

NEWS RELEASE



<Your organization name> joins RTD to provide information about Proposed September 2024 Service Changes

YOUR CITY (Month Day, 2024) — The [Regional Transportation District \(RTD\)](#) is inviting customers to share feedback about a number of [proposed service changes](#) that, if approved, will be implemented in September. Customer feedback is an important step to ensure RTD's services are responsive to community needs. The proposed changes are formulated to enhance reliability, improve on-time performance, address seasonal school adjustments and accommodate maintenance projects.

Customers, community members and stakeholders are invited to attend an upcoming [public meeting](#) to learn more about the proposed changes, ask questions, and share their thoughts. Customers who would like language assistance during any of the above events are encouraged to contact the Transit Equity Office (303.299.2051 or language.services@rtd-denver.com) at least five business days in advance to request an interpreter.

Tuesday, June 18 at noon

Virtual public meeting (Teams)

[Join the meeting now](#)

Meeting ID: 223 758 414 776

Passcode: Pn7MaH

Dial in by phone [+1 720-443-6193, 473332783#](tel:+17204436193)

Tuesday, June 18 at 6 p.m.

In-person public meeting

La Alma Recreation Center

1325 W. 11th Ave., Denver

Thursday, June 20 at 5:30 p.m.

In-person public meeting

RTD Headquarters

1660 Blake St, Denver

Saturday, June 22 at 1 p.m.

In-person public meeting

Carla Madison Recreation Center

2401 E. Colfax Ave., Denver

ABOUT RTD

The Regional Transportation District develops, operates and maintains a public transportation system that meets the transit needs of close to 3 million people within an eight-county service area in the Denver Metro region. For more information, visit rtd-denver.com, call 303-299-6000 and follow along on social media: www.facebook.com/RideRTD, [@RideRTD](https://twitter.com/RideRTD) on Twitter, [@ridertd](https://www.instagram.com/ridertd) on Instagram and [rideRTDco](https://www.youtube.com/rideRTDco) on YouTube. For the most current RTD news, visit the News Stop, at rtd-denver.com/news-stop.

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Virtual drop-in meeting on Zoom

<https://us02web.zoom.us/meeting/register/tZ0pd-urqTkjGd3INksgz4NDjKZFwdGfpPRT>

In-person public meeting

1000 Englewood Pkwy., Englewood

- Complete an [online feedback survey](#)
- Send an email to service.change@rtd-denver.com
- Call Customer Care at **303.299.6000**
- Provide comment at one of RTD's public meetings or an [RTD Board Meeting](#)

Route/Line	To/From	Category	Proposed change	Reason
Route 0 / 0B	Broadway / South Broadway	Schedule Timing and Route Adjustment	Divide Route 0 into two separate routes (Route 0: Broadway and Route 0B: South Broadway)	In support of the System Optimization Plan, separate Route 0 into two patterns: 0 and 0B
Route 0L	South Broadway Limited	Service Reduction	Discontinue all-day service, restore peak-only service	Completion of planned rail maintenance projects
Free MetroRide	Downtown	Service Reduction	Discontinue service with the return of 5-minute frequencies on Free MallRide	Completion of planned rail maintenance projects
D Line	18th•California to Littleton•Mineral	Route Adjustment	Discontinue detour to Denver Union Station	Completion of planned rail maintenance projects
E Line	Denver Union Station to RidgeGate Parkway	Service Increase	Restore 15-minute frequency	Completion of planned rail maintenance projects
H Line	18th•California to Florida	Service Increase and	Restore 15-minute frequency and	Completion of planned rail

		Route Adjustment	discontinue detour to Denver Union Station	maintenance projects
L Line	30th•Downing to 16th•Stout	Service Increase	Reinstate service	Completion of planned rail maintenance projects

(Your organization name and website) is partnering with RTD to encourage community members to visit the RTD [website](#) for information and sign up for [Service Alerts](#). Customers are also encouraged to use the [Next Ride web app](#) to plan trips and see bus and train locations in real time. For additional route and schedule information, RTD Customer Care agents are available 6 a.m. to 8 p.m. on weekdays, and 9 a.m. to 6 p.m. on Saturdays, Sundays and holidays by calling 303.299.6000. (Insert any resources your organization might offer)

Customers can learn more about the [service change process by watching this video](#).

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