



Citizens Advisory Committee

Citizens Advisory Committee Meeting Summary

July 10, 2025

3:30pm – 5:30pm

1. Introduction

The July Citizens Advisory Committee (CAC) meeting began with attendee introductions.

2. August Proposed Service Changes

Brandon Figliolino, RTD Manager of Community Engagement, presented the agency's asset management priorities and how they relate to upcoming service changes. RTD's Downtown Rail Reconstruction Project is part of a broader effort to maintain transit assets in a state of good repair, as required by the Federal Transit Administration. These investments to core infrastructure help reduce unplanned disruptions and ensure long-term system reliability. RTD tracks the condition of its assets through its federally required Transit Asset Management Plan, which includes regular inspections and Board-approved plans to maintain each asset's lifespan.

RTD's service changes, which occur three times per year, are influenced by both operational needs and ongoing infrastructure work such as the Downtown Rail Reconstruction Project. The proposed August 2025 service changes reflect these factors and include frequency adjustments, route extensions, and modifications to improve connectivity and safety. Public feedback plays a role in shaping outcomes. For example, a previous proposal to eliminate certain late-night light rail trips was revised after significant public input, resulting in the restoration of those trips. The Service Planning team continues to evaluate feedback and make adjustments where feasible. The RTD Board will vote on the proposed service changes at the July 29 meeting, with implementation planned for August 31.

Public-facing communications relating to service changes will be deployed over a 4 to 5-week period in advance of implementation. This includes publishing updates to RTD's website and posting signage at impacted stops and stations. Suggestions from committee members include using the Service Alerts platform to communicate future changes.

3. New Membership Applications

The CAC membership application window will be opening soon. Three seats will be vacant, and three are eligible for renewal; current CAC members that are eligible for reappointment in 2026

should declare whether they will elect to stay with the CAC in the next few weeks. The application is scheduled to launch on September 2, with submissions due by October 1. Members were asked to submit any suggested edits to the application that they may have.

In addition, the Nominating Committee is being assembled to support the selection process. The committee will consist of five members: two RTD Board members, the RTD Board Office Executive Manager, a CAC co-chair, and a CAC member elected at large. Joe Meyer was elected to serve as the at-large member.

4. News from Your Community

In Boulder, residents have expressed curiosity about the future of the Boulder Depot, asking whether the facility will be reopened or repurposed for transit use.

5. Open Call for Timely Topics

A committee member raised interest in exploring Crime Prevention Through Environmental Design (CPTED) as a strategy to enhance safety across RTD facilities, and will be sharing more details with the group.

There was discussion about the role of community advocates in shaping public perception and promoting a more accurate narrative around RTD's service quality and safety. Members suggested RTD take a more proactive approach in setting expectations for riders through signage at stations to help build trust and support systemwide confidence.

6. Transit Wins

Committee members shared positive experiences and reflections on recent transit use. One member expressed new appreciation for RTD after relying on the system while recovering from an injury.

It was also reported that Union Station felt safe and clean on the Fourth of July, highlighting visible fare checks and a stronger sense of security throughout the system.

7. Concluding Remarks

There will be no CAC meeting in August. The next meeting is scheduled for Thursday, September 11, and will include updates on several key initiatives, including the System Optimization Plan and Comprehensive Operations Analysis, an overview of RTD's service change process, policies, and standards, as well as a briefing on budget forecasts and financial updates. Members will also receive information on RTD's service communication efforts and mobile app redesign, along with an update on the Level Boarding Feasibility Study.