

How to Use This Document

This document—RTD’s 2025–2028 Title VI Program—is a comprehensive report that outlines how the Regional Transportation District (RTD) ensures nondiscrimination in transit services and programs. Given its technical nature and length, navigating it can feel overwhelming. This brief guide is designed to help you find the most relevant information quickly and accessibly.

Purpose and Structure

The Title VI Program is required by the Federal Transit Administration (FTA) and outlines how RTD complies with Title VI of the Civil Rights Act of 1964 and federal regulatory requirements. It covers key topics such as complaint procedures, the Public Participation Plan, the Language Access Plan, subrecipient monitoring, and RTD’s Title VI policies.

This version does not include attachments. Some are available on the [Transit Equity Office webpage](#) under their respective sections. If you need attachments that are not linked or listed, please [contact the Transit Equity Office](#)—we will gladly provide them upon request.

Navigation Tips

If you’re viewing the digital version, the Table of Contents on page 3 includes clickable links for easy navigation. Sections and subsections are clearly labeled with headings (e.g., “General Requirements,” “Public Participation Plan”) to help you skim efficiently.

For screen reader users, these headings are properly tagged to support structured navigation. You can also use Ctrl+F (or Cmd+F on Mac) to search for keywords like “language access,” “public participation,” or “demographics.”

Accessibility Features

- High contrast and readable fonts are used throughout the document
- Images and figures include descriptive labels or marked as decorative
- Hyperlinks are labeled descriptively (not as “click here”)
- Compatible with screen readers such as JAWS, NVDA, and VoiceOver
- Many of the forms and notices referenced in this document are available in 19 languages
 - To request the Title VI Program in your preferred language, visit the [Language Access webpage](#) or [contact the Language Access](#) team.

Quick Reference: Where to Find Key Documents

Several reports and attachments are available on the [Transit Equity Office webpage](#). Some are also linked below or can be found on the webpage under their respective sections.

- **Public Participation Plan (PPP):**

- Overview on page 16.

- Full plan (Attachment E) available under Public Participation and Multicultural Partnerships.



- **Language Access Plan:**
Overview on page 16.
Full plan (Attachment F) available under Language Access.
- **Equity Analysis – Major Service Changes:**
Full report (Attachments N through W) available upon request
- **2022 Service Performance Monitoring:**
Overview on page 25.
Full report (Attachment X) available under Service Performance Monitoring.

If you need additional attachments not linked or listed, please contact the Transit Equity Office at transitequity@RTD-Denver.com.

RTD is committed to making it easy for everyone to review the Title VI Program. Language assistance, including translation and interpretation services, is available at no cost. Please contact 303-299-2051 or language.services@rtd-denver.com if language assistance is needed. RTD can also provide services such as Braille, large print, and accessible online documents for disability-related accommodations; please contact Gabe Christie at gabe.christie@rtd-denver.com or 303-299-2474.