included in the comment numbers that are tracked and reported to the Board of Directors through the Quarterly Customer Comment Briefings.

The high comment categories are routinely reviewed to determine the factors, both internal and external, that are impacting the number of comments. The input received from both RTD and private contractor operations is noted below:

Commendations – 4th Quarter 2020: Comments in this category **decreased** by 52.1% compared to the same period in 2019. This decrease is attributable to the substantial decrease in ridership due to COVID-19. Both RTD and our contracted operators who receive commendations are recognized in a variety of ways by their division, such as with pins and lanyards; through the Operator of the Month program; at safety meetings; and on division electronic messaging screens. The YTD average in this category for 2020 is 3.51 comments per day. The comparable number for 2019 was 7.34 comments per day.

Bus Did Not Show – 4th Quarter 2020: Comments in this category **significantly decreased** by 64.5% compared to the same period in 2019. "Flashbacks" for "bus did not show" comments often show buses running late. The YTD average in this category for 2020 is 1.38 comments per day. The comparable number for 2019 was 3.90 comments per day.

Bus Early – 4th Quarter 2020: Comments in this category **decreased** 36.0% compared to the same period in 2019. "Flashbacks" for "bus early" comments often show buses running late. It is possible passengers see the prior bus running late and will assume it is their bus running early. Operators are addressed whenever the CAD/AVL playback confirms that the bus was running ahead of schedule. The YTD average in this category for 2020 is 2.33 comments per day. The comparable number for 2019 was 3.65 comments per day.

Bus Late – 4th Quarter 2020: Comments in this category **significantly decreased** 63.2% compared to the same period in 2019. Improving on-time performance continues to be a challenge for a variety of reasons including construction and heavy passenger overload delays. Running time issues are continually reviewed by RTD Service Planning and Scheduling. The YTD average in this category for 2020 is 2.60 comments per day. The comparable number for 2019 was 7.08 comments per day.

Careless Driving/Operator – 4th Quarter 2020: Comments in this category significantly decreased 50.2% compared to the same period in 2019. On a regular basis, video recordings are reviewed and undercover ride checks are performed to determine if operators are driving in an unsafe or inappropriate manner. In addition, RTD and the private contractors have "G-Force Activated" event-recording systems (Drive Cam, Smart Drive) installed on the buses. These incidents are also reviewed on a daily basis. Operators continue to be counseled and retrained, as needed, to improve driving performance. Also, periodic safety campaigns are conducted to reinforce safe driving habits. The YTD average in this category for 2020 is 1.97 comments per day. The comparable number for 2019 was 3.96 comments per day.

Discourtesy/Operator – 4th Quarter 2020: Comments in this category **decreased** 37.1% compared to the same period in 2019. In the majority of cases, video evidence confirms that the operator followed proper procedures and treated the customer with respect. In many cases, operators are shown enforcing or explaining policies (requesting proper fare payment, requesting space in the priority seating area, addressing inappropriate behavior) in a polite and respectful manner and the passengers react in a negative manner. Operators are counseled and disciplined appropriately if video evidence confirms that they treated passengers in a discourteous or inappropriate manner. Operators are also given suggestions for handling similar situations in the future. The YTD average in this category for 2020 is 5.49 comments per day. The comparable number for 2019 was 8.75 comments per day.

Discrimination – 4th Quarter 2020: Comments in this category **increased** 27.8% compared to the same period in 2019. Investigation into discrimination-related comments usually shows the operator not at fault. The YTD average in this category for 2020 is 0.25 comments per day. The comparable number for 2019 was 0.20 comments per day.

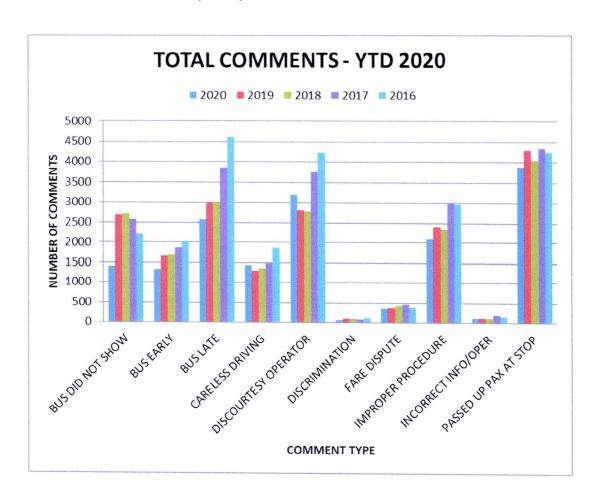
Fare Dispute – 4th Quarter 2020: Comments in this category **decreased** 43.6% compared to the same period in 2019. Investigations into "fare dispute" comments often show that passengers presented an improper/incomplete fare and are not happy with the operators' enforcement of the fare policies. The YTD average in this category for 2020 is 0.56 comments per day. The comparable number for 2019 was 1.00 comments per day. It should also be noted that RTD made a decision to suspend fares in the 2nd quarter of 2020. This is a major factor in the reduction of fare disputes during this reporting period.

Improper Procedure/Operator – 4th Quarter 2020: Comments in this category **decreased** 8.9% compared to the same period in 2019. RTD and private contractor training and operations personnel meet on a regular basis to ensure all operators are receiving consistent and up-to-date information. In addition, the on-going refresher training provided to RTD operators and the monthly safety meetings held at the private contractor divisions provide operators with information about accommodating the needs of RTD passengers to the best of their abilities. In cases where video evidence shows operators are not following proper procedures, appropriate

coaching activities are taken. The YTD average in this category for 2020 is 5.23 comments per day. The comparable number for 2019 was 5.76 comments per day.

Incorrect Info/Operator – 4th Quarter 2020: Comments in this category **decreased** by 27.3% compared to the same period in 2019. The combined efforts of the General Superintendent of Transportation, Operations Managers, the Bus Operator Training teams, Street Supervisors and Dispatchers continue to provide operators with up-to-date information to answer customer questions and address customer concerns. The YTD average in this category for 2020 is 0.24 comments per day. The comparable number for 2019 was 0.33 comments per day.

Passed Up Passenger At Stop – 4th Quarter 2020: Comments in this category **decreased** 27.4% compared to the same period in 2019. In many cases, "flashbacks" for these comments will confirm buses are on route and either on time or running late. It is possible the passenger was not directly at the stop when the bus arrived. Many comments indicate the passenger was running to the stop as the bus passed. Operators are reminded to stay vigilant and watch for passengers that may not be waiting directly at the bus stop. In addition, operators are directed to contact RTD Dispatch whenever a passenger is passed up due to the bus being full. The number of "Pass Up" comments from passengers with disabilities and/or those using mobility aids represents a small number of the total "Pass Up" comments (213 of the total 2,827 = 7.53%). Information regarding overcrowded routes is forwarded to the Service Planning & Scheduling Department for review and adjusted, as needed, as resources will allow. The YTD average in this category for 2020 is 7.72 comments per day. The comparable number for 2019 was 10.67 comments per day.



	QTR 4				
	2020	2019	2018	2017	2016
Commendations	1,283	2,679	2,756	2,941	2,840
Avg per day	3.51	7.34	7.55	8.06	7.76
2020 % change		-52.11%	-53.4%	-56.38%	-54.8%
Bus Did Not Show	506	1,424	2,696	2,735	2,584
Avg per day	1.38	3.90	7.39	7.49	7.06
2020 % change		-64.47%	-81.23%	-81.5%	-80.4%
Bus Early	853	1,332	1,661	1,705	1,867
Avg per day	2.33	3.65	4.55	4.67	5.10
2020 % change		-35.96%	-48.65%	-50.0%	-54.3%
Bus Late	952	2,584	2,976	3,008	3,859
Avg per day	2.60	7.08	8.15	8.24	10.54
2020 % change		-63.16%	-68.01%	-68.4%	-75.3%
Careless Driving/Operator	720	1,447	1,294	1,365	1,489
Avg per day	1.97	3.96	3.55	3.74	4.07
2020 % change		-50.24%	-44.36%	-47.3%	-51.6%
Discourtesy/Operator	2,010	3,193	2,830	2,801	3,774
Avg per day	5.49	8.75	7.75	7.67	10.31
2020 % change		-37.05%	-28.98%	-28.2%	-46.7%
Discrimination	92	72	105	99	91
Avg per day	0.25	0.20	0.29	0.27	0.25
2020 % change		27.78%	-12.38%	-7.1%	1.1%
Fare Dispute	206	365	383	430	462
Avg per day	0.56	1.00	1.05	1.18	1.26
2020 % change		-43.56%	-46.21%	-52.1%	-55.4%
Improper Procedure/Operator	1,915	2,103	2,403	2,354	2,987
Avg per day	5.23	5.76	6.58	6.45	8.16
2020 % change		-8.94%	-20.31%	-18.6%	-35.9%
Incorrect Info/Operator	88	121	124	127	192
Avg per day	0.24	0.33	0.34	0.35	0.52
2020 % change		-27.27%	-29.03%	-30.7%	-54.2%
Passed Up Passenger At Stop	2,827	3,893	4,296	4,050	4,349
Avg per day	7.72	10.67	11.77	11.10	11.88
2020 % change		-27.38%	-34.19%	-30.2%	-35.0%
TOTAL	10,169	16,534	18,768	18,674	21,654
Avg per day	27.78	45.30	51.42	51.16	59.16
2020 % change		-38.50%	-45.82%	-45.5%	-53.0%
RIDERSHIP*	31,570,253	55,705,420	52,247,506	51,215,869	58,334,536

*prior to 2019 ridership only included local routes



Regional

1660 Blake Street Denver, CO 80202

Transportation District

303.299.6000

To:

Debra A. Johnson, General Manager and CEO

Through:

Fred Worthen, Assistant General Manager, Bus Operations

Erin Vallejos, Manager, Competitive Services Services

From:

Date:

February 24, 2021

Re:

Special Services Briefing – 4th Quarter 2020

Funding Agreements

RTD currently has Funding Agreements with various municipalities and non-profit organizations to support local transportation efforts throughout the District. These include supporting fixed-route bus service with the Cities of Boulder, Englewood and Littleton; Vanpool service with the Denver Regional Council of Governments; and demand response services with Via Mobility, Focus Point and Douglas County.

Ridership/Productivity

Similar to RTD provided services, ridership for the fixed-route and Vanpool services was down significantly when compared to the same period in 2019. Many of these services are operating at a reduced level, with the Littleton Shopping Cart currently not in operation due to COVID-19.

Total Weekday Boardings										
	J	anuary to Ma	arch	Apr	il to Decer	nber				
	2019	2020	% Reduction	2019	2020	% Reduction				
Boulder HOP	216,937	190,703	-12%	569,266	91,560	-84%				
Englewood Trolley	36,931	22,318	-38%	100,412	49,533	-51%				
Littleton Shopping Cart	1,350	1,225	-9%	4,185	0	-100%				
DRCOG Vanpool	49,584	53,652	8%	155,429	60,374	-61%				

While ridership is not tracked in the same way for demand response services, Via Mobility and Douglas County are operating at reduced service levels and Focus Points has suspended operations.

All of the transportation services supported through Funding Agreements have seen a decrease in productivity when compared to the same period in 2019. Performance of these services is evaluated based on RTD's service standards. Ridership for similar RTD fixedroutes (Urban Local Service) averaged 29.1 boardings per hour in 2019 and similar demand response service (Access-a-Ride/Cab) was 1.4 boardings per hour. The attached 2020 Special Services 4th Quarter Report provides the productivity numbers for each of these services.

Senior Services

RTD provides special services for senior citizens to keep them active and engaged in their communities. Every year, SeniorRide transports thousands of senior citizens to a variety of cultural, educational, and entertainment events. Additionally, RTD provides regularly scheduled SeniorShopper service to help senior citizens access essential retail locations that they might not otherwise be able to access, such as grocery stores and pharmacies.

Ridership/Productivity

Since March due to COVID-19 and the cancellation of many events, RTD's SeniorRide service has been suspended. SeniorShopper ridership for the fourth quarter for 2020 was up in comparison to the same quarter in 2019 but not significantly. Boardings in 2019 were 26,855 and 2020 were 28,360. Since this service provides access to essential retail locations, ridership has remained more consistent than with other services.

The attached 2020 Special Services 4th Quarter Report provides the productivity numbers for each of these services.

FlexRide

RTD's FlexRide services are currently operated by Via Mobility and MV Transit. With FlexRide bus divisions located in Boulder and Denver, our contract partners provide FlexRide services to 23 distinct service areas throughout the RTD District. The performance for Via Mobility and MV Transit is measured on Customer Contacts, Preventable Vehicle Accidents and Ridership/Productivity (boardings per service hour).

Customer Contacts

FlexRide experienced a decrease in overall customer contacts in the fourth quarter for 2020 when compared to 2019.

Customer contacts are reviewed on a daily basis. Those contacts that are considered operator related (within the operator's control) are monitored for trends and improvement.

	2020	2019
At Fault	12	. 15
Not At Fault	9	32
Commendations	22	33
Contacts/100,000 Boardings (at fault)	0.058	0.033

At Fault contacts decreased by three when comparing quarters. The number of all other customer contacts received regarding FlexRide service (requests for new service or a change in service which can include boundary changes, service day and hours, web site issues, no return calls, etc.) are as follows:

2020: 299

2019: 436

Preventable Accidents

The preventable accident rate for the fourth quarter dropped compared to 2019. Contractors have continued to retrain operators identified as being involved in accidents and have increased the number of "ride-alongs" performed by operations specialists and training staff. RTD Safety and Training Compliance Officer has been working with contractors and researching additional defensive driving refresher courses.

2020: 7

Preventable Vehicle Accidents: 0.78 per 100,000 miles

2019: 23

Preventable Vehicle Accidents: 1.66 per 100,000 miles

Ridership/Productivity

FlexRide ridership through the fourth quarter for 2020 was down in comparison to the same quarter in 2019. Boardings in 2019 were 453,506 and 2020 were 205,535. Contributing to the decrease in ridership is the continued reduced service levels due to adoption of the COVID-19 pandemic service plan. Similar to our fixed-route bus service, beginning April 19, 2020 all FlexRide services began operating a reduced weekday schedule in response to decreased demand. Additionally, low fuel prices are giving customers a low-cost alternative to using the FlexRide service.

The majority of the FlexRide areas have seen a decrease in productivity when compared to the same period in 2019. COVID started having an effect on ridership in March and has continued through the fourth quarter. The attached 2020 Special Services 4th Quarter Report provides the productivity numbers for each of the FlexRides. The acceptable level of productivity for FlexRide service continues to be 3.0 boardings per hour.

2020 Special Services Report

	Average	Jan	Feb.	Mar.	Apr.	May	Jun.	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.	I
	2019	2020												
Arapahoe FX - November 2006														1
Boardings/Weekday	50.7	49.9	50.7	30.5	11.8	17.0	17.6	17.0	19.0	20.3	15.8	15.7	17.5	23.6
Bdngs/Hour - Weekday	3.7	3.7	3.8	2.3	0.9	1.4	1.5	1.4	1.6	1.7	1.3	1.3	1.5	1.9
Belleview FX - January 2012														
Boardings/Weekday	51.5	51.3	53.5	27.5	3.5	6.7	9.3	9.3	8.8	9.2	8.0	9.3	12.0	17.4
Bdngs/Hour - Weekday	2.6	2.6	2.7	1.4	0.2	0.6	0.8	0.8	0.7	0.8	0.7	8.0	1.0	1.1
Brighton FX - March 2000														
Boardings/Weekday	52.8	59.0	57.9	31.6	10.3	11.7	19.0	16.0	17.0	20.5	21.0	18.9	13.7	24.7
Bdngs/Hour - Weekday	3.8	4.4	4.3	2.3	8.0	1.0	1.6	1.3	1.4	1.7	1.7	1.6	1.1	1.9
Broomfield FX - April 2001														
Boardings/Weekday	71.4	84.7	87.3	48.7	18.0	22.6	26.3	26.0	24.5	26.0	28.0	26.4	26.7	37.1
Bdngs/Hour - Weekday	3.3	3.1	3.2	1.8	0.7	1.9	2.2	2.2	2.0	2.2	2.3	2.2	2.2	2.2
Dry Creek FX - November 2006														
Boardings/Weekday	53.2	56.5	55.6	35.6	12.1	14.0	19.9	21.0	18.2	18.3	17.1	19.4	19.0	25.6
Bdngs/Hour - Weekday	3.9	4.2	4.1	2.6	0.9	1.2	1.7	1.7	1.5	1.5	1.4	1.6	1.6	2.0
Englewood Trolley- Sept 2004														
Boardings/Weekday	606.4	574.9	370.8	377.2	191.1	221.8	269.5	254.1	274.9	281.8	280.3	281.1	256.4	302.8
Bdngs/Hour	25.7	24.0	15.5	15.7	8.0	9.2	11.2	10.6	11.5	11.7	11.7	11.7	10.7	12.6
Evergreen FX - March 2002														
Boardings/Weekday	87.4	102.5	90.4	59.5	17.1	19.3	22.4	41.3	45.7	44.4	21.0	22.5	18.4	42.0
Bdngs/Hour - Weekday	3.2	3.8	3.3	2.2	0.8	1.6	1.9	3.4	3.8	3.7	1.7	1.9	1.5	2.5
Boardings/Saturday	31.3	27.0	16.2	11.0	10.3	15.0	15.5	15.0	7.4	11.3	15.2	17.0	13.3	14.5
Bdngs/Hour - Saturday	2.9	2.7	1.6	1.1	1.0	1.5	1.6	1.5	0.7	1.1	1.5	1.7	1.3	1.5
Federal Heights FX - January 2012														
Boardings/Weekday	46.0	56.2	52.1	39.9	24.6	29.6	29.3	27.1	30.8	27.4	28.0	27.3	26.5	33.2
Bdngs/Hour - Weekday	3.4	4.2	3.9	3.0	1.9	2.5	2.4	2.3	2.6	2.3	2.3	2.3	2.2	2.6
Focus Points														1
Operates scheduled service			ŀ											
Bdngs/Hour	5.6	3.2	4.4	2.2	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	8.0
Golden FX - April 2013														
Boardings/Weekday	303.6	296.4	294.1	177.3	35.1	24.1	41.8	38.5	45.5	46.9	42.7	38.2	33.5	92.8
Bdngs/Hour - Weekday	6.2	5.8	5.7	3.4	0.9	1.0	1.7	1.6	1.9	2.0	1.8	1.6	1.4	2.4
Boardings/Saturday	33.0	28.8	28.8	13.0	8.8	14.0	14.5	9.3	14.4	18.3	17.6	16.8	14.0	16.5
Bdngs/Hour - Saturday	2.9	2.6	2.6	1.2	0.8	1.3	1.3	0.8	1.3	1.7	1.6	1.5	1.3	1.5
Green Mountain FX - April 2013														
Boardings - Weekday	91.8	83.0	81.5	52.6	21.5	18.2	25.5	24.3	26.1	28.9	30.0	27.5	24.8	37.0
Bdngs/Hour - Weekday	2.7	2.4	2.4	1.5	0.9	1.5	2.1	2.0	2.2	2.4	2.5	2.3	2.1	2.0
HOP - October 1994 *														
Boardings/Weekday	2572.0	2990.0	4074.0	1883.0	317.0	363.0	431.0	342.0	565.0	671.0	612.0	518.0	336.0	1,091.8
Bdngs/Hour - Weekday	22.6	22.0	29.1	13.2	2.7	4.3	5.1	4.1	7.0	6.5	4.4	5.1	4.6	9.0
Boardings/Saturday	945.0	1251.0	1828.0	769.0	257.0	377.0	370.0	247.0	473.0	609.0	609.0	465.0	350.0	633.8
Bdngs/Hour - Saturday	18.0	14.9	21.7	9.2	3.1	3.9	3.9	3.3	5.7	7.3	7.7	5.5	4.2	7.5
Boardings/Sunday	616.6	1166.0	1284.0	729.0	240.0	277.0	316.0	221.0	424.0	486.0	411.0	404.0	294.0	521.0
Bdngs/Hour - Sunday	17.1	13.9	15.3	8.7	2.9	3.3	3.8	2.6	5.2	5.8	5.0	4.8	3.5	6.2

	Average	Jan	Feb.	Mar.	Apr.	May	Jun.	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.	1
nterlocken/Westmoor FX - April 2001														1
Boardings/Weekday	53.6	43.8	41.1	28.5	9.2	4.0	6.0	4.8	6.8	7.6	7.4	7.4	7.8	1
Bdngs/Hour - Weekday	3.3	2.7	2.5	1.7	0.6	0.3	0.5	0.4	0.6	0.6	0.6	0.6	0.7	1
Littleton S.Cart - 1992					0.0		-		1	1			1	1
Boardings/Weekday	25.6	26.1	20.3	11.1	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1 4
Bdngs/Hour - Weekday	4.3	4.4	3.4	1.9	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
Boardings/Saturday	22.8	15.0	21.0	15.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1 2
Bdngs/Hour - Saturday	7.6	5.0	7.0	5.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1
one Tree FX - January 2004	7.0	5.0	7.0	3.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	-
Boardings/Weekday	38.7	31.5	38.8	26.1	11.9	14.6	17.1	18.5	22.8	21.9	17.9	16.6	14.1	2
Bdngs/Hour - Weekday	2.8	2.3	2.9	1.9	0.9	1.2	1.4	1.5	1.9	1.8	1.5	1.4	1.2	1 5
	2.6	2.3	2.5	1.5	0.9	1.2	1.4	1.5	1.5	1.0	1.5	1.4	1.2	1
Longmont FX - February 2001	125.7	135.5	131.9	76.5	34.8	43.3	43.4	41.6	46.2	57.8	53.7	53.4	55.2	6
Boardings/Weekday														
Bdngs/Hour - Weekday	3.6	4.4	4.3	2.5	1.2	1.8	1.8	1.7	1.9	2.4	2.2	2.2	2.3	2
Boardings/Saturday	25.1	25.5	22.4	20.3	17.3	21.4	17.5	18.0	17.8	18.5	23.4	21.8	25.3	2
Bdngs/Hour - Saturday	2.8	2.8	2.5	2.3	1.9	2.4	1.9	2.0	2.0	2.1	2.6	2.4	2.8	
Boardings/Sunday	25.6	19.2	23.3	16.4	14.3	12.5	20.3	18.0	16.2	15.2	19.0	16.2	19.6	1
Bdngs/Hour - Sunday	2.8	2.1	2.6	1.8	1.6	1.4	2.3	2.0	1.8	1.7	2.1	1.8	2.2	1
ouisville FX - August 2000	1													1
Boardings/Weekday	43.9	39.5	41.5	28.8	16.0	13.0	16.4	15.8	14.7	13.8	14.9	15.6	17.5	2
Bdngs/Hour - Weekday	2.7	2.4	2.5	1.7	1.1	1.1	1.4	1.3	1.2	1.2	1.2	1.3	1.5	1
Meridian FX - November 2006													ĺ	1
Boardings/Weekday	131.7	118.8	149.4	69.2	11.2	7.0	10.8	13.8	9.0	7.8	9.5	12.7	10.5	3
Bdngs/Hour - Weekday	6.3	5.7	7.1	3.3	0.6	0.6	0.9	1.1	0.7	0.6	8.0	1.1	0.9	
N Inverness FX - November 2006													l	1
Boardings/Weekday	178.6	154.7	161.3	91.6	18.2	19.7	25.4	29.7	31.9	35.1	32.9	28.9	21.7	5
Bdngs/Hour - Weekday	6.9	6.1	6.3	3.6	0.9	1.6	2.1	2.5	2.7	2.9	2.7	2.4	1.8	
Orchard FX - March 2006									1		1		i	1
Boardings/Weekday	84.4	53.5	58.1	33.9	11.1	11.2	12.9	10.3	9.5	11.9	10.2	10.0	9.8	2
Bdngs/Hour - Weekday	4.2	2.7	3.0	1.7	0.7	0.9	1.1	0.9	0.8	1.0	0.9	0.8	0.8	
Parker FX - November 2006								ì		i			1	1
Boardings/Weekday	34.0	32.0	26.4	20.5	11.2	14.3	12.6	12.7	15.3	19.2	18.1	19.7	17.1	1
Bdngs/Hour - Weekday	2.7	2.6	2.1	1.6	0.9	1.2	1.1	1.1	1.3	1.6	1.5	1.6	1.4	1
Platte Valley FX - August 2019								1		1				1
Boardings/Weekday	27.5	27.7	22.8	15.4	2.8	5.0	9.5	12.7	13.7	12.5	11.7	12.3	8.0	1
Bdngs/Hour - Weekday	2.3	2.3	1.9	1.3	0.2	0.4	0.8	1.1	1.1	1.0	1.0	1.0	0.7	
S Inverness FX - November 2006	2.3	2.3	1.9	1.0	0.2	0.4	0.0	1.1	1.1	1.0	1.0	1.0	0.7	-
Boardings/Weekday	90.6	68.6	64.7	38.0	4.5	E 2	E 2	0.1	100	0.0	7.	6.7		
Bdngs/Hour - Weekday	4.6	3.5		2.0		5.2	5.3	8.1	10.9	8.8	7.1	6.7	5.9	1 1
S Jeffco FX - January 2012	4.0	3.5	3.3	2.0	0.3	0.4	0.4	0.7	0.9	0.7	0.6	0.6	0.5	1
	444.6	450.0	4545	00.0	20.0									
Boardings/Weekday	141.8	159.3	154.5	96.6	32.0	38.4	43.4	45.1	47.5	52.3	48.4	42.3	40.5	6
Bdngs/Hour - Weekday	3.1	3.5	3.4	2.1	0.7	1.6	1.8	1.9	2.0	2.2	2.0	1.8	1.7	
Boardings/Saturday	34.3	32.3	22.6	23.0	36.8	35.0	38.3	31.3	37.8	36.3	33.6	48.0	43.0	3
Bdngs/Hour - Saturday	2.5	2.3	2.4	1.5	0.9	1.2	1.4	1.1	1.8	1.6	1.3	1.3	1.6	1
Senior Ride - 1977														1
Senior Ride Events														1
Psg/per hour	7.0	6.4	6.7	8.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1
Senior Shopper														1
Psg/per hour	8.6	9.0	9.4	7.8	6.2	6.3	7.1	5.3	6.1	6.5	6.7	6.7	6.7	1

