

## <Your organization name> teams up with RTD to provide information about proposed January 2025 service changes

YOUR CITY (DATE, 2024) — The [Regional Transportation District \(RTD\)](#) is inviting customers to share feedback about a number of [proposed service changes](#) that, if approved, will be implemented on Jan. 19, 2025. Customer feedback is an important step to ensure RTD's services are responsive to community needs. The proposed changes are formulated to enhance reliability, improve on-time performance, address seasonal school adjustments and accommodate maintenance projects.

Customers, community members and stakeholders are invited to attend an upcoming public meeting to learn more about the proposed changes, ask questions, and share their thoughts. Customers who would like language assistance during any of the above events are encouraged to contact the Transit Equity Office (303.299.2051 or [language.services@rtd-denver.com](mailto:language.services@rtd-denver.com)) at least five business days in advance to request an interpreter.

### **Monday, Oct. 21 at noon**

Virtual public meeting (Teams)

[Join the meeting now](#)

Meeting ID: 274 736 342 215

Passcode: Mi4wRV

### **Monday, Oct. 21 at 5:30 p.m.**

In-person public meeting

RTD Headquarters

1660 Blake St, Denver

### **Wednesday, Oct. 23 at 5:30 p.m.**

Service Planning and Development Drop-In Office Hours (Zoom)

Register here:

<https://us02web.zoom.us/meeting/register/tZYqdOytqDwjGtMngcsIdphhAKDX0wufqtru#/registration>

Customers can also provide feedback by emailing [service.change@rtd-denver.com](mailto:service.change@rtd-denver.com), calling 303-299-2004 or faxing 303-299-2227 by Oct. 31, 2024. For additional information, please visit the [Service Changes page](#).

(Your organization name and website) is partnering with RTD to encourage community members to visit the RTD [website](#) for information and sign up for [Service Alerts](#). Customers are also encouraged to use the [Next Ride web app](#) to plan trips and see bus and train locations in real time. For additional route and schedule information, RTD Customer Care agents are available 6 a.m. to 8 p.m. on weekdays, and 9 a.m. to 6 p.m. on Saturdays, Sundays and holidays by calling 303.299.6000. (Insert any resources your organization might offer)

Customers can learn more about the service change process by watching [this video](#).