# **NEWS RELEASE**



## RTD resumes limited rail service today, bus service remains suspended

Bus connections to rail will not be available

DENVER (March 15, 2021) – The Regional Transportation District (RTD) has resumed limited light rail and commuter rail service, which began around noon today. The exception is the R Line, which will not operate today due to excessive snow on much of the track. Bus service remains suspended for the day, and there will be no connections available between bus and rail. RTD will continue to evaluate when it will be feasible to safely restore bus service.

"The RTD team has worked tirelessly to prepare for and deliver service through the record snowstorm we all experienced over the weekend," said RTD General Manager and CEO Debra A. Johnson. "I speak for the entire agency when I say that we appreciate the public's patience, as well as the dedicated men and women who constitute RTD's workforce as they continue to work hard to provide service while balancing a high level of safety and care."

## Rail service operating today:

University of Colorado A Line, G Line and N Line: 30-minute service

B Line: 60-minute service

All light rail: 60-minute service with the exception of R Line, which will not operate today

Many roadways are still snow and ice-packed, and many sidewalks are not cleared, creating unsafe conditions for pedestrians who are walking in the transit lane. This reality also makes it difficult for customers to access bus stops and for operators to provide a safe place for boarding and deboarding.

Due to the expansive nature of RTD bus operations, a high level of personnel is needed to operate and support the service. Many of those staff members have not been able to get into their work facilities today due to poor road conditions.

Access-a-Ride paratransit is operating only for critical health appointments like dialysis.

The agency continues to make decisions with the safety of its customers and employees in mind. RTD staff will evaluate the situation throughout the day to determine when to resume all service.

### For the best customer information:

- Visit the <u>Rider Alerts</u> page of the RTD website
- Real-time updates are available on <u>Next Ride</u>
- Follow RTD on Twitter at @RideRTD
- Customer Care, 303-299-6000

### **ABOUT RTD**

The Regional Transportation District develops, operates and maintains a public transportation system that meets the transit needs of close to 3 million people within an eight-county service area in the Denver Metro region. RTD's buses, rail lines, shuttles and additional services provide approximately 100 million annual passenger trips. For more information, visit <a href="rtd-denver.com">rtd-denver.com</a>, call 303-299-6000 and follow along on social media: <a href="www.facebook.com/RideRTD">www.facebook.com/RideRTD</a>, <a href="@@RideRTD">@@RideRTD</a> on Twitter, <a href="@@ridertd">@@ridertd</a> on Instagram and <a href="mailto:rideRTDco">rideRTDco</a> on YouTube. For the most current RTD news, visit the News Stop, at <a href="mailto:rtd-denver.com/news-stop">rtd-denver.com/news-stop</a>.