	Average	Jan	Feb.	Mar.	Apr.	May	Jun.	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
Superior FX - August 2016						\							
Boardings/Weekday	40.1	38.5	46.9	21.6	1.8	2.7	3.6	6.6	11.3	11.2	6.7	6.4	6.4
Bdngs/Hour - Weekday	3.0	2.9	3.5	1.6	0.1	0.2	0.3	0.6	0.9	0.9	0.6	0.5	0.5
Thornton FX - Jan 2014													
Boardings/Weekday	68.4	79.9	76.2	52.0	23.5	31.0	35.8	31.9	34.0	39.8	39.9	37.9	39.0
Bdngs/Hour - Weekday	2.9	3.0	2.8	1.9	0.9	1.3	1.5	1.3	1.4	1.7	1.7	1.6	1.6
Wagon Road/144th FX - Nov 2019													
Boardings/Weekday	35.3	37.0	41.7	37.2	42.9	42.5	51.2	62.0	62.6	58.0	56.5	63.9	69.1
Bdngs/Hour - Weekday	1.4	1.5	1.7	1.5	2.2	3.5	2.1	2.6	2.6	2.4	2.4	2.7	2.9
Boardings/Saturday	24.3	32.3	22.6	23.0	36.8	35.0	38.3	31.3	37.8	36.3	33.6	48.0	43.0
Bdngs/Hour - Saturday	1.0	2.3	1.6	1.6	2.6	2.5	2.7	2.2	2.7	2.6	2.4	3.4	3.1
Boulder/Adams Counties Via Cost Share													
Bdngs/Hour - Weekday	2.4	1.4	1.4	1.4	1.4	1.4	1.4	1.3	1.3	1.3	1.2	1.2	1.2
Jefferson County SRC Cost Share													
Bdngs/Hour - Weekday	1.9	1.7	1.7	1.7	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

13.6 1.1 43.4

52.0 2.3 34.8 2.5 1.3 1.7

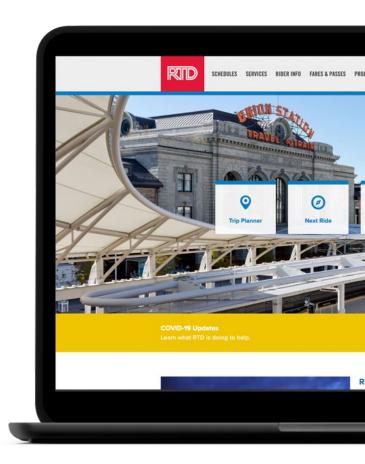


Communications Department

Board Briefing of Highlights February–March 2021

Introduction

- The following slides outline major Communications projects and initiatives completed during February 2021 or in progress during March 2021
- These updates represent each area within Communications and are in alpha order of division
- Many projects include collaboration among various groups within Communications, but are only listed once for sake of brevity and clarity



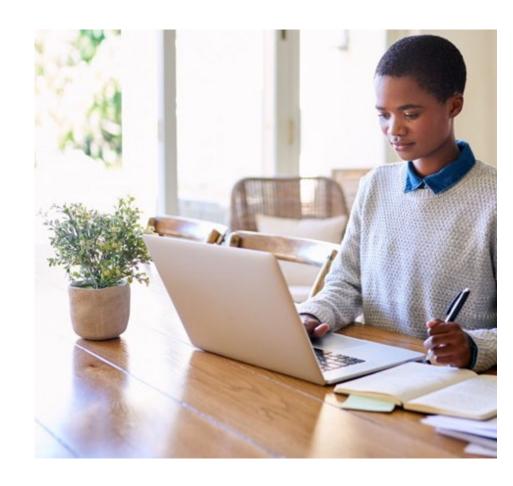
March 9, 2021

Contracts & Events

- Three (3) proposals received for enhanced System Advertising Program
- Selection Committee meets week of March 8 to review proposals
- Selection will be complete in April or May 2021

Customer Care

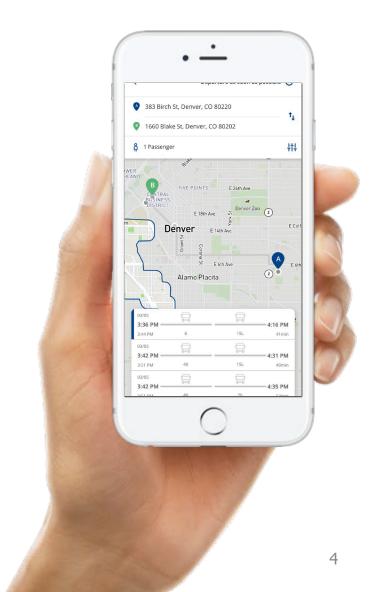
Salesforce customer relationship management (CRM)
 Phase One launch complete



March 9, 2021

Digital Communications

- Launched the Trip Planner with FlexRide app in the Google Play and iOS app stores
- Started the RTD web app rewrites
 - Schedules is the first app being addressed for upgrade
- Kicked off next phase of Salesforce integrated cloud-based distribution functionality



Government Relations

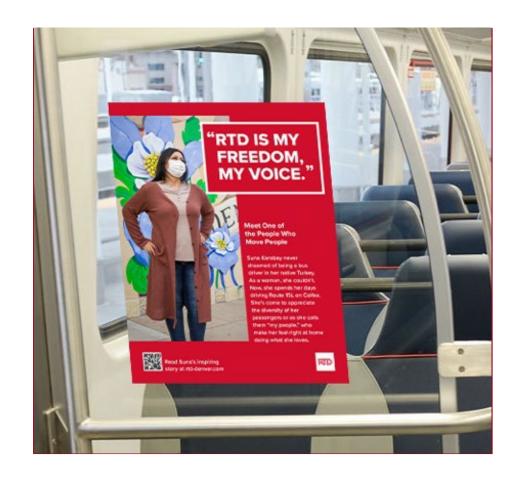
- Federal Level
 - Continued to advocate for Federal assistance related to pandemic impacts to transit agencies
 - Congress poised to approve a Budget Resolution bill in the coming week; \$30.5 Billion for transit remains in the bill
- State Level
 - Tracking the beginning of the Regular Session of the General Assembly
 - ► HB21-1186 Regional Transportation District Operation was introduced on Thursday, March 4, 2021
 - RTD staff worked closely with bill authors and the Accountability Committee to provide information and assistance to achieve improved regulatory reforms for the agency



March 9, 2021 5

Marketing

- Finalized Pass Programs Outreach initiative materials
- People Who Move People campaign launched March 8
 - Internal/external, print, digital, environmental, on vehicle
- Promoting virtual June Proposed Service Changes
- Finalizing 2021 RTD Profile and Fact Book



March 9, 2021 6

Market Development

- 318 EcoPass employers renewed; 70 non-renewals
- 179 waiting to renew, several to start April and May
- 30 out of 60 neighborhoods renewed;
 remaining will rejoin in the spring and summer
- Outreach to 193 employers that have not responded

Market Research

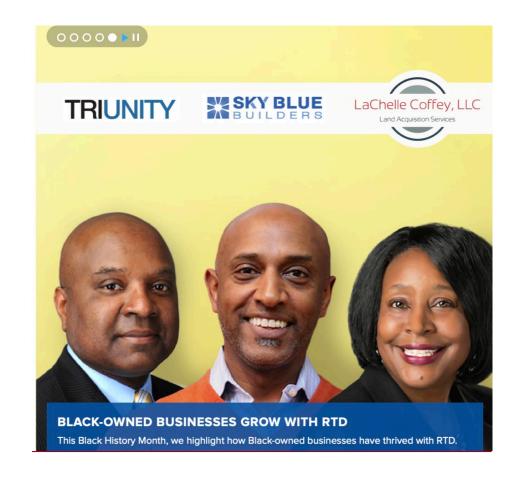
- Completed N Line Survey; final report available
- Launched Safety Survey; final report expected in March/early April
- Online discussion with customers from the 2021 Focus Group Customer Panel; transcripts and final report expected mid-March



March 9, 2021 7

Public Relations and Engagement

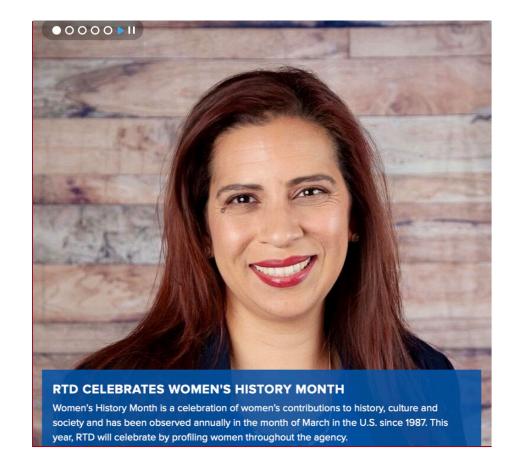
- Conducted District listening sessions for June service changes
- Conducting Quiet Zone meetings
- Facilitating virtual Proposed Service Change meetings on March 30, 31 through Microsoft Teams
- Shared February News Stop stories celebrating Black History Month
 - Black employees discussing what Black History Month means to them and who inspires them
 - Black-owned businesses along various RTD routes featured throughout the month
 - Black-owned businesses doing business with RTD through Small Business Office



March 9, 2021

Public Relations and Engagement

- March News Stop stories celebrating Women's History Month
 - Women employees discussing why it's important to have women in the transit industry and which women inspire them
 - Women-owned businesses contracting with RTD through the Small Business Office



March 9, 2021

Thank you.





N-Line Survey Results

Prepared by RTD Market Research | March 2021



Contents

Background	3
Core Research Question	3
Methodology	
Frip Characteristics	4
Figure 1: Trip Start Time	4
Figure 2: Mode of Travel to N-Line Station	4
Figure 3: Ticket Used to Pay for Trip	5
Figure 4: Discounts Used to Purchase Ticket	
Figure 5: Trip Purpose	е
Figure 6: N-Line Usage in Past 30 Days	6
Intent to Use N-Line After Promotion Ends	6
Figure 7: Will You Use N-Line for Same Trip After Promotion?	7
Figure 8: Intended Frequency of N-Line Use for Same Trip After Promotion	7
Figure 9: After Promotion, Will You?	7
Demographics	8
Figure 10: Age	8
Figure 11: Gender	
Appendix	
Survey Instrument	
N-Line Weekday Boarding Data for September 2020	



Background

RTD's N-Line provides 13 miles of commuter rail service, connecting Union Station to Commerce City, Northglenn, and Thornton. Prior to opening the line, the RTD Board of Directors voted to introduce a promotional fare which would last from September 28, 2020 to March 27, 2021. This promotion affords customers the ability to pay a Local fare across the entire line. With the expiration date approaching, RTD conducted a survey with customers who travel via the Eastlake 124th and Northglenn 112th stations to explore how customer behaviors may change after the Regional fare takes effect.

Core Research Question

After the promotional fare expires, will customers who use the Eastlake 124th or Northglenn 112th stations begin/end trips at a different N-Line station to avoid paying the Regional fare?

Methodology

RTD Market Research coordinated with the Service Planning Team to acquire boarding data to estimate how many customers use the Eastlake 124th and Northglenn 112th stations. Based on data from September when the N-line first opened, RTD observed an average of 598 boardings at the stations of interest on weekdays (Monday through Thursday). To arrive at an estimate of the number of customers using the stations of interest, Market Research divided this number by two to arrive at 299.1

From February 2 through February 4, Outreach Teams distributed paper surveys to customers at the Eastlake 124th and Northglenn 112th stations and Park-n-Rides. Table 1 summarizes the distribution effort below:

	Table 1: Survey Distribution Summary ²								
February 2	Outreach Teams distributed surveys at Eastlake 124 th station from 6:30 AM to 6:30 PM.								
February 3	Outreach Teams distributed surveys at Northglenn 112 th station from 6:30 AM to 8:00 AM. Several N-Line trips were cancelled throughout the morning and early afternoon due to track issues, forcing the Teams to cancel distribution efforts on this day.								
February 4	Outreach Teams distributed surveys by placing them on all vehicles parked at the Eastlake 124 th and Northglenn 112 th Park-n-Rides.								

Customers had the option of completing the survey on paper or online in English or Spanish. Questions were designed to capture information relative to the trip the customer was on at the time they received a survey.³ In doing so, RTD could identify the stations the customer used and determine if their trip would require a Regional fare if the promotion had not been in place.

At the time the survey closed on Wednesday, February 11 at 11:59 PM, RTD procured 40 responses, 29 of which were included in the final dataset. The remaining 11 responses were excluded as these customers did not complete what would have been a Regional trip.

3

³ To view the survey, please visit the Appendix on page 10.



¹ Typically, Market Research applies transfer rate data to estimate the number of customers. As we do not have prior knowledge of transfer rates for the N-Line, we assume most customers start and end trips at the same station. For example, a customer who starts at Station X travels to their destination, then makes a return trip to Station X. Thus, we divide by two to arrive at an estimate.

² In addition to distributing paper surveys, RTD implemented a geofencing effort to boost responses. This technique captures mobile information from customers who had been to the Eastlake and Northglenn stations, including their respective parking lots and sidewalks since September 28 when the promotional fare was introduced. Ads promoting the survey are then displayed on their mobile devices. Though we captured information from 1,458 devices, we were unable to procure additional responses.



Trip Characteristics

As is typical in our onboard surveys, we asked several questions to capture data surrounding the respondent's trip, including start time, trip purpose, ticket type, discounts used, etc. The frequencies for all trip-related questions are found in Figures 1 through 6.

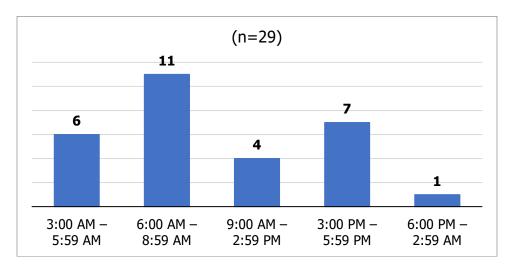
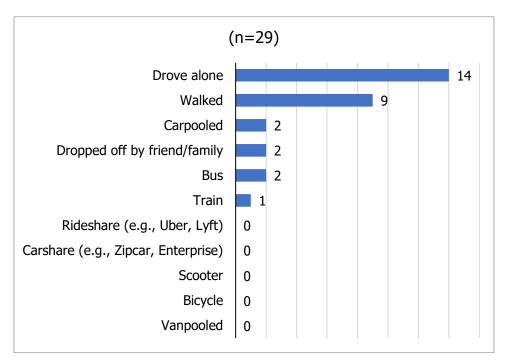


Figure 1: Trip Start Time

Figure 2: Mode of Travel to N-Line Station



4



Figure 3: Ticket Used to Pay for Trip

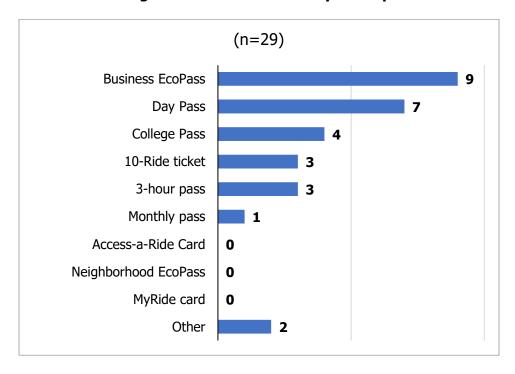
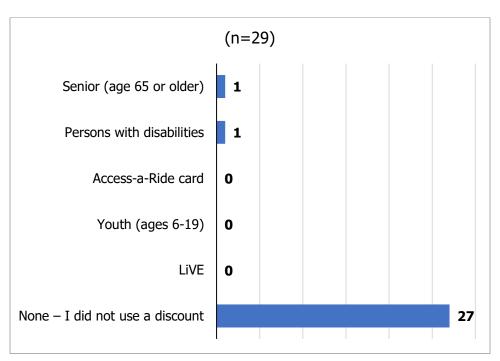


Figure 4: Discounts Used to Purchase Ticket



5



Figure 5: Trip Purpose

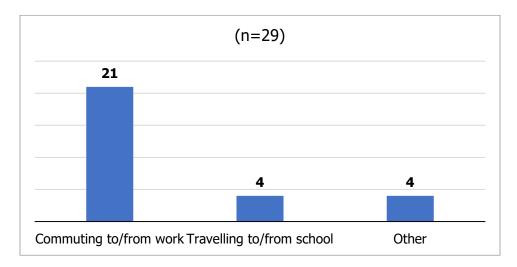
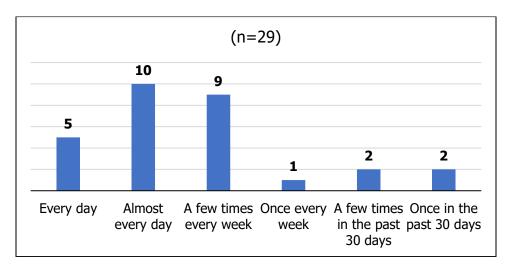


Figure 6: N-Line Usage in Past 30 Days



Intent to Use N-Line After Promotion Ends

To estimate if customers might change their travel behaviors after the promotion ends, we asked the following questions:

- Q: Will you continue to use the N-line to complete this same trip after the promotional period ends on March 27, 2021?
- Q: Thinking about when the promotional period ends, will you use the N-line to complete this trip more often, less often, or about often as you do now?
- Q: Thinking again about when the promotional period ends, will you begin/end your trip using the same station as today or use a different station to avoid paying the Regional fare?

The frequencies from these questions are highlighted in Figures 7, 8 and 9. Directionally, data suggest most customers might not change their behavior after the promotional fare expires. That is, they will continue to use the same station to complete the same trip they were on at the time they completed a survey.

6

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Figure 7: Will You Use N-Line for Same Trip After Promotion?

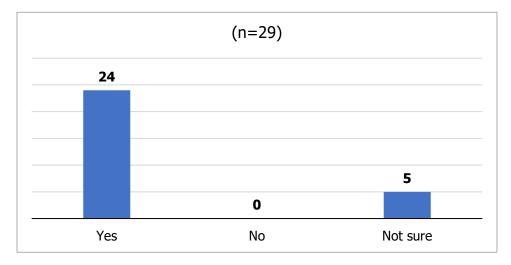


Figure 8: Intended Frequency of N-Line Use for Same Trip After Promotion

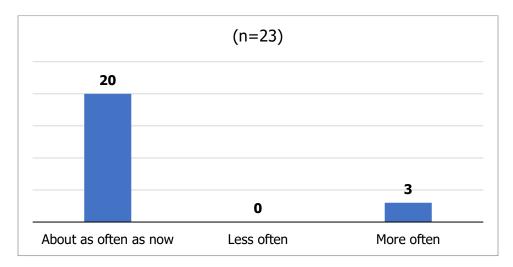
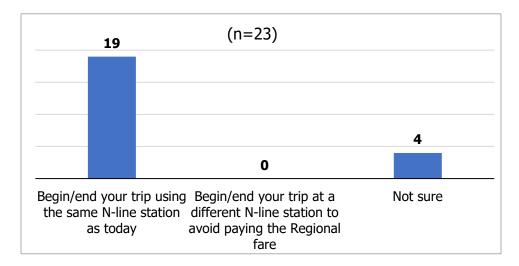


Figure 9: After Promotion, Will You...?



7



Demographics

Figure 10: Age

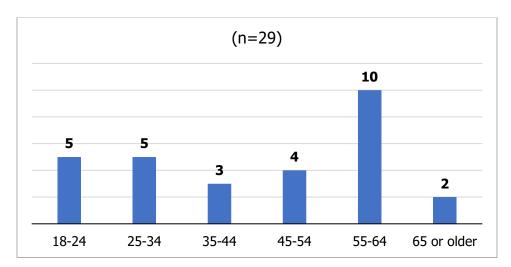
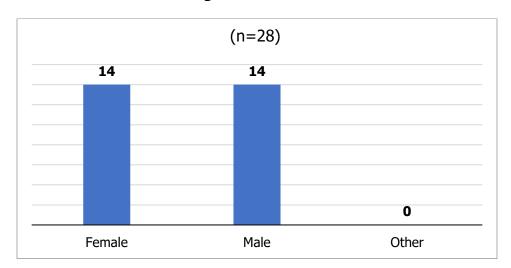


Figure 11: Gender





Appendix

Survey Instrument

RTD is collecting feedback from customers who ride the N-line to understand their thoughts toward the service. We kindly ask that you take 5 minutes to provide your feedback. All responses will remain strictly anonymous and will be reported in group form only. If you prefer to complete this survey online, please visit the link below.

www.surveymonkey.com/r/nline

RTD está recopilando comentarios de los clientes que utilizan la línea N para comprender lo que piensan sobre el servicio. Le pedimos que se tome 5 minutos para enviar sus comentarios. Todas las respuestas permanecerán estrictamente anónimas y solo se informarán en forma grupal. Si prefiere completar una versión en español de estas preguntas, en línea, visite el enlace a continuación.

www.surveymonkey.com/r/nlinesp

Please submit your feedback by 11:59 PM MT on Wednesday, February 11.

Should you have any other questions, please contact RTD Customer Care at 303-299-6000. Thank you for your time in providing feedback.

