

## Rail Operations September 2025

| Rail On-Time Performance     | Month     | Service Availability | On Time Performance | YTD On-Time Performance |
|------------------------------|-----------|----------------------|---------------------|-------------------------|
| Light Rail Operations        | September | 99.46%               | 90.58%              | 82.11%*                 |
| A, B, G Line – Commuter Rail | September | 98.47%               | 93.59%              | 93.81%                  |
| N Line – Commuter Rail       | September | 99.49%               | 94.50%              | 96.72%                  |

\* Due to track maintenance

| Light Rail Mean Distance Between Failures | Month     | Actual       | Goal           |
|-------------------------------------------|-----------|--------------|----------------|
| Light Rail Vehicles                       | September | 28,855 Miles | > 25,000 miles |
| Light Rail Maintenance of Way (MOW)       | September | 716 Hours*   | > 2,500 hours  |

\* Switches and Crossing failures

| Preventable Accidents Per 100,000 Miles | September | Year to Date |
|-----------------------------------------|-----------|--------------|
| Light Rail Operations                   | 0         | 0.0505       |

| Operator Recruitment/Retention* |       |           |       |           |
|---------------------------------|-------|-----------|-------|-----------|
|                                 | 2025  |           | 2024  |           |
|                                 | Hired | Separated | Hired | Separated |
| September                       | 7     | 5         | 10    | 2         |
| <b>Year to Date</b>             | 95    | 82        | 67    | 53        |

\*Includes Operator and Operator Trainees

| Light Rail Operator Headcount |            |            |           |               |
|-------------------------------|------------|------------|-----------|---------------|
|                               | Budgeted   | Current    | Vacancies | Vacancy Ratio |
| <b>Part-Time</b>              | 2          | 2          | 0         | 0%            |
| <b>Full-Time</b>              | 215        | 195        | 20        | 9%            |
| <b>Total</b>                  | <b>217</b> | <b>197</b> | <b>20</b> | <b>9%</b>     |