CITT	in providing recuback.
1.	About how often have you used the N-line in the past 30 days? Every day A few times in the past 30 days Once in the past 30 days Not sure Once every week
2.	What time did you board the N-line for this trip?
3.	At which of the following N-line stations did you board for this trip?
4.	How did you get to the station where you boarded the N-line for this trip? (Check all that apply.) Bus Bicycle Scooter Drove alone Rideshare (e.g., Uber, Lyft) Carshare (e.g., Zipcar, Enterprise, etc.) Carpooled Vanpooled Other (Please specify)
5.	Which of the following tickets did you use for this trip? 3-hour pass (from a farebox, ticket vending machine or Mobile Tickets app) Day Pass (from a farebox, ticket vending machine or Mobile Tickets app) CollegePass Access-a-Ride card Other (Please specify) Monthly pass MyRide card

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6.	 Which of the follow Senior (age 65 o Persons with disa Access-a-Ride Ca 	r older) abilities	Youth (ago			this trip?	
7.	 At which of the fol Eastlake – 124th Northglenn – 11 Thornton Crossr 104th 	lowing sta	tions will/did Commerco 48 th & Bri		ne for this tr		
8.	Original ThorntoWhat is the primarCommuting to/from work	y purpose Trav	of your trip to elling om school	oday? Other (Please	specify)		
9.	. Currently, RTD is on Local fare of \$3.00 on March 27, 2021 & Brighton or Denvior \$1.60 depending	(or \$1.50) and custo er Union S	, \$1.80, or \$0. mers who tray tation and bey	.90 depending or vel from Eastlake	n your discou e — 124 th or l	ınt). This p Northglenn	romotion ends – 112 th to 48 ^t
	Will you continue to on March 27, 2021 Yes (CONTINU No (SKIP TO Q Not sure (SKIP	? IE TO QUES QUESTION	STION 10) 12)	olete this same t	rip after the	promotiona	ıl period ends
10.	O. Thinking about wh more often, less of More often	ten, or abo				ne to comp	-
11.	1. Thinking again abo Begin/end your Begin/end your Not sure	trip using th	ie same N-line s		_	fare	
12.	2. Which of the follow	ving categ	ories contains	your age?			
	O 18-24	25-34	O 35-44	O 45-54	<u> </u>	64 🔘	65 or older
13.	3. With which of the	followina d	lo vou most cl	oselv identifv?			
	○ Female ○) Male	Other				

Thank you for taking time to provide feedback. If you completed the paper version of these questions, please mail your responses to RTD in the postage-paid envelope you received with these questions.

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N-Line Weekday Boarding Data for September 2020

Regional Transportation District

Rt 117; Sep20 (Weekday); N (avg)

Ridecheck Plus

N-Bound

Ridership by Route and Stop

117: Commuter Rail N-Line

					All Day					ΑN	1 Peak				М	idday				PΝ	1 Peak			Ramp	Bicycle I	
		Stop					Load						ad					ad					oad	Eve	Event	Gross
Sort Stop	Dir	ID	Trips	Board	Alight	Avg	Max	Total	Trips	Board	Alight	Avg	Max	Trips	Board	Alight	Avg	Max	Trips	Board	Alight	Avg	Max	킀	ᇍ	Trips
20 Union Station Track 2	Ε	34668	36	660		18	38	660	6	67		11	13	12	209		17	26	6	199		33	38			828
30 48th/Brighton-National Western St	N	35263	36			17	38	623	6			11	13	12			16	25	6			32	38			828
40 48th/Brighton-National Western St	N	35247	36	57	69	18	39	648	6	9	9	11	13	12	19	23	17	26	6	14	12	34	39			828
50 Commerce City - 72nd Station Swit	N	35261	36			12	29	434	6			9	12	12			11	15	6			22	29			828
60 Commerce City - 72nd Station Trac	N	35249	36	73	87	18	39	633	6	11	16	10	13	12	27	27	17	25	6	17	19	33	39			828
80 Original Thornton - 88th Station Tr	N	35251	36	59	99	16	35	593	6	8	13	10	12	12	23	33	16	24	6	12	27	31	35			828
90 Thornton Crossroads - 104th Statio	N	35260	36			11	25	387	6			8	9	12			10	13	6			21	25			828
100 Thornton Crossroads - 104th Statio	N	35253	36	52	138	14	28	507	6	8	13	9	10	12	19	37	15	21	6	10	44	25	28			828
120 Northglenn - 112th Station Track 2	N	35255	36	46	127	12	22	426	6	7	14	8	10	12	17	35	13	19	6	9	40	20	22			828
130 Eastlake - 124th Station Track 2	N	35257	36	2	428	0	0	0	6	-	46	0	0	12		159	0	0	6	-	118	0	0			828
All Stops	T	otal		949	949					111	111				313	313				261	261					
	A	verage		16	16	14				11	11	9			31	31	13			26	26	25				
	N	laximum					39						13					26					39			

Regional Transportation District

Rt 117; Sep20 (Weekday); N (avg)

Ridecheck Plus

Ridership by Route and Stop

117: Commuter Rail N-Line

S-Bound

					All Day					AM	1 Peak				M	idday				PΝ	1 Peak			Ramp	Bicycle I	
Sort Stop	Dir	Stop ID	Trips	Board	Alight	Avg	Load Max		Trips	Board	Alight		ad Max	Trips	Board	Alight		ad Max	Trips	Board	Alight		ad Max	Event	Event	Gross Trips
40 Eastlake - 124th Station Track 1	S	35256	36	428	2	12	22	426	6	70		12	16	12	166	1	14	22	6	92		15	19			776
50 Northglenn - 112th Station Track 1	S	35254	36	122	47	14	25	501	6	27	7	15	20	12	41	16	16	25	6	24	9	18	22			776
60 Northglenn - 112th Station Switch	N	35259	36			9	15	316	6			12	15	12			9	14	6			10	12			776
70 Thornton Crossroads - 104th Statio	S	35252	36	138	53	16	27	587	6	33	7	19	26	12	46	19	18	27	6	24	11	20	23			776
90 Original Thornton - 88th Station Tr	S	35250	36	97	60	17	29	624	6	19	9	21	29	12	35	23	19	29	6	19	12	21	23			776
100 Commerce City - 72nd Station Swit	N	35262	36			11	23	399	6			17	23	12			12	15	6			12	13			776
110 Commerce City - 72nd Station Trac	S	35248	36	91	68	18	30	646	6	17	10	22	30	12	30	26	19	29	6	17	15	21	25			776
130 48th/Brighton-National Western St	S	35246	36	59	56	18	29	650	6	8	12	22	29	12	21	18	20	29	6	13	9	22	25			776
150 Union Station Track 2	Е	34668	36	-	650	0	0	0	6	-	131	0	0	12	-	236	0	0	6		132	0	0			776
All Stops	T	otal		935	935					175	175				339	339				189	189					
	Α	verage		15	15	13				19	19	16			38	38	14			21	21	16				
	N	laximum					30						30					29					25			



Board Briefing - March 2021

To: Board of Directors

THROUGH: Debra A. Johnson, General Manager and CEO

FROM: Doug MacLeod, Acting Chief Financial Officer

Brenden Morgan, Senior Manager of Debt and Investments

DATE: March 8, 2021

RE: Fourth Quarter 2020 Investment Report

RTD staff provides a quarterly investment report to the Board of Directors per RTD's Fiscal Policy to provide information on the level and nature of RTD's financial investments as well as the investment return for the period. RTD funds are invested in high quality, short term investments which are often affected by changing economic conditions and expectations and also by actions of the Federal Reserve Open Market Committee.

The U.S. economy and household spending continued to recover at a moderate pace during the fourth quarter of 2020 but at a more moderate pace than in the rapid third-quarter and Gross Domestic Product (GDP) remained well below its level at the start of 2020. The U.S. unemployment rate decreased to 6.7% in December 2020 and was 3.1 percentage points higher than in December 2019.

In view of implications of global developments for the economic outlook, the Federal Reserve Open Market Committee decided to maintain the target range for the federal funds rate to between 0.00 and 0.25 percent.

The District's Investment Policy (the "Policy") is conservative in nature and seeks to satisfy the three primary objectives of: safety, liquidity and yield, in that order of importance.

The Policy specifies that:

"Quarterly reports shall outline the District's total investment return and compare the portfolio's performance to a publicly available index of securities having similar quality and duration characteristics to the portfolio or subportfolio being measured. For the liquidity tier of the portfolio (cash and cash equivalents), the specified index shall be the 3-month U.S. Treasury Bill Index as published by Bank of America Merrill Lynch for the period being measured. For the enhanced cash portion of the portfolio (securities maturing between 90 days and 5 years and with a target duration of 1 year), the designated performance benchmark will be the Merrill Lynch 1-year U.S. Treasury Note Index."

RTD invests its investment holdings in two tiers:

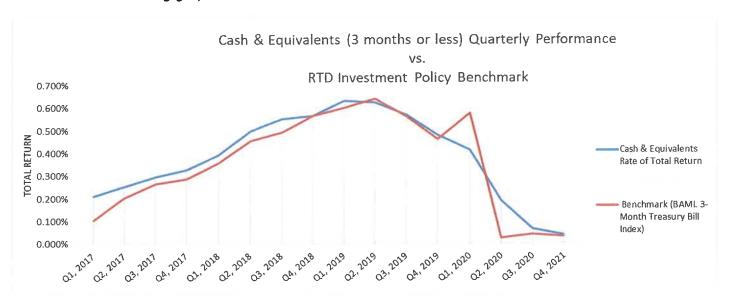
- 1. The Liquidity Tier is intended to hold cash in very short-term investments which provide a small yield but allows immediate access for use in RTD's day-to-day operations with no exposure to gains or losses caused by fluctuations in interest rates.
- 2. The Enhanced Cash Tier has slightly longer holding periods than the Liquidity Tier to attempt to generate additional investment income that may have some minor exposure to gains and losses caused by fluctuations in interest rates if not held to maturity.

The total return on the liquidity and enhanced cash tiers of the District's unrestricted portfolio and investment benchmarks were as follows:

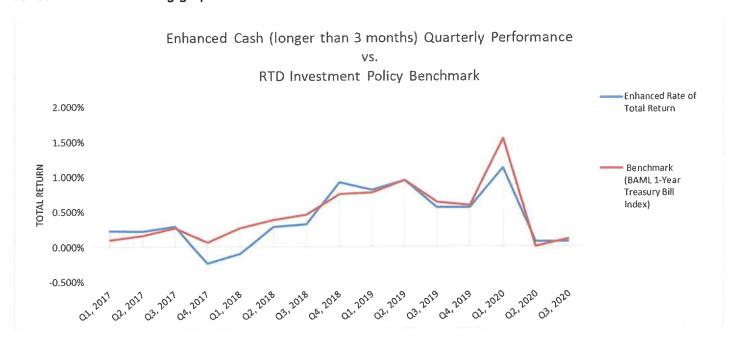
<u>Liquidity Tier:</u> RTD cash and cash equivalents: B of A/Merrill Lynch 3-month U.S. T-Bill Index	4th Quarter 0.037% 0.030%	<u>Y-T-D</u> 0.720% 0.666%
Enhanced Cash Tier: RTD enhanced cash:	0.194%	1.458%
B of A/Merrill Lynch 1-year U.S. Treasury Note Index:	0.076%	1.725%

The yield of the District's unrestricted portfolio for the month of December was 0.23%. Year-to-date investment earnings produced income of approximately \$3.7 million.

Historical performance of the RTD Liquidity Tier investments relative to the Investment Policy benchmark is reflected in the following graph:

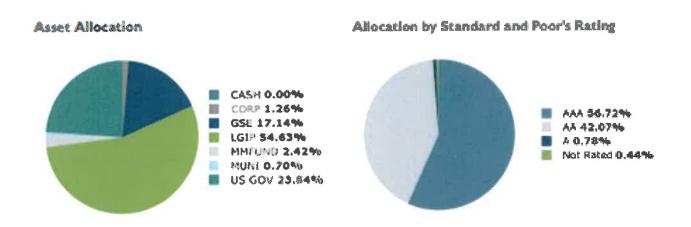


Historical performance of RTD Enhanced Cash Tier investments relative to the Investment Policy benchmark is reflected in the following graph:



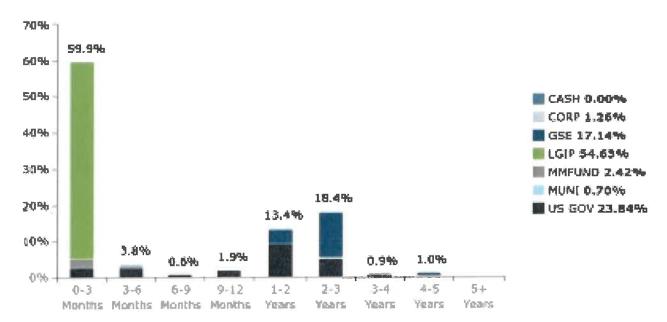
In addition to the Liquidity and Enhanced Cash Tiers of the District's portfolio, all other reserves are invested in accordance with state law and additional guiding documents such as bond indentures, and escrow agreements. The following graphs reflect characteristics of all RTD investments excluding unrestricted cash and equivalents.

The following shows a graphical depiction of RTD's investment holdings as well as the credit rating distribution of those investments:



The following shows a graphical depiction of RTD's investment duration (holding term in months or years) which indicates investment price sensitivity to interest rate changes. Generally, investments with longer durations are more sensitive to interest rate changes which can result in gains or losses if not held to maturity.

Maturity Distribution by Type





Board Briefing - March 2021

To: Board of Directors

THROUGH: Debra A. Johnson, General Manager and CEO

FROM: Doug MacLeod, Acting Chief Financial Officer

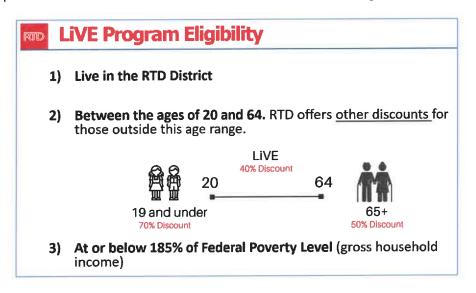
Monika Treipl-Harnke, Senior Manager of Revenue

DATE: March 8, 2021

RE: LiVE Income-Based Fare Discount Program

Background

Launched in July 2019, the RTD LiVE Program is designed to make transit more affordable for individuals with a household income at or below 185 percent of the Federal Poverty Level. LiVE fares provide a 40% discount from RTD's full fare rates for eligible customers.



Application

- On-line application at <u>colorado.gov/PEAK</u>, the Colorado State benefits site.
- <u>Phone</u> application through Denver Human Services (DHS). *Available to residents of <u>all</u> counties within the RTD service area.*
- In-person application will be available soon
- Applicants who are actively enrolled in SNAP, Medicaid, or Colorado Works are automatically income-qualified for LiVE. This is called categorical eligibility. PEAK can automatically approve the application if the application is complete and the other eligibility criteria are fulfilled.

- Applicants who are not enrolled in these programs need to provide income information and documentation. This information is verified by DHS.
- Every applicant is required to provide a <u>photo</u> suitable for an ID during or shortly after the LiVE application, otherwise the application cannot be processed. If a photo is uploaded but not useable (for example, an image of an existing ID card), RTD will reach out to the customer.
- Denver Human Services provides customer service related to eligibility and applications and can assist with all aspects of the process.

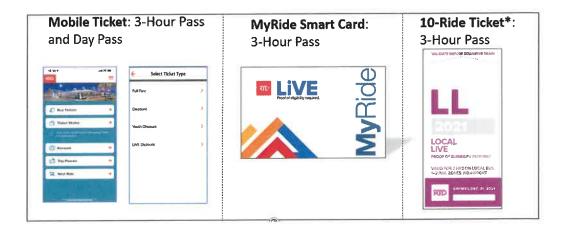
LiVE Discount Identification Card

- An approved applicant will receive the LiVE Discount ID card in the mail within two
 weeks of approval, together with a welcome letter about LiVE fares, fare products,
 and how to use the card.
- This card is not a method of fare payment. It is <u>proof that the rider is eligible</u> for the discount.
- Rider must present their LiVE Discount Card to the bus operator or fare inspector when using a LiVE fare product.
- The LiVE Discount ID card is valid for one year.
- To receive a new card, a new application is required. It can be submitted as early as 90 days before the expiration date printed on the old card.
- RTD can order a re-print if a card is lost or stolen or if the customer did not receive it in the mail.



LiVE Fare Products Available

- LiVE mobile 3-hour and day passes in the RTD Mobile Tickets, Transit, Lyft, or Uber app.
- LiVE MyRide stored value card purchase and reload online, at RTD sales outlets, or at Kings Soopers or Safeway stores in the RTD service area.
- LiVE 10-Ride tickets only available to government agencies and nonprofit organizations through the RTD Nonprofit Program.



Recent Activities

• <u>Presentations and Training</u>. RTD staff and Denver Human Services staff recently presented at three workshops geared towards government and nonprofit organization staff who are interested in helping their clients apply for the program.

Planned Activities

- Outreach Coordinator. RTD will add an in-person application option for the LiVE program.
 Denver Human Services is finalizing the hiring of an Outreach Coordinator to assist eligible
 riders who face barriers to completing a LiVE application. We plan to offer this service at
 partner locations throughout the District, for example in homeless shelters. The position
 will be funded by RTD.
- <u>Temporary Live ID Card</u>. We are working on a pilot program that would allow organizations that serve those with immediate needs (homeless service providers, domestic violence shelters, and correctional institutions) to issue a temporary Live ID card to their clients.
- Survey Results. Finalize LiVE survey report and present to the RTD board of directors.
- <u>Update communications</u> and application wording based on findings from the LiVE participant survey and other feedback.
- <u>Community Partners</u>. Focus on community outreach as well as more presentations and application training for community partners.
- LiVE Fare Products. Evaluate fare product options available for LiVE.

Enrollment

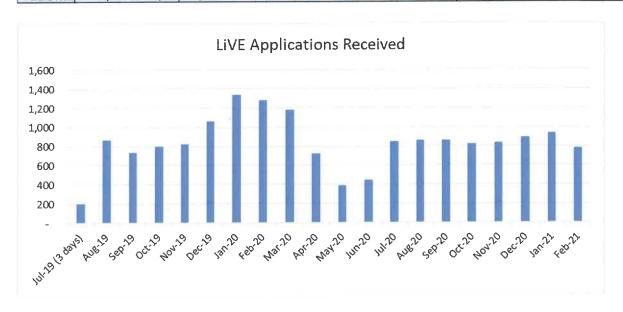
In February 2021, 778 LiVE eligibility applications were submitted. In the same month, 499 were approved, 188 were denied, 323 were pending at the end of the month, and 2 were closed for other reasons.¹

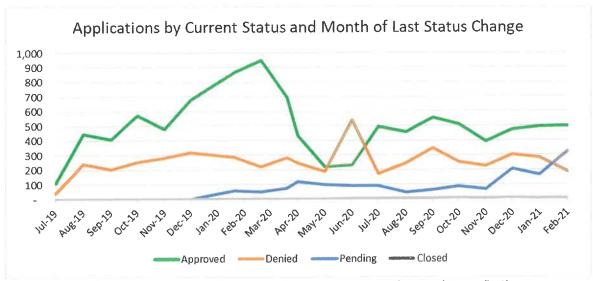
Between the implementation of the program and February 28, 2021, 16,656 LiVE eligibility applications were submitted, 9,965 (60%) were approved, 5,122 (31%) were denied, 1,529 (9%) were pending as of the end of the month, and 40 (0.24%) were closed.

•

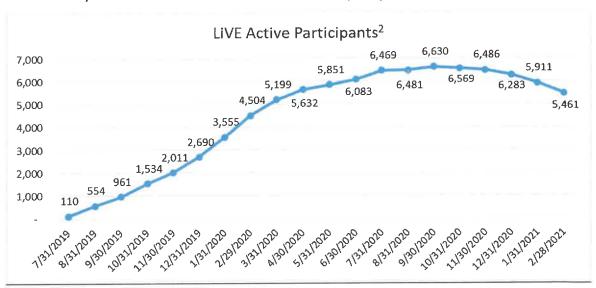
Applications by Current Status and Month of Last Status Change

MARINE	Approved – Categorically Eligible	Approved – Manual	Denied – Age	Denied – Out of District	Denied – Income	Denied – Incomplete Application	Denied – Already Enrolled	Denied – Duplicate Application	Pending – Waiting for Photo	Pending – Waiting for CBMS	Closed – Other	Grand Total
lul-19 (3 days)	102	8	33	7	. 1			1				152
Aug-19	369	75	172	49	18	1	1	2	1			688
Sep-19	339	68	125	62	14	2		2				612
Oct-19	367	206	145	51	27	27	2	3				828
Nov-19	333	144	183	59	8	31	2	J				760
Dec-19	500	179	195	. 61	19	39	2	2				997
2019	2,010	680	853	289	87	100	7	1 10	1	-		4,037
Jan-20	679	186	200	62	14	i	5	4	58	Ĺ		1,208
Feb-20	743	206	147	43	10	Ī	3	16	47			1,215
Mar-20	513	182	180	55	21	i	14	13	74			1,052
Apr-20	341	92	138	3	16	71	12	5	117			795
May-20	188	31	53	3	8	116	5	4	99			507
Jun-20	196	36	94	6	6	415	6	13	91		5	868
Jul-20	375	121	133	5	16		11	6	91		2	760
Aug-20	373	83	162	6	20	41	11	4	46		4	750
Sep-20	434	122	151	1	17	166	7	6	63	_	3	970
Oct-20	368	144	125	6	14	85	16	6	85		8	857
Nov-20	341	53	155	8	8	33	14		66		. 5	691
Dec-20	391	85	150	52	19	63	7	13	206		7	993
2020 YTD	4,942	1,341	1,688	250	169	990	111	98	1,043	-	34	10,666
Jan-21	398	95	158	86	14		15	9	162		4	941
Feb-21	391	108	94	56	10		12	, 6	176	147	2	1,012
2021 YTD	789	203	252	152	24	1 +3	27	15	338	147	6	1,953
Grand Total	7,741	2,224	2,793	691	280	1,090	145	123	1,382	147	40	16,656





Note that the spike in denials in June 2020 was due to a clean-up of aged incomplete applications.



The 9,965 individuals who were approved for the LiVE program between July 2019 and February 28, 2021, provided a mailing address³ in the following counties: Denver 4,796, Arapahoe 2,138, Jefferson 1,082, Adams 953, Boulder 531, Douglas 121, Broomfield 46, and Weld 43. Note that some counties are only partially in the RTD District. 255 participants reside in the RTD District but provided a mailing address in a county outside of the District, which is acceptable under the program rules.

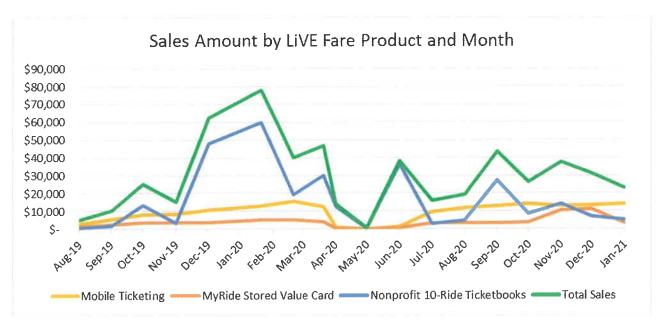
<u>Usage – Fare Product Sales</u>

Since we currently cannot determine how many trips are taken with a mobile day pass and when the pre-purchased 10-ride tickets are used, we are using fare product sales to assess usage of the program.

In January 2021, RTD issued 48 new LiVE MyRide stored value cards. MyRide card holders used their cards for 1,430 trips. 770 mobile app users bought 5,619 mobile 3-hour passes and day passes. Nonprofit organizations bought 4,450 LiVE paper tickets.³

From the implementation of the LiVE program through January 31, 2021, RTD issued 1,233 LiVE MyRide cards that were used for 20,961 trips. 4,182 mobile app users bought 59,238 mobile 3-hour passes and day passes. Nonprofit organizations bought 161,132 LiVE paper tickets.⁴

	Мо	bile Ticketing				Му	Ride		Nonprof	t 1	0-Rides		Total
	# of Users	# of 3-Hour and Day Passes	-	Sales Amount	Cards issued	# of Trips	Value Loaded	Value Used	# of Tickets	,	Sales Amount		tal Sales Amount
Jul-19	1	- ,	ĺ		===,								
Aug-19	217	849	\$	2,980	52	150	1,450	\$ 300	400	\$	720	\$	5,150
Sep-19	304	1,758	\$	5,688	59	670	2,700	\$ 1,300	1,050	\$	1,890	\$	10,278
Oct-19	383	2,603	\$	8,142	57	1,260	3,550	\$ 2,450	7,440	\$	13,392	\$	25,084
Nov-19	402	2,727	\$	8,304	44	1,470	3,500	\$ 2,750	1,800	\$	3,240	\$	15,044
Dec-19	484	3,537	\$	10,552	47	1,630	3,700	\$ 3,050	25,320	\$	47,952	\$	62,204
Total 2019	1,117	11,474	\$	35,666	259	5,180	14,900	\$ 9,850	36,010	\$	67,194	\$	117,760
Jan-20	594 i	4,508	\$	12,944	74	2,040	5,200	\$ 3,900	32,592	\$	59,651	\$	77,795
Feb-20	677	5,293	\$	15,414	83	2,070	5,200	\$ 4,100	10,490	\$	19,314	\$	39,928
Mar-20	682	4,335	\$	12,740	54	1,970	4,100	\$ 3,800	16,440	\$	29,876	\$	46,715
Apr-20	142	391	\$	1,031	9	130	400	\$ 240	6,870	\$	12,434	\$	13,865
May-20	- (-	\$	-	1	1	20	\$ -	260	\$	482	\$	502
Jun-20	19	458	\$	1,383	. 11	-	500	\$ -	18,600	\$	36,315	\$	38,198
Jul-20	541	3,443	\$	9,767	47	1,200	3,100	\$ 2,300	1,580	\$	2,925	\$	15,792
Aug-20	611	4,158	\$	11,708	31	1,310	3,100	\$ 2,450	2,560	\$	4,608	\$	19,416
Sep-20	694	4,807	\$	13,055	39	1,350	3,300	\$ 2,550	14,440	\$	27,018	\$	43,373
Oct-20	736	5,098	\$	14,132	39	1,510	3,750	\$ 2,850	5,340	\$	8,532	\$	26,414
Nov-20	708	4,749	\$	12,951	191	1,340	10,400	\$ 2,500	7,750	\$	13,950	\$	37,301
Dec-20	718	4,905	\$	13,162	347	1,430	11,000	\$ 2,650	3,750	\$	6,899	\$	31,061
Total 2020	3,092	42,145	\$	118,287	926	14,351	50,070	\$ 27,340	120,672	\$	222,002	\$	390,359
Jan-21	770	5,619	\$	14,171	48	1,430	3,400	\$ 2,650	4,450	\$	5,270	\$	22,841
Total 2021	770	5,619	\$	14,171	48	1,430	3,400	\$ 2,650	4,450	\$	5,270	\$	22,841
Total	4,182	59,238	\$	168,125	1,233	20,961	68,370	\$ 39,840	161,132	\$	294,466	\$!	530,960



¹These numbers do not add up because the most recent status change for an application, which is shown in the table below, may not be in the month when the application was submitted.

²LiVE enrollment is valid for 12 months. This chart shows the number of actively enrolled customers as of the last day of each month.

³In order to limit RTD's handling of personally identifiable information for LiVE participants, RTD only stores the mailing address of participants but not the home address. In most cases, however, home address and mailing address are the same or in the same county.

⁴We do not know how many individual riders received LiVE tickets from nonprofit organizations since the number of tickets issued to each client depends on the organization and the client's situation. Also, most government and nonprofit organizations do not buy ticketbooks on a monthly basis, therefore the sales can vary considerably from month to month.

Information and Resources

The following information and materials are available on the RTD LiVE website at rtd-denver.com/LiVE

- General information
- Short videos
- Link to PEAK application
- Step-by-step application instructions
- LiVE information card
- Q&A document
- Partner Toolkit
- Help resources

Board Briefing - March 2021

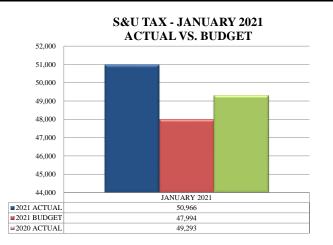


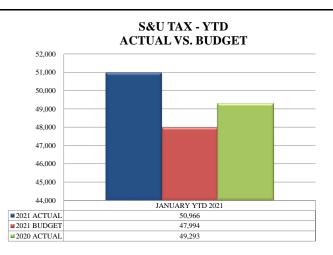
UNAUDITED MONTHLY FINANCIAL STATUS REPORT JANUARY 2021

JANUARY 2021 ACTUAL VS. BUDGET	YTD 2021 ACTUAL VS. BUDGET	JANUARY 2021 VS. 2020	YEAR TO DATE 2021 VS. 2020
S&U TAX 6.2%	S&U TAX 6.2%	S&U TAX 3.4%	S&U TAX 3.4%
RIDERSHIP -12.3%	RIDERSHIP -12.3%	RIDERSHIP -64.9%	RIDERSHIP -64.9%
FARE REVENUE -10.4%	FARE REVENUE -10.4%	FARE REVENUE -50.9%	FARE REVENUE -50.9%

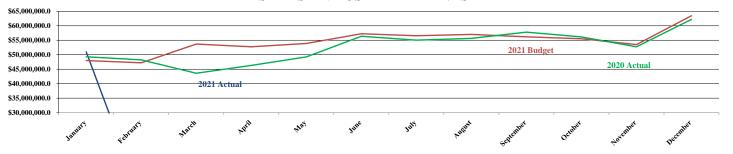
SALES AND USE TAX - UNAUDITED JANUARY 2021

(In Thousands)	2021 ACTUAL	2021 AMENDED BUDGET	VARIANCE	VARIANCE %	2020 ACTUAL	VARIANCE TO 2020	VARIANCE % TO 2020
MONTH	50,966	47,994	2,972	6.2%	49,293	1,672	3.4%
YTD	50,966	47,994	2,972	6.2%	49,293	1,673	3.4%





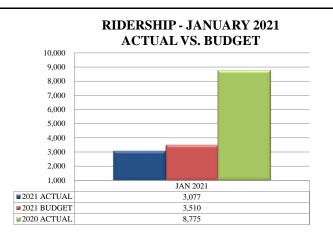
SALES AND USE TAX TRENDS



RIDERSHIP JANUARY 2021



(In Thousands)	2021 ACTUAL	2021 BUDGET	VARIANCE	VARIANCE %	2020 ACTUAL	VARIANCE	VARIANCE % to 2020
MONTH	3,077	3,510	(433)	-12.3%	8,775	(5,698)	-64.9%
YEAR TO DATE	3,077	3,510	(433)	-12.3%	8,775	(5,698)	-64.9%



1,935

5,041

■JAN 2021 ACTUAL

■JAN 2020 ACTUAL

RIDERSHIP-YTD ACTUAL VS. BUDGET 10,000 9.000 8,000 7,000 6,000 5,000 4,000 3,000 2,000 1,000 JAN YTD 2021 ■2021 ACTUAL 3.077 ■ 2021 BUDGET 3,510 ■2020 ACTUAL 8,775

Commuter Rail

817

Other

38

94

RIDERSHIP BY TYPE - JANUARY 2021 5,000 4,000 2,000 1,000

Light Rail

555

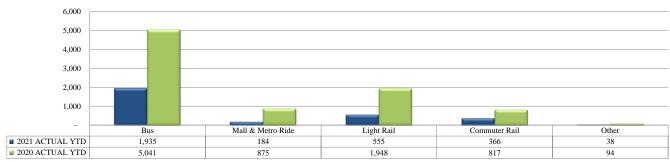
1,948



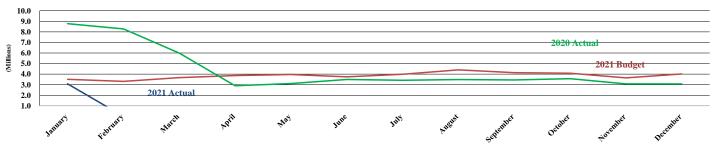
Mall & Metro Ride

184

875



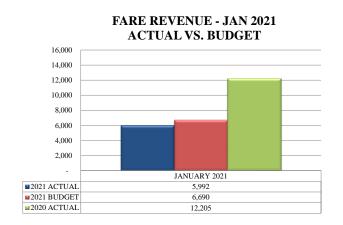
RIDERSHIP TRENDS

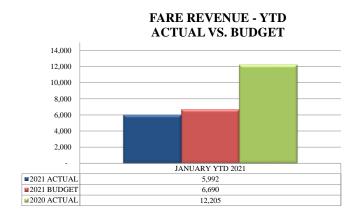


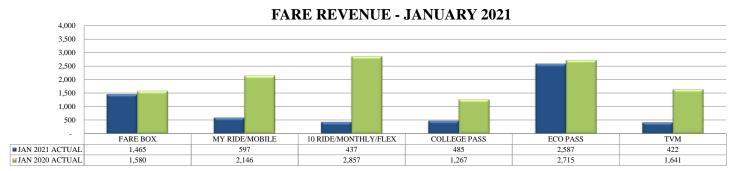
FARE REVENUE JANUARY 2021

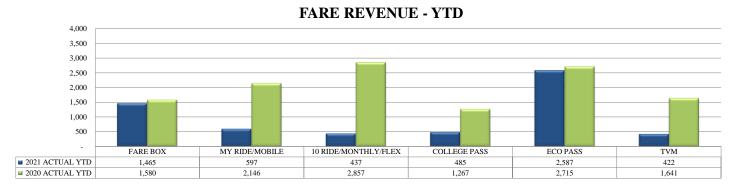


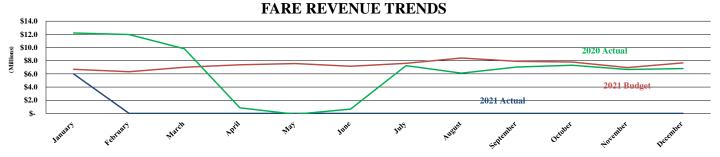
(In Thousands)	2021 ACTUAL	2021 BUDGET	VARIANCE	VARIANCE %	2020 ACTUAL	VARIANCE	VARIANCE % to 2020
MONTH	5,992	6,690	(698)	-10.4%	12,205	(6,214)	-50.9%
YEAR TO DATE	5,992	6,690	(698)	-10.4%	12,205	(6,214)	-50.9%











Fares were suspended on April 5, 2020 and resumed on July 1, 2020 due to the COVID-19 pandemic.
The N Line opened on September 21, 2020. Fares are suspended for the first week and then will be only local fares through March 27, 2021.
The fourth quarter 2020 SB 154 ratio was 67.0% which exceeds the statutory minimum of 30.0%

REGIONAL TRANSPORTATION DISTRICT STATEMENT OF NET POSITION - COMBINED

JANUARY 31, 2021 (UNAUDITED)

(In Thousands)



	2021 Base System	2021 FasTracks Project	2021 FasTracks Ops	2021 Combined	December 31, 2020 Combined	Change
ASSETS						
CURRENT ASSETS:						
Cash & Cash Equivalents Receivables:	\$ 246,363	\$ 359,544	\$ 41,782	\$ 647,689	\$ 657,577	\$ (9,888)
Sales Taxes Grants	69,301 5,021	45,883 -	-	115,184 5,021	114,958 5,485	226 (464)
Other (less allowance for doubtful accts)	7,068	6,022		13,090	8,959	4,131
Total Net Receivables	81,390	51,905	-	133,295	129,402	3,893
Inventory Restricted Debt Service/Project Funds Other Assets	34,260 30,212 5,810	67,136 1,903	- - 1,907	34,260 97,348 9,620	34,253 88,497 9,827	7 8,851 (207)
TOTAL CURRENT ASSETS	398,035	480,488	43,689	922,212	919,556	2,656
NONCURRENT ASSETS:						
Capital Assets:						
Land	171,786	688,241	-	860,027	860,458	(431)
Land Improvements	1,307,245	4,531,065	-	5,838,310	5,838,359	(49)
Buildings	297,053	392,862	-	689,915	689,916	(1)
Revenue Earning Equipment	777,233	774,866	-	1,552,099	1,361,911	190,188
Shop, Maintenance & Other Equipment	198,355	7,799	-	206,154	394,400	(188,246)
Construction in Progress	60,751	69,923		130,674	133,676	(3,002)
Total Capital Assets	2,812,423	6,464,756	-	9,277,179	9,278,720	(1,541)
Accumulated Depreciation	(1,582,249)	(1,126,070)		(2,708,319)	(2,678,672)	(29,647)
Net Capital Assets	1,230,174	5,338,686	-	6,568,860	6,600,048	(31,188)
TABOR Reserves	9,069	10,215	-	19,284	19,258	26
Restricted Debt Service/Debt Service Reserves	28,877	65,647	-	94,524	94,771	(247)
Deposits	1,500			1,500	1,500	
TOTAL NONCURRENT ASSETS	1,269,620	5,414,548	-	6,684,168	6,715,577	(31,409)
OTAL ASSETS	\$ 1,667,655	\$ 5,895,036	\$ 43,689	\$ 7,606,380	\$ 7,635,133	\$ (28,753)
DEFERRED OUTFLOW OF RESOURCES	\$ 77,402	\$ 26,257	s -	\$ 103,659	\$ 104,024	\$ (365)

⁽¹⁾ Primarily for draws submitted on the Eagle FFGA

⁽²⁾ Increase in receivables for billings for annual Eco and College passes

REGIONAL TRANSPORTATION DISTRICT STATEMENT OF NET POSITION - COMBINED

JANUARY 31, 2021 (UNAUDITED) (In Thousands)



		2021		2021		2021		2021	mber 31, 2020		
LIABILITIES	Ba	se System	Fas	Tracks Project	Fas	racks Ops	(Combined	Combined	(Change
LIABILITIES											
URRENT LIABILITIES:											
Accounts & Contracts Payable	\$	42,402	\$	21,434	\$	6,536	\$	70,372	\$ 89,677	\$	(19,305)
Current Portion of Long Term Debt		63,846		13,250		-		77,096	77,096		-
Accrued Compensation		28,452		-		-		28,452	27,408		1,044
Accrued Interest Payable		2,681		28,633		-		31,314	19,556		11,758
Other		21,764		2,001		(352)		23,413	 17,616		5,797
TOTAL CURRENT LIABILITIES		159,145		65,318		6,184		230,647	231,353		(706)
ONCURRENT LIABILITIES:											
Long Term Debt		345,257		2,876,263		-		3,221,520	3,222,791		(1,271)
Other Long-Term Liabilities		-		569,128		-		569,128	569,128		-
Net Pension Liability		319,177		-		_		319,177	 319,177		-
TOTAL NONCURRENT LIABILITIES		664,434		3,445,391		-		4,109,825	4,111,096		(1,271)
OTAL LIABILITIES	\$	823,579	\$	3,510,709	\$	6,184	\$	4,340,472	\$ 4,342,449	\$	(1,977)
FERRED INFLOW OF RESOURCES	\$	58,388	\$	274	\$	-	\$	58,662	\$ 58,668	\$	(6)
NET POSITION											
Net Investment in Capital Assets	\$	851,588	\$	1,932,133	\$	-	\$	2,783,721	\$ 2,813,140	\$	(29,419)
Restricted - Debt Service, Projects and Deferrals	-	34,008		94,935		-	•	128,943	120,345		8,598
Restricted - TABOR Reserves		11,993		10,215		2		22,210	19,258		2,952
Restricted - FasTracks		-		234,481		-		234,481	216,395		18,086
FasTracks Internal Savings Account (FISA)		-		137,304		-		137,304	123,523		13,781
Board Appropriated Fund		26,200		414		12,501		39,115	41,968		(2,853)
Capital Replacement Fund		-		414		12,501		12,915	15,768		(2,853)
Unrestricted Operating Reserve/Mgt Reserve		15,400		-		12,501		27,901	15,400		12,501
Unrestricted Fund		197,379		414		-		197,793	245,721		(47,928)
Net Pension Liability - Represented		(273,478)		-		-		(273,478)	(273,478)		-
TOTAL NET POSITION	\$	863,090	\$	2,410,310	\$	37,505	\$	3,310,905	\$ 3,338,040	\$	(27,135)
OTAL LIABILITIES & NET POSITION		1,745,057		5,921,296		43,689		7,710,039	7,739,157		(29,118)

STATEMENT OF REVENUE, EXPENSES AND CHANGE IN NET POSITION - COMBINED JANUARY 31, 2021

(UNAUDITED)
(In Thousands)



	YTD Base System Actual	YTD Base System Amd Budget	YTD FasTracks Project Actual	YTD FasTracks Project Amd Budget	YTD FasTracks Operations Actual	YTD FasTracks Operations Amd Budget	YTD System Wide Actual	YTD System Wide Amd Budget	\$ Favorable (Unfavorable)	% Favorable (Unfavorable)
OPERATING REVENUE:										
Passenger Fares	\$ 4,687	\$ 4,612	\$ -	\$ -	\$ 1,305	\$ 2,078	5,992	6,690	(698)	-10.4%
Advertising, Rent and Other	173	328			162	158	335	486	(151)	-31.1%
Total Operating Revenue	4,860	4,940	-	-	1,467	2,236	6,327	7,176	(849)	-11.8%
OPERATING EXPENSES										
Bus Operations	22,372	21,345	-	-	-	-	22,372	21,345	(1,027)	-4.8% (1
Rail Operations	4,389	5,763	-	-	7,117	6,835	11,506	12,598	1,092	8.7% (2)
Planning	163	670	5	187	_=		168	857	689	80.4% (3)
Capital Programs	2,192	3,855	353	144	55	244	2,600	4,243	1,643	38.7% (4)
Safety, Security and Asset Management	1,105	2,048	-		332	993	1,437	3,041	1,604	52.7% (5
General Counsel	705	1,354		19	-	-	705	1,373	668	48.7% (6
Finance and Administration	2,606	4,253	15	-	-	-	2,621	4,253	1,632	38.4% (7
Communications	783	1,130	-	-	4	5	787	1,135	348	30.7% (8
Executive Office Board Office	1,117 78	835 51	-	-	-	-	1,117	835 51	(282)	-33.8% (9)
FasTracks Service Increase	(1,612)	(1,612)	1,612	1,612	-	-	78	51	(27)	-52.9% (10 0.0%
Depreciation and Other Non-Departmental	8,579	7,905	21,257	16,974	103	4,785	29,939	29,664	(275)	-0.9%
	42,477	47,597	23,242	18,936	7,611	12,862	73,330	79,395	6,065	7.6%
Total Operating Expenses										
OPERATING INCOME/(LOSS)	(37,617)	(42,657)	(23,242)	(18,936)	(6,144)	(10,626)	(67,003)	(72,219)	5,216	7.2%
NONOPERATING REVENUE (EXPENSES)										
Sales & Use Tax	30,580	28,796	20,386	10,871	-	8,327	50,966	47,994	2,972	6.2%
Operating Grants	(126)	7,382	-	49	-	=	(126)	7,431	(7,557)	-101.7%
Investment Income	108	-	154	-	-	-	262	-	262	0.0%
Other Income	108	263	667	693	-	9	775	965	(190)	-19.7%
Gain/(Loss) Capital Assets	-	-	-	-	-	-	-	-	-	0.0%
Interest Expense	(1,155)	(1,195)	(12,675)	(13,574)	-		(13,830)	(14,769)	939	6.4%
Net Nonoperating Revenue (Expense)	29,515	35,246	8,532	(1,961)	-	8,336	38,047	41,621	(3,574)	-8.6%
INCOME BEFORE CAPITAL GRANTS	(8,102)	(7,411)	(14,710)	(20,897)	(6,144)	(2,290)	(28,956)	(30,598)	1,642	-5.4%
Capital Grants and Local Contributions	3,082	871	137	1,954		-	3,219	2,825	394	13.9% (11
INCREASE/(DECREASE) IN NET POSITION	\$ (5,020)	\$ (6,540)	\$ (14,573)	\$ (18,943)	\$ (6,144)	\$ (2,290)	\$ (25,737)	\$ (27,773)	\$ 2,036	-7.3%

⁽¹⁾ Variance is due to lower parts, suppliers and purchased transportation.

⁽²⁾ Variance is due to lower labor, repair parts and purchased transportation.

⁽³⁾ Variance is due to projects budgeted evenly across year but not yet started.

⁽⁴⁾ Variance is due to timing of project expenses not yet incurred, many of which are grant-funded.

⁽⁵⁾ Variance is due to lower outside security services costs.

⁽⁶⁾ Variance is due primarily to timing of outside counsel costs related to litigation.

⁽⁷⁾ Variance is due to timing of outstide IT services costs for projects.

⁽⁸⁾ Variance is due to timing of outside printing costs for schedules, other outside services and special events.

⁽⁹⁾ Variance due to purchasing card costs that initially get coded to this cost center until they can be coded to each cost center where they were incurred

⁽¹⁰⁾ Variance due to timing of hosting services charges for MinuteTraq.

⁽¹¹⁾ Variance due to timing of grant fund draws, particularly the Eagle P3 FFGA and preventive maintenance grants typically drawn late in the year.

REGIONAL TRANSPORTATION DISTRICT 1% SALES AND USE TAX REVENUE - SYSTEM WIDE

JANUARY 31, 2021 (In Thousands)



				2021 A	CTUAL V	S. BUDGE	T						
	January 2021	February 2021	March 2021	April 2021	May 2021	June 2021	July 2021	August 2021	September 2021	October 2021	November 2021	December 2021	Total Year To Date
Actual Budget	\$ 50,966 47,994	\$ - 47,207	\$ - 53,678	\$ - 52,755	\$ - 53,886	\$ - 57,238	\$ - 56,572	\$ - 57,026	\$ - 56,192	\$ - 55,510	\$ - 53,521	\$ - 63,464	\$ 50,966 655,042
Favorable/(Unfavorable)	\$ 2,972	47,207	33,070	32,733	33,000	37,230	30,372	37,020	30,132	33,310	33,321	03,707	033,042
% Favorable/(Unfavorable) - Month	6.2%												
% Favorable/(Unfavorable) - YTD	6.2%												
				2021 \	/S. 2020	ACTUALS							
Net Sales & Use Tax Received	January	February	March	April	May	June	July	August	September	October	November	December	Total
2021 2020	\$ 50,966 49,293	\$ - 48,223	\$ - 43,604	\$ - 46,315	\$ - 49,235	\$ - 56,393	\$ - 55,044	\$ - 55,653	\$ - 57,796	\$ - 56,151	\$ - 52,740	\$ - 62,218	\$ 50,965 632,665
Change from to 2020	\$ 1,673												
% Increase/(Decrease) by Month vs. 2020	3.4%												
% Increase YTD vs. 2020	3,4%												

REGIONAL TRANSPORTATION DISTRICT RIDERSHIP (UNAUDITED)



						2021 R	IDERSHIP	(in Thousar	nds)							
Fixed Route Flatiron Flyer	<u>Jan</u> 1,881 41	<u>Feb</u> - -	<u>Mar</u> - -	<u>Apr</u> - -	<u>May</u> - -	<u>June</u> - -	<u>July</u> - -	<u>Aug</u> - -	<u>Sep</u> - -	<u>Oct</u> - -	<u>Nov</u> - -	<u>Dec</u> - -	YTD 2021 1,881 41	YTD 2020 4,711 284	<u>Change</u> (2,830) (244)	% Change -60.1% -85.7%
FlexRide & Special Services	13	-	-	-	-	-	-	-	-	-	-	-	13	45	(32)	-70.8%
Total Bus Service	1,935	-	-	-	-	-	-	-	-	-	-	-	1,935	5,041	(3,106)	-61.6%
C Line	29	-	-	-	-	-	-	-	-	-	-	-	29	217	(188)	-86.6%
D Line	77	-	-	-	-	-	-	-	-	-	-	-	77	283	(206)	-72.7%
E Line	153	-	-	-	-	-	-	-	-	-	-	-	153	319	(166)	-52.0%
F Line	-	-	-	-	-	-	-	-	-	-	-	-	=	231	(231)	-100.0%
H Line	90	-	-	-	-	-	-	-	-	-	-	-	90	328	(238)	-72.5%
L Line	25	-	-	-	-	-	-	-	-	-	-	-	25	57	(32)	-56.6%
R Line	57	-	-	-	-	-	-	-	-	-	-	-	57	171	(114)	-66.5%
W Line	123	-	-	-	-	-	-	-	-	-	-	-	123	342	(219)	-64.0%
Total Light Rail	555	-	-	-	-	-	-	-	-	-	-	-	555	1,948	(1,393)	-71.5%
A Line	268	-	-	-	-	-	-	-	-	-	-	-	268	628	(359)	-57.3%
B Line	7	-	-	-	-	-	-	-	-	-	-	-	7	39	(32)	-82.7%
G Line	46	-	-	-	-	-	-	-	-	-	-	-	46	151	(105)	-69.3%
N Line	44	-	-	-	-	-	-	-	-	-	-	-	44	-	44	0.0%
Total Commuter Rail	366	-	-	-	-	-	-	-	-	-	-	-	366	817	(452)	-55.3%
Access-a-Ride	24	-	-	-	-	-	-	-	-	-	-	-	24	64	(40)	-62.0%
Access-a-Cab	7	-	-	-	-	-	-	-	-	-	-	-	7	9	(2)	-25.9%
Vanpool	6	-	-	-	-	-	-	-	-	-	-	-	6	20	(14)	-68.2%
Total Revenue Service	2,893	-	-	-	-	-	-	-	-	-	-	-	2,893	7,900	(5,006)	-63.4%
Mall Shuttle	184	_	-	_	_	_	_	_	_	_	_	_	184	820	(636)	-77.6%
MetroRide	-	-	-	-	-	-	-	-	-	-	-	-	-	55	(55)	-100.0%
Total Non-Revenue Services	184	-	-	-	-	-	-	-	-	-	-	-	184	875	(691)	-79.0%
Total System	3,077	-	-	-	-	-	-	_	-	-	-	-	3,077	8,775	(5,697)	-64.9%



1660 Blake Street

Denver, CO 80202

303.299.6000

TO: Debra A. Johnson, General Manager and CEO

Larry Buter, Manager, Paratransit Services FROM:

March 2, 2021 DATE:

Access-a-Ride/Cab 2020 4th Quarter Update Memo RE:

Attached please find copies of Access-a-Ride/Cab 2020 4th Quarter briefings developed to offer the RTD Board of Directors insight into services rendered during the 4th quarter of 2020. Each briefing is summarized as follows:

4th Quarter Highlights -

Highlights point out developments in the areas of new paratransit software currently undergoing an RFP process, service recovery, grocery delivery, and an update to Uber Wave.

AaR Monitoring results -

Highlights areas of review with accompanying performance.

AaR & AaC Customer Service Report -

Identifies the nature of complaints and commendations during the period. Fourth quarter illustrates that the department received more commendations than complaints.

AaR Monthly Operations Report -

Illustrates a holistic view of services rendered to include ridership data along with eligibility statistics.

04 2020 OTP Graph -

A visual representation offering information pertaining to On Time Performance during the

period.

Concurrence:

Michael Ford, Chief Operating Officer

Date

Concurrence:

Paul Hamilton,

March 2, 2021

Senior Manager, Paratransit Services

Attachments:

- 1. 4th Quarter Highlights
- 2. AaR Monitoring Results
- 3. AaR & AaC Customer Service Briefing
- 4. AaR Monthly Operations Briefing
- 5. 4th Quarter OTP Graph

Access-a-Ride 4th Quarter 2020 Highlights

- An RFP to replace legacy paratransit software has been developed for an at-risk proposal to be paid for through operational efficiencies which would improve ontime performance, productivity, reduce revenue hours, and decrease the number of fleet vehicles required. The RFP is in its final stages and expected to be released within the next two months.
- 2. Access-a-Ride continues to provide free grocery deliveries and has performed over 912 trips. The program continues to be a win-win for our at-risk passengers so that they do not have to travel outside of their homes to purchase groceries, or pay for a round-trip visit to their grocer, and avoid delivery fees. Additionally, RTD saves money and time by not needing to provide round trip services. To date, the program has saved the District approximately \$113,070.
- 3. Recovery demands for paratransit service has continued through the fourth quarter with Access-a-Ride trip demand now at 44% of pre-COVID levels and overall paratransit demand, (which includes Access-a-Cab services), at 48% of pre-COVID.
- 4. RTD's Uber pilot is in its final stages of introducing a Wheelchair Accessible Vehicle (WAV) component to the Access-a-Ride program. This enhanced pilot will test the ability for all passengers, to use this on-demand service regardless of what type of mobility aid they use.

ACCESS-A-RIDE

FOURTH QUARTER 2020 MONTHLY OPERATIONS REPORT

Report Summary:

Ridership - Access-a-Ride ridership decreased by 56% through the 4th quarter of 2020 compared to the same period of 2019 mostly due to reductions in demand due to the COVID-19 outbreak. Productivity decreased from 1.23 to 1.08 passengers per hour. During the same period, Access-a-Cab ridership decreased by 38%, and combined Access-a-Ride and Access-a-Cab ridership decreased by 52% compared to 2019.

Revenue Hours - Revenue hours of service provided on Access-a-Ride decreased by 50% during the 4th quarter of 2020 as compared to the same period of 2019, also as a result of the COVID-19 outbreak.

On-Time Performance - Through the 4th quarter of 2020, OTP was 90.02%; an increase when compared to the same period in 2019 (83.79).

Customer Comments - Customer input decreased through the 4th quarter of 2020 as compared to the same period in 2019. Staff continues to work with our carriers and passengers to improve overall satisfation.

Customer Commendations - Access-a-Ride received a total of 479 commendations in 2020.

Subscription Service - The number of subscription trips remains low due to the large number of Dayhab and training facilities which are either restricted or closed due to COVID mandated regulations from the CDPHE.

Ridership - Passengers	2019 YTD	2020 YTD	October	November	December
MV	304897	134873	11412	9305	9564
VIA	156179	77233	6387	5744	5363
Transdev	160387	70500	5816	4664	4733
Transdev on Demand	104500	50152	3317	3012	3088
AaC (Metro)	127330	80081	7299	6289	6250
Total AaR Ridership	725963	332758	26932	22725	22748
Total Paratransit Ridership (Includes ADA &					
Non ADA Ridership)	853293	412839	34231	29014	28998

Revenue Hours	2019 YTD	2020 YTD	October	November	December
MV	259651	130773	12140.13	9685	10065
VIA	134041	76694	7406.8	6494	6018
Transdev	133502	67574	5884.22	4893	4863
Transdev on Demand	62139	33310	2343.65	2113	2112
Total AaR Revenue Hours	589333	308351	27774.8	23185	23058

Average Trip Length (Minutes)	2019 Avg.	2020 Avg.	October	November	December
MV	39.11	27.84	25.9	25.78	25.5
VIA	36.23	25.8	24.41	23.6	23.45
Transdev	42.82	28.32	25.91	24.85	25.27
Transdev on Demand	33.22	21.74	19.88	19.45	18.9

Vehicle Accidents	2019 YTD	2020 YTD	October	November	December
MV	51	26	3	4	
VIA	24	14	1	1	
Transdev	28	23	4	1	1
Transdev on Demand	1	3	0	1	(
Total Accidents	104	66	8	0	

Ambulatory & Wheelchairs	2019 YTD	2020 YTD	October	November	December
Ambulatory - 72.82% YTD	519566	242315	20104	17008	17067
Wheelchair - 27.21% YTD	205397	90443	90543	5717	5681
Total Transported	724963	332758	110647	22725	22748

On Time Performance (OTP)					
Goal: >=86%	2019 YTD	2020 YTD	October	November	December
MV	79.45	92.82%	91.58	92.93	94.18
VIA	87.26	95.89%	94.8	96.79	96.22
Transdev	80.15	94.03%	92.94	94.01	95.39
Transdev on Demand	85.12	93.36%	91.39	94.32	94.54
Avg OTP	83.79%	90.02%	92.61	94.31	94.96

Productivity (Pax/Svc Hour 1.3)	2019 Avg	2020 Avg	October	November	December
MV	1.17	1.03	0.94	0.96	0.95
VIA	1.17	1.01	0.86	0.88	0.89
Transdev	1.20	1.04	0.99	0.95	0.97
Transdev on Demand	1.68	1.51	1.42	1.43	1.46
Combined Productivity	1.23	1.08	0.97	0.98	0.99

Subscription Service	2019 Avg	2020 Avg	October	November	December
Percentage of Subscription trips	26.75%	0%	0.00%	0%	0%

Comments	2019 Avg	2019 Avg 2020 Avg Oc		November	December		
MV	625	118	10	2			
VIA	176	53	3	2			
Transdev	252	76	7	6	(
Transdev on Demand	139	48	3	1			
First Transit	. 115	76	4	5	7		
Totals	1307	371	27	16	18		

Commendations	2019 YTD	2020 YTD	October	November	December
MV	NA NA	216	9	15	16
VIA	NA NA	100	6	7	9
Transdev	NA NA	98	7	3	3
Trandev on Demand	NA NA	13	0	3	1
First Transit	NA NA	52	7	2	2
Totals	NA NA	479	29	30	31

2019 Avg	2020 Avg	October	November	December
229845	138736	10995	10272	9473
3:09	2:03	1:56	3:44	1:19
4:00	3:50	3:57	3:44	3:43
2:26	2:16	1:31	6:03	2:00
7.42%	5.66%	4.75%	8.58%	3.30%
	229845 3:09 4:00 2:26	229845 138736 3:09 2:03 4:00 3:50 2:26 2:16	229845 138736 10995 3:09 2:03 1:56 4:00 3:50 3:57 2:26 2:16 1:31	229845 138736 10995 10272 3:09 2:03 1:56 3:44 4:00 3:50 3:57 3:44 2:26 2:16 1:31 6:03

Eligibility Assessment by Type	2019 YTD	CTD 2020 YTD October		November	December	
Interview	46	20	3	0	1	
Indoor	1684	1397	135	131	137	
Outdoor	762	204	7	3	1	
Recertification	319	419	37	19	37	
Total	2811	2040	182	153	176	

Eligibility Statistics	2019 YTD	2020 YTD	October	November	December
Total Certified	2576	1867	161	144	152
Total Ineligible	235	13	0	1	0
Total Appeals	81	1	0	0	0
Total Over-Turned	15	1	0	0	0

Eligibility Results	2019 YTD	2020 YTD	October	November	December
Unrestricted	1344	1129	120	115	122
Conditional	654	368	13	10	10
Temporary	280	137	12	9	7
Visitor	215	19	0	0	0

Subsidy Cost Per revenue Hour w/Fuel (Subtracts fares paid)	2019 YTD	2020 YTD	October	H	November	Z.	December
Access-a-Ride (Avg Cost per Pax)	\$ 58.40	\$ 102.53	\$ 113.66	\$	119.95	\$	123.98
Total AaR Cost	\$ 42,394,095.56	\$ 34,118,565.87	\$ 3,061,001.47	\$	2,725,797.19	\$	2,820,259.71
Access-a-Cab Cost (includes Uber Pilot)	\$ 1,527,960.00	\$ 960,972.00	\$ 87,588.00	\$	75,468.00	\$	75,000.00

ACCESS-A-RIDE MONITORING SUMMARY REPORT

4th Quarter 2020

Monitoring Activity	Quantity Reviewed	Compliance
Employee File Review	217	*85%
Operator Training File Review	325	97.6%
Field/Video Observations	31	96%
Maintenance File Review	134	99%
Conditional Eligibility Review	300	98%
Certification Process Review	147	96.5%
Excessive Ride Time Analysis	480	98.6%
Certification Notice Letters	1588	99.5%
D.O.T. Hours Review	6753	99%
P.U.C.	880	100%

^{*}Employee File Review – Some of the contractors fell short on performance expectations due to not meeting specific time requirements for pulling post MVR reports. Remedies which include redundant monitoring are being designed by the contractors to eliminate further occurrences.

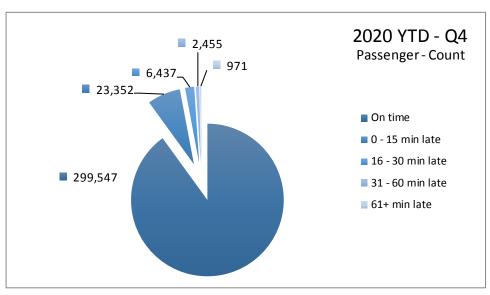
4th Qtr Totals 2020

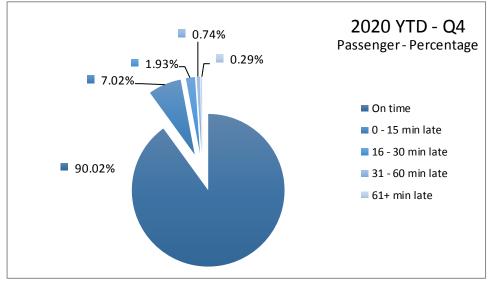
Access-a-Ride Complaint Breakdown

401 Q0 100032020		Complain	t Breakdown	1			
Totals for the Quarter	MV	TDV	VIA	TND	FTCC	METRO	TOTALS
On-Time Performance	41	25	15	10	2	0	93
mproper Procedure/Behavior	28	25	6	17	11	0	87
Call Center Error	0	0	1	0	44	0	45
Miscellaneous	3	2	1	2	2	0	10
Careless Driving	8	9	12	2	0	0	31
Failed to Provide Door to Door/Assist	4	7	5	3	0	0	19
P/U or D/O-wrong location	10	2	3	2	4	0	21
Driver Failed to Secure	4	2	2	3	0	0	11
Excessive Ride Time	3	0	2	0	2	0	7
Maintenance	1	0	0	1	0	0	2
No Show / CXL Dispute	5	2	3	3	8	0	21
Didn't Follow DA/Comments	1	0	0	2	O	0	3
Missed Trip	9	2	1	2	1	0	15
Software	0	0	1	0	0	0	1
Policy Concern	1	0	1	1	2	0	5
Assault	0	0	0	0	0	0	0
AAC No Show	0	0	0	0	0	27	27
AAC Trip Error	0	0	0	0	0	9	9
AAC Improper Behavior	0	0	0	0	0	50	50
AAC Fare Dispute	0	0	0	0	0	29	29
AAC Failure to Secure- Wheelchair accessible vans	0	0	0	0	0	0	0
AAC Misc Lost & Found	0	0	0	0	0	3	3
AAC Call Center Error	0	0	0	0	0	8	8
AAC Improper Procedure	0	0	0	0	0	35	35
AAC Policy Concern	0	0	0	0	0	5	5
Total Complaints for the Quarter	118	76	53	48	76	166	537
Commendations	216	98	100	13	52	2	481

2020 YTD - Q4 Passenger Count & Percentage

On time	299,547	90.02%	97.04%
0 to 15 min late	23,352	7.02%	97.04%
16 to 30 min late	6,437	1.93%	
31 to 60 min late	2,455	0.74%	
61+ min late	971	0.29%	
	332,758		







RAIL OPERATIONS BRIEFING

Dave Jensen, AGM





Regional **Transportation District**

On-Time Performance	Month	Service Availability	On Time Performance	YTD On-Time Performance
Light Rail Operations	Jan	99.96%	95.11%	95.11%
A, B, G Line – Commuter Rail	Jan	98.6%	96.5%	96.5%
N Line – Commuter Rail	Jan	96.2%	90.91%	90.91%

Mean Distance Between Failures	Month	Actual	Goal
Light Rail Vehicles	Jan	34,009 miles	> 25,000 miles
Maintenance of Way	Jan	4,197.5 hours	> 2,500 hours

Headcount	Month	Full Time
Light Rail Train Operators	Jan	191

Preventable Accidents	Jan	Year to Date
Light Rail Operations	0	0

January 2021 Light Rail Operator Losses					
Reason Comments # of Operators					
	Moving	1			
Resigned	Took another job	1			
	Personal reasons	2			



TO: Debra A. Johnson, General Manager and CEO

FROM: Brian D. Iacono, Senior Manager, Materials Management

March 5, 2021 DATE:

RE:

Items for General Manager Board of Directors Briefing March 11, 2021

Regional Transportation **District**

1660 Blake Street Denver, CO 80202 303.299.6000

CONTRACT AWARDS/CURRENT SOLICITATIONS/SOLICITATIONS IN PROCESS

Information on contracts and solicitations provided below:

CONTRACTS AWARDED/PENDING AWARD

Issue Date	Solicitation	Title	Pre Meetings	DBE/ SBE	Due Date	Bidders/ Proposers	Status
7/16/20	Request for Proposal (RFP) 120D006	Retirement Investment [457(b)] Consulting Services	N/A	N/A	<mark>8/13/20</mark> <mark>2 р.т.</mark>	6-Proposals —Cammack Retirement Group —Dahab Associates —Innovest —Lockton —Segal Marco Advisors —The Hyas Group	Award made to Lockton in the amount not to exceed \$76,000.00
8/11/20	Request for Proposal (RFP) 120FH012	Account Based Fare Collection System – Validators	N/A	DBE 10%	1/5/21 2 p.m.	3 Proposals - Masabi, LLC - Parkeon, Inc. dba Flowbird - Scheidt and Bachmann USA, Inc.	Proposals are being evaluated
12/4/20	Request for Proposal (RFP) 120D0010	DOT Physical Examinations and Drug Screening	N/A	N/A	1/6/21 2 p.m.	3 Proposals - Concentra - Occu-Med - Peak Form Medical Clinic	Award made to Concentra Medical Centers in the amount not to exceed \$113,700.00

CONTRACTS AWARDED/PENDING AWARD (cont)

CONTRA	CIS AWARD	ED/PENDIN	G AWARD	(Cont	<u>, </u>		
Issue Date	Solicitation	Title	Pre Meetings	DBE/ SBE	Due Date	Bidders/ Proposers	Status
12/15/20	Request for Proposal (RFP) 120DL003	North Metro Line Commuter Rail Cars (Consists) Cleaning	1/5/21 1 p.m.	N/A	1/28/21 2 p.m.	5 Proposals —Corporate Cleaning —DPX —Front Range Services, Inc. —KC Facility Solutions —Total Access	Award recommended to Front Range Services, Inc. pending General Manager's approval
1/5/21	Request for Proposal (RFP) 121DH001	ADA Mobility Assessment and Transit Travel Training Services	N/A	N/A	2/8/21 3 p.m.	4 Proposals - ADARide.com - Easterseals Colorado - MTM - Transdev	Proposals are being evaluated
12/16/20	Invitation for Bid (IFB) 320DP001	Nine-Mile Driver Relief Station Replacement	1 /6/21 1 p.m.	SBE 15%	2/11/21 2 p.m.	3-BidsKrische Construction \$322,551.00Heartland- Reliant JV, LLC (HERC) \$327,500.00Bassett & Associates \$328,000.00	Award recommended to Krische Construction in the amount of \$322,551.00 pending General Manager's approval
11/10/20	Request for Proposal (RFP) 120DH005	System Advertising Program	N/A	N/A	2/18/21 2 p.m.	3 Responsive proposals - Intersection - Lamar - Vector Media 1 Non-responsive proposal received - Banner Signs	Proposals are being evaluated

CONTRACTS AWARDED/PENDING AWARD (cont)

Issue Date	Solicitation	Title	Pre Meetings	DBE/ SBE	Due Date	Bidders/ Proposers	Status
2/5/21	Request for Proposal (RFP) 121DH003	Strategic Planning Management Consultant Services	N/A	N/A	2/22/21 3 p.m.	6 Proposals - Cambridge Systematics - Insight Strategies - Leader Shift Insights - Teneo - The Wathen Group - TransPro Consulting	Proposals are being evaluated
2/18/21	Request for Quotations (RFQ) 21LW001	Justice, Equity, Diversity and Inclusion Workshops	N/A	N/A	3/3/21 3 p.m.	7 Quotes - Classique LLC - Employee and Labor Relations Academy - Employment Matters - MiDian Holmes - 8PM Consulting for Humanity - mindSpark learning - Righteous Rage Institute for Healing and Social Justice "RRI" - Simone D. Ross Consulting	Quotes are being reviewed

UNSOLICITED PROPOSAL PENDING

All Unsolicited Proposals are being reviewed and processed in accordance with RTD procedures

NONE

SOLICITATIONS CURRENTLY OUT FOR BID/PROPOSAL/QUOTE

Issue Date	Solicitation	Title	Pre Meetings	DBE/SBE	Due Date
11/10/20	Request for Proposal (RFP) 120DH005	System Advertising Program	N/A	N/A	2/18/21 2 p.m.
12/16/20	Invitation for Bid (IFB) 320DP001	Nine-Mile Driver Relief Station Replacement	1/6/21, 1 p.m.	SBE 15%	<mark>2/11/21</mark> 2 p.m.
12/21/20	Request for Proposal (RFP) 120DH026	Ticket Vending Machine Replacement Project	N/A	N/A	Cancelled effective 3/4/21 RTD will be re-evaluating RTD's TVM requirements and will reissue the RFP in the future
1/5/21	Request for Proposal (RFP) 121DH001	ADA Mobility Assessment and Transit Travel Training Services	N/A	N/A	<mark>2/8/21</mark> <mark>3 p.m.</mark>
2/5/21	Request for Proposal (RFP) 121DH003	Strategic Planning Management Consultant Services	N/A	N/A	2/22/21 3 p.m.
2/8/21	Request for Proposal (RFP) 121DO001	Operations and Maintenance of RTD Groundwater Treatment Facility – Tunnel 16	N/A	N/A	3/17/21 2 p.m.
2/18/21	Request for Quotations (RFQ) 21LW001	Justice, Equity, Diversity and Inclusion Workshops	N/A	N/A	3/3/21 3 p.m.
2/24/21	Invitation for Bid (IFB) 221DK001	Bulk Diesel Exhaust Fluid (DEF) and Delivery	N/A	N/A	3/19/21 2 p.m.
3/1/21	Request for Proposal (RFP) 121DH002	RTD Boundary Mapping and Redistricting Services	N/A	N/A	3/31/21 2 p.m.
3/5/21	Request for Proposal (RFP) 121DM001	On-Call Plumbing Services	3/10/21 2 p.m. Due to COVID-19 Social Distancing requirements, the Pre-Proposal Briefing will be held via conference call	N/A	3/31/21 2 p.m.

UPCOMING SOLICITATIONS

- -1/6/21 Boundary Mapping and Redistricting -estimated advertisement February 2021 Brenda Leo
- 1/6/21 Bike-n-Ride Shelters (Aurora) estimated advertisement late March 2021 Brenda Leo
 - -1/6/21 Wayfinding Design estimated advertisement late March 2021 Brenda Leo
- 1/20/21 Public Transportation Services Group 31 Fixed-Route Services estimated advertisement April 2021 - Linda Wells
- 1/27/21 Investment Advisory Services estimated advertisement mid to late March 2021 John Dawson
- <u> -2/3/21 Bulk Diesel Exhaust Fluid (DEF) estimated advertisement late March 2021 Leo Fautsch</u>
- 2/16/21 Request for Qualifications North Metro Maintenance of Way Facility Phase I estimated advertisement late March 2021 – John Dawson
- 2/24/21 Mechanical Services at RTD Facilities, estimated advertisement date late March 2021 Leo **Fautsch**



1660 Blake Street Denver, CO 80202 303.299.6000

To: Board of Directors

From: Debra A. Johnson, Chief Executive Officer and General Manager

Date: February 23, 2021

Subject: Summary of Monthly Purchasing Activity, New Contracts, Graphs and Reports

for January 2021

This summary is in four parts as listed below:

Part I is a summary of purchasing activity for the month of January 2021 as compared to January 2020.

Part II is a listing of all new contracts issued during the reporting month in excess of \$100,000.00.

Part III is a group of graphs illustrating purchasing activity for the current month compared to the previous year.

Part IV is a computer printout of our Monthly Purchase Order Activity Report.

Attachments

PART I PURCHASING ACTIVITY JANUARY 2021 – JANUARY 2020

SUMMARY OF PURCHASE ORDER, CONTRACTS, PETTY CASH AND PURCHASING CARD ACTIVITY FOR THE MONTH OF Jan. 2021 COMPARED TO Jan. 2020

Jan. 2021 Jan. 2020

1. Purchase Order Activity					
A. Total Purchase Orders Prepared:		440			500
B. Total Dollars Obligated:	\$	4,837,528.57	,	\$ 12	2,550,873.95
2. Sale of Surplus Assets:					
Mixed Scrap/Scrap Drums Auction Purchase of Used Oil	\$ \$	- 25,584.68		\$ \$	-
TOTAL	\$	25,584.68		\$	-
3. Petty Cash Activity:					
A. Total Transactions:		1			0
B. Total Dollars Spent:	\$	856.00		\$	-
4. Purchasing Card Activity:					
A. Total Transactions:		893			1478
B. Total Dollars Spent:	\$	288,237.18		\$	554,611.60
C. Rebate Check	\$	-		\$	-

PART II LISTING OF NEW PURCHASE ORDERS IN EXCESS OF \$100,000

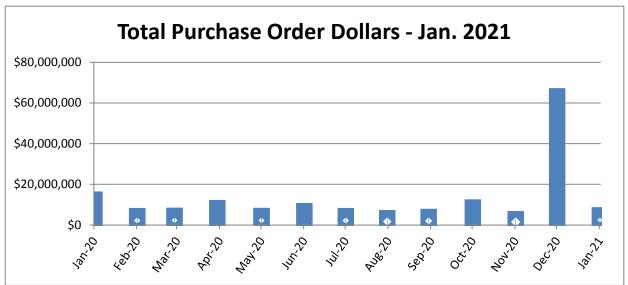
NEW CONTRACTS ISSUED DURING Jan. 2021 IN EXCESS OF \$100,000

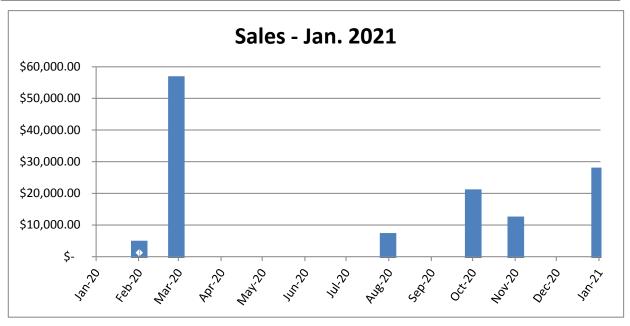
This part lists all new Contracts in numeric sequence showing the Contractor, Services Contracted for, Performance Period and Total Contract Amount.

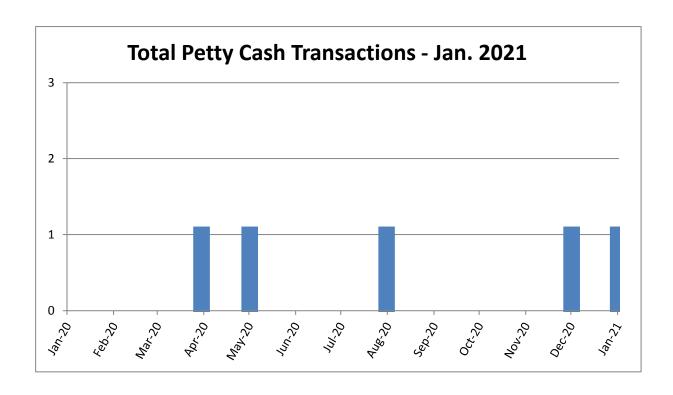
PO/CONTRACT NO CONTRACT	PURCHASE ORDER DATE	CONTRACT AMOUNT
208940 BPO UPS Comm Houses (Batteries Plus)	01/06/2021	\$ 133,798.00
18FH012/209334 MoR142D 2020 third Party Eagle P3 O&M Interface Projects (Denver Transit Partners LLC)	01/12/2021	\$ 1,994,000.00
209745 2021 Railroad Software Maintenance Agreement (Railyard Management Software)	01/28/2021	\$ 148,900.00
209498 Board Circuit LRV DEN V-VII EBCU Power Supply (Siemens Mobility Inc)	01/22/2021	\$ 190,540.00
209338 Wabtec Unscheduled Repairs Power Supply Boards, Transition Boards, Microprocessor Boards (Tec Tran a Division of Wabtec)	01/12/2021	\$ 120,000.00
209427 Tree Services for Trees at various locations through out the District (The Davey Tree Expert Company)	01/19/2021	\$ 101,787.00

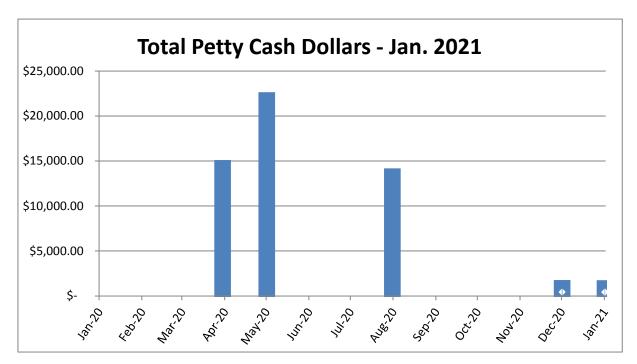
PART III GRAPHS OF PURCHASING ACTIVITY JANUARY 2021

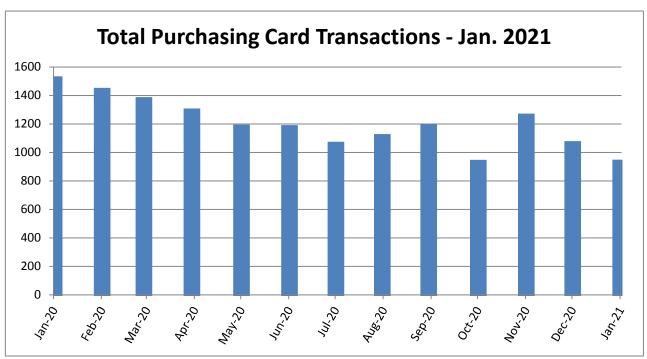


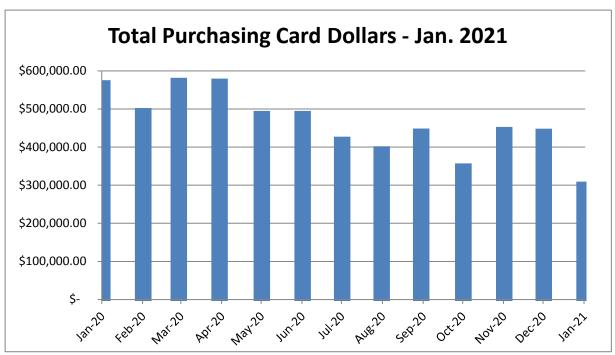












PART IV MONTHLY PURCHASE ORDER ACTIVITY REPORT



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

Page 1 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount
3D Printing Colorado	209397	01/14/21	COLLAR LRV DEN V-VII 53MM CANNON PLUG SECURITY	\$14,625.00
Total for Vendor:	3D Printing	Colorado		\$14,625.00
3D Systems Inc	209404	01/15/21	COLLAR LRV DEN V-VII 53MM CANNON PLUG SECURITY	\$11,900.00
Total for Vendor:	3D Systems In	nc		\$11,900.00
A-1 Base Inc	208953	01/06/21	THERMOSTAT 6000 STARTER W/ CONNECTOR	\$486.00
Total for Vendor:	A-1 Base Inc			\$486.00
AAF International	208959	01/06/21	FILTER A/C 6000 6300 RETURN AIR 2 PLY 15.75 x 44.5	\$3,360.00
	209201	01/07/21	Filter HVAC 24 X 24 X 1 PREPLEAT Flander Precision Air	\$198.00
Total for Vendor:	AAF Internat:	ional		\$3,558.00
AFL Telecommunications	209249	01/11/21	INSULATOR MOW SADDLE 35 MESS 2IN PIPE IMPULSE	\$511.40
	209463	01/20/21	CABLE JUMPER MOW TYPE KF IMPULSE	\$206.00
Total for Vendor:	AFL Telecomm	unications L	LC	\$717.40
AIS Industrial & Construction Supply	209291	01/12/21	CHEMICAL CLEANER ELECTRICAL CONTACT ELECTRO140	\$490.20
	209465	01/20/21	Paint Spray White Wheels	\$574.80
Total for Vendor:	AIS Industria	al & Constru	ction Supply	\$1,065.00



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

Page 2 of 39)
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PO Vendor Name	PO Number	PO Date	Description	PO Amount
AMGS Distributing LLC	208914	01/05/21	Lid Pail Non Gasketed	\$352.98
	209211	01/08/21	Chemical Sealant Silicone Hi-Temp	\$173.16
	209255	01/11/21	Rtv Gasket Maker Permatex Chemical Loctite Sealant Lock N Seal Medium Color Blue	\$1,104.48
	209292	01/12/21	CHEMICAL LOCTITE SEALANT PIPE GRIP W/TEFLON	\$552.00
	209460	01/20/21	CHEMICAL LOCTITE SEALANT 518 GASKET ELIMINATOR	\$242.00
	209503	01/25/21	GAUGE TIRE TREAD DEPTH ALSO USED BY LRV	\$177.00
Total for Vendor:	AMGS Distri	buting LLC		\$2,601.62
Ace Equipment & Supply Co.	209202	01/07/21	Brush American Lincoln Scrubber Nylon Plastic Base	\$600.00
	209210	01/08/21	Brush Floor 14IN Soft Bristle Flagged Ends	\$367.20
	209254	01/11/21	BRUSH PARTS CLEANING	\$366.00
	209290	01/12/21	Brush Stainless Steel 1-1/2IN Head Shop	\$240.00
Total for Vendor:	Ace Equipme	nt & Supply Co	o.	\$1,573.20
Adams Tower NP Center	209440	01/19/21	521DH005 ULC Adams Tower NP Center LLC 2021	\$95,000.00
Total for Vendor:	Adams Tower	NP Center LL	2	\$95,000.00
Air Filter Solutions Inc.	209788	01/29/21	FILTER TRACTION MOTOR 11 3/8 X 15 3/4 POLY WIRE FRAME FM25 SD100 LRV	\$2,625.00
Total for Vendor:	Air Filter	Solutions Inc		\$2,625.00



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

Page 3 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount
Airgas Inc	209445	01/20/21	Cartridge Respirator North Organic Vapor	\$130.56
	209502	01/25/21	Brush Acid 1/2 Hard Bristle	\$140.00
Total for Vendor:	Airgas Inc			\$270.56
Alameda Wholesale Nursery Inc	209477	01/20/21	2021 Plant & Nursery Stock Used Throughout The District	\$18,750.00
Total for Vendor:	Alameda Whole	sale Nursery	Inc	\$18,750.00
AllCable	209324	01/12/21	CABLE 4C AWG18 600V EXANE-15 SHLD JKT DEN V LRV	\$935.00
Total for Vendor:	AllCable			\$935.00
Allied Electronics, Inc.	209699	01/26/21	Tape Electrical 3/4" Orange MOW LRV	\$107.00
Total for Vendor:	Allied Electr	onics, Inc.		\$107.00
Alstom Signaling Operation	209464	01/20/21	RECEIVER LRV MOW AFTAC HXP IS 10.2	\$1,653.38
-	209664	01/25/21	Ect VTI-2S MOW LRV MODULE EC5	\$14,987.82
Total for Vendor:	Alstom Signal	ing Operation	on	\$16,641.20
American Seating Company	209455	01/20/21	COVER 9300 FLIP-UP SEAT LH	\$138.00
Total for Vendor:	American Seat	ing Company		\$138.00
Apex Design a Consor Company	209725	01/27/21	17DH010 Apex Design - ITS Work Order Contract - WO 29	\$12,286.00
Total for Vendor:	Apex Design a	Consor Comp	any	\$12,286.00



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Page 4 of 39

Run Date: 02/18/2021

PO Vendor Name	PO Number	PO Date	Description	PO Amount
Austin Hardware & Supply Inc.	209784	01/29/21	LATCH COMPARTMENT ADA RAMP SD160 LRV	\$1,320.00
Total for Vendor:	Austin Hardwa	re & Supply	Inc.	\$1,320.00
B.D.R. Pallets, Inc.	209704	01/26/21	PALLET 24 X 24	\$565.00
Total for Vendor:	B.D.R. Pallet	s, Inc.		\$565.00
BDI Inc	208939	01/06/21	GUN GREASE ALEMITE 555E W/ 18IN HOSE	\$526.20
Total for Vendor:	BDI Inc			\$526.20
BYD Coach & Bus LLC	208971	01/06/21	VALVE 1650 FOOT BRAKING ASSY	\$8,872.88
	209264	01/11/21	VALVE 1650 RELAY	\$725.75
	209284	01/11/21	BUSHING 1650 PLASTIC FLANGED	\$752.50
	209312	01/12/21	SUNVISOR 1650 SIDE DRIVERS WINDOW 36 INCH	\$637.98
	209330	01/12/21	BOX 1650 THREE PHASE TRANSIT	\$444.66
	209703	01/26/21	BUSHING 1650 STABILIZER BAR	\$168.30
Total for Vendor:	BYD Coach & B	us LLC		\$11,602.07
Batteries Plus	208932	01/05/21	BATTERY 1500 3600 3700 8D TOP THREADED STUD TERMINAL 1425 CCA	\$11,448.00
	208934	01/05/21	BATTERY 5000 6000 8D SIDE THREADED STUD TERMINAL 1425 CCA	\$11,448.00
	208940	01/06/21	BPO UPS Comm Houses	\$133,798.00
Total for Vendor:	Batteries Plu	s		\$156,694.00



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

Page 5 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount		
Battery Junction	209200	01/07/21	BATTERY PACK RECHARGEABLE LRV MOW	\$228.00		
Total for Vendor:	Battery Junct	tion		\$228.00		
Baultar Concepts, Inc.	209489	01/21/21	STEP LRV DEN VIII THRESHOLD MIDDLE LH/RH MIDDLE STEP	\$3,338.00		
	209490	01/21/21	STEP LRV DEN VIII THRESHOLD MIDDLE LH/RH BOTTOM STEP	\$2,224.00		
	209783	01/29/21	STEP LRV DEN VIII THRESHOLD MIDDLE RH STEP	\$4,105.00		
Total for Vendor:	Baultar Conce	epts, Inc.		\$9,667.00		
Bisco Industries Inc	209242	01/08/21	Tool Pin Remover Red Veam LRV	\$1,294.26		
Total for Vendor:	Bisco Indust	ries Inc		\$1,294.26		
C.F. Maier Composites,	209392	01/14/21	CAP 5000 6000-CS-LOWER	\$776.00		
Inc. Total for Vendor:	C.F. Maier Co	omposites, I	nc.	\$776.00		
CT Power LLC	209169	01/07/21	NUT A/C 1800 9300 CLUTCH MOUNTING	\$738.48		
	209212	01/08/21	TEST KIT R134A FR12 A/C ACID MOISTURE T/K	\$656.64		
Total for Vendor:	CT Power LLC			\$1,395.12		
Calmo Inc	209695	01/26/21	BUMPER 1650 RUBBER W/C RAMP	\$5,576.50		
	209696	01/26/21	LINK 1650 WASHER W/C RAMP	\$2,525.10		
Total for Vendor:	Calmo Inc			\$8,101.60		
Carahsoft Technology Corporation	209792	01/29/21	Albert Intrusion Detection Service	\$20,439.28		
Total for Vendor:	Carahsoft Ted	Carahsoft Technology Corporation				



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

Page 6 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount
Cembre Inc	209467	01/20/21	CONNECTOR ELECT MOW LUG CEMBRE 2A- 2M 1000 MCM	\$371.40
Total for Vendor:	Cembre Inc			\$371.40
Central Bag & Burlap Co.	209381	01/13/21	Wrap Bubble Packaging 6FT Tall	\$1,359.36
Total for Vendor:	Central Bag &	Burlap Co.		\$1,359.36
Centurion Tool & Supply Co. Inc.	208941 209256	01/06/21 01/11/21	BURNER BLOW TORCH PEN MARKING WHITE DYKEM M-3	\$275.04 \$205.80
Total for Vendor:	Centurion Too	l & Supply (Co. Inc.	\$480.84
Colorado Fire Services	209206	01/07/21	MSV 70704 - Recharge Fire Extinguishers	\$1,356.00
	209313	01/12/21	MODULE 1500 1800 3600 6000 9300 FIRE SUP END OF LINE	\$235.20
	209412	01/15/21	MSV 72066 - Recharge/ recertify fire extinguishers	\$2,100.00
	209724	01/27/21	MSV 72065 - 15524 - Recharge fire extinguishers	\$1,225.00
Total for Vendor:	Colorado Fire	Services LI	uC	\$4,916.20



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

Page 7 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount		
Colorado Petroleum	208889	01/04/21	FLUID ANTIFREEZE 100 PERCENT	\$3,300.00		
			CONCENTRATE 55 GALLON			
	209327	01/12/21	FLUID ANTIFREEZE 100 PERCENT	\$1,650.00		
			CONCENTRATE 55 GALLON			
	209454	01/20/21	FLUID ANTIFREEZE 100 PERCENT	\$1,650.00		
			CONCENTRATE 55 GALLON			
	209686	01/26/21	FLUID ANTIFREEZE 100 PERCENT	\$3,300.00		
			CONCENTRATE 55 GALLON			
Total for Vendor:	Colorado Pet	roleum		\$9,900.00		
Component Specialties,	209232	01/08/21	FUSE 10 AMP 1200 VAC NEG RETURN	\$2,131.00		
Inc.		,,	IMPULSE MOW	4-/		
Total for Vendor:	Component Sp	Component Specialties, Inc.				
Conserve-A-Watt	209248	01/11/21	LIGHT LED 15W A19 DIM 5000K 15W	\$122.86		
Lighting, Inc.			A19 5000K LED ELITE			
	209447	01/20/21	Lamp Metal Halide 400W Slim Globe	\$379.60		
			Platte S/C			
	209693	01/26/21	LAMP FLOURESCENT COOLWHITE (CW) 4'	\$200.40		
			LRV			
	209776	01/29/21	LIGHT LED 15W A19 DIM 5000K 15W	\$307.15		
			A19 5000K LED ELITE			
Total for Vendor:	Conserve-A-W	att Lighting,	Inc.	\$1,010.01		
Consolidated Electrical	209444	01/20/21	CIRCUIT BREAKER MOW 30 AMP DP TYPE	\$329.74		
Distributors Inc.	200111	01/20/21	THQL GE	4020111		
	209782	01/29/21	Conduit LRV .75 Type Hc	\$685.20		
				\$1,014.94		
Total for Vendor:	Consolidated	Consolidated Electrical Distributors Inc.				



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

Page 8 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount		
Counter Trade Products Inc	208961	01/06/21	Servers to support NMRL Intrusion Detection 2021 Blue Lava Annual Software & Services	\$8,104.00 \$50,000.00		
Total for Vendor:	Counter Trade	Products I	nc	\$58,104.00		
Crutchfield Corp	209741	01/28/21	DYNALINER SOUND INSULATION SHEET 54 x 32 x 1/2 INCH LRV	\$742.00		
Total for Vendor:	Crutchfield C	Crutchfield Corp				
Cummins Inc	209196	01/07/21	CONNECTOR 1500 1800 3600 3700 6000 9300 9400 COUPLING DEF DOSER INJECTOR	\$5,226.00		
	209247	01/11/21	KIT 6000 ZF TRANS 6AP1400B TORQUE CONVERTER REPAIR	\$918.87		
Total for Vendor:	Cummins Inc			\$6,144.87		
Dean Lewis Associates	209729	01/27/21	CAM H 16MM LRV	\$330.00		
Total for Vendor:	Dean Lewis As	ssociates		\$330.00		
Denver Transit Partners	209204	01/07/21	18FH012 MOR 142A Third Party Eagle P3 O&M Interface	\$20,000.00		
	209334	01/12/21	18FH012 MoR142D 2020 third Party Eagle P3 O&M Interface Projects	\$1,994,000.00		
Total for Vendor:	Denver Transi	t Partners l	LLC	\$2,014,000.00		



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Page 9 of 39

\$1,553.40

Run Date: 02/18/2021

Total for Vendor: Famco Of Denver, Inc.

PO Vendor Name	PO Number	PO Date	Description	PO Amount
E & G Terminal, Inc.	209361	01/13/21	Chemical Loctite Adhesive 290 Threadlocker Green	\$156.24
	209719	01/27/21	Lubricant Silicone Spray Lube	\$583.68
Total for Vendor:	E & G Termina	l, Inc.		\$739.92
Eclipse Engineering, Inc.	209743	01/28/21	SEAL TRACTION MOTOR AIR HORN INTAKE GASKET LRV	\$563.80
	209785	01/29/21	SEAL ROTARY SHAFT UNCOUPLER COUPLER LRV	\$162.50
Total for Vendor:	Eclipse Engin	eering, Inc.		\$726.30
EnviroTech Services Inc	209253	01/11/21	2021 Original Funds for Blanket for Ice Melt	\$76,000.00
Total for Vendor:	EnviroTech Se	rvices Inc		\$76,000.00
Environmental Logistics, Inc	209383	01/13/21	36DP002 Environmental Logistics - 40th & Airport - Last PO for invoice processing	\$11,000.00
Total for Vendor:	Environmental	Logistics,	Inc	\$11,000.00
FMH Material Handling Solutions Inc	209184	01/07/21	One (1) 48VDC Forklift Battery Per RTD Specifications	\$8,235.00
Total for Vendor:	FMH Material	Handling Sol	utions Inc	\$8,235.00
Famco Of Denver, Inc.	209257 209449	01/11/21 01/20/21	Filter Fuel Velcon Cartridge GASKET LID VELCON FUEL ISLAND	\$1,181.40 \$372.00



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

Page 10 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount	
Fastenal Company	209314	01/12/21	Brush Parts Cleaning Nylon Gasoline / Solvent NO8	\$133.44	
	209471	01/20/21	BRUSH CHIP 2 INCH FLAT SASH MOW LRV	\$168.00	
	209777	01/29/21	Chemical Test Smoke Crc	\$171.60	
Total for Vendor:	Fastenal Comp	pany		\$473.04	
Ferrovial Services Infrastructure Inc	209288	01/11/21	Ferrovial Services - Table Mesa PnR Repairs	\$885.00	
Total for Vendor:	Ferrovial Ser	Ferrovial Services Infrastructure Inc			
FinishMaster, Inc.	209691	01/26/21	Disc Sanding 2IN Medium Surface Conditioning	\$108.00	
Total for Vendor:	FinishMaster,	Inc.		\$108.00	
Fraser Tool and Gauge	209236	01/08/21	ADJUSTER 1500 3600 6000 CALIPER MECH SET ELSA 225	\$11,046.00	
	209362	01/13/21	SCREW 1800 9300 EXTERNAL TORX HEAD M16 X 1.5 X 100 REAR AXLE BRAKE	\$270.00	
Total for Vendor:	Fraser Tool a	and Gauge		\$11,316.00	



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

Run Date: 02/18/2021	Page 11 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount
Gillig LLC	208866	01/04/21	LATCH 6000 ASSY FLOOR LIFT	\$5,564.85
	208897	01/05/21	SPRING 6000 GAS ENGINE DOOR	\$808.20
	208898	01/05/21	HOSE 6000 DEF SUCTION 24V 3/8" X 3/8"	\$2,928.51
	208899	01/05/21	Bracket Body 5000 6000 Front Bumper Mount RH	\$3,446.09
	208900	01/05/21	CUSHION ASSY 1500 1800 3600 5000 6000 9300 DRIVERS BOTTOM W/BLACK CLOTH FABRIC	\$6,069.20
	208915	01/05/21	CONTROLLER 1500 3600 3700 PENDANT RICON LIFT	\$3,282.96
	208916	01/05/21	Extrusion 5000 6000 Exterior Bumper Mount Front	\$8,163.28
	208917	01/05/21	COVER 5000 6000 BATTERY BOX / PANEL CLOSEOUT	\$2,764.68
	208918	01/05/21	PUMP WATER 5000 6000 BRUSHLESS CIRCULATING	\$2,705.55
	208919	01/05/21	DUCT 5260-5265 6000 EXHAUST DIFFUSER	\$3,275.67
	208920	01/05/21	LAMP 6000 DASH PANEL LED AMBER	\$1,515.78
	208921	01/05/21	PANEL 6000 DRIVERS SEAT BACK LOWER TRIM PANEL	\$2,352.64
	208929	01/05/21	STRAP KIT 1500 1800 5000 6000 9300 DRIVESHAFT YOKE 1/2 ROUND MOUNT	\$8,814.55
	208942	01/06/21	COVER 6000 REAR EXIT DOOR LOWER RH	\$1,966.40
	208943	01/06/21	BLOWER 1800 9301-9340 DEFROSTER COMPLETE	\$2,281.05
	208951	01/06/21	BUMPER 5000 6000 FRONT MODULE LH	\$348.74
	209170	01/07/21	NONSKID 6000 LIFT REAR	\$666.10
	209171	01/07/21	SLIDE PIN KIT 1500 9300 6000 BUSHING BRAKE CALIPER	\$13,593.00



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

Page 12 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount
Gillig LLC	209172	01/07/21	SLIDE 6000 ASSY BATTERY BOX	\$7,755.42
	209173	01/07/21	BRAKE PADS 1500 1990 3600 3700 6000	\$14,403.75
			ALL AXLES MA703 KIT	
	209188	01/07/21	SIGN 1500 1800 1990 3600 3700 6000	\$6,617.65
			9300 REAR	
	209195	01/07/21	PUMP 1800 9300 HEATING A/C BOOSTER	\$3,460.64
			24V	
	209213	01/08/21	FILTER 5260-5265 6000 HEATER	\$8,596.04
			UNDERSEAT CURBSIDE STREETSIDE	
	209214	01/08/21	Plug Air Hanson 1/4 Nominal W/	\$268.00
			1/4MPT	
	209215	01/08/21	RIVET 6000 SST BLIND DOME HD 5/32IN	\$341.75
			DIA .1187 W/C LIFT	
	209216	01/08/21	FILTER 6000 STEERING HYDRAULIC	\$2,890.32
	209238	01/08/21	ECU 6300 ABS CAB MOUNTED	\$3,110.18
	209243	01/08/21	STRAP 1650 LRV ASSIST SILVER	\$984.50
	209258	01/11/21	SEAL 1500 1990 BRAKE AIR CHAMBER	\$837.20
	209259	01/11/21	HOSE 6000 DEF THROTTLE 24V 3/8" X	\$939.55
			3/8"	
	209261	01/11/21	BEARING 1500 3600 3700 FLANGED 3/4	\$4,886.67
			I.D. RICON LIFT	
	209293	01/12/21	BUSHING OILITE FOR BIKE RACK DL2	\$754.00
	209294	01/12/21	BRACKET 6000 MTG AUX HEATER	\$2,464.64
	209295	01/12/21	STOP 6000 WINDOW ROUND	\$1,288.98
	209296	01/12/21	MODULE 6000 DPF OUTLET	\$1,427.29
	209315	01/12/21	REPAIR KIT 5000 6000 ENTRANCE DOOR	\$675.88
			MOTOR	
	209328	01/12/21	CABLE 6000 9300 PULL CORD YELLOW	\$580.00
			COATED	
	209331	01/12/21	CABLE 6000 9300 PULL CORD YELLOW	\$580.00
			COATED	



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

Page 13 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount
Gillig LLC	209363	01/13/21	NONSKID 6000 SAFETY WALK LOWERING FLOOR BLACK	\$1,254.84
	209394	01/14/21	BRACKET 6000 MTG AUX HEATER	\$172.98
	209421	01/19/21		\$228.10
		,,	RED ENDS 3/8 IN	4
	209422	01/19/21	BOX 6000 LIFT CONTROL	\$2,790.30
	209430	01/19/21	BRACKET 1650 ARM MIRROR 5DEG	\$1,022.68
	209446	01/20/21	PUCK 6000 LIFT-U	\$1,625.08
	209448	01/20/21	HOUSING 6000 ABS HEAD EXTERIOR	\$588.42
			MIRROR LH	
	209483	01/21/21	PLATE 1800 9300 A/C COMPRESSOR	\$318.30
			THERMO KING X640	
	209493	01/21/21	AIR BAG 6000 REAR	\$3,118.60
	209504	01/25/21	HOSE 6000 6300 STEERING PUMP	\$1,500.92
			RESERVOIR	
	209505	01/25/21	NONSKID 6000 SAFETY WALK LOWER	\$972.60
			BLACK	
	209659	01/25/21	CLAMP 1500 1800 3600 5000 6000 9300	\$10,308.16
			9400 CAC BAND T-BOLT 4 INCH	
	209672	01/25/21	HUB 6000 ASSY W/WHEEL & DRIVE STUDS	\$2,884.08
			AXLE	
	209673	01/26/21	GRILL 6000 6300 A/C RETURN AIR	\$482.98
	209674	01/26/21	CONTROLLER 1800 6000 9300 9400	\$1,080.34
			MODULE INTELLIGAIRE HVAC DRIVERS	
			PANEL	
	209675	01/26/21	NONSKID 6000 SAFETY WALK UPPER	\$666.80
			BLACK	
	209713	01/27/21	STUD 1500 1990 6000 DRIVE WHEEL	\$385.00
			AXLE	
	209738	01/28/21	COMPRESSOR A/C 6000 6001-6415 ASSY	\$23,799.63
			SCREW	



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

Page 14 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount
Gillig LLC	209750	01/29/21	SHADE 5000 6000 MESH DRIVERS WINDSHIELD	\$4,463.20
	209751	01/29/21	LAMP 6000 LED AMBER 24V DAYLIGHT VISIBLE	\$2,004.72
	209758	01/29/21	MOTOR 6000 WIPER ASSY C/S	\$1,951.20
	209767	01/29/21	CORD 1500 1990 3600 3700 6000 42	\$371.25
			INCH DRIVER SUN SHADE	
Total for Vendor:	Gillig LLC			\$195,399.89
Grainger	208867	01/04/21	SEAL TORQUE ORANGE .5 OZ TUBE	\$751.40
	208886	01/04/21	CHEMICAL SOAP STEAM CLEANING ZEP	\$747.85
			FORMULA 940 55 GAL DRUM	
	208894	01/04/21	BRUSH UTILITY 8INCH SHORT NYLON	\$213.84
	209217	01/08/21	Towel Scrub In A Bucket Hand	\$1,761.23
			Cleaner	
	209233	01/08/21	HOLDER SOAPSTONE FLAT LRV	\$241.50
	209286	01/11/21	Tool Valve Core LRV	\$155.90
	209364	01/13/21	Knife Olfa Stainless Steel 9mm	\$1,980.00
	209494	01/21/21	Ice Cleats, K1 Series Universal Mid-Dole Unisex	\$6,585.00
	209506	01/25/21	CHEMICAL LOCTITE 243 THREADLOCKER 10ML LIGHT RAIL USE	\$263.20
	209747	01/28/21	CORD ELECTRIC EXTENSION 14 GA 3 PRONG LRV	\$911.90
	209778	01/29/21	AIR CONDITIONER LRV SCADA COMMUNICATION HOUSE 14,200/14,500 BTU H COOLING/HEATING 10.4/10.4 EER	\$1,997.30
Total for Vendor:	Grainger			\$15,609.12



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

Page 15 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount
Granicus LLC	209499	01/22/21	Granicus - Hosting Services for RTD Board Office	\$53,756.52
Total for Vendor:	Granicus LLC			\$53,756.52
Hi-Tec Enterprises	208962 209749	01/06/21 01/28/21	BRUSH TRACTION MOTOR LRV BRACKET GAS SPRING SUPPORT SIDE SKIRT PANEL LRV	\$12,225.00 \$240.00
Total for Vendor:	Hi-Tec Enterp	prises		\$12,465.00
Hill Petroleum	209730	01/27/21	LUBRICANT SYNTHETIC OIL GEAR 80W90 TEXAS STAR	\$4,971.36
Total for Vendor:	Hill Petrole	ım		\$4,971.36
Hydraquip Inc	209384	01/13/21	HOSE 1800 6000 9300 ISL STEEL BRAIDED CPR WATER OUTLET	\$2,943.20
	209706	01/26/21	HOSE FUEL ISLAND	\$701.34
Total for Vendor:	Hydraquip Ind			\$3,644.54
IFE North America Inc	209661	01/25/21	SWITCH CUTOUT CREW DOOR 1, 11, 4 & 14 DEN V LRV	\$1,858.00
Total for Vendor:	IFE North Ame	erica Inc		\$1,858.00
IFM Efector Inc.	209182	01/07/21	Box 170 Airflow Supervisor Chopper Blower LRV	\$223.00
Total for Vendor:	IFM Efector I	Inc.		\$223.00
J.T. Ryerson & Son Inc.	209285	01/11/21	ALUMINUM SHEET .0125 X 36IN X 96IN	\$2,413.67
Total for Vendor:	J.T. Ryerson	& Son Inc.		\$2,413.67



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

Page 16 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount
Janek Corporation	209262	01/11/21	BUMPER 1500 1990 3600 3700 REAR	\$300.00
			MODULE LH	
	209316	01/12/21	BUMPER 1500 1990 3600 3700 REAR	\$300.00
			MODULE RH	
Total for Vendor:	Janek Corpor	ation		\$600.00
John Rohrer Contracting	208927	01/05/21	Nine Mile Park n Ride Parking	\$95,794.00
Company Inc			Structure Repairs	
	209746	01/28/21	University Park n Ride Parking	\$55,900.00
			Structure Repairs	
Total for Vendor:	John Rohrer	Contracting (Company Inc	\$151,694.00
Korf Continental	200405	01/15/01	One Board B250 Httl: Liter Manuals man	Ċ72 000 00
KOII COMUMENTAL	209405	01/15/21	One Ford F350 Utility Truck per quote - St. Award 142082	\$72,088.00
			queec se. Ilwara 112002	
Total for Vendor:	Korf Contine	ntal		\$72,088.00
Kubat Equipment &	209507	01/25/21	Fitting Fuel Emco Wheaton Nozzle 1-	\$345.15
Service Co. Inc			1/2IN	
Total for Vendor:	Kubat Equipm	ent & Service	e Co. Inc	\$345.15
	rabao ngarpi			7
L & N Supply Company	208868	01/04/21	Squeegee 30IN W/O Handle W/ Metal	\$608.80
			Backing Black	
	209219	01/08/21	Mop Head 240Z 100 Pct Rayon OR	\$1,072.80
	209365	01/13/21	Nylon ABSORBANT FLOOR SWEEP	\$213.20
	209365	01/13/21	Chemical Bleach 5.25PCT 1GAL	\$573.60
	209484	01/21/21	Pad Floor Buffing Red 23"	\$674.78
	203133	01/29/21	rad rioor burring hed 23	φυ/4.70
Total for Vendor:	L & N Supply	Company		\$3,143.18



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

Page 17 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount
L.B. Foster Rail Technologies Corp	209252 209709	01/11/21 01/27/21	STICK LUBE TREAD LRV STICK LUBE FLANGE LRV	\$17,763.22 \$21,913.40
Total for Vendor:	L.B. Foster R	ail Technolo	ogies Corp	\$39,676.62
LED Smart Inc	209744	01/28/21	BULB LRV DEN I-VII INTERIOR LED DOME LIGHTS	\$12,385.50
Total for Vendor:	LED Smart Inc			\$12,385.50
Laird Plastics	209676	01/26/21	HOLDER PLASTIC ADA BUS NUMBER SLIP	\$577.50
Total for Vendor:	Laird Plastic	s		\$577.50
Lenertz Industrial Supply Co, Inc	208869	01/04/21	BANDING STANLEY 139 .500 X .023	\$918.00
	209721	01/27/21	BOX 30" LONG 12" HIGH 18" WIDE FOR UNIT SHOP 50	\$296.00
Total for Vendor:	Lenertz Indus	trial Supply	Co, Inc	\$1,214.00
Lewis Bolt & Nut Company	209780	01/29/21	BOLT MOW 1X8-1/2 GRADE 8	\$130.40
Total for Vendor:	Lewis Bolt &	Nut Company		\$130.40
Luminator Technology	208970	01/06/21	COVER ALL SUBFLEETS REAR SIGN	\$2,603.94
Group Inc Total for Vendor:	Luminator Tec	hnology Grou	ip Inc	\$2,603.94
MAC Products	209439	01/19/21	Lug Copper 2/0 Str 3/8 Bolhole MOW LRV	\$351.80
Total for Vendor:	MAC Products			\$351.80



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

Page 18 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount
MHC Kenworth - Denver	208870	01/04/21	CLAMP 5000 6000 6300 9300 V BAND	\$273.00
MIC Reliworth - Deliver	200070	01/04/21	3.5IN ID	7275.00
	208922	01/05/21	SEAL 3600 3700 FRONT AND TAG HUB	\$1,034.40
	208945	01/06/21	PULLEY 1800 9300 ISL CRANKSHAFT	\$1,979.40
	208946	01/06/21	MODULE 1800 6000 9300 DPF	\$7,387.50
	208967	01/06/21	SEAL TRANS 1500 3600 3700 B500 OUTPUT SHAFT	\$11,082.50
	209175	01/07/21	BREATHER 1500 3600 3700 ISX CRANKCASE	\$1,947.89
	209239	01/08/21	GASKET 1800 5260-5265 6000 9300 ISL OIL PAN	\$16,044.83
	209266	01/11/21	TENSIONER 1800 6000 9300 ISL ALTERNATOR BELT	\$4,507.20
	209297	01/12/21	CHEMICAL PB BLASTER 11 OZ. PENETRATING CATALYST	\$504.00
	209318	01/12/21	DISC 1500 1800 3600 6000 9300 PHOTO SPHEROS THERMO 230 300 350	\$22,862.06
	209424	01/19/21		\$1,989.00
	209425	01/19/21	CATALYST 6001-6415 MODULE	\$13,087.84
	209450	01/20/21	CONNECTOR 6000 ISL NOX INLET HARNESS SIDE	\$310.15
	209462	01/20/21	ROCKER LEVER 5260-5265 6000 ISL EXHAUST	\$928.80
	209732	01/27/21	GASKET 1800 5260-5265 6000 9300 ISL EXHAUST RECIRCULATION	\$14,224.40
	209752	01/29/21		\$445.88
	209769	01/29/21		\$1,493.30



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

18/2021 Page 19 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount
Total for Vendor:	MHC Kenworth -	Denver		\$100,102.15
MSC Industrial Supply	208873	01/04/21	Can Oil Pump Style Small	\$396.84
Co. Inc.	208901	01/05/21	LUBRICANT WD40 PENELUBE 16 OZ	\$1,605.60
	209177	01/07/21	GREASE BARIUM PARKER 2 OZ TUBE BRAKE TREADLE MECHANISM	\$544.08
	209222	01/08/21	PUMP LITTLE GIANT ANTIFREEZE COLLECTOR	\$287.28
	209268	01/11/21	WHEEL WIRE BRUSH 1/4 SHAFT 3IN DIAMETER SS	\$684.60
	209322	01/12/21	CASTER RIGID 6 IN LRV	\$292.20
	209485	01/21/21	PAINT SPRAY LIGHT GRAY MACHINE	\$221.76
	209753	01/29/21	Chemical Adhesive Gasket Spray 3M	\$264.00
Total for Vendor:	MSC Industrial	Supply Co.	Inc.	\$4,296.36
Mallory Safety & Supply	209371	01/13/21	First Aid Kit Complete	\$209.85
Total for Vendor:	Mallory Safety	& Supply L	LC	\$209.85
Manion Construction, Inc.	209654	01/25/21	37DM002 Manion Construction - Street Improvements/Shelter Install WO Contract - WO 82	\$35,732.34
	209655	01/25/21	37DM002 Manion Construction - Street Improvements/Shelter Install WO Contract - WO 83	\$22,463.32
Total for Vendor:	Manion Constru	ction, Inc.		\$58,195.66



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

Page 20 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount
Marini Diesel Inc	208944	01/06/21	ISOLATOR 1800 5260-5265 6000 9300	\$756.82
			ISL VIBRATION VALVE COVER	
	208965	01/06/21	DIPSTICK 3661-3674 OIL	\$924.12
	209174	01/07/21	SHIELD 1500 3600 3700 HEAT EXHAUST	\$1,938.43
			MANIFOLD	
	209263	01/11/21	TOOL REMOVAL ELECTRICAL	\$298.74
	209317	01/12/21	DESICCANT KIT 1500 1650 1800 1990	\$11,297.70
			3600 3700 6000 9300 AIR DRYER	
	209366	01/13/21	BOLT 1800 5260-5265 6000 6300 9300	\$333.60
			9400 ISL CRANKSHAFT ADAPTER ISL	
	209386	01/13/21	SEAL 1800 5260-65 6000 9300 ISL OIL	\$11,284.92
			CRANKSHAFT	
	209423	01/19/21	HOSE 1800 ISL MOLDED ERG COOLANT	\$111.44
	209677	01/26/21	INDICATOR LUG NUT ORANGE 1-5/16" 33MM	\$3,760.00
	209678	01/26/21	BELT 1800 9300 WATER PUMP DRIVE	\$1,083.75
	209679	01/26/21	FILTER HYD 1500 1650 1990 3600	\$515.92
			POWER STEERING	
	209711	01/27/21	HOSE 1800 5260-5265 6000 9300 ISL AIR COMPRESSOR TO BLOCK	\$2,047.64
	209733	01/27/21	NUT 1500 LOCK ISX ERG	\$856.30
	209768	01/29/21	GASKET 1800 5260-5265 6000 9300 ISL	\$240.15
		,,	OIL COOLER COVER	4
Total for Vendor:	Marini Diese	el Inc		\$35,449.53
McMaster-Carr Supply	209187	01/07/21	FILTER RETURN VENTILATION 20 x 24 x	\$2,632.56
Company			2 DEN V LRV	
-	209739	01/28/21	LUBRICANT CLUTCH MOBILTEMP 12 OZ	\$164.60
Total for Vendor:	McMaster-Ca	er Supply Com	pany	\$2,797.16



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

Page 21 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount
Modine Manufacturing Company	209220	01/08/21	RADIATOR 6000 CAC COOLIING MODULE FRAMELESS	\$11,766.00
Total for Vendor:	Modine Manuf	acturing Comp	pany	\$11,766.00
Mohawk Mfg. & Supply Co.	208872	01/04/21	LAMP 6000 ASSY WHITE EXTERIOR	\$797.00
	209176	01/07/21	BRAKE ROTOR 1800 9300 FRONT	\$945.94
	209221	01/08/21	BRAKE ROTOR 6000 FRONT AND REAR	\$8,590.00
	209274	01/11/21	GASKET 1500 1800 1990 3600 3700	\$1,593.88
			9300 STEERING PUMP MOUNTING	
	209387	01/13/21	GASKET 5000 6000 DRIVE AXLE FLANGE	\$1,044.80
	209413	01/15/21	PULLEY 1800 5260-5265 6000 6300	\$2,091.00
			9300 9400 IDLER ISL	
	209451	01/20/21	WIPER 6000 INNER AXLE	\$162.00
	209459	01/20/21	MOUNT 1400 5000 6000 RADIATOR STD VIBRATION	\$285.00
	209660	01/25/21	SEAL 5000 6000 - 6340 HUB FRONT	\$1,646.00
	209755	01/29/21	PEDAL 5000 6000 BRAKE W/ BASE	\$648.00
	209771	01/29/21	BRAKE VALVE 1500 1990 3600 5000	\$938.32
			6000 9300 9400 PARKING CONTROL PP1	
Total for Vendor:	Mohawk Mfg.	& Supply Co.		\$18,741.94
Money Systems Technology Inc.	209726	01/27/21	Preventive Maintenance Contract for Money Systems Coin Counter	\$2,600.00
Total for Vendor:	Money System	\$2,600.00		



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

Page 22 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount
Motion Industries, Inc.	208871	01/04/21	LUBRICANT LIFT OIL H5606	\$326.52
	208933	01/05/21	HOSE 1500 3600 3700 AIR COMPRESSOR INTAKE ISX 1.5 IN 15 PSI	\$3,993.00
	209456	01/20/21	HOSE 1500 3600 3700 AIR COMPRESSOR INTAKE ISX 1.5 IN 15 PSI	\$7,986.00
Total for Vendor:	Motion Industries, Inc.			\$12,305.52
Mouser Electronics, Inc.	208969	01/06/21	CONNECTOR FEMALE ASSY 35 DEN V LRV	\$111.84
	209770	01/29/21	SOCKET 1650 TERMINAL 16-12GA CUT STRIP	\$58.40
Total for Vendor:	Mouser Elect	cronics, Inc.		\$170.24



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

Page 23 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount
Muncie Transit Supply	208874	01/04/21	SLACK ADJUSTER 5000 LH FRONT	\$1,902.72
	208902	01/05/21	GASKET 1800 6000 9300 DEF FILL	\$512.40
			MOUNTING ADAPTER	
	208923	01/05/21	GUARD 1500 ACCURIDE ALUMINUM WHEEL	\$1,048.44
	208935	01/05/21	REPAIR KIT 1650 5261-5265 6000	\$8,560.00
			CONDENSOR SEPERATOR 24V	
	208947	01/06/21	CHAMBER 1500 3600 3700 BRAKE FRONT	\$675.96
			LH	
	209237	01/08/21	CLIP 1650 5000 6000 BUMPER PLASTIC	\$983.79
			CHRISTMAS TREE	
	209269	01/11/21	ADAPTER 6000 DEF FILLER W/CAP AND	\$6,905.08
			GASKETS	
	209298	01/12/21	TUBE EXH 6000 MUFFLER FORMED	\$2,027.80
	209457	01/20/21	VALVE 1500 BITZER A/C COMP PRESSURE	\$207.98
	209712	01/27/21	HOSE SILICONE 1 IN X 36 IN	\$497.75
	209774	01/29/21	HOSE 1500 1990 3600 3700 CONDENSER	\$449.04
			INLET	
Total for Vendor:	Muncie Trans	sit Supply		\$23,770.96
		, ro pappry		4-5,
NASG Holdings LLC	209702	01/26/21	GLASS 6 MIN PASSENGER 1/4" 44% GREY	\$6,800.00
			TINT LAMINATED SD160 DEN VI LRV	
Total for Vendor:	NASG Holding	s LLC		\$6,800.00



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

Page 24 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount
National Coatings &	208882	01/04/21	PAINT SLOW ACTIVATOR DUPONT CORLAR	\$583.73
Supplies Inc	208885	01/04/21	PAINT 3600 BLUE ELITE PRODUCTIVE	\$791.80
			BASE COAT GAL	
	208887	01/04/21	Paint Thinner Lacquer 5GAL Dupont	\$114.70
	208949	01/06/21	PAINT THINNER LACQUER 55GAL	\$540.00
	209299	01/12/21	PAINT EPOXY PRIMER SEALER DUPONT	\$941.48
			CORLAR	
	209438	01/19/21	POWERTINT QUART RED SHADE YELLOW	\$423.74
	209486	01/21/21	BINDER IMRON ELITE PRODUCTIVE	\$273.40
	209754	01/29/21	BINDER IMRON ELITE PRODUCTIVE	\$977.12
Total for Vendor:	National Coatings & Supplies Inc			\$4,645.97
National Oak	208903	01/05/21	MASK RESPIRATOR BINKS COMPLETE	\$2,721.64
Distributors Inc	209223	01/08/21	Sandpaper Disc 8IN 40GRIT Stikit	\$2,065.50
	209251	01/11/21	DISC ROLOC SURFACE CONDITIONING 3	\$760.00
			IN MEDIUM 3M	
	209367	01/13/21	ADHESIVE SEMI-RIGID PLASTIC REPAIR	\$1,410.68
	209452	01/20/21	CLEANER ADHESIVE GENERAL PURPOSE	\$1,584.90
Total for Vendor:	National Oak	Distributor	s Inc	\$8,542.72
Natural Bridge Station	208893	01/04/21	DRUM FIBRE 4FT FLORESCENT LAMP	\$144.96
Inc.			DISPOSAL HOLDS 85 4FT	
Total for Vendor:	Natural Bridge Station Inc.			\$144.96



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

Page 25 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount
Neopart Transit LLC	208875	01/04/21	AIR BAG 1800 9300 9400 AIR SPRING	\$6,396.00
			ALL AXLES	
	208948	01/06/21	BRAKE CHAMBER 1500 1990 3600 REAR LH RH	\$3,014.94
	209178	01/07/21	STRUT 1800 9300 GAS 130 LBS .75 STUD ACCESS DOORS	\$2,709.48
	209224	01/08/21	SEAL 6000 REAR AXLE INNER	\$8,076.00
	209265	01/11/21	RETAINING KIT 1500 1990 6000 DISC BRAKE PAD	\$1,497.92
	209275	01/11/21	MODULE 6000 ABS STABILITY CONTROL ECU	\$4,248.72
	209320	01/12/21	AIR BAG 1500 1990 3600 FRONT	\$2,045.00
	209388	01/13/21	CLAMP BELL CORD CABLE REUSABLE	\$204.00
	209393	01/14/21	TIE ROD 5000 6000 TUBE W / ENDS STEERING KNUCKLE	\$1,579.14
	209710	01/27/21	KING PIN KIT 5000 6000 6300 FRONT AXLE	\$1,161.50
	209772	01/29/21	VALVE 1500 1990 3600 3700 SKINNER PARK BRAKE	\$242.04
Total for Vendor:	Neopart Transit LLC			\$31,174.74
New Pig Corporation	209426	01/19/21	ABSORBANT MAT GREY 15 X 20 COOLANT/OIL	\$4,272.00
	209508	01/25/21	ABSORBANT MAT WHITE 16.5 X 20 OL ONLY	\$1,040.00
Total for Vendor:	New Pig Corp	oration		\$5,312.00
Old Western Paint	208954	01/06/21	COATING NON-SLIP YELLOW PPG	\$283.58
Company, Inc. Total for Vendor:	Old Western	\$283.58		



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

Page 26 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount
Polestar Distributors	209468	01/20/21	BULB LIGHT 125W,-120-277 VOLT MOW	\$417.12
	209781	01/29/21	BULB LIGHT 125W,-120-277 VOLT MOW	\$834.24
Total for Vendor:	Polestar Distributors			\$1,251.36
Power Product	209773	01/29/21	Nozzle Fog Fire Hose 100 Psi 1.5IN	\$163.08
Technologies, Inc.			Ipt	
Total for Vendor:	Power Product Technologies, Inc.			\$163.08
Powertech Controls Co.,	209670	01/25/21	Tool Removal Type F Bcu Tcu LRV	\$117.00
Inc. Total for Vendor:	Powertech Controls Co., Inc.			\$117.00
Prevost Car (US) Inc.	209319	01/12/21	BLADE 1650 WIPER	\$1,275.00
	209458	01/20/21	ADAPTER 3600 6000 FUEL POPPET EMCO	\$2,733.30
	209509	01/25/21	PIVOT 5000 6000 EXIT DOOR	\$3,108.40
Total for Vendor:	Prevost Car (US) Inc.			\$7,116.70
Prime Industries Inc.	208876	01/04/21	CHEMICAL ROOF SEALANT SEAL BOND 100	\$903.60
Total for Vendor:	Prime Industries Inc.			\$903.60
Professional Plastics,	209300	01/12/21	GRAFFITI GUARD 6000 LH/RH #3-4 #6-	\$759.20
Inc.			11 #13-14 LOWER 46IN EGRESS	
Total for Vendor:	Professional Plastics, Inc.			\$759.20
Progress Rail Services	209199	01/07/21	Relay 500 Ohm Biased RCH MOW LRV	\$17,803.50
Corp Total for Vendor:	Progress Rail Services Corp			\$17,803.50



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

Page 27 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount
Pynergy Petroleum	209398	01/14/21	Lubricant Grease Conoco Red	\$351.00
Company LLC			Multiplex 120LB KEG	
	209756	01/29/21	OIL 5W30 FULL SYNTHETIC 55 GALLON DRUM	\$3,700.80
Total for Vendor:	Pynergy Petro	leum Company	LLC	\$4,051.80
R & M Sales Company Inc.	209250	01/11/21	Glove Dust 6 Oz Bottles MOW LRV	\$135.72
Total for Vendor:	R & M Sales C	ompany Inc.		\$135.72
R.F.S., Inc.	209301	01/12/21	ADHESIVE 3-M RUBBER PLASTIC SCOTCH-	\$560.40
			WELD	
Total for Vendor:	R.F.S., Inc.			\$560.40
R.S. Hughes Company,	208924	01/05/21	SANDPAPER 100 GRIT CLOTH ROLL 3M	\$752.28
Inc.	208968	01/06/21	ADHESIVE LRV ZIP GRIP 1/3 OZ. RUBBER BONDING LOW VISCOSITY	\$170.70
	209283	01/11/21	Sandpaper 400 Grit Cloth Roll	\$55.00
			Utility 3M	
Total for Vendor:	R.S. Hughes C	ompany, Inc.		\$977.98
RailPod Inc	209399	01/14/21	Testing of N Line for rail flaws	\$10,931.52
Total for Vendor:	RailPod Inc			\$10,931.52
RailPros Field Sevices	209469	01/20/21	521DN002 Riverside Flaggers 2021	\$60,000.00
Inc Total for Vendor:	RailPros Fiel	d Sevices In	ac	\$60,000.00



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

Page 28 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount	
Railyard Management Software	209745	01/28/21	2021 Railroad Software Maintenance Agreement	\$148,900.00	
Total for Vendor:	Railyard Mana	agement Softw	ware	\$148,900.00	
Rexel USA Inc	209339	01/12/21	Tape Splicing Linerless Rubber 2" X 30' MOW LRV	\$712.56	
	209470	01/20/21	CONNECTOR ELECT MOW SPLICE BUTT LONG 500 KCMIL	\$122.15	
Total for Vendor:	Rexel USA Inc	Rexel USA Inc			
Rocky Mountain Adhesives, LLC	209302	01/12/21	CARDBOARD BATTERY PAD SHIPPING 4 LAYER	\$1,611.70	
Total for Vendor:	Rocky Mounta:	in Adhesives,	LLC	\$1,611.70	
Rush Truck Centers Of Colorado	209289	01/12/21	VALVE 1800 6000 9300 9400 ISL AIR FUEL THROTTLE	\$2,326.90	
Total for Vendor:	Rush Truck Co	Rush Truck Centers Of Colorado			
SGS North America Inc	209279	01/11/21	SGS Environmental Chemical Analysis Testing	\$9,965.00	
Total for Vendor:	SGS North Ame	erica Inc		\$9,965.00	
SK&T Integration Inc	209472	01/20/21	LABEL BARCODE ZEBRA PRINTER	\$826.80	
Total for Vendor:	SK&T Integra	tion Inc		\$826.80	
Saf-T-glove, Inc.	209510	01/25/21	GLASSES SAFETY ERGONOMIC FRAME	\$763.20	
Total for Vendor:	Saf-T-glove,	Inc.		\$763.20	



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

Page 29 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount	
Safe Fleet Bus & Rail	209791	01/29/21	GLASS MIRROR BOTTOM FLAT DEN V LRV	\$1,830.03	
Total for Vendor:	Safe Fleet Bu	s & Rail		\$1,830.03	
Safety & Construction Supply	209276	01/11/21	VEST SAFETY LIME ONE SIZE L-XL NON- REFLECTIVE MESH VISITOR	\$140.00	
Total for Vendor:	Safety & Cons	Safety & Construction Supply			
Sardo Bus & Coach Upholstery	209341	01/12/21	COVER ONLY SEAT STANDARD BACK LH DEN V LRV	\$19,480.50	
	209787	01/29/21	COVER ONLY SEAT STANDARD BOTTOM DEN V LRV	\$17,982.00	
Total for Vendor:	Sardo Bus & C	oach Upholst	cery	\$37,462.50	
Scheidt & Bachmann USA	209380	01/13/21	369105- Glass pane Display 360	\$983.00	
Inc Total for Vendor:	Scheidt & Bac	\$983.00			
Schunk Carbon Technology	209491	01/21/21	HORN RIGHT PANTOGRAPH LRV	\$4,285.80	
LLC	209692	01/26/21	HOLDER LRV DEN I-IV BRUSH TRACTION MOTOR	\$10,590.92	
Total for Vendor:	Schunk Carbon	Technology	LLC	\$14,876.72	



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

02/18/2021 Page 30 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount
Selective Transit Parts	208877	01/04/21	SENSOR 6000 ZF TRANSMISSION HEAT	\$312.00
			OIL TUBE	
	209321	01/12/21	SENSOR 1800 6000 9300 OUTPUT	\$1,519.10
			TURBINE ZF ECOLIFE TRANSMISSION	
	209391	01/14/21	COVER 6000 9300 ZF TRANSMISSION TCU TCM	\$5,286.85
	209680	01/26/21	NOZZLE 6000 0.65 GPH THERMO 230 SPHEROS THERMO 230	\$504.00
	209681	01/26/21	SELECTOR 1800 6000 9300 SHIFT TRANS	\$14,600.00
			ELECTRONIC 6 BUTTON	
	209715	01/27/21	SHAFT 9300 ZF TRANSMISSION TURBINE	\$2,370.00
Total for Vendor:	Selective Tra	nsit Parts		\$24,591.95
Siemens Mobility Inc	208955	01/06/21	BEARING-SLEEVE CALIPER SD160 LRV	\$7,337.00
	209209	01/07/21	MOTOR HPU SD160 LRV	\$42,540.00
	209466	01/20/21	TRANSMITTER LRV MOW AFTAC II ISL 6.4/24H	\$2,303.00
	209498	01/22/21	BOARD CIRCUIT LRV DEN V-VII EBCU POWER SUPPLY	\$190,540.00
	209662	01/25/21	MOUNT LRV DEN V-VII CALIPER EAR ASSEMBLY RH POWER TRUCK	\$3,358.00
Total for Vendor:	Siemens Mobil	ity Inc		\$246,078.00
Southwest Seal & Supply, Inc.	209461	01/20/21	Seal Chesterton Hoist 10-5/8IN Ram Kit	\$1,606.20
Total for Vendor:	Southwest Sea	al & Supply,	Inc.	\$1,606.20



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

Page 31 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount	
Sportworks Northwest,	208878 209385	01/04/21 01/13/21	Bike Rack Latch Pin DL2 BIKE RACK 1500 1800 3600 3700 5000 6000 9300 STAINLESS FULL ASSY	\$156.00 \$3,452.00	
	209757	01/29/21	BIKE RACK QUADRANT DL2	\$2,100.00	
Total for Vendor:	Sportworks No	orthwest, Inc	c.	\$5,708.00	
Sunshine Building Maintenance, Inc	209487	01/21/21	19RB064 Sunshine Bldg Maint - MOW Trailer custodial services 2021	\$16,000.00	
Total for Vendor:	Sunshine Buil	ding Mainte	nance, Inc	\$16,000.00	
Suspa Incorporated	209786	01/29/21	SPRING GAS LRV TRAP DOOR SIDE PANEL	\$1,224.00	
Total for Vendor:	Suspa Incorpo	Suspa Incorporated			
Swinerton Builders Inc	209705	01/26/21	11FH007 Sheridan Parking Structure final retainage payment	\$13,504.67	
Total for Vendor:	Swinerton Bui	lders Inc		\$13,504.67	
Talley Communications Corp	209277 209369	01/11/21 01/13/21	ANTENNA MOBILE MARK LTM502 ANTENNA 1800 740-870MHZ	\$630.32 \$422.40	
Total for Vendor:	Talley Commun	nications Co	rp	\$1,052.72	
Team Petroleum, LLC	208925	01/05/21	OIL 5W20 FULL SYNTHETIC 55 GALLON DRUM	\$1,692.90	
	208952	01/06/21	CHEMICAL CLEANER SOLVENT WINDSHIELD WIPER WASHER READY-MIX	\$327.80	
	209779	01/29/21	CHEMICAL CLEANER SOLVENT WINDSHIELD WIPER WASHER READY-MIX	\$327.80	
Total for Vendor:	Team Petroleu	ım, LLC		\$2,348.50	



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

Page 32 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount
Tec Tran a Division of	208956	01/06/21	VALVE DUMP CARTRIDGE HPU SD160 LRV	\$474.00
Wabtec	209338	01/12/21	Wabtec Unscheduled Repairs Power	\$120,000.00
			Supply Boards, Transition Boards,	
			Microprocessor Boards.	
	209340	01/12/21	BOOT CALIPER BODY RUBBER SD160 DEN V LRV	\$6,550.00
	209656	01/25/21	NIPPLE QUICK DISCONNECT HPU SD160	\$2,320.50
			LRV	
	209663	01/25/21	DISC BRAKE SEGMENTS POWER TRUCK NO	\$7,800.00
			HUB SD160 LRV	
Total for Vendor:	Tec Tran a I	oivision of W	abtec	\$137,144.50
Techni-Tool, Inc.	209370	01/13/21	Chemical Spray Sensor / Circuit Cooler Testing	\$1,046.88
Total for Vendor:	Techni-Tool,	Inc.		\$1,046.88
Teknoware Inc	208958	01/06/21	PANEL LRV DEN I-VII ASSEMBLY OUTER YELLOW SIDE SIGN	\$6,470.20
	209282	01/11/21	SIGN LRV DEN VIII SIDE DESTINATION	\$5,024.00
	209694	01/26/21	BOARD LRV DEN I-VII RUN NUMBER SIGN PCB ASSEMBLY CONTROL	\$5,353.20
Total for Vendor:	Teknoware Ir	ıc		\$16,847.40
Telpar Inc	209225	01/08/21	CUTTER MECHANISM PRINTER ULTRA HIGH SPEED	\$10,636.50
Total for Vendor:	Telpar Inc			\$10,636.50



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

2021 Page 33 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount
The AfterMarket Parts Company	208865	01/04/21	ACTUATOR 5000 6000 DRIVERS SEAT AUTO SLIDE	\$879.75
	208883	01/04/21	GLASS 1500 1990 3600 3700 DESTINATION WINDSCREEN DEFROSTER GRID	\$1,344.94
	208905	01/05/21	WINDSHIELD 1500 1990 3600 3700 LH STREETSIDE	\$1,013.36
	208913	01/05/21	BUSHING 1500 1990 3600 3700 FRONT SWAY BAR	\$390.00
	208930	01/05/21	MODULE 1500 1800 3600 3700 5000 6000 9300 THERMO 230 300 350	\$8,728.47
	208936	01/05/21	VALVE 1500 3600 3700 LEVELING-FRONT CNG	\$351.00
	208938	01/06/21	SCREEN 1500 3600 SIDEWALL CORNER PANEL LH	\$896.23
	208957	01/06/21	DIPSTICK 3661-3674 TUBE OIL	\$1,606.59
	208966	01/06/21	NECK 1800 9300 PRESSURE CAP SST SURGE TANK ASSY	\$12,052.29
	208972	01/06/21	BAR 9300 EMERGENCY RELEASE 64 INCH WINDOW	\$1,067.68
	209168	01/07/21	BLADE 1500 1990 3600 3700 WINDSHIELD WIPER	\$4,371.00
	209234	01/08/21	FILTER A/C 1500 1990 3600 RETURN AIR	\$10,109.36
	209267	01/11/21	GROMMET 1500 3600 3700 WINGED SCREW DOOR LOCK DZUS	\$5,086.95
	209311	01/12/21	SLACK ADJUSTER 5000 REAR RH	\$7,044.96
	209323	01/12/21	LAMP 1800 9300 LED LICENSE PLATE LIGHT ASSY	\$10,784.40
	209325	01/12/21	Armrest LRV Driver Seat Front Adj Black W/BRKT	\$811.10



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

Page 34 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount
The AfterMarket Parts	209326	01/12/21	LAMP 1990 BACKUP	\$138.50
Company	209420	01/19/21	HOSE 1500 3600 VENT COMPRESSOR	\$1,282.92
			DISCHARGE	
	209482	01/21/21	JUMPSTART ASSY 9300 BATTERY	\$1,897.78
			COMPARTMENT	
	209658	01/25/21	VALVE 1500 1800 3600 3700 6000 9300	\$6,114.76
			FUEL PRESSURE CONTROL SPHEROS	
			THERMO 230 300 350	
	209760	01/29/21	LIGHT 1500 1990 3600 3700 LED RED	\$1,599.04
	000761	01/00/01	STOP HIGH MOUNT	*** ***
	209761	01/29/21	WINDOW 9300 ASSY EMERGENCY TIP IN FIXED	\$3,336.10
	209762	01/29/21	FILLER 1500 3600 3700 ASSY DEF EMCO	\$3,794.46
	209763	01/29/21	SENSOR 1800 9300 REAR ABS LH STREETSIDE GRAY CONNECTOR	\$1,703.04
	209764	01/29/21	GLASS 1800 9300 DESTINATION SIGN FRONT	\$1,828.85
	209765	01/29/21	PINION 1800 9300 9400 DRIVE W/RING GEAR 5.67 DIFFERENTIAL ASSEMBLY	\$8,678.91
Total for Vendor:	The AfterMan	rket Parts Co	mpany	\$96,912.44
The Davey Tree Expert Company	209427	01/19/21	Tree Services for Trees at various locations through out the District.	\$101,787.00
Total for Vendor:	The Davey Ti	ree Expert Co	mpany	\$101,787.00
The Elite Pipe MD, LLC	208906	01/05/21	Funding for the 711 Building repair of the roof drain stormwater piping	\$3,450.00
Total for Vendor:	The Elite Pi	ipe MD, LLC		\$3,450.00



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

Page 35 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount
The Home Depot Pro	209218	01/08/21	PAPER TOILET ROLLSAVER	\$360.00
	209260	01/11/21	Deodorant Block Sanabole	\$120.60
	209789	01/29/21	Fabric Cloth Masslinn Treated	\$454.00
Total for Vendor:	The Home Dep	ot Pro		\$934.60
The Sherwin-Williams Company	209368	01/13/21	SEALER PANEL BONDING ADHESIVE DMS 450 ML	\$614.82
	209737	01/28/21	DISC SANDING ROLOC 3IN 36 GRIT PURPLE	\$930.00
	209748	01/28/21	PAINT LRV ZERO RUST AEROSOL GRAY	\$305.04
Total for Vendor:	The Sherwin-	\$1,849.86		
Thermaflo Equipment LLC	209280	01/11/21	DUS Thera-Flow	\$28,422.00
Total for Vendor:	Thermaflo Eq	uipment LLC		\$28,422.00
Thermo King of Dallas	208879	01/04/21	BOLT 5260-5265 6000 A/C COMP SUCTION VALVE	\$2,714.24
	209226	01/08/21	MOTOR 1800 6000 6300 9300 9400 BLOWER CCW	\$4,271.36
	209389	01/13/21	SPACER 1400 5260-5265 6000 PUCK W/ LPCO PORT	\$1,948.68
	209453	01/20/21	COIL 6000 6300 EVAPORATOR HVAC	\$4,507.16
	209701	01/26/21	CONTROLLER HVAC CONTROL BOX SD160 LRV	\$26,692.84
	209775	01/29/21	O-RING 1400 5260-5265 6000 UPPER VALVE PUCK	\$182.88
Total for Vendor:	Thermo King	of Dallas LL	C	\$40,317.16



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

Page 36 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount
Titan Laboratories	209511	01/25/21	BOTTLE OIL SAMPLE TITAN W/PROBE	\$12,648.00
Total for Vendor:	Titan Laborat	ories		\$12,648.00
Translite Enterprises Inc	208891	01/04/21	WINDSHIELD 1800 9300 CURBSIDE SIDE SMG	\$1,764.50
Total for Vendor:	Translite Ent	erprises Inc		\$1,764.50
Transwest ATTP	209179 209235	01/07/21 01/08/21	FLUID DIESEL EXHAUST DEF 2.5 GAL TENSIONER 5260-5625 6000 ISL BELT WATER PUMP	\$369.00 \$14,477.60
Total for Vendor:	Transwest ATTP			\$14,846.60
UKM Transit Products Inc	209722	01/27/21	SPRING COVER ADA RAMP LRV	\$2,752.55
Total for Vendor:	UKM Transit P	UKM Transit Products Inc		
United Laboratories Inc	209731	01/27/21	CHEMICAL STARBURST WIPES STAINLESS STEEL/METAL POLISH	\$708.00
Total for Vendor:	United Labora	tories Inc		\$708.00
United Refrigeration, Inc.	208904	01/05/21	LUBRICANT REFRIGERANT OIL A/C R134A SW32	\$475.02
Total for Vendor:	United Refrig	eration, Inc	•	\$475.02
VTI Security	209700	01/26/21	CAMERA COLOR LRV	\$2,160.00
Total for Vendor:	VTI Security			\$2,160.00



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

Page 37 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount
Vapor Stone Rail System	209790	01/29/21	RELAY DOOR MCTDR DCTDR LRV	\$1,216.80
Total for Vendor:	Vapor Stone F	ail System		\$1,216.80
Vecom USA	209714	01/27/21	THUMBWHEEL ASSY TWC LRV	\$1,528.00
Total for Vendor:	Vecom USA			\$1,528.00
Vehicle Maintenance	209671	01/25/21	BEARING WHEEL 5000 DRIVE INNER CUP	\$271.80
Program, Inc. Total for Vendor:	Vehicle Maint	enance Progr	ram, Inc.	\$271.80
Veolia ES Technical Solutions LLC	208888	01/04/21	2021 Original Funding for Hazardous Waste Pickup - Veolia	\$74,996.00
Total for Vendor:	Veolia ES Teo	hnical Solut	tions LLC	\$74,996.00
Veritech Inc	209180	01/07/21	SENSOR 1800 6000 9300 9400 COOLANT	\$8,200.00
	209181	01/07/21	GASKET 1800 6000 9300 9400 COOLANT LEVEL SENSOR	\$97.50
Total for Vendor:	Veritech Inc			\$8,297.50
Vision Chemical Systems	208890	01/04/21	CHEMICAL DEXICHLOR GERMICIDE SH12	\$310.00
	209303	01/12/21	CHEMICAL CLEANER WASHROOM ACID FREE	\$900.00
	209512	01/25/21	CHEMICAL CLEANER GRAFFITI REMOVER CONCENTRATE GALLON	\$5,880.00
	209687	01/26/21	CHEMICAL DEXICHLOR GERMICIDE SH12 10PCT BLEACH HM	\$310.00
Total for Vendor:	Vision Chemic	al Systems	Inc	\$7,400.00



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

Page 38 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount
Voith US Inc	209723	01/27/21	DISC 78/31 X 21 TRACTION MOTOR ASSY SD160 LRV	\$4,488.56
Total for Vendor:	Voith US Inc			\$4,488.56
WB Bottle Supply Company	209740	01/28/21	BOTTLE LRV WATER WITH SPRAYER	\$1,128.00
Total for Vendor:	WB Bottle Sup	ply Company	Inc	\$1,128.00
WSP USA Inc	209415	01/15/21	10JD001 Asbestos Management, Industrial Hygeine LBP Testing (ex- LTE) WSP USA	\$25,000.00
	209416	01/15/21	17DD002 O&M of Groundwater, Soil, and Methane Recovery Project at Platte Facility	\$25,000.00
Total for Vendor:	WSP USA Inc			\$50,000.00
Waxie Sanitary Supply	209278	01/11/21	Pad Floor Buffing 23IN Red	\$254.40
Total for Vendor:	Waxie Sanitar	y Supply		\$254.40
Wesco Group LLC	209241	01/08/21	Measurement Equipment for Bus Frame Straightening, Truscan PN 788631	\$25,909.00
Total for Vendor:	Wesco Group L	LC		\$25,909.00
Wesco/KVA Inc	209657	01/25/21	TUBE SHRINK RAYCHEM 1000 VDC 500- 1000 KCMIL MOW	\$800.00
Total for Vendor:	Wesco/KVA Inc			\$800.00



PO Creation Date - From Date: 01/01/2021 To Date: 01/31/2021

Run Date: 02/18/2021

Page 39 of 39

PO Vendor Name	PO Number	PO Date	Description	PO Amount
Western Paper Distributors Inc	208880	01/04/21	Chemical Cleaner Floor Buffing Spray Johnson Snap Back	\$204.00
	209183	01/07/21	TOWEL UTILITY BUS 9 X 10.5	\$5,365.44
	209227	01/08/21	BAG TRASH BUS 1MIL LOW DENSITY PLASTIC	\$4,570.00
	209513	01/25/21	Chemical Cleaner Glass 20 Oz Can	\$3,648.00
Total for Vendor:	Western Paper Distributors Inc			\$13,787.44
Western-Cullen-Hayes Inc.	208926	01/05/21	MOTOR DC MOW GATE MECHANISM 3590 WCH	\$2,554.00
	209240	01/08/21	RATCHET GEAR MOW GATE MECHANISM 3590 WCH	\$7,961.00
Total for Vendor:	Western-Cullen-Hayes Inc.			\$10,515.00
Wurth USA Inc.	208950	01/06/21	PRIMER SELF ETCHING WURTH 120Z AEROSOL	\$1,439.28
Total for Vendor:	Wurth USA Inc.			\$1,439.28
Zilla Corporation	208881 209207	01/04/21 01/07/21	POST SIGN SHOP LONG POLE ONLY NUT SIGN POST HEX 5/16-18 SERRATED SIDE MOUNT BRACKET	\$12,900.00 \$598.00
Total for Vendor:	Zilla Corporation			\$13,498.00
Total Amount for Report:	:			\$4,837,528.57
Total Number of POs:				